Candidate36
518-805-9569

CANDIDATE36@GMAIL.COM

SUMMARY OF QUALIFICATIONS: -

- Candidate 36 is an experienced **Project Manager** and **Oracle database Administrator** –which includes **PMP, ITILV3 and OCP Certifications in Health Care, Brewing, and Oil Industries.**
- Ensured project delivered and met client expectations. Excelled at gathering feedback and requirements; communicating needed changes to development team; and overseeing seamless, high-quality rollouts to on-time and on-budget conclusion.
- Lead teams across broad technical, financial and business disciplines. Focused teams on business objectives and tracked progress to ensure project milestones were completed on time, on budget and with the desired results.
- Mitigated risk factors through careful analysis of financial and statistical data. Anticipated and managed change effectively in rapidly evolving global business environments.
- Defined processes and tools best suited to each project. Moved between agile and waterfall approaches depending on project specifics and client goals, creating detailed project road maps, plans, schedules and work breakdown structures.
- Project-managed large-scale initiatives involving the transition of programs to new platforms and the merger of disparate systems from acquired client companies.
- Ensured products met or exceeded client expectations. Excelled at gathering feedback and requirements; communicating needed changes to development team; and overseeing seamless, high-quality rollouts to on-time and on-budget conclusion.
- Having very good Knowledge on **Micro Soft Office Product**.
- Scored a band of **7.5 in IELTS** for communications.
- Handled Change management , Incident and Problem Management
- Good knowledge on **Service now, Remidy,Manage now** and **cherwing** native tools for monitaring the tickets.
- Provided technical support for various databases and Applications to assure ongoing **24/7 fully operational** conditions.
- Worked **on Ops View alerting tool, SCCM, Nexpose** Security Tools.
- Good in managing Onsite and Offshore teams and Communications
- Experience as **On-Call 24x7 production DBA** and application/development DBA and Oracle Support processes for technical requests through **Metalink** and other Support Procedures.
- Good at managing Oracle DBA , SQL DBA and Golden gate .
- Installed and configured **Golden Gate** 11.2.0.4
- Used PL/SQL to create stored procedures with the help of tokens to replicate data across multiple databases.

TECHNICAL SKILL SUMMARY: -

Oracle Databases	Oracle 10g, 11g and 12c, MS SQL Server 2000, 2005, 2008
Operating Systems	AIX 5.2, 5.3 Linux 3x, 4x, 5x, Sun Solaris 8,9 Windows NT/2000,2003,
Database Utilities	OBACKTRACK, Toad, Golden gate, SQL Developer, TKPROF, AWR, ADDM, Listener & service configuration, SRVCTL Oracle Enterprise Manager (OEM), XML, XML DOM, XML Schema, CRSCTL,
Tools	SQL*PLUS, SQL*Loader, Oracle, Oracle Export/Import, RMAN, , BR Tools , ,
Domains	Finance, Oil & Gas, OLTP, Health Insurance ,Brewing Industry
Scripting Languages	PL/SQL, SQL., C, SAP BR TOOLS

PROJECTS INVOLNED

CLIENT: CDPHP (CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN)-ALBANY, NY;HEALTH CARE DOMAIN

Role: Project Manager
Duration: April 2017 - Present

CDPHP is a leading health insurance company which was award JD power award for 2017 year in Albany NY. CDPHP believe that high-quality health care should also be affordable and easily accessible. In fact, they are so committed to delivering the best care at the lowest prices mission to set a new industry standard. As health insurance provider, they promise to look out for Act with integrity at all times and situations, Ensure access to high-quality care, improve the ease and efficiency of clinical practice

Day-to-Day Activity: -
- Meet with clients to discuss and fine-tune project expectations Responsible and accountable for the coordinated management of multiple related projects directed toward strategic business and other organizational objectives.
- Monitored projects on an ongoing basis, evaluating progress and quality, managing issue resolution and taking corrective action as necessary.
- Maintain continuous alignment of program scope with strategic business objectives, and make recommendations to modify the program to enhance effectiveness toward the business result or strategic intent.
- Maintaining the security team handshake on the process and procedure of the project
- Present periodic Dashboard reports on the current program, future opportunities, and client issues.
- Direct the coordination of all implementation tasks involving third party vendors as well as provide consultation to clients on system implementation.
- Week end support for monitoring the Patches and progress when ever required and guiding the team at offshore on the step to be taken when issues occur

- Managed and perform the process of Statement of Work and contract creation to secure new and follow-on work.
- Monitored project activities and advised staff of issues due to resource availability.
- Documented and standardized web deployment and post deployment procedures, reducing deployment cycle 10%.
- Worked with change management and transition teams to implement training and integrated legacy systems with new systems and processes
- Validated inventory records and contracts against legacy data for accuracy and liaised with service providers regarding the transition process and helped track the terms for termination for each account
- Provided program and project status reports to the project team and company
- Ensure the process developed and agreed is followed across the team and have a hand shake by the security team.
- Creating the requests, Incidents and changes and following up for approvals as per need and managing documentations.
- Sending High level project progress to the Board Members on regular basis.

