## VISVESVARAYA TECHNOLOGICAL UNIVERSITY

### **BELAGAVI**



#### A PROJECT REPORT ON

# "A Data Mining Approach to Predict User's Next Question in Q&A System"

Submitted in partial fulfillment for the requirements for the award of degree

### **BACHELOR OF ENGINEERING**

IN

### **INFORMATION SCIENCE & ENGINEERING**

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## VIDYAVARDHAKA COLLEGE OF ENGINEERING

**MYSURU-570002** 

2015-2016

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## **CERTIFICATE**

This is to certify that the Project entitled "A Data Mining Approach to Predict User's Next Question in Q&A System" is a bonfire work carried out by Amulya R (4VV12IS005), Ashrith C (4VV12IS008), H V Tejas Taunad (4VV12IS019), Kavya Shree S (4VV12IS024) of 8<sup>th</sup> semester Information Science and Engineering as prescribed by Visvesvaraya Technological University Belgaum, during the academic year 2015-2016. It is certified that all the suggestions and corrections indicated for the internal assessment have been incorporated in the report. The project report has been approved as it satisfies the requirements in respect of project work prescribed for the said degree.

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## ACKNOWLEDGEMENT

If words are considered as the token of acknowledgement, then the words play the heralding role of expressing our gratitude.

We owe our gratitude to The Principal, **Dr. B. Sadashive Gowda** for his whole hearted support.

We wish to express our deepest gratitude to **Dr. Ravi Kumar V**, Head of Department, Information Science and Engineering, VVCE, for his profound alacrity in our progress and his valuable suggestions.

We hereby like to thank **Prof. Vidyashree K P**, Assistant Professor, Information Science and Engineering for her constant guidance and encouragement

We also thank the project coordinator **Prof. Vinutha D C**, Associate Professor, Information Science and Engineering for her support and encouragement.

At the end, we are anxious to offer our sincere thanks to our family members and friends for their valuable suggestions, encouragement and unwavering support.

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## **ABSTRACT**

In a Question Answering system, the user submits a question and waits for the answer as the response. If the system is capable of predicting the user's future interest as the next question, its performance will improve greatly. This project predicts users' future questions based on the current interaction records of the user with the system. Their current interactions with the system show what they are interested in. These interaction records are maintained in the form of Questions log from which the user sessions are extracted. Based on the user sessions, the system predicts the next question for which the user may become interested in near future. A sample Questions Log is selected for the purpose of performing experiments. The model of Association rule mining is applied to predict the future question of the user. The online community consists of several discussion groups, help communities and forums. The Question Answering system is a useful tool in such communities. The proposed system is a Question Answering system with an extended functionality of predicting the users' next question. By prediction, we eliminate the work required for posting each question and improve the efficiency and user friendliness of the system. The prediction is done using the data mining technique of Association rule mining. In particular, we make use of the Apriori algorithm to generate association rules among the questions posted by the user. We analyze the question log of the users to obtain their history with the system and derive their area of interest. The predictions are obtained using the question log as an input to the algorithm

# **TABLE OF CONTENTS**

Chapter 1: Introduction	6
1.1 Input and Output	7
1.2 Aim	7
1.3 Objective	7
1.4 Existing System	8
1.5 Limitations of Existing System	9
1.6 Proposed System	9
Chapter 2: System Requirements and Analysis	10
2.1 Hardware Requirements	10
2.2 Software Requirements	10
2.3 Specific Requirements	11
2.3.1 External Interface Requirements	11
2.3.2 Hardware Interfaces	11
2.3.3 Software Interfaces	12
2.4 Functional Requirements	12
2.5 Other Non Functional Requirements	13
2.6 Data Mining	13
2.7 User and Characteristics Requirements	17
2.8 Modules	18
Chapter 3: Tools and Technology used	20
3.1 Reason for choosing .NET	20
3.2 Overview of .NET	21
3.3 Introduction to ASP.NET	22
3.4 Introduction to C#	22
Chapter 4 : Literature Survey	24
Chapter 5 : System Design	27
5.1 Architectural Design	28
5.2 High Level Design	30
5.3 Detailed Design	34
5.4 Storage Structure	39
Chapter 6 : System Implementation	
6.1 Working of QA System	45
6.2 Association rules	48

Chapter 7 : Coding	53
7.1 Registration	53
7.2 Member Login	53
7.3 Algorithm	54
Conclusion	56
References	57
Appendix A	58
Appendix B	62

# LIST OF FIGURES