

Directorate of Municipal Administration, Government of Odisha

Implementation of an Integrated e-Governance Solution across all Urban Local Bodies of Odisha

User Manual for Citizens – Online Building Plan Approval System (OBPAS)

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1 Introduction

1.1 Background

The Housing & Urban Development Department (H&UDD), Government of Odisha has ambitious plans to scale up e-governance across 113 Urban Local Bodies (ULBs) in the State of Odisha. It aims to enhance the citizen experience of public services by providing integrated, end-to-end services using a comprehensive State-wide Service Delivery Infrastructure. Online Building Plan Approval System (OBPAS) is one of the focus areas for the H&UDD to help all stakeholders and citizen get building plan approvals through end to end automation of the processes involved.

Online Building Plan Approval System (OBPAS) envisages complete automation of all processes related to building approval at Odisha. Citizen would not be required to visit any of the external departments such as AAI, NMA, Fire etc for NOCs.

OBPAS shall enable local government to bring in transparency, accountability and time-bound service for the public. OBPAS, professionals like architects, engineers, supervisors can seek permission for construction of a building for any Urban Local Body / District Town and Country Planning / Centre for Municipal Administration with a speedy, hassle-free and user-friendly procedure, online.

1.2 Scope of this Document

The purpose of this document is to help the Citizens in operating the Online Building Plan Approval System. It provides a digital interface, allowing the users to apply for the Building Permit and subsequently make the payment online.

This manual covers up the various features of OBPAS and every feature is defined with a screenshot for user assistance.

1.3 Intended Audience and Functionalities

This manual can be used by Citizens to monitor and track their building Permit application and make Online fee payments.

The OBPAS allows the User to

- Apply for a Building Permit
- Complete the Payment for OBPAS
- Download receipts of the payments.
- Keep a track of the status of the Application.



2 General Functions

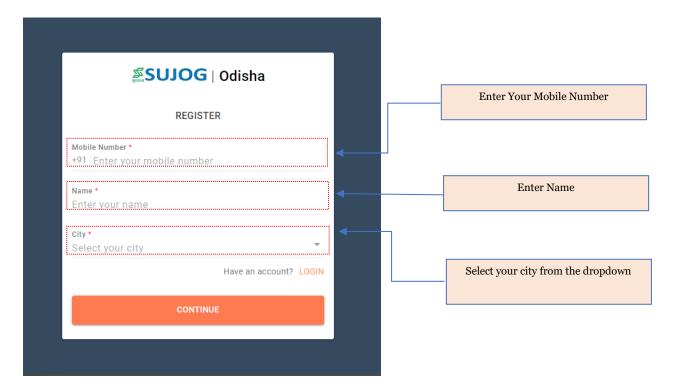
2.1 Registering into the system

To Register, please go to the following link:

https://sujog.odisha.gov.in/home



Once the user clicks the login button, the bellow screen will appear

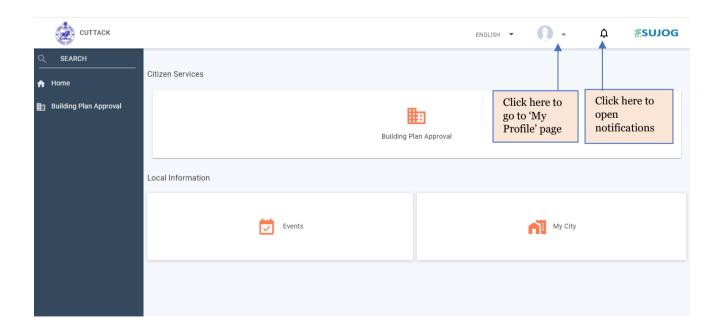




The number will be authenticated by sending an OTP (One Time Password) to the registered mobile number. if the user does not receive the OTP he/she clicks on 'RESEND' under the 'OTP' field. Once the OTP has been entered the OBPAS homepage will appear.

2.2 OBPAS Homepage

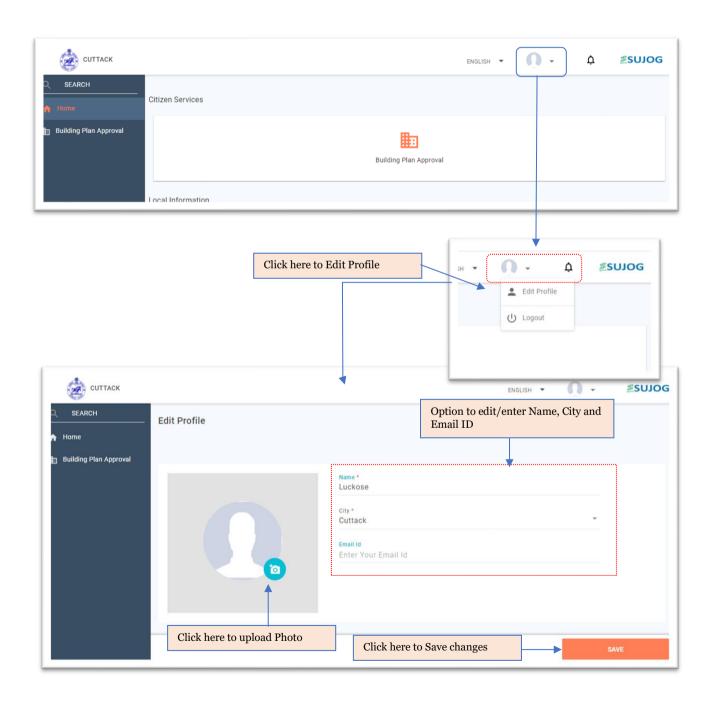
On Login/Register, the homepage will appear to the user.



2.3 Editing the Profile

Follow the steps shown below to edit your profile.

- Click on the Profile button on top right side of the homepage
- Click on 'Edit Profile'
- User will be taken to Profile Page where he/she can edit Name, Change City from the dropdown, update Mail ID or upload Profile Picture.



