Ashutosh

Senior Quality Assurance Test Lead

Previously worked with Fidelity National Information Services (FIS), Mohali, INDIA

Brampton, ON, L6S4L7, +1 613 604 7403 ashutosh712@protonmail.com

# Senior Software Test Lead with full system development life cycle experience including designing, developing, and implementing test plans, test cases and test processes fuelling swift corrective actions, significant cost savings and fault-free audits.

# Dedicated technology professional accustomed to working in complex project environments. Multifaceted experience in QA software testing and software development.

Backed by strong credentials including a Computer Applications Master’s degree and Bachelor’s in Mathematics, Java certification, command on creating testing suites, agile methodologies, monitoring tools and cross-platform skills

TECHNICAL SKILLS

Software Development Lifecycle Software Testing Lifecycle

Test Automation using IBM’s RFT, RPT  UI and Compatibility Testing

Basic knowledge of Selenium WebDriver  Regression Testing

Software Quality Assurance Manual Testing, Functional Testing

Test Strategy and Methodologies Integration Testing, Black Box Testing

Design Test Plans and Test Cases Automation Testing, API Testing, UAT

Business Requirements and use cases Performance, Load and Stress Testing

Defect Tracking, Test Coverage Java, SQL, Selenium WebDriver

Microsoft Office Azure DevOps Server, Bugzilla, Dev Track, JIRA

Git Desktop, Web and Mobile Testing System Integration Testing

SOFT SKILLS

Excellent Communication skills, Self-Driven, Detail Oriented, Organized Leadership skills, Proficient in being a mediator for discussions between teams, Positive Attitude, great enthusiasm and dedication, Highly motivated committed individual ,Ability to prioritize , Analytical Thinker

EXPERIENCE

Senior Software Test Analyst and Scrum Master(Part-Time) Apr 2019 - Jan 2021

Fidelity National Information Services(FIS), Mohali, IN

As QA

* Increased understanding of FIS’s  Financial Services products and Project Management tools like TFS, Dev Track by engaging in all available training and discussion with teammates.
* Assessed software bugs and compiled findings along with resolution techniques in documentation to disseminate to Project Owner
* Operated under Agile and Scrum frameworks to complete releases every 3 weeks and well-organized sprints
* Scripting for ImageOne using SAFAL( FIS tool) based on Selenium framework for Automation of test cases.
* Did Integration testing and API testing using FIS internal framework and tools.
* Involved in staff training of new members on the products I was working on.

As Scrum Master

* Planned Agile best practices,  encouraged team cohesion, overcoming impediments and hurdles to productivity.
* Worked in close collaboration with Team and Product Owner for PI Planning and other Scrum ceremonies.
* Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives.
* Led sprint reviews, daily scrums and planning meetings to realize full team engagement.
* Utilised Retrospect meetings to get feedback for Continuous Improvement of the process and quality of product.
* Follow up with the troika after every iteration and planning for next Iteration

Software Test Engineer Mar 2018 - Apr 2020

Fidelity National Information Services( FIS), Mohali

* Worked on maintenance and client-requested enhancements for the highly complex banking products.
* Testing and verification of the client issues before release.
* Delivered more than 20 FDM/FRM builds for Clients with tasks ranging from getting code from TFS  using Wise Installer, signing the builds, writing the release note, sending the mails for the latest changes
* Written and executed more than 400 test cases for FDM and for a Microsoft® SQL Server® 2014 Express upgrade over Windows10.
* Created a traceability Matrix for PDF rendering upgrades through OpenText APIs.
* Created Test Data Repository and Executed SQL queries to the Database to test the Back-End.
* Involved in recruiting new talent in the team.

Test Lead - Software Testing and Quality Assurance Jul 2014 - Oct 2015

MS Technology Pvt Ltd, New Delhi

* Worked with Imaging domain customers to understand needs and provide API service.
* Increased customer satisfaction by resolving Production issues quickly.
* Led Testing team in the delivery of 'Stellant eViewer' using HTML-5 & .Net project, resulting in a quick adaptation by at least 5 more companies.
* Collaborated with the entire testing team for end-to-end testing
* Participated in Project Plan meetings and defined strategies of test cases.
* Assisted in developing Quality Control procedures.
* Collaborated with teammates to write test cases for the product
* Used  Software Testing Metrics to prepare reports
* Define QA deliverables

Senior Software Tester Jun 2011 - May 2014

MS Technology Pvt Ltd, New Delhi

* Worked with ‘Deloitte Consulting' to create a solution for ‘US Senate' - Deloitte MSTClient-Server Web Application in Java for US Senate using HTML5
* Worked on testing ‘.Net and Java Raster SDKs' which included libraries required to build imaging functions including document viewing, conversion, annotations, detection of text like SSN, account number, passport number, ID, age etc to redact from PDF documents.
* Worked on testing iOs / Android Apps ( iSharePoint, iFileNet, iCM8) which allowed for easy access, view, synchronization and storing of SharePoint content with a simple and ideal solution.
* Handled 350+ defects per internal release for verification.
* Created Data Sets for Automation repository

Software Tester Apr 2007 - May 2011

MS Technology Pvt Ltd, New Delhi

* Developed team communications skills and information gathering from offshore and onsite meetings.
* Wrote more than a 1000 Test Cases for various company products in Waterfall, VModel and Agile.
* Increased customer satisfaction by resolving performance and compatibility issues.
* Went through recreating 300 + defects manually to understand the product and have insight into the kind of defects that the products had received since the product’s inception.
* Reporting the defects found with teams and having them fixed.

EDUCATION

* Master of Computer Applications (M.C.A.)(Computer Science) - Jul 2001 - Jun 2004

Dr. APJ Abdul Kalam Technical University, Lucknow

All Computer Application Subjects covered in the Syllabus for MCA which include as well as 6 months Project

* Bachelor of Science (B.Sc.) - Mathematics Aug 1996 - Jul 1999

Panjab University, Chandigarh

Majored in Mathematics with Physics, English, Probability & Statistics as additional subjects.

Languages: English, Hindi, Punjabi :YES

French : No

ACCOMPLISHMENTS

* Programming experience of creating a Web Application with the front-end in HTML5,

JavaScript, AJAX and JSP on Netbeans, hosted on GlassFish, used MySQL for Database and Bootstrap for Designing.

* Automation Experience of Web Applications using the FIS Framework based on Selenium.
* Worked on FIS’ Testing tool which uses SOAP and REST services for testing the APIs.
* Hands on experience with API testing with FIS tools on the cloud.
* Troubleshot package building issues in Wise Installer
* Well-versed with industry standards.
* Worked on Documentation of a Financial Services Product(Core Banking)
* Worked with Human Resource for new recruitment

CERTIFICATIONS