

COMPANY PROFILE



**Printing & Delivering
reliably since 2018...**

VIKRANT
SPECIALITY SERVICES PVT. LTD.



Vikrant Speciality Services Pvt Ltd hereby also known as (VSSPL) is a Variable Data Printing company offering comprehensive services to meet the demands of customers from Banking, Insurance, power, E-commerce and other Industrial Sectors.

Customers rely on VSSPL to print and deliver Bank Statements, Utility Bills, Financial Statements, Policies and other communication with personalized messaging to their clients reliably and on time.

ABOUT THE COMPANY

Mr. Pramod Gandhi with other two Directors started VSSPL in 2018. The VSSPL has been active, and has continuously invested in new technology and people in order to enhance services and optimize processes. Due to his emphasis on looking beyond the obvious and finding more efficient solutions alongside growth.

With our head office in Mumbai and other branch in Surat we operate pan-India and are a holistic solution provider for communications, covering services from data organization, printing, sorting to mailing, tracking and dispatching.

ABOUT THE COMPANY



Mr. Pramod Gandhi

OUR MISSION

To demonstrate unwavering commitment for customer satisfaction through Efficiency, Reliability and Quality at all times.

"Our service is professional and yet personal which has made us a preferred partner to all our customers."

OUR VALUES

Customer Delight

Strive to meet or exceed their expectations on every printing experience.

Trust

Create experience that is mindful, transparent and yet human.

Constant Improvement

We care about giving the best service to our customers in very possible way. We never stop improving.

Quality

What we do, we do it the best.

Team Work

Collective energy, intelligence, and contributions of all of our team members make us VSSPL.

Integrity

*We believe in behaving with highest level of integrity.
It is fundamental to our business.*

VSSPL in all...

WHAT WE CAN DO FOR YOU

GROUNDWORK

- Paper Procurement
- Data Processing





PRINTING



- Variable Data Printing
- Color Digital Printing
- Offset Printing



**We are dedicated
to print it right!**



**Be it 'CYMK' , 'RGB' or 'HEX'
we know how to handle it all...**



COLLATION , DISPATCH & TRACKING

- High Volume Perforated Folding
- Pincode Segregation
- Dispatch to India Post/Speed Post
- Bulk Mail Franking
- Document Tracking
- RTO Management



EXTENDED SERVICES

- Verification of KYC documents
- Mail Room Operation Management
- Pin Management - a service offered right at the client's doorstep

Clients Trust. Earned...

“We value relationship with our customers and provide complete support till every document reaches its destination.”

We monitor and provide up-to-date status of the documents being delivered to our customers with appropriate remarks. We even handle escalations on behalf of our customers with India Post to ensure that there is no delay in delivering the documents.

This defines our commitment at what we do.



INFRASTRUCTURE

"Steady growth has allowed us to continually invest in our infrastructure, latest technology and equipment. We deliver to our clients the latest in printing standards."



Security & Protection are important to us

PHYSICAL SECURITY

- Biometric Access
- CCTVs / Night Cameras
- CCTV Recordings, maintained for 90 days
- Smoke Alarms & Detector
- Fire Extinguishers
- Mandatory Fire Fighting training to all employees twice a year

SYSTEM SECURITY

- Server Level Firewall Virus Protection
- Yearly VAPT Report to check Sever Integrity
- Data/Information Security Policies reviewed annually
- Network Diagrams/Process for every Client
- System Security Incident reporting Process
- Customer data received only through SFTP
- Email controls to ensure emails are sent only to white listed emails IDs



DATA & SYSTEM CONFIDENTIALITY

CUSTOMISATION

We do it all...
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Working closely with our customers we realise that every requirement is unique and offer them possibilities to customise their printing. We give wholehearted commitment to all our clients' requirements.

Our customers are confident that we can deliver excellent printed output and deliver it on time. Every time.

Determined to Deliver



"Our endeavour is to achieve the most optimum productivity factoring in the time taken to Sort and Dispatch as per Post Office timings to avoid increase in cost due to delay."



OUR TEAM

Diversity makes us Strong

“We are extremely proud of our team of experts.

The team is a mix of those who have worked with us for many years and those who have bought experiences from another sector into our team. Our customer first attitude drives everything they do. They make certain each delivery is handled with the utmost care, no details spared.

Our team has Designers, Quality Controllers, Print Experts, DTP Operators and Customer Support Executives. They have expertise in handling the ever-changing demands of technology, the industry best practice and have a proactive and responsible behaviour towards every task assigned. Their efficiency also results in cost effective solutions for our customers.”

Skill. Knowledge. Attitude.



**Women in our Team - known for their
unrivalled levels of expertise**

IMPROVE & GROW

***Customer audits consistently report our adherence to quality
which they have come to rely upon...***

***We take pride in saying
we continue to deliver 'Vikrant Speciality
Services Pvt Ltd' !***



OUR CLIENTS



OUR VISION FOR THE FUTURE

We are building capabilities to add value in becoming a Printing Process Outsourcing Partner to support our customers in all their organisational needs.

We are expanding into Corporate Gifting, Secured Printing, Manpower Supply, Customer Contact, Recovery Modules and related services.

 Nand Ghanshyam Industrial Estate,
Gala No. 8, Off Mahakali Caves Road,
Andheri (E), Mumbai - 400 093

 +91-22-2687 6899 / 6900 / 6901

 +91-22-2687 5650

 info@vikrantservices.com

Get in Touch...

**PERFECT
SERVICES**

