

Toll Free No. 1800-180-3333 +91-9871803333

SpiceJet Ltd., 319, Udyog Vihar, PhaseIV, Gurgaon, Haryana, India.

As per Government guidelines, check-in counters at all airports will now close 45 minutes before departure with

immediate effect. Please plan your Airport arrival accordingly.

## **Booking Reference**

Reservation Number Name of passenger(s)

Seat No(s)

BG63DF

Name : Pearl international tours

Address : 904,rohit house,3 tolstoy marg,

New delhi de 110001

india

Home: 9711827658 Alt: 9711827658 Fax: 01123322451

Booking Date: 25 Jul 2012

Neeraj Bagdia

Ankit Gupta

Rohit Agarwal

Ashutosh Pathak

# **Flight Information**

Date	Flight No	Departing [Terminal]	Arriving [Terminal]	Duration
> Thursday, 26 Jul 12 SG 502		Bangalore 06:35 hrs	Delhi [1D] 09:15 hrs	2hrs 40mins
* All times are local to the respective airport [ 24hrs format]				
This is a Coupon Ticket				
Total Price		0.00		

## **Terms and Conditions**

#### **General Information**

- 1. Guests are requested to present valid photo identification for all guests, including children and infants. The only acceptable proof of identification for International flights would be a valid passport.
- 2. SpiceJet's Schedules are subject to change and regulatory authority approvals.
- 3. All Foreign Nationals/Non-Indian Nationals/NRI need to carry their Passport with valid documents for their travel to Port Blair(Andaman and Nicobar Island). All NRI must have PIO or Passport with valid documents.
- 4. For all international flights, the only acceptable proof of identification would be a valid passport. A passport must have 6 months validity from the date of travel. A passport must have a valid visa for travel. It is guest responsibility to ensure appropriate travel documents are arranged and produced whenever required. We request all guests to check and confirm from consulate of respective countries for exact travel requirement and formalities. However, for travel to and from Nepal the following proofs of identification (other than the passport) would be accepted:
  - Only valid passport and voter's ID card would be accepted for adults. Driver's license and PAN card would not be accepted
  - Birth Certificate/School ID for Children
  - Birth Certificate for Infants (children below 2 years/24 months as on the date of travel)

The above is applicable for Indian citizens traveling to and from Nepal. Please ensure that you check the passport/visa requirements and restrictions applicable for citizens belonging to countries other than India.

- 5. SpiceJet will not be liable in any way for delays/ cancellations/ diversions whether due to bad weather, government regulation or for instances beyond SpiceJet's control. Further, SpiceJet operates on a point-to-point basis and will also not be responsible for the consequence of delays including onward journey on a connecting mode of conveyance.
- 6. SpiceJet will not and does not provide hotel accommodation / meals / transportation in case of delays/ cancellations for any reason whatsoever.
- 7. All new taxes/charges levied by the Government of India or any statutory body subsequent to the date of booking and applicable on the date of travel shall be charged and payable separately.

8. SpiceJet requests that at the point of reservation the Guest provides the airline or its Authorized Agent with a contact number (valid mobile number) for each city in the Guests' itinerary including the applicable country and area codes. Please provide your correct mobile no. while making a booking to enable us sending information regarding any change/cancellation of your flights. This will ensure that all information pertaining to your flight will be sent to you as an SMS/Call

#### Booking

- \* For Bookings made directly with travel agents a non-refundable transaction fee will be <u>charged & collected by</u> travel agents directly.
- 2. Bookings made under Special Return Fare may be cancelled only prior to using the out bound flight. However, flight(s) may be changed by paying a fee and the difference in fare between the original and the current available fare similar to the Regular Fare ticket.
- 3. "My Number My Discount" offer bookings are non cancellable, non- changeable and non refundable.

#### **For Domestic Travel**

- 4. Bookings made under the Armed Forces quota are non-cancelable and non-changeable. Armed Forces bookings are not applicable on international travel.
- 5. For bookings made using non-Indian credit cards it is mandatory for one of the traveling Guests to be the card holder and the credit card used when booking is to be carried to the airport for physical verification. In the absence of the credit card or identity mismatch, Guests will not be allowed to board the flight.

#### For International Travel

- 6. Certain fares have conditions which limit or exclude the Guests' right to change or cancel reservations.
- 7. For bookings made using non-Indian credit/Debit cards it is mandatory for one of the traveling Guests to be the card holder and the credit/Debit card used when booking is to be carried to the airport for physical verification. In the absence of the credit /Debit card or identity mismatch, Guests will not be allowed to board the flight.
- 8. Currently SpiceJet does not have provisions for accommodating stretchers, human remains and pets hence carriage of the same for International travel is not permitted.
- 9. For international travel, the passport must be valid for atleast 6 months from the date of travel.

#### **Changes and Cancellation**

- 1. Name changes on a confirmed booking are strictly prohibited. Please ensure that the name given at the time of booking matches the name as mentioned on the traveling Guest's valid photo ID.
- 2. Changes/cancellation to a booking may be done up to 2 hours prior to the departure of the flight. For International travel Guest must inform about changes/cancellations at least 4 hours prior to scheduled departure of their flight.
- 3. A fee on INR 950 or equivalent local currency of the departure country .For travel International travel changes to the booking will attract a fee of 1750 INR or equivalent local currency of the departure country per guest per sector and the applicable fare difference (if any).
- 4. A fee on INR 950 or equivalent local currency of the departure country per Guest per one way would be deducted towards the cancellation of a booking. For International travel, cancellation of the booking will attract a fee of 1750 INR or equivalent local currency of the departure country per guest per sector.
- 5. The Credit Shell can only be used by calling SpiceJet's Guest Sales & Reservations department at 9871803333. The booking reference number /PNR number needs to be quoted when utilizing the amount now available as credit with SpiceJet

#### Check-in

1. It is advisable to reach the airport and check-in at the earliest possible to avoid any rush or inconvenience.

#### For Domestic Travel

- 2. SpiceJet recommends that Guests report for Check-in at least 2 hours prior to the departure of the scheduled flight. The Guest's journey will be smoother if they allow themselves ample time to comply with the Check-in Deadlines. SpiceJet reserves the right to cancel a Guest's reservation if they do not comply with the Check-in Deadlines indicated. SpiceJet or its Authorized Agents will advise Guests of the Check-in Deadline.
- 3. Check-in closes 45 minutes prior to the scheduled departure of the flight. Failure to check-in within the stipulated time limit will result in forfeiture of the ticket amount.
- 4. Itinerary printouts with the name of the Guest will be checked at the time of entering the terminal and at the check-in counter. Guests who do not have the same are requested to collect the printouts from the SpiceJet office located outside the departure terminal. A charge of INR 50/- will be levied for each print of an Itinerary / Ticket from any of the SpiceJet Ticketing Counters / Offices across India (charges not applicable for fresh bookings). Please note the Itinerary Printout Fee towards re-printing of each Itinerary Ticket is reflected under the "Itinerary Printout Fee INR 50" column on the printout.

#### For International Travel

- 4. SpiceJet recommends that Guests report for Check-in at least 3 hours prior to the departure of the scheduled flight. The Guest's journey will be smoother if they allow themselves ample time to comply with the Check-in Deadlines. SpiceJet reserves the right to cancel a Guest's reservation if they do not comply with the Check-in Deadlines indicated. SpiceJet or its Authorized Agents will advise Guests of the Check-in Deadline.
- 5. Check-in closes 01 hour prior to the scheduled departure of the flight. Failure to check-in within the stipulated time limit will result in forfeiture of the ticket amount.
- 6. Any Guest connecting to or from SpiceJet flights from the domestic to the international route or vice versa would have

to adhere to the following:

- 1. SpiceJet would not be responsible for any delay due to immigration/custom clearance leading to a missed onward connection. The Guest may have to purchase a new ticket.
- 2. The boarding card for the final international leg of journey would be issued only at the last departing station.

#### **International Connecting Flights**

For connection with **International Connecting Flights** the check in starts 04 hours prior to the and closes 60 min prior to departure time. At the time of check-in, passenger(s) will be issued boarding card(s) only up to the point of Transit.

## Passenger will be responsible for

- Collecting baggage from the arrivals at the Transit point.
- Transportation from arrivals of one airport terminal to departure terminal of another airport. Inter- terminal Transfer facility is provided by **Airport Operator (DIAL in Delhi)**
- Reporting at the Transit Airport to check-in for the next flight at least 120 min prior to the standard time of departure.

#### Food or lodging will not be provided at the Transit points.

#### **Baggage**

- 1. The following restrictions would be applicable for travel to:
  - <u>Kathmandu:</u> As per Nepal Government Indian currency upto a denomination of 100 (100 INR notes) is only permitted to be carried on ones person. Carriage of Indian currency in denominations of 500 & 1000 (500INR and 1000INR notes) is strictly prohibited.
  - <u>Colombo:</u> As per the Department of Agriculture Sri Lanka; for importation of all plants, planting
    material and plant products into Sri Lanka it is necessary to obtain a permit from the Director
    General of Agriculture- Sri Lanka. Each import must carry phytosanitary certificates and other
    required documents from their respective countries at the point of entry. If not, materials would be
    subject to detention for destruction by the Quarantine Authority.
- 2. Free baggage allowance on SpiceJet is as follows:
  - **Hand Baggage**: One piece of cabin baggage of maximum weight of 7 kgs (maximum 115 cm in overall dimensions (L+W+H) is permitted per Guest. **No cabin baggage is allowed on flights originating from Jammu and Srinagar airports.**
  - **Check-in Baggage**: Checked baggage of maximum 20 kgs is permitted per adult and child (any Guest above 2 yrs. of age). For Guest traveling from Dubai, the free checked baggage allowance will be 30 kgs per adult and child, and 3kgs per Infant. Baggage in excess of permitted allowance would be charged at the current applicable excess baggage rate and carriage of the same would be further be subject to space availability.
- 3. SpiceJet assumes no liability for fragile or perishable articles. The airline assumes no liability for wear and tear to luggage (scratches, torn zippers, straps, wheels, handles, scuffs, dents, soiling or manufacturing defects).
- 4. It is recommended that all valuables (e.g. camera, jewelry, cash, electronics, perishables items, etc.) and medication shall be carried in cabin baggage. SpiceJet assumes no responsibility for any pilferage/ damage to valuables incase they are carried in check-in baggage and the passenger shall be doing so at their sole risk and consequences
- 5. SpiceJet's liability for loss of baggage is limited to Rs.200 per kg subject to maximum of Rs.3000 only (or equivalent local currency of the departure country). SpiceJet's liability for the loss of the baggage is limited to 200 INR per kg subject to maximum of 3000 INR only (or equivalent local currency of the departure country). "The liability for loss, delay or damage to baggage is limited by the Montreal Convention 1999 or Warsaw Convention 1929 (as may be applicable). Where Montreal Convention 1999 applies, such liability is limited to a maximum of 1,131 SDRs (approximately US\$1,800) per guest for both checked and unchecked baggage. Under the Warsaw Convention 1929, liability for loss, delay, or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. For most international travel under Warsaw Convention 1929 (including domestic portion of international journeys), the liability limit is approximately US\$9.07 per pound (US\$20.00 per kg) for checked baggage and US\$400.00 per guest for unchecked baggage.

If SpiceJet proves that the damage was caused by or contributed to by the negligence of the injured person, SpiceJet may be exonerated wholly or partly from its his liability. If the weight of the Guest's Checked Baggage is not recorded on the baggage check, it is presumed that the total weight of the Checked Baggage does not exceed the applicable free baggage allowance."

#### **Special Assistance**

- 1. Expectant mothers may travel up to and including the 27 weeks of their pregnancy, and will be accepted between the 28 to 35 weeks only if they are in possession of a doctor's certificate confirming the stage of their pregnancy and stating that they are fit to fly. Detailed information is available on <a href="http://www.spicejet.com/specialassistance.asp">http://www.spicejet.com/specialassistance.asp</a>.
- Guests requiring wheelchair assistance, stretcher, Guests traveling with infants and Unaccompanied Minors need to be booked in advance since the inventory for these special service requests are limited per flight. Please call SpiceJet's Guest Sales and Reservations numbers for further assistance. Detailed information is available on http://www.spiceiet.com/specialassistance.asp

#### **Denied boarding, Delays and Cancellation**

1. Please refer to <a href="http://www.SpiceJet.com/charter.asp">http://www.SpiceJet.com/charter.asp</a> for full terms and conditions.

The terms and conditions mentioned on the itinerary are not exhaustive. For full terms and conditions please log onto <a href="http://www.SpiceJet.com/tnc.asp">http://www.SpiceJet.com/tnc.asp</a>.