3 Building Permit Application

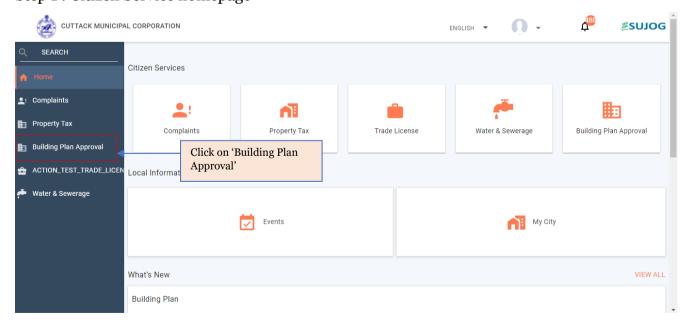
3.1 Citizen Approval

After filling the necessary details in the Building Permit application by the Architect/Technical Person, it will be forwarded to the Citizen (Owner) for His/Her review and approval.

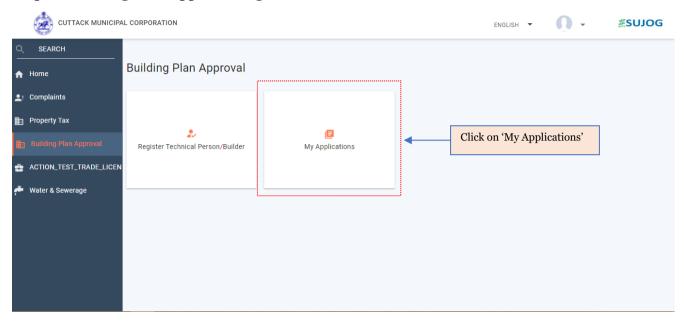
Only after getting the approval can the application fee be payed and submitted to the approving authority by the Architect/Technical Person.

Follow the bellow steps to review the building permit application filled by the Architect/Technical Person and to provide Citizen Approval

