

Can not access email

Intent

#Can_not_access_email

Dialog

I can help you with that!

Go to Manage Devices and Services tile.

1. There is an awesome tool [here](https://www.att.com/support/wireless/) called **Fix My Wireless**.
2. Once there, check that the correct phone number is in view in the upper right of your screen, or change as needed.
3. Under **Fix My Wireless**, choose **Email** under **Services**.
4. Answer the questions to troubleshoot and resolve the problem!

Was this information helpful?