```
                    ┌─────────────┐
                    │   Pre paid  │
                    └─────────────┘
                           │
                         Intent
                           │
                           ▼
                      ◇ #prepaid ◇
                     ╱      │      ╲
                    ╱    Jump To    ╲
                   ╱        │        ╲
                  ▼         ▼         ▼
                ◇   (Transfer to     ◇ $waSession.User_TCM_ADM ◇
                      Live Agent)
                                            │
                                            ▼
```

I can help you with that! Prepaid devices are not eligible for FirstNet rate plans.
To check if your device is eligible for FirstNet, click here

To upgrade your device to activate on FirstNet offers, go to here
To create a new Prepaid account that is not on FirstNet, go to here
[MSG_LINE_BR~05000]

```
                           │
                         Jump To
                           │
                           ▼
                  (Was this information helpful)
```