```mermaid
flowchart TD
    A[Equipment Device Help]
    A -->|Intent| B{#Equipment_Device_Trouble && !@negativeTerms}
    B -->|Dialog| C[I can help you with that!]
    C --> D{Goodbye - FirstNet}
```

Equipment Device Help

Intent

#Equipment_Device_Trouble && !@negativeTerms

Dialog

I can help you with that!
I have a great tool for you to use for all your device support needs. Click here to select your device and get amazing help with hotspots, voicemail, how to back up and restore your device along with a complete users manual!
</br>

Goodbye - FirstNet