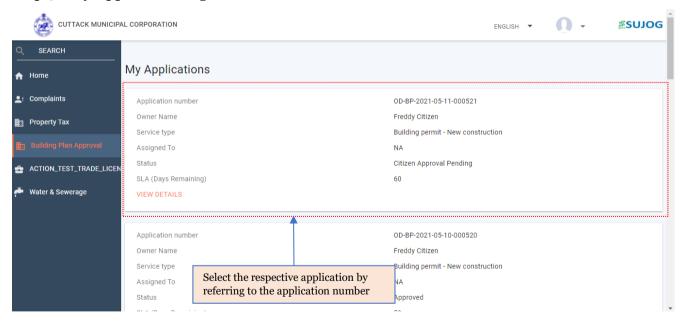
Step 1 : Citizen Service homepage



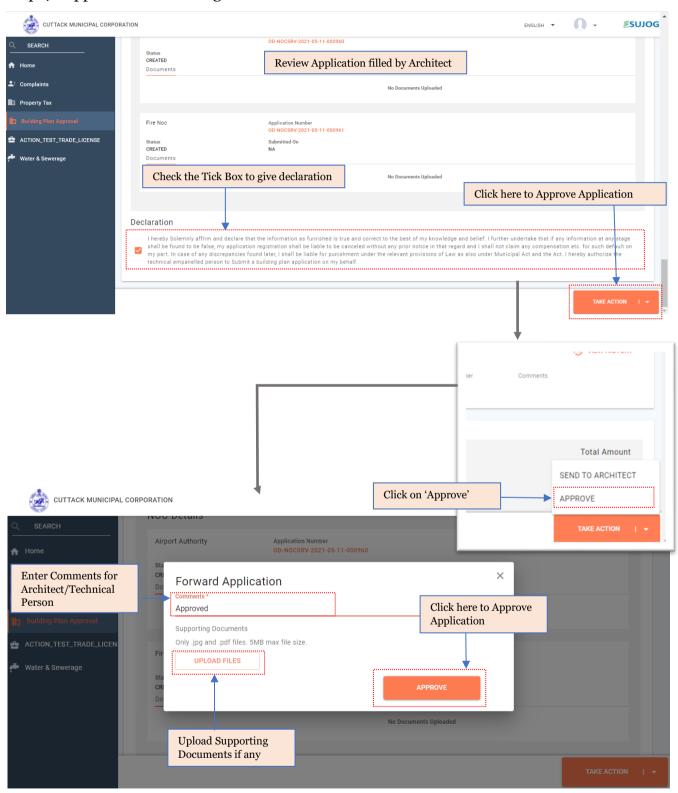
Step 2: Building Plan Approval Page



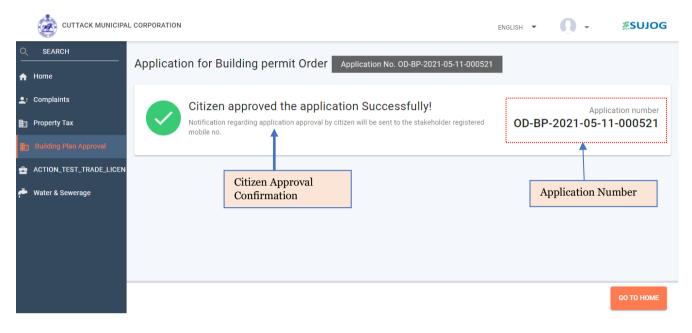
Step 3: My Application Page



Step 4: Application Detail Page



Step 5: Citizen Approval Confirmation Page

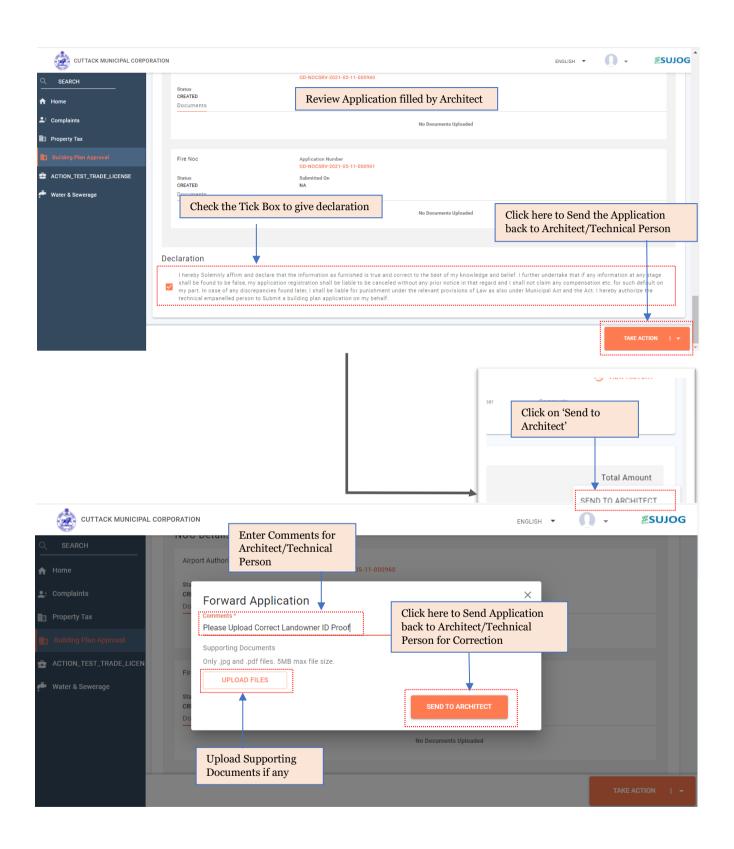


3.2 Send Back Application to Architect/Technical Person for Correction

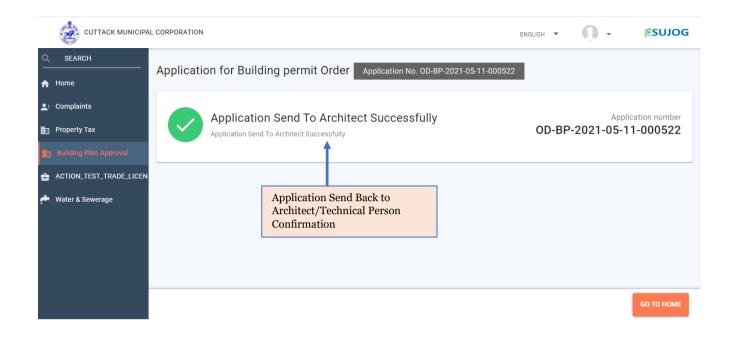
Citizen (Owner) can send the application back to Architect/Technical Person if any changes to the application details are required or if any document uploaded is not correct/missing. In such case, the necessary changes can be incorporated by the Architect/Technical Person on the behalf of the Citizen and the application can be submitted again to the Citizen for his/her approval.

To Send the Application Back please follow the bellow steps Repeat Steps 1-3

Step 4: Application Detail Page



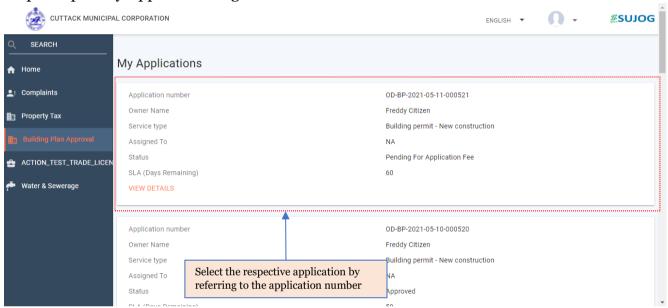
Step 4: Send Back Application Confirmation Page



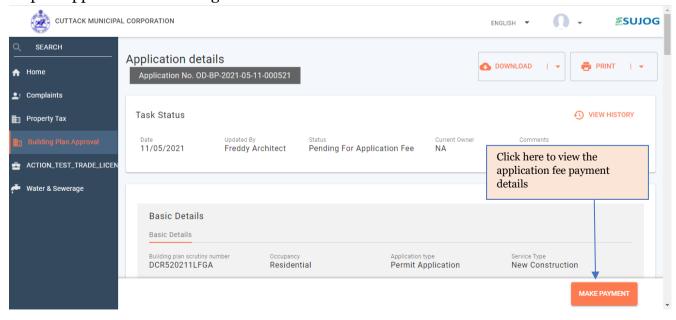
3.3 Application Fee Payment and Submission

The following steps has to be followed to pay Application fee and submit the application to the approving Authority.

