ASHUTOSH TRIPATHI

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Experienced Product Analyst with nearly a year of hands-on experience at Paytm, specializing in product management, user-centric design, and technical problem-solving. Proficient in creating wireframes, user flow diagrams, and Functional Requirements Specifications (FRS), as well as managing product trackers and resolving bugs using JIRA. Adept at facilitating knowledge transfer sessions, conducting user acceptance testing (UAT), and addressing client queries through one-on-one meetings.

Programming Languages : Java 8, SQL

Technologies / Frameworks : Git, HTML5, Bootstrap, UI/UX, Javascript, Nodejs

Development Tools : VS code, Figma, Jira, MS office, MS Excel, Github

SKILLS

- Proficient in data analysis, market research, and product management
- Specialized in efficiently designing user flows using Figma to realize product vision
- Strong communicator with a customer-centric mindset and open to constructive inputs to connect better
- Results-oriented problem-solver with a strategic mindset, dedicated to optimizing product performance and enhancing user experience
- Ability to conduct thorough market research to identify opportunities, analyze competitors, and understand customer needs
- Understanding of product lifecycle management, feature prioritization, and roadmap planning

WORK EXPERIENCE

Paytm – One 97 Communications   **May 2023 – March 2024**

Product Analyst

- Spearheaded creation of user-centered wireframes and mockups for bill payment, reversal portal, onboarding etc., module
- Orchestrated the design of wireframes for key modules across two critical projects using Figma
- Created comprehensive documentation for various product modules, facilitating smooth onboarding and knowledge transfer within the team
- Collaborated with cross-functional teams (engineering, design) to ensure product alignment with user needs and business goals
- Led KT sessions for diverse teams, tailoring communication to their needs and ensuring effective knowledge transfer
- Collaborated with QA and Testing team to resolve queries and bugs of the application.
- Successfully concluded User Acceptance Testing (UAT) on all functionalities of the mobile money application, encompassing both the user-facing app and the back-office (BO) portal
- Created and managed Product Tracker on daily basis for smooth process

Zemoso Technologies   **February 2023 – April 2023**

Software Engineer Intern

- Learned about how to handle any problem while creating any application
- Developed personal projects using HTML, CSS, and JavaScript to deepen my understanding of web development fundamentals
- Built prototype applications using React to explore various features and functionalities

Zummit Infolabs   **June 2021 – October 2021**

Web Intern

- Designed website pages using Wordpress plugins like woocomerce
- Enhanced the webpage by adding features for submitting details using plugins
- Built a website with the team for a Germany based company

EDUCATION

- Bachelor of Engineering (B.Tech.) in Computer Science, GLAUniversity, Mathura, U.P, 2019 – 2023

CERTIFICATIONS

- Certified by Udemy in The Ultimate MySQL Bootcamp: Go from SQL Beginner to Expert
- Certified by Netcamp Solutions Pvt. Limited in Network Management and Web Development