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| A hardworking and conscientious individual, eager to learn and seeking growth opportunities in a dynamic, fast-paced environment. Possess exceptional problem-solving skills and a meticulous approach to tasks. A proactive team player capable of quickly adapting to changing circumstances, applying skills effectively to achieve team goals. Enthusiastic about learning and always driven to stay up to date with industry technologies, continuously improving knowledge and skills through practice and self-directed learning. | |
| Skills  |  |  |  | | --- | --- | --- | | **Technical Skills** | **Soft Skills** | **Languages** | | C# | Clear and concise communication | English | | AWS | Efficient problem solving | Urdu | | React | Innovative approach | Punjabi | | Version Control (Git) | Adaptable | Hindi | | Database Design and Development (SQL) | Effective time management |  | | Website Design and Development (HTML, CSS, JS) |  |  | | Automation Testing (TDD|BDD) incl. Selenium and NUnit |  |  | | Java |  |  | | Python |  |  | | Linux |  |  | | |
| ExperienceNOVUS GRADUATE PROGRAMMEPEREGRINE (FORMERLY CAPITA) | RemoteJune 2023 – september 2023 Underwent a graduate programme with Capita which was designed to help further develop my skillset allowing me to start my career in software with a strong foundation. With a focus on AWS and .NET we undertook different problems and challenged ourselves to think creatively and apply our knowledge more effectively. I completed the training with an average mark of 96%. The programme included:  • Soft skills, Python programming, Linux command line.  • Networking and Network securities, Relational Databases.  • Aws: CloudFront, Lambda, S3, EC2, DynamoDB, Route 53, Load Balancing, Scaling.  **RETAIL ASSISTANT**  TESCO  NOVEMBER 2021 – JUNE 2022  • Contributed to the efficient operation of the largest Tesco in the Northwest  • Demonstrated expertise in customer service through active engagement and addressing various customer inquiries while working in the high-traffic soft drinks' aisle.  • Maintained dolly stock and played a pivotal role in the timely and organized delivery of fresh stock during shift transitions, involving handling over 30 cages of merchandise.  • Skillfully operated the master mover to transport three cages of stock at a time during drag-out activities at the end of the workday.  **TELEPHONE CONSULTANT | NHS TEST & TRACE**  SITEL  JULY 2021 – AUGUST 2021  • Engaged in Isolation Assurance Compliance and also when required Tier 2 and Tier 3 calls within the NHS Test and Trace framework.  • Handled diverse cases, maintaining respect, and adhering to General Data Protection Regulation, and ensuring adherence to NHS protocols for quarantine and testing.  • Effectively managed challenging situations and addressed inquiries, promptly logging complaints when necessary.  • Diligently logged all pertinent information from each call and escalated to Tier 2 when individuals tested positive for COVID or failed to follow proper procedures.  • Successfully completed courses in general security and privacy awareness, achieving a pass rate of above 90% in both. | |
| PROJECTS   * Website created in React that outlines one of my hobbies, Gaming and Tech. It utilizes React, HTML and CSS to achieve this and features a responsive UI, with a snappy navigation. * Multi-User Chat Program written entirely in C# using Visual Studio. Web Forms were the GUI for the application and TCP was utilized to connect clients to the server and allow chatting to and from. * I successfully created a desktop application that manages records of animals using Java and a SQL database. The application features functionalities such as viewing, adding, and removing animal records, and is designed with a user-friendly graphical user interface (GUI) using JavaFX. | * A standards-compliant and user-friendly apparel website, employing HTML, CSS, and JavaScript to serve as a portfolio site acting as an introduction to myself for potential employers. Is responsive to different dimensions and appropriately scales the site according to the situation. Displays information in a structured manner, employing shortcuts to different parts of the site and a snappy navigation system situated in the header and footer which also scales accordingly with the device type. It is being hosted on AWS. The link for this site is at the top of the CV. |
| EducationFOUNDATION DEGREE IN SOFTWARE DEVELOPMENTMANCHESTER METROPOLITAN UNIVERSITYJUNE 2018  |  |  | | --- | --- | | Fundamentals of Programming | Advanced Object-Oriented Programming | | Introduction to Web and Database Development | Database Driven Websites | | Linux Fundamentals with Admin | Mobile Applications Development | | Professional and Academic Development | Practice-Based Research Project |  * Grade 2.1 * Student Representative   **MEDICINE (INCOMPLETE)**  UKRAINE  SEPTEMBER 2019 – MARCH 2023   * Studied for 1 year in person and 2 years remotely due to the war * Equipped me with skills that allowed me to prosper in the software field such as having clear and concise communication skills, a problem-solving approach, effective time management and the ability to work well both individually and in a team.   **SECONDARY EDUCATION**  WATERHEAD ACADEMY  Achieved 9 GCSEs at 9-4(A-C) including Maths and English | |
| HOBBIES   * Volunteering at the care home and the local hospital * Fiddling about with the latest tech. Thoroughly enjoy tearing apart computers and rebuilding. * Everything cricket * Spending as much time as possible with my family and my 2 cats | |
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