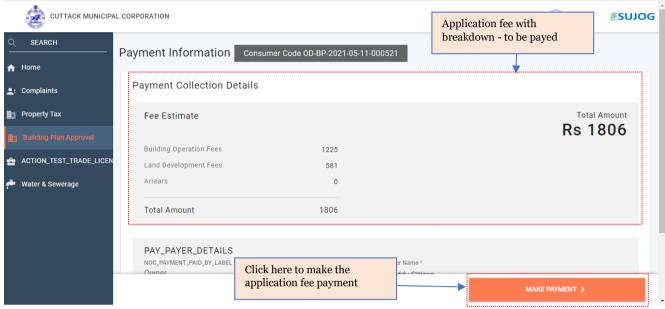
Step 1: Open My Application Page



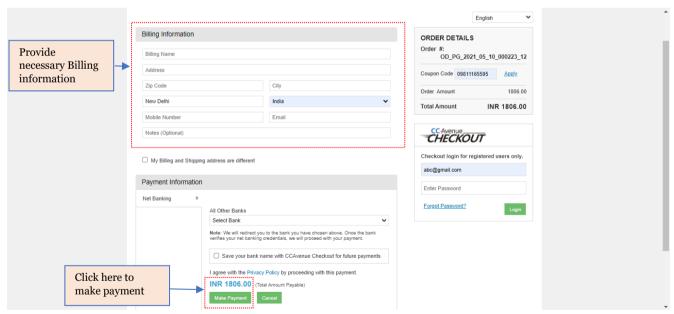
Step 2: Application Detail Page



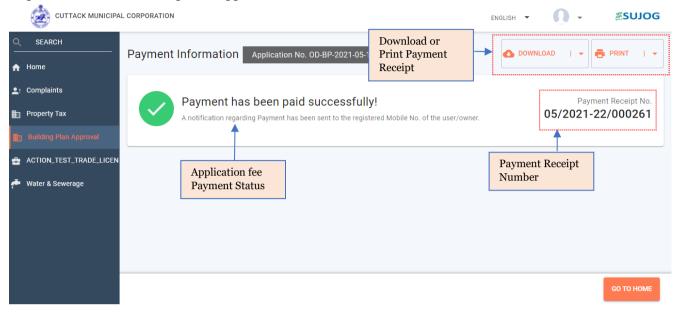
Step 3- Review Application fee details



Step 4- Pay Application fee in Payment Portal



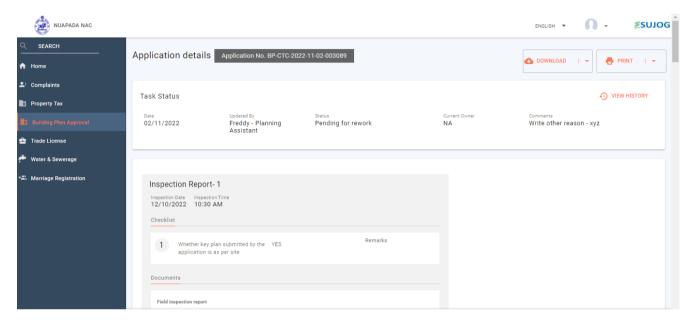




3.4 Drawing Rework

Once the Approving Officer sends back the file for "Drawing Correction" the citizen can view the status of the application in my application tab.

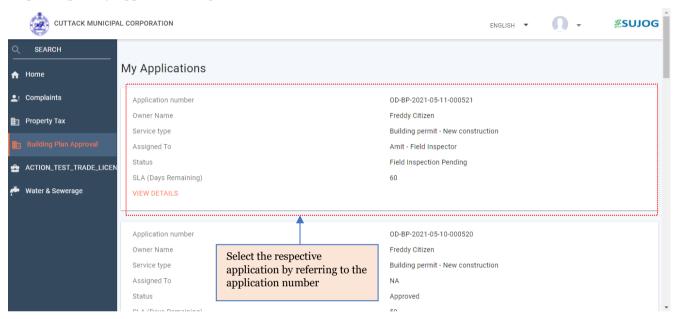
Note: The drawing rework can only be performed by the Architect/Technical person. Citizen cannot take any action.



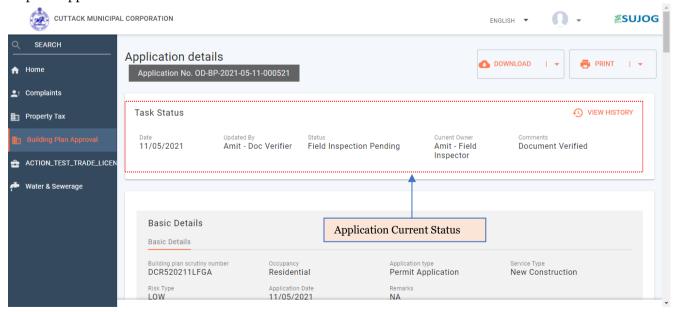
3.5 Track application progress

The following steps has to be followed to track application progress after application submission to approving authority.

