Primary Care Services



We are experts in medicines management

Ashtons is a leading provider of digital-first medicines management solutions. We have continually evolved our services for nearly 40 years (see below), now supporting over 300 healthcare facilities nationwide, including over 80% of independent mental health hospitals in the UK.

A journey in its 40th year!





Capacity and access

Enhancing workforce provisions & unlock Practice / PCN efficiencies



Backlog

Allocate, and divert backlog items to our virtual hub including ongoing workflow monitoring.



New models of care

Supporting the sustainability and expansion of your practice/ PCN's digital transformation goals.



Workforce expansion

Navigating challenges related to estates and space management

Some of our partners include:













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Ashtons Virtual Hub

Supporting primary care with the continuously evolving challenges associated with:

Services available

(based on agreed transformation outcomes)

Clinical Reviews

Providing routine and structured medication reviews focused on outcome-based improvement for specific patient cohorts.

Medicines reconciliation

Providing routine and structured medication reviews focused on outcome-based improvement for specific patient cohorts.

Prescribing clinics

Dedicated end-to-end sessions focused on diverting resources to maximise capacity.

Medicines management reporting

Supporting dedicated workstreams around holistic medicines management needs for Primary Care.

Long-term condition management

Chronic disease management of high-priority patient cohorts to improve compliance, monitoring and outcomes.

Prescription management

Reviewing and processing all medication requests and queries to streamline efficiency and avoid bottlenecks.

Deprescribing

An end-to-end holistic review of patient prescribing needs based on various national and local indicators.

Contract indicators (national and local)

Addressing compliance and performance against specific national and local targets and indicators.

Appointment booking

End-to-end management of patient appointment booking based on high priority areas to reduce the administrative burden.

Clinical audits

Conducting comprehensive reviews to aid compliance and support patient risk stratification, to improve best practice.

Document processing

Review and process incoming documents to identify, code and action based on practice and PCN specificity.

Extended access

Providing services outside of core working hours, supporting practices and PCNs with development plans.

Benefits





















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