5/27/2017 HRTC:Print Ticket



हिमाचल पथ परिवहन निगम HIMACHAL ROAD TRANPORT CORPORATION JOURNEY CUM RESERVATION TICKET

Route ID: 904: Mcleodganj - Delhi ISBT Kashmiri Gate: 6:30PM							
यात्रा पः TICKE	त्र नं. ET NO.	प्रस्थान समय DEP.TIME FROM SOURCE				यात्रा तिथी JOURNEY DATE	
20170527004481		7:00PM			29/05/2017		
सेवा श्रेणी SERVICE CLASS		उद्गम स्थान SOURCE			गंतव्य स्थान DESTINATION		
SEMI	DELUXE	Dharamsala			Delhi ISBT Kashmiri Gate		
बस में चढ़ने का स्थान BOARDING PLACE Dharamsala							
						वयस्क ADULT	
Seat No.	Name	Age	Sex		1 बच्चे CHILD		
30	nitin thakur*			Male	Q CHILD		
Fare: 574.00 Service Charges: 9.00 DiscountType:No Discount Discount:0						NET AMT 583.00	
*Passenger who has to carry the Identity Card in original. Note: You have to pay discount given, if you failed to produce							
Smart Cards on demand during journey.							
Smart	Smart Cards on demand during journey.						

Terms and Conditions Terms and Conditions

- 1. The arrival and departure of the bus will depend upon the condition of roads, weather and the natural calamity.
- 2. Travelling without ticket is offence. However in case of e-Tickets, if your e-Ticket is confirmed i.e appearing in your accounts booking history, you can travel without Printout of e-Ticket by showing the e-Ticket at your Mobile/Laptop alongwith any ID Proof.
- 3. Passenger is himself responsible for his lagguage.
- 4. In case of technical problem, the traveller will be allowed to travel in other HRTC buses or refund will be made for the remaining journey.
- 5. Any ID proof must be carried with you at the time of travelling.
- 6. No Email request will be entertained for cancellation of tickets.
- 7. Website url: http://www.hrtc.gov.in/hrtctickets/

EXCERPTS FROM REGULATION

- 1. e-Tickets can be booked upto 4 hours prior to departure time of the bus from orginating station of the route.
- 2. Customer will only get the e-Ticket when the transaction has been done completely. For any incomplete transaction HRTC will not be responsible.
- 3. Passengers who fail to Board the Bus at the Source Station mentioned in the e-Ticket have no right to claim refunds in such cases.
- 4. Claims for refunds or extensions in the case of reduced or diverted services will not be entertained.
- 5. e-Tickets are not transferable and do not confer any priority upon the holder over geniune passenger.
- 6. Tickets which are loaned, lost or stolen will not be replaced.
- 7. HRTC has full rights to change Bus fares/Bus Departure Time/cancellation rules any time Depending on the Rules and Regulations.

In Case of Canceling the Ticket:

- 1. An amount of 10% of fare will be deducted in case the cancellation of e-tickets is upto 12 hours prior to the departure time of the bus (from originating station of the route).
- 2. An amount of 25% of fare will be deducted in case the cancellation of e-tickets is with in 4 to 12 hours prior to the departure time of the bus(from orginating station of the route). After this no cancellation is allowed.
- The e-Tickets can only be cancelled by the User himself upto 4 hours prior to the Departure Time of the bus (from the originating station of the route 3.) by logging in to his/her account and then clicking on Print/Cancel link shown against the e-Ticket and then clicking on Cancel Button appeared on
- Tickets Detail Page. e-Tickets can not be cancelled at HRTC Counters.

 4. The service charges are non-refundable in case of e-Tickets cancellation.
- 5. No refund will be made in case of e-tickets after departure of bus (from the orginating station of the route).
- 6. The e-Tickets can only be cancelled by the User himself upto 4 hours prior to the Departure Time of the bus from the Orginating Station of the Route

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by logging in to his/her account and then clicking on Print/Cancel link shown against the e-Ticket. e-Tickets can not be cancelled with in 4 hours prior to the Departure Time of the bus from the Orginating Station of the route through any mode.

For example: If an e-Ticket is booked from Shimla-Delhi for Rampur-Delhi route departing at 5:00PM from Rampur (Orginating Station of the Route) and 9:30PM from Shimla (Source of the Passenger), then the cancellation rules will be applicable from the Departure Time from Rampur (Orginating Station of the Route) and not from Shimla (Source Station of the Passenger e-Ticket). This e-Ticket can be cancelled by the user himself upto 1:00PM. No cancellation will be allowed for this e-Ticket after 1:00PM through any mode. No Email request will be entertained for cancellation of tickets.

For any queries contact on phone Numbers:-Dharamsala: 01892-224903, Manali: 01902-252323, Delhi: 011-23868694, Shimla: 0177-2657326, 0177-2806587

Thank you for using HRTC's Services.

Print Ticket

Close