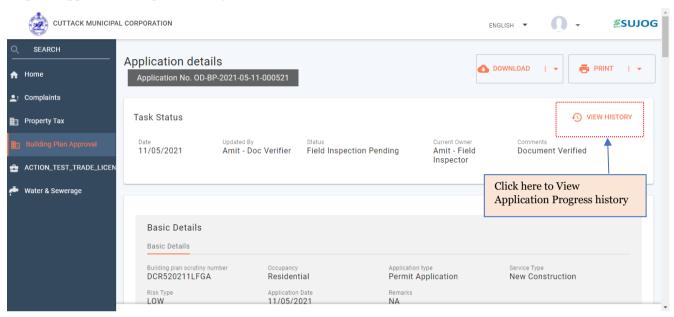
Step 1 – Open My Applications Page

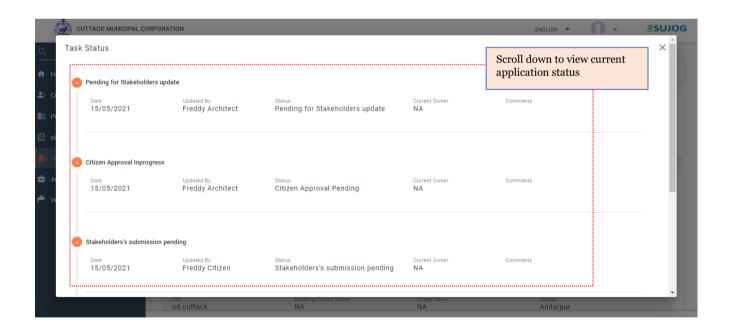


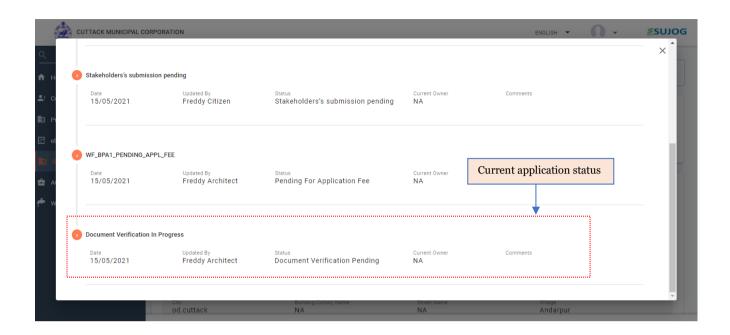
Step 2 - Application Status



Step 3 – Application Progress History



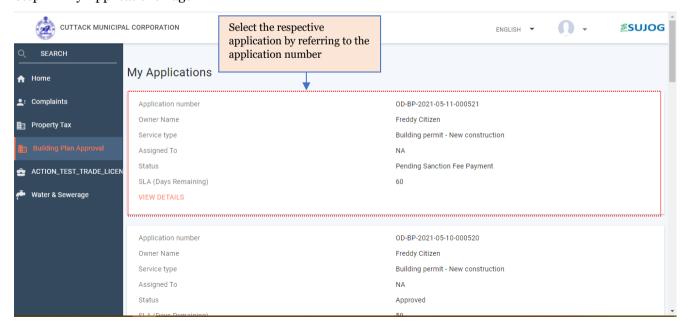




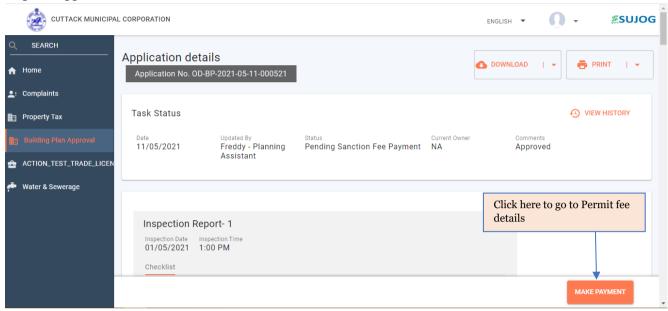
3.6 Permit Fee Payment

Please follow the bellow steps to pay Permit fee.

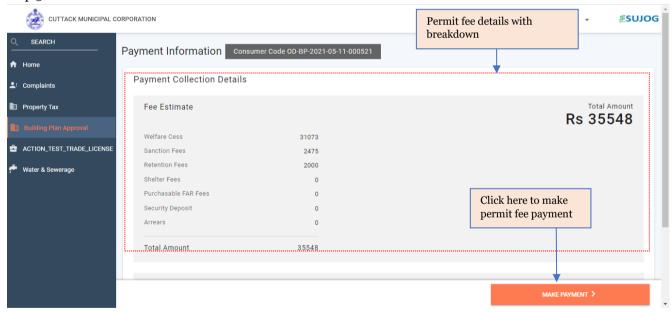
Step 1 – My Applications Page

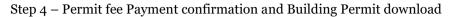


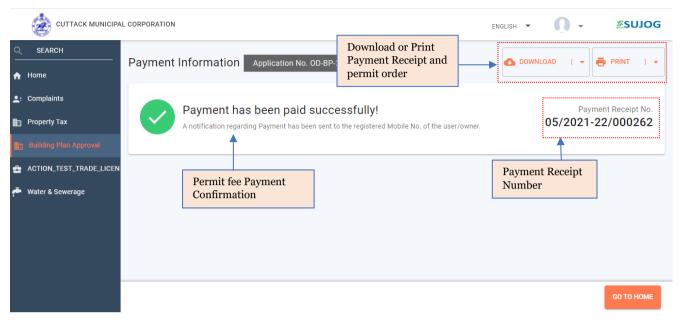
Step 2 – Applications Detail



Step 3 – Permit fee details







Sample Permit Fee Receipt



Cuttack Municipal Corporation

Sanction Fee Payment Receipt

Cuttack Municipal Corporation 001-2345876 http://cmccuttack.gov.in complaints.cuttack@gmail.com

Receipt No.	05/2021-22/000262	Consumer ID	OD-BP-2021-05-11-000521
Payment Date	11/05/2021	Payer Name	Freddy Citizen
Payer Contact	911111112	PDF_STATIC_LABE ONSOLIDATED_RE PT_PAYMENT_STA	CEI

Service Type	Sanction Fee	Billing Period	01/01/2021 to 31/12/2021
Total Bill Amount	₹ 35548	Paid Amount	₹ 35548
Pending Amount	₹0	Excess Amount	₹0
Payment Mode	Online	Transaction ID	OD_PG_2021_05_11_000226_ 17
G8 Receipt No.	NA	G8 Receipt Date	NA

Generated By: Freddy Architect

Commissioner/EO

This is Computer generated receipt, Signature is not required

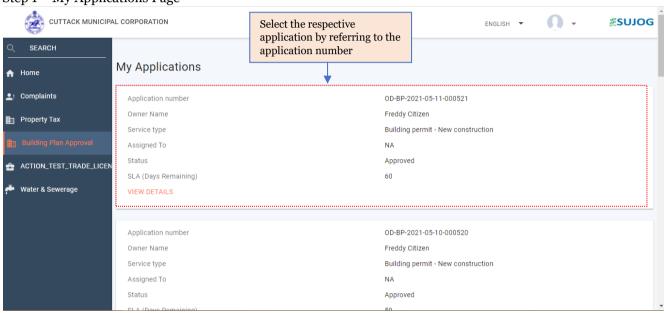
DISCLAIMER

- 1. Payment received by cheque/demand draft shall be subject to realization.
- 2. This document is not a proof of Property Ownership and regularization of unauthorized construction.
- 3. This is a computer generated document

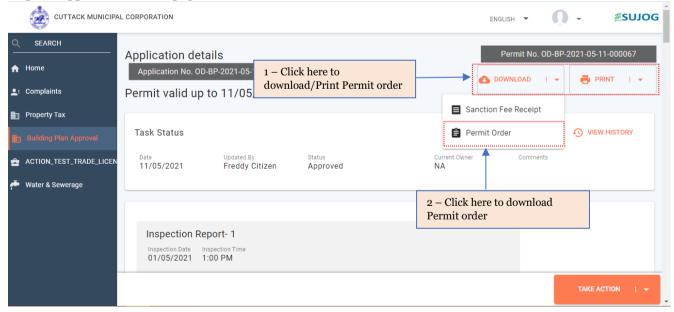
3.7 Download Building Permit

Please follow the bellow steps to Download Building Permit.





