

End User Name Change

Intent

#User_Name_Change

Dialog

I can help you with that!

</br>1. In the I want to: drop down, select Change Wireless User Details option. Be sure to enter the ten digit number then select Go.
</br>2. You will go to the Change Wireless User Details screen where you can update their name and address. Click Submit.
</br>3. Note your changes will update the primary place of use for this wireless number, not the billing address nor the caller ID info shown when the user places a call.
</br>If you would like to change the caller ID name displayed, you will need assistance from a live agent.
</br>

Goodbye - FirstNet