

I understand you have questions about activation fees. Please note that activation fees are not generally waived but to verify if your line should have been charged/waived please refer to your Customer Service Summary provided.

You received a copy of this to your email address upon activation and each time you make a change to your rate or features. If you are unable to locate this email in your records, you can visit your local store to have one printed.

Vbr>
Unfortunately, our live chat/call agents are unable to assist you with this.

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