Step 2 - Application details page



Sample Permit Order



FORM-II See rule 10(2) Order for Grant of Permission

No.: OD-BP-2021-05-11-000067, Cuttack, Dated: 11/05/2021

Permission under sub-section (3) of the Section-16 of the Odisha Development Authorities Act, 1982 is hereby granted in favour of;

Smt/Sri Freddy Citizen for

New Construction of [G+1] Residential Plotted building in respect of Plot No 32/1, Khata No 560, Village/Mouza Andarpur of Cuttack Municipal Corporation/Municipality/NAC/Gram Panchayat subject to the following conditions/restrictions.

- The land/ Building shall be used exclusively for Residential purpose and the uses shall not be changed to any other use without prior approval of this Authority.
- The development shall be undertaken strictly according to plans enclosed with necessary permission endorsement.
- Parking space measuring 0 sq. mtr. as shown in the approved plan shall be exclusively used for parking and no part of it will be used for any other purpose.
- The land over which construction is proposed is accessable by an approved means of access of 9 mtr. width.
- 5. The land in question must be in lawful ownership and peaceful possession of the applicant.
- 6. The permission is valid for period of three years with effect from the date of issue.
- Permission accorded under the provision of Section 16 of ODA Act, cannot be construed as an evidence to claim right title interest on the plot on which the permission has been granted.
- If any dispute arises with respect to right, title interest on the land on which the permission has been granted, the permission so granted shall be automatically treated as cancelled during the period of dispute.
- Any construction and development made by the applicant or owner on the disputed land will be at his risk without any legal or financial liability on the Authority.



By Order of FREDDY - PLANNING ASSISTANT Authorised Officer Cuttack

Application No. OD-BP-2021-05-11-000521, Dated 11/05/2021.

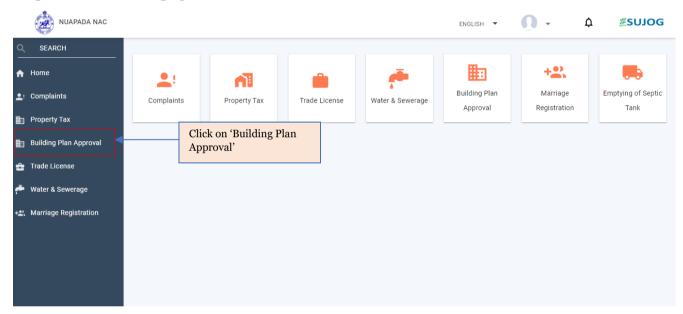
of 2

4 Applying For Pre-Approved Plan

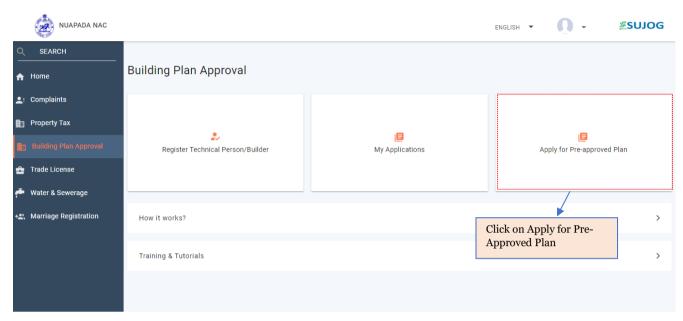
This is to fastrack the Building Permit Application for which the state has notified 104 Preapproved drawings. These are Low-risk projects so the applicant doesn't need the Architect/Technical person to get his project approved. He can choose from the 104 options provided and can send it directly to the Approver skipping document verification and field inspection.

Follow the steps below to apply for Pre-Approved Plan:

