



# Microsoft

Oct 16, 2025

## Ashok Dcosta

has successfully completed

### Building Intelligent Troubleshooting Agents

an online non-credit course authorized by Microsoft and offered through Coursera

*Marni Baker-Stein*

---

Marni Baker-Stein,  
Chief Content Officer

COURSE  
CERTIFICATE



Verify at:  
<https://coursera.org/verify/5K41C08EWDRW>

Coursera has confirmed the identity of this individual and  
their participation in the course.