CLIENT: MILLER COORS-USA BEAR ACCOUNT -TRENTON, NJ

Role: Sr. Oracle & SQL Database Administrator and Project Transition Manager

Duration: July 2016 – March 2017
The Miller Brewing Company is an American beer brewing company owned by SABMiller. Its regional headquarters is located in Milwaukee, Wisconsin and the company has brewing facilities in Albany, Georgia, Chippewa Falls, Wisconsin, Carolina, Fort, Irwin dale, California, Milwaukee, Wisconsin; and Trenton, Ohio. On 1 July 2008 the Miller Coors company was formed as a joint venture with rival Molson Coors to consolidate the production and distribution of its products in the United States, with each parent company's corporate operations and international operations remaining separate and independent of the joint venture.

Day-to-Day Activity: -

- **24x7** Oracle Production Database Administration
- Transistion of the account to an other Company with out escalations
- Documaentation and securing in team room for futhur use
- Change managemnet, Incident Managemnet and Problem Managemnet
- Regular meetings with Client and third party vendors
- Leading the team of 20 people offshore
- Validated inventory records and contracts against legacy data for accuracy and liaised with service providers regarding the transition process and helped track the terms for termination for each account
- Provided program and project status reports to the project team and company
- Monitored projects on an ongoing basis, evaluating progress and quality, managing issue resolution and taking corrective action as necessary.

Production Support:

- Working on **ISM** ticketing tool supporting over TB **24*7** remote supports and **on call for Production databases** and supporting developers & end-users.
- **Created and managed database objects** such as tables, indexes, partition tables and views.
- Performed capacity planning, security review and database design review for several **OLTP** applications and data warehouse.
- Reviewed with development team in optimizing queries for the data warehouse and **OLTP database environments.**
- Security **User Management, Privileges, Roles, Profiling,** OS Authentication.

CLIENT: RSA(ROYAL AND SUN ALLIANCE)

Role: Sr Oracle Database Administrator and Project Work Load Manager
Duration: Nov 2012 - June 2016
RSA Insurance Group plc (trading as RSA, formerly Royal and Sun Alliance) (LSE: RSA) is a multinational insurance company headquartered in London, United Kingdom. RSA operates in 28 countries and provides insurance products and services in more than 140 through a network of local partners. It has 17 million customers.[2] RSA was formed by the merger of Sun Alliance and Royal Insurance in 1996.

Day to Day Activity: -

- Maintaining **SAP applications** and configuring oracle databases.
- Maintaining the shifts and resources Work Load and evenly distribution
- Bucketing the inflow of incidents and requests as per skill and assigning them to the resources
- Routing the tickets to the other team and proper Hand Shake as per the base line and Project scope
- Managing **TSM session's** availability to **trigger backups** on oracle databases using BR Tools.
- Managing **PROLE** user to access backup scripts with proper permissions.
  Conduct internal audits periodically in conjunction with security to ensure compliance with **internal security policies** and industry regulations
- Involved in the process of **tuning** and refining queries of various applications.
- Implemented **DR activity on two SAP applications** and **Two SAP databases**.
- Involved in **Production Data Center Migration**
- Involved in **administration** of Oracle instances
- Worked on **OLTP and OLAP** database systems
- Manage passwords for default accounts including default Oracle **Database Vault** Accounts Administrator and **Security Administrator**
- Oracle Database 11.0.1.6 Installation and **Patch Set** Installation.
- **RMAN full backup** and **Incremental Backups** using offload server and **BR tools**
- Database **Cloning** using RMAN full backup.
- Logical Backups like **Export and Import** or **Data Pump.**
- Performing role transition as required and troubleshooting **data guard/standby issues**.
- Executing **application scripts** in databases as requested application team.

- Restore and Recovery of databases **using BR tools**.
- Killing **prole** and **reset password for prole** with the help of TSM Team
- Configuring **Listener and TNS Configuration** in Oracle Client, Oracle databases
- Monitoring Production databases **OLTP** and **OLAP**.
- Analyzing **AWR** reports and **SQL query Plans**, SQL query tuning.
- **Optimization** and tuning SQL queries using **TKPROF**, **EXPLAINS PLAN, SQL TRACE.**
- Actively involved in monitoring the **lock processes**, **releasing locks** in case of resource blockage and gathering statistics.
- Creating **tables, procedures, functions** as per the requirement.
- Defragmenting **tables, indexes** and **database** storage areas.
- **Tables and Indexes stats gathering** in production databases on weekly basis.
- Performed Cloning Activity for databases from production to testing environment.
- Plan database space needs and **growth analysis**, and future disk need analysis by adding or resizing Data files in the tablespaces.
- Setting up **new users managing**/ user responsibilities.

