

CURRICULUM VITAE

Mohammad. Ashraf Hossan Shovo

House #3, Sanaxi China Dormitory, F F Factory, Fenchuganj, Sylhet

Contact No: +8801744879817

E-Mail: ashrafshovo@gmail.com



CAREER OBJECTIVE

To secure a position where I can efficiently contribute my skills and abilities to the growth of the organization and build my professional career. I am interested to establish my career as an officer.

EXPERIENCE

Support Engineer: (November 03, 2019 – October 30, 2021)

Carnival Internet, Sylhet

Department: Customer Service and Support

Duties/Responsibilities:

- Provide Network Design with Topology
- Troubleshoot IoT Devices in Clients Location
- Resolve Customer's Internet Issues
- Suggested Optimum Solution to Clients for Different IoT Issues

Web Developer: (July 04, 2019 – October 30, 2019)

Staff India, Sylhet

Department: Web Application Development

Duties/Responsibilities:

- Create and test applications websites
- Present design specs
- Work with graphics and other designers
- Troubleshoot website problems
- Maintain and update websites
- Monitor website traffic

ICT QUALIFICATION

Programming Language	: PHP, MySQL, JavaScript, HTML, CSS, C, Basic Java.
Framework	: Laravel (PHP Framework), Bootstrap (CSS Framework).
Operating System	: Windows (7, 8, 10, 11), Ubuntu 16.08 LTS.
Software	: Xampp, Sublime Text, MS Visual Studio, NetBeans.
Office Pack	: MS Word, MS Excel, MS PowerPoint, MS Outlook.

EXTRA CURRICULAR ACTIVITIES

- Members of Debate Club, Metropolitan University, Sylhet
- Member of CSE Society, Metropolitan University, Sylhet
- Member of MU Alumni Association, Sylhet
- Volunteer – BPO Summit Seminar (Metropolitan University, Sylhet)
- Volunteer – Science Olympiad 2018 (Metropolitan University, Sylhet)

EDUCATIONAL QUALIFICATION

Bachelor of Science in Computer Science and Engineering (B.Sc. in CSE)

University : Metropolitan University, Sylhet
Department : Computer Science & Engineering
Passing Year : 2018
CGPA : 3.48 Out of 4.00

Higher Secondary School Certificate (HSC)

College : Shahjalal City College, Sylhet
Group : Science
Board : Sylhet
Passing Year : 2013
GPA : 4.10 out of 5.00

Secondary School Certificate (SSC)

School : Natural Gas Fertilizer Factory School, Fenchuganj, Sylhet
Group : Science
Board : Sylhet
Passing Year : 2011
GPA : 5.00 out of 5.00

LANGUAGE PROFICIENCY

Language	Reading	Speaking	Writing	Listening
Bengali	Excellent	Excellent	Excellent	Excellent
English	Good	Good	Good	Good

GENERAL COMPETENCY AND ABILITY

- Good interpersonal communication and presentation skills.
- Ability to work as a team member and influence other.
- Ability to work under pressure and meet targets.

MAJOR COURSES ATTENDED

Database Management System, Web Development, Artificial Intelligence, Software Engineering, Machine Learning, Operating Systems, Computer Network, Algorithms, Discrete Mathematics, Object Oriented Programming, Structured Programming and Data Structures.

TRAINING

Cisco Certified Network Associate (CCNA)

Duration : July 2018 – December 2020
Company : Cisco System Inc.
Institution : Shahjalal University of Science & Technology

Top Up IT Training (Web Development)

Duration : July 2017 – December 2017
Company : Bangladesh Computer Council
Institution : Leveraging ICT for Growth, Employment and Governance

National Help Desk (Call Center Agent)

Duration : May 2016 – May 2016
Company : ICT Division
Institution : Mobile Phone Based National Help Desk for Citizen Program

Basic Computer Office (MS Office)

Duration : March 2011 – August 2011
Company : Microsoft Inc.
Institution : Universal Computer Training Center

ACHIEVEMENTS

- Got Scholarship from Metropolitan University, Sylhet (30% Waiver).
- Got award from Metropolitan University, Sylhet as a good organizer in 2017.
- Got prize in Indoor Game Championship from Metropolitan University, Sylhet.
- Participate on BPO summit seminar, Metropolitan University, Sylhet.
- Got certified by SoloLearn on HTML Fundamentals, SQL Fundamentals, PHP Fundamentals, MySQL Fundamentals.

PERSONAL DETAILS

Father's Name : Mohammad. Anwar Ali
Mother's Name : Mrs. Nazma Khatun
Date of Birth : 15th January, 1996
Marital Status : Unmarried
Religion : Islam
Permanent Address : Village – Shorjodhigol, P. O. – Bhaderganj, Upazilla – Bhaderganj,
District – Shariatpur
GitHub Profile : <https://github.com/ashrafshovo>
LinkedIn Profile : <https://www.linkedin.com/in/ashraf-hossan-shovo/>

REFERENCES

Mr. Mubarak Hasan Khan Fabi
Manager | Lights Communication Ltd.
Mobile: 01733557480
Website: www.lightscommunication.com
Email: mubarak.lu36@gmail.com
Address: RN Tower, Chowhatta, Sylhet
Relation: Official

Mr. Shahadat Hossain
Network Engineer | Lights Communication Ltd.
Mobile: 01731379531
Website: www.lightscommunication.com
Email: shohellmy03@gmail.com
Address: RN Tower, Chowhatta, Sylhet
Relation: Official

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