

SAJJAD HOSSAIN

SQA | AUTOMATION | FINTECH



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SKILLS

- Selenium
- Postman
- JMeter
- JIRA
- Confluence
- Python
- MySQL
- Agile Methodology
- Googling

EDUCATION

POST-GRADUATION DIPLOMA IN SUPPLY CHAIN MANAGEMENT

ISCEA, Bangladesh
2020

BACHELOR OF SCIENCE IN COMPUTER SCIENCE AND ENGINEERING

North South University
2018

PROFILE

To work in an organization where I can grow, develop my career and utilize, challenge and improve my skills.

EXPERIENCE

JR. SQA ENGINEER

Newroz Technologies Limited

FEB 2021 - PRESENT (1 yrs 7 mos and continuing)

- Manage two e-wallet projects
- Acted as the point person in absence of the seniors
- Analyses requirements, maintained test documentations & tested mobile and web applications
- Coordinate with cross-functional teams to ensure quality throughout the software development lifecycle
- Design, develop and maintain manual and automated test cases
- Communicate with foreign clients and colleagues
- Prepared and reviewed technical documents and UAT
- Investigate customer issues referred by technical support
- Monitor system performance to ensure efficient and problem-free operations.

TECHNICAL SUPPORT INTERN

Tomattos Technologies Limited

DEC 2018 - AUG 2019 (8 mos)

- Work closely with other support representatives, developers among other internal teams
- Testing and evaluating new technologies
- Support documentation
- Following up with clients to ensure the problem is resolved
- Creating websites using WordPress theme customization
- Conducted training sessions for clients
- Ensure all issues are properly logged