CLIENT: MILLER COORS

Role: Oracle & SQL Database Administrator
Duration: Jan 2012 - Nov 2012
The Miller Brewing Company is an American beer brewing company owned by SABMiller. Its regional headquarters is located in Milwaukee, Wisconsin and the company has brewing facilities in Albany, Georgia, Chippewa Falls, Wisconsin, Carolina, Fort, Irwindale, California, Milwaukee, Wisconsin; and Trenton, Ohio. On 1 July 2008 the Miller Coors company was formed as a joint venture with rival Molson Coors to consolidate the production and distribution of its products in the United States, with each parent company's corporate operations and international operations remaining   separate and independent of the joint venture.

Database Implementations:
- Manage **Oracle Database Vault**: create realms, command rules, and factors and manage their authorizations.
- Work with business owners to **authorize exceptions** and enable monitoring
- Actively involved in strategic Backup, Restore and **Recovery using RMAN** for complete recoverability.
- Used **Flashback Technology-Query** on Database to undo specific transactions, provided point-in-time recovery of database objects, recovered database objects and 'rewind' entire database to a particular time.
- Configured **DATA GUARD** to provide high availability by implementing physical stand-by database and worked with various Oracle 11g features: **11g Grid Control** an**d Automatic Storage Management (ASM).**

Day-to-Day Activity: -
- Monitoring **Service now** ticketing tool on daily basis, **dispatching** and **resolving tickets within SLA**.
- Pulling **Morning coffee report** and resolving backup issues, monitoring scheduled batch jobs.
- Monitoring and administering **RAC** databases and node elements using **srvctl** & **crsctl** utilities.

- Coordinated with **Application team** and SQL developers to design the flow of operations to ensure proper synchronization between the database and the front end in both connected and disconnected modes.
- Creating, monitoring and **managing locally Managed** & **Dictionary managed tablespaces** for distributed databases.
- Managing, troubleshooting and resolving oracle database, **RAC and applications** issues.
- Performing the **daily Maintenance tasks** and interacting with Oracle Customer service when required.
- Expertise in implementing **cron jobs** and **task schedulers**.
- Supporting and Handling **Scheduled System & Database Maintenance**.
- Created **database objects** and **managed the permission access** on the objects with necessary security.
- Using **Golden Gate data selection** and filtering for replication and making use of SQLEXEC to interact with database.
- Start **Replicat process**, Configure Replicate to handle collisions between changes and the **Initial Load data.**
- Regular **Health Check** of the Database.
- Physical **Db Backup & Recovery** (hot and cold backups), Logical Backup and Recovery using Import & Export.
- Establish Standards for **Implementing and Maintaining Database Security**.

CLIENT: IRVING OIL

Role: Oracle Database Admin
Duration: March2009 - Jan 2012
Irving Oil Ltd. is a gas, oil and natural gas producing and exporting company. The company is privately owned by Arthur Irving and his family. It is considered part of the Irving Group of Companies .Irving Oil operates the Irving Oil Refinery, Canada's largest refinery, as well as a network of gasoline stations, a fleet of oil tankers, real estate and other related assets.

Database Implementations: -.

- Monitoring database **growth and security** audits using **OBACKTRACK** on quarterly basis.
- Resolving any projects specific **issues/requirements** which were assigned.
- Built new **Databases on new servers** from the scratch.
- Installation and configuration of **Oracle 11g** databases
- Upgraded the databases from **10.2.0.4 and 11.2.0.2 to 11.2.0.4.**
- Applying regular **PSU** patches.
- Creating Backup schedules and taking periodic backups both offline and online **using RMAN and SQLBACKTRACK.**
- Configuration of **standby database** for production database.
- Handling Emergency and **regular Production, Staging and Integration Releases** and database changes.
- Created **Table partitions** and **purging non- required partitions** based on application demands.

- Used the **standby database** for doing different operations like taking Backups, collecting statistics and running various reports without
- disturbing the production database.
- Executing **application scripts** in databases as requested application team.
- Configuring **Listener and TNS Configuration** in Oracle Client, Oracle databases
- Taken care of Table space **re-organization**.
- Writing shell scripts, setting up **Corn Jobs to Email reports** and Database status to various users.

Day to Day Activities: -

- Responsible for configuring database **memory structure, managing storage allocation, creating user accounts, roles** and **privileges** for DB operations and security maintenance.
- Implemented **Oracle security features** and **audit mechanisms** for Fine grained access control.
- Taken care of **backups and recoveries** using RMAN.
- Applied necessary **CPU and PSU patches** to Oracle Databases.
- Performed **performance tuning** and SQL tuning using AWR utilities.
- Performed daily **database monitoring** and **general space check**.
- Given Support for application users in solving their database issues.
- Deployed and trouble shoot database change requests.
- Involved In **query optimization** and using **rule based optimizers**.
- Monitoring **alert log file** for chronological errors like ORA-600.
- Collecting all important **log files at cluster and db level** using diagcollction.pl script.
- Generating **AWR report** and **analyzing** the top events and other.
- Databases **Health checks**.
- Database Security Administration using **Roles, Profiles and Privileges**.
- Cloning databases with various strategies like **RMAN/Logical** Refresh.
- Used **Stats pack** for Tuning and analysis.