Candidate 164
Certified Project Manager & Scrum Master
Certifications: PMP (#1340903), CSM (#000590649)

Professional Summary:
Certified **Project Manager & Scrum Master**, offering overall **17+ Yrs**. of experience in managing & leading all phases of large-scale software development, followed Waterfall, Iterative and Agile approaches for software applications in IT industry.

Technical expertise in all phases of Software Development Lifecycle which includes software and business requirements capture, technical planning, modeling and simulation, architecture design, implementation, system integration, verification and customer support. Demonstrated in leading international cross functional teams of **50+ staffing on a $10+ million/year** account to roll out the integrated software application products.

• Software Development Lifecycle	• Scrum Master
• Project/Program Management	• IT Security Management
• Agile and Waterfall process	• Data Conversion and Migration
• Helpdesk support	• Costing & Budgeting
• ISMS and ITIL Process Mgmt.	• Project Scheduling
• Testing/QA/Prod Support	• Cross-Functional Supervision
• Team Building & Mentoring	• Client Relationship
• Vendor Management	• ISO, ISMS, CMMI Audits
• Delivery Management	• Communication & Coordination
• Quality & Auditing process	• Organizing & Facilitating

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Skills Summary:
Management Competencies and Tools:
Microsoft Office, Microsoft Project Professional, MSPS, Jira, Confluence, Plan view 10, Oracle PeopleSoft, Insite, Work Tracking System, Star Team, Pipe Line, SharePoint, RMS, MPPM, FTS, CMS

Technical background: IBM OS/390, z/OS MVS, COBOL, CICS, JCL, NATURAL, REXX DB2, VSAM, File-Aid, Xpeditor, Endevor, Oracle, SQL, Java, SOLVE, SAS, CA-7, CA-View, Pegasys, Infoman, Clear Quest, Elips, CA-Intertest, Connect: Direct, FTP.

Education: Bachelor's Degree in Electronics

Work Experience:
McDonalds Corporation, Digital Applications, Chicago, IL
Mar 2017 – Till date
Senior Project Manager, Information Technology

Technology: Middleware (Mulesoft, AWS, CloudHub, Java, SQL, Oracle, GWT, Delphi, etc.)
Responsibilities:
- Managed enhancement projects in the Middleware space for latest digital Technology conversion.
- Plan and execute all Data Migration projects.
- Responsible for implementing the new interface into the International Lead Markets like US, Canada, Australia, UK and Germany.
- Executed projects using Agile and Waterfall methodologies.
- Performed the role of a Scrum Master.
- Responsible for facilitating daily scrum, sprint planning, sprint demo and retrospective meetings.

FIS Global Solutions, Milwaukee, Wisconsin
May 2011 – Dec 2016
Senior Project Manager, Information Technology
Wealth Management Solutions

Technology: Mainframes and Open systems (Java, SQL, Oracle, GWT, Delphi, etc.)
Responsibilities:
- Lead and Managed Application project team of 18 to 25 people.
- Successfully executed a variety Application development and Data Warehousing projects on multiple technologies with budgets up to $2M.
- Executed projects using Agile and Waterfall methodologies.
- Performed the role of a Scrum Master.
- Responsible for facilitating daily scrum, sprint planning, sprint demo and retrospective meetings.
- Manage all projects using PeopleSoft and Planview.
- Delivery responsibility of Mobile applications and web based applications.
- Managed Data Migration and Data conversion projects.
- Managed Infrastructure and software upgrade projects.
- Responsible for all project management activities from requirements gathering thru implementation and closure.
- Manage all requirements and adhere to change management process.
- Proactive on communication and time management.
- Provide status and dashboard reports to client and Management.
- Mentor all the team members and facilitate/conduct necessary trainings.
- Participate in QA, ISMS, ISO, CMMI Audits and Project reviews.
- Single point of contact for all offshore escalations.
- Ensure the project meets project-specific SLA requirements and QMS process.

EDS/Mphasis
Jan 2003 – May 2011
Project Manager, Information Technology

Telstra Corporation: Billing Projects   **Dec 2008 – May 2011**
Project Manager

Technology: Mainframes and Open Systems
Responsibilities:
- End to End Project Management from start to closure.
- Successfully executed Projects from 10K to $1M on the Mobile and landline Billing Platform.
- Tracking & Reporting Financials to the clients.
- Manage Requirements and adhere to change management process.
- Monitor effort expended; manage 70% and 100% of funding spend trigger points and communicate to Client and Management.
- Ensure the project meets project-specific SLA requirements and GSMS process.
- Ensure Client acceptance of project deliverables occurs in accord with the agreed schedule.
- Participate in QA and CMMI Audits and Project reviews.

Sprint Corporation: Customer Information System   **Oct 2007 – Nov 2008**
Project Manager

Technology: Mainframes
Responsibilities:
- Manage and execute Production support project.
- Managed to close 100+ aged tickets within 6 months.

- Leading a team of nine people.
- Collecting project metrics for the organization.
- Status reporting to client.
- Providing technical support for the team members.
- Participating in internal Work product and quality Audits.
- Managing shift tracker.

Telstra Corporation – Discretionary Projects   Nov 2006 – Sept 2007
Project Analyst

Technology: Mainframes
Responsibilities:
- Participate in EWG.
- Manage project issues & risks and track them for closure.
- Create and manage Project plan/schedule.
- Produce the status report to the Project Manager.
- Participate in QA Audits as required.
- Ensure use and compliance with project workbook.
- Collect and collate project status details.
- Assist PM as required.
- Participate in PMPR.

Telstra Corporation - CRB, SOR and Paycards   Dec 2004 – Oct 2006
Tech lead

Technology: Mainframes
Responsibilities:
- Worked on Production support, Maintenance and enhancement Projects.
- Collecting project metrics and status reports for the organization.
- Involved in designing and estimating.
- Provide technical help to the team members.
- Development and testing for discretionary projects.
- Involved in quality audits.

Sprint Corporation   - Call Detail Synergies – PS&D   Dec 2003 – Nov 2004
Technical Team Member

Technology: Mainframes
Responsibilities:
- Production support, Maintenance and enhancement.
- Involved in estimating, designing, coding and testing for new projects.
- Involved in 24X7 production support activities.

Internal System - General Ledger – PS   May 2003 – Nov 2003

Technology: Mainframes
Responsibilities:
- Production support, involved in 24X7 production support activities.
- Fixing batch abends.
- Providing permanent fix for the recurring problems.

Commonwealth Bank of Australia, Sydney, Australia   Jan 2003 – May 2003
Home Loan Systems – Development
Technical Team Member

Responsibilities:
- Enhancement of End to End development project.
- Involved in Coding and testing of Online modules for the project.
- Online programming using CICS.

IBM Corporation   Jun 2002 – Dec 2002
AT&T: Data Services manager – Development
Software Programmer

Technology: Mainframes
Responsibilities:
- Maintenance and enhancement project.
- Involved in designing, coding and testing for enhancement projects.
- Involved in a VSAM tune up project.

Florida Software Solutions Jun 2000 – May 2002
Software Programmer

Technology: Mainframes
Responsibilities:
- Maintenance and enhancement project.
- Involved in training new resources.
- Involved in designing, coding and testing for enhancement projects.