

# ISCSI Host Setup Guide – Windows 2008R2 and 2012

User Guide

June 2017 | Version 1.0

## Support

Telstra Cloud Services 1800 620 345

cloudservicessupport@online.telstra.com.au

#### Copyright and trademark information

© 2017 NetApp. All rights reserved. Specifications are subject to change without notice. NetApp, the NetApp logo, Go further faster, Data ONTAP, RAID-DP, and SnapMirror are trademarks or registered trademarks of NetApp, Inc. in the United States and/or other countries. All other brands or products are trademarks or registered trademarks of their respective holders and should be treated as such.

#### **Notice specific to documents**

