Phone: +1 613 986 6004

Product Designer - Leader - Mentor

Experience

Design Director@ Klipfolio

2023 - Present

Directed a multidisciplinary design team, fostering collaboration among designers, researchers, writers, and developers to create compelling user experiences across Klipfolio.

Partnered with company leadership to establish product strategy, roadmap, and direction, aligning design initiatives with business goals.

Spearheaded innovative UX projects focused on AI integration and advanced analytics.

Senior Design Manager @ Klipfolio

2020 - 2023

Contributed to and led various UX projects on Klipfolio PowerMetric focused on increasing product engagement and early adoption.

Utilized data analytics tools such as Mixpanel and Google Analytics to analyze user behaviour, measure the effectiveness of design efforts, and inform future design strategies.

Collaborated with UX research to conduct usability testing and customer interviews, ensuring findings were integrated into the design and development processes.

Design Team Lead @ Klipfolio

2017 - 2020

Led a team of designers and developers in delivering high-quality, user-centric experiences across all Klipfolio web and app assets, including Klipfolio.com, MetricHQ, and PowerMetrics.

Contributed to the design and development of various web projects, implementing a comprehensive event tracking system to enhance user behavior insights for research and marketing teams.

Played a pivotal role in enhancing UX and product design for Klipfolio PowerMetrics, driving improved user engagement and satisfaction.

Designer & Front-end Developer @ Klipfolio

2014 - 2017

Led ideation and prototype development for Klipfolio's website, ensuring a user-centric design approach.

Developed mock-ups, layouts, and storyboards for upcoming web pages, contributing to the overall visual identity and user experience.

Conducted rigorous A/B testing and conversion rate optimization strategies to drive key business metrics, including trial starts and enhanced user satisfaction.

Education

Bachelor of Information Technology Carleton University 2009 - 2013, Ottawa, ON

Advanced Diploma in Interactive Multimedia and Design Algonquin College 2009 - 2013, Ottawa, ON

Skills

Visual Design
Mobile Design
Design Systems
Prototyping
Journey Mapping
Interaction Design
User Research
Data Visualization
Business Intelligence
HTML/CSS/JS/React

Tools

Figma
Adobe Creative Suite
Framer
Mixpanel
Google Analytics UA/4
Miro
Github