```mermaid
flowchart TD
    A[FirstNet Push To Talk] -->|Intent| B{#FirstNet_Push_To_Talk}
    B --> C{ }
    B -->|Jump To| D(Transfer to Live Agent)
    B --> E{$waSession.User_TCM_ADM}
    E --> F
    F -->|Jump To| G(Was this information helpful)
```

FirstNet Push To Talk

Intent

#FirstNet_Push_To_Talk

Jump To

Transfer to Live Agent

$waSession.User_TCM_ADM

I can help you with that!

If your agency has purchased FirstNet Push to Talk services, you can manage those devices by clicking the Manage FirstNet PTT Users & Groups tile.

The FirstNet PTT Admin Center will open in a new window to allow administrators to create talk groups, provision licenses, create contact lists and other operations.
[MSG_LINE_BR~05000]
For more detailed information, you can find the detailed guide in Quick Help & Tutorials or to get there quickly, use this link here.
[MSG_LINE_BR~05000]
Note: Only the user ID's with administrator rights can access and manage the information in FirstNet PTT Admin Center. If you get an error after choosing the tile, contact your agency administrator or sales team to ensure you have the correct access.

Jump To

Was this information helpful