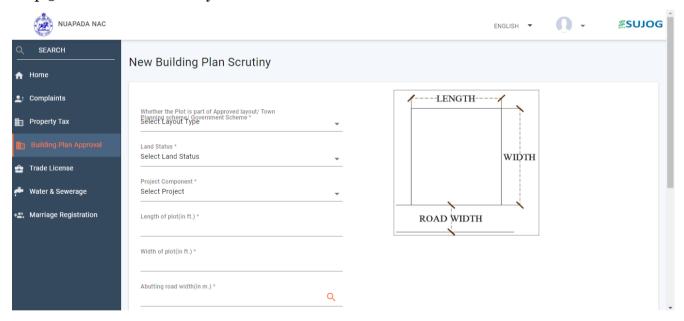
Step 1: Citizen Homepage



Step 2: Building Plan Approval Page



Step 3: Fill in the mandatory fields

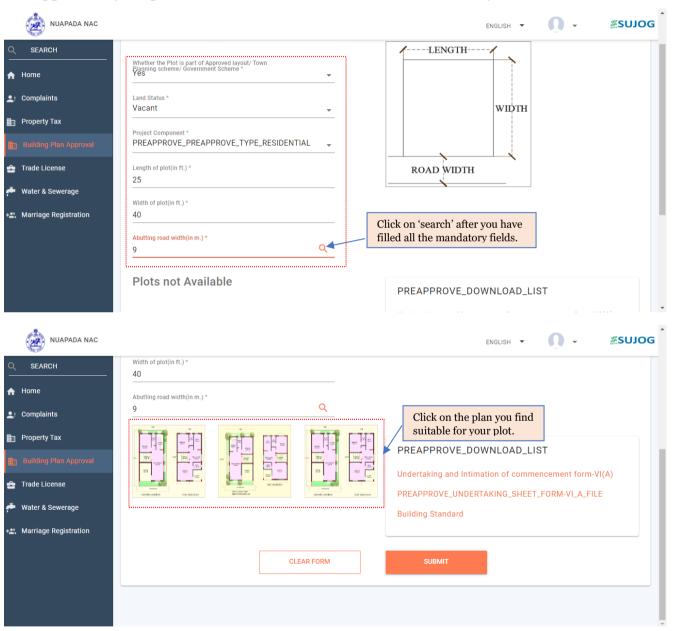


Following are the fields in New Building Plan Scrutiny

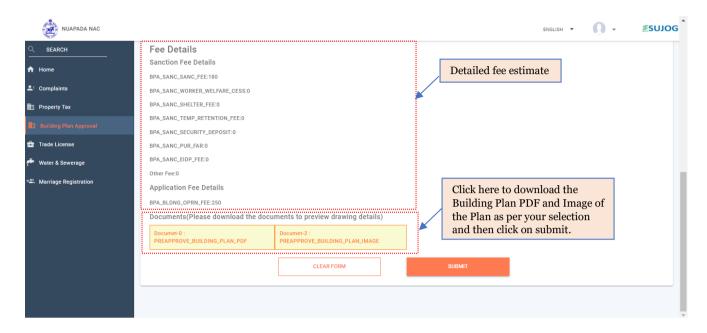
Field Name	Field Type	Purpose
Whether the plot is part of approved layout/town planningscheme/government scheme	Mandatory Field	Enter YES if the plot is approved by any of the scheme mentioned above or NO if it is not approved.
Land status	Mandatory Field	Enter the status of your land if it is Under Construction, Building Constructed or Vacant*.
Project Component	Mandatory Field	Enter if you need a pre-approved plan of a Residential Building.

Length of Plot	Mandatory Field	Enter the total length of the Plot in ft.
Width of Plot	Mandatory Field	Enter the total width of the Plot in ft.
Abutting road width in m	Mandatory Field	Enter the width of the Abutting road in m.

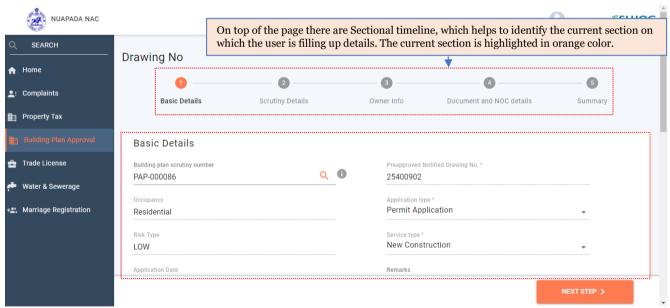
*Note: Only if the Plot is vacant, you can apply for pre-approved plan. You cannot apply for Pre-approval if your plot is under construction or constructed already.



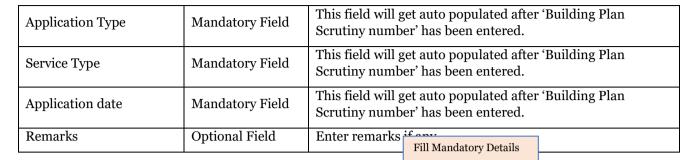
Note: Once you click on the plan of your choice the image will then expand, after which click on the screen again and below you will find the fee details of the plan you've selected.

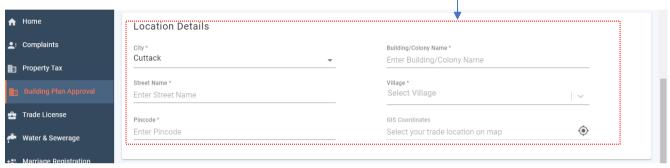


4.1 Basic Details



Field Name	Field Type	Purpose
Building Plan Scrutiny number	Mandatory Field	Scrutiny number over here is auto-populated as the plan has already been scrutinized.
Preapproved notified drawing number	Mandatory Field	This field will get auto populated after 'Building Plan Scrutiny number' has been entered.
Occupancy	Mandatory Field	This field will get auto populated after 'Building Plan Scrutiny number' has been entered.
Risk Type	Mandatory Field	This field will get auto populated after 'Building Plan Scrutiny number' has been entered.



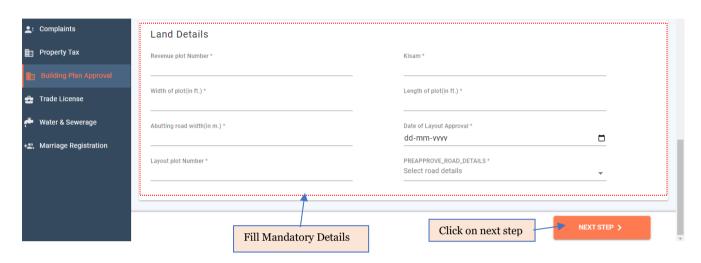


Field Name	Field Type	Purpose
City	Mandatory Field	This field will get auto populated after 'Building Plan Scrutiny number' has been entered.
Building/Colony Name	Mandatory Field	Enter Building/Colony details
Street Name	Mandatory Field	Enter Street details
Village	Mandatory Field	Select city where project is located from the dropdown
Pincode	Mandatory Field	Enter project Pincode
GIS Coordinates	Optional Field	Enter project GIS coordinates



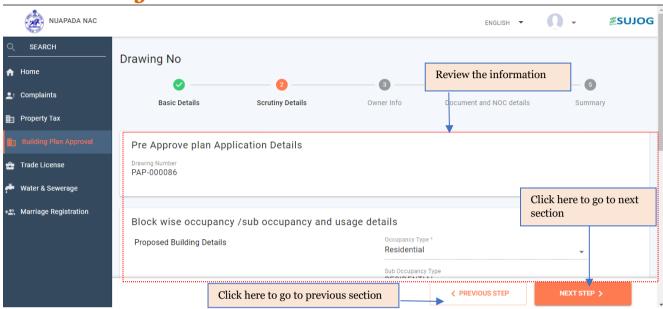
Field Name	Field Type	Purpose
Plot Area	Mandatory Field	This field will get auto populated after
Khata Number	Mandatory Field	Enter Khata number
Holding No	Optional Field	Enter Holding number

Plot number	Mandatory Field	Enter Plot number
Land Registration Details	Optional Field	Enter Land registration details
Pre-approved Layout type	Mandatory Field	Enter if the Land is a private approved layout or whether the plot is part of government scheme

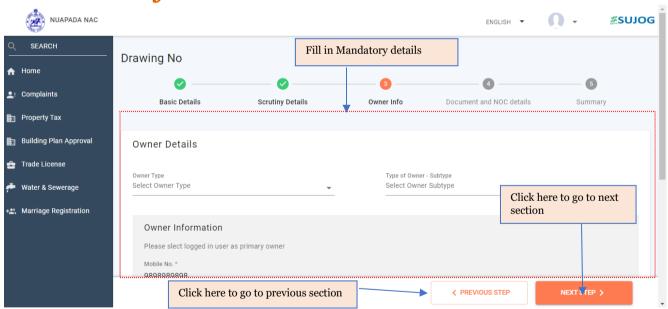


Field Name	Field Type	Purpose
Revenue Plot Area	Mandatory Field	Enter the revenue plot number
Kisam	Mandatory Field	Enter the kisam that your plot comes under.
Width of plot in ft	Mandatory Field	Enter width of the plot in ft
Length of plot in ft	Mandatory Field	Enter length of the plot in ft
Abutting Road width in m	Mandatory Field	Enter width of the abutting road in m
Pre-approved road details	Mandatory Field	Yes or No

4.2 Scrutiny Details



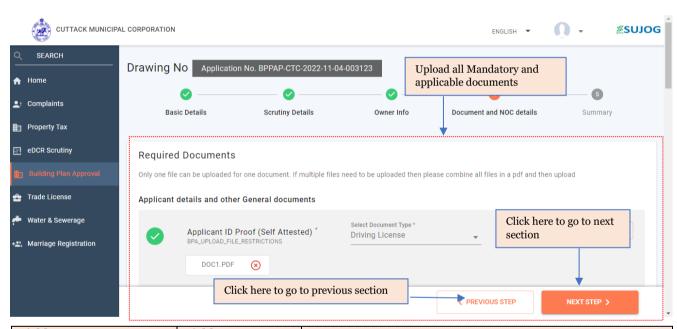
4.3 Owner Info



Field Name	Field Type	Purpose
Owner Type	Mandatory Field	Select Owner type from the dropdown
Type of Owner - Subtype	Mandatory Field	Select Type of Owner from the dropdown
Mobile No	Mandatory Field	The mobile number here is auto-populated from the account it has been logged in
Applicant Name	Mandatory Field	This field will get auto populated after 'Mobile No' has been entered.
Gender	Mandatory Field	Select gender from the dropdown

Date Of Birth	Mandatory Field	Enter Owners date of birth
Email	Optional Field	Enter Email Id of the owner
Guardian Name	Mandatory Field	Enter Owner's guardian name
Relationship	Optional Field	Select relationship of the Owner's guardian
PAN No.	Optional Field	Enter Owner's PAN No.
Correspondence Address	Mandatory Field	Enter Correspondence Address of the Owner
Is Primary Owner?	Mandatory Field	Uncheck if there are multiple Owner's for the project

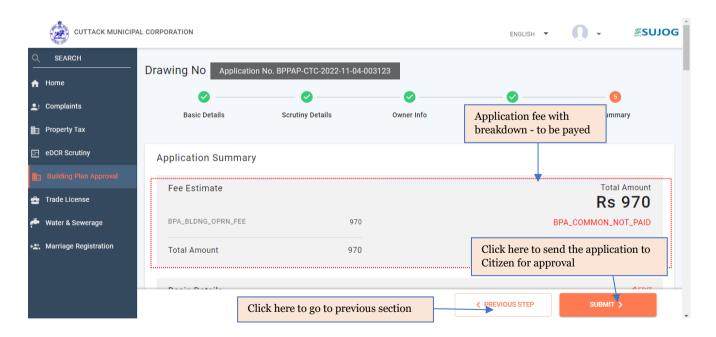
4.4 Document and NOC details



Field Name	Field Type	Purpose	
Applicant details and other General documents			
Applicant ID Proof (Self Attested)	Mandatory Filed	Upload Scanned copy of Applicant ID Proof	
Land Owner ID Proof (Self Attested)	Mandatory Filed	Upload Scanned copy of Land Owner's ID Proof	
ROR (Self Attested)	As per Applicability	Upload Document if applicable to project	
Sale Deed / Gift Deed (Self Attested)	As per Applicability	Upload Document if applicable to project	
Revenue Site Plan with plot marked authenticated by Tehsildar / Sub-Registrar	As per Applicability	Upload Document if applicable to project	

Peaceful possession of land Affidavit	As per Applicability	Upload Document if applicable to project	
Building Plan Diagram			
Building Plan Layout (Scale 1:100)	As per Applicability	Upload Document if applicable to project	
PAP			
Copy Of Allottment Letter	As per Applicability	Upload Document if applicable to project	
Copy Of Scheme Drawing	As per Applicability	Upload Document if applicable to project	
Copy of Layout Approval letter	As per Applicability	Upload Document if applicable to project	
Copy of layout Approved drawing	As per Applicability	Upload Document if applicable to project	
Gift deed document	As per Applicability	Upload Document if applicable to project	
Others	As per Applicability	Upload Document if applicable to project	

4.5 Summary Section



Note: Review the entered application details and click on the edit button if any changes are required.

4.6 Application Fee Payment

Please revert back to section 3.3 of the manual for guidance about Application fee payment.

After Successfully payment of the Application fees, the application goes directly to the Planning Assistant for approval.

4.7 Permit Fee Payment

Please revert back to section 3.6 of the manual for guidance about Permit fees.

4.8 Downloading Building Permit

Please revert back to section 3.7 of the manual for guidance about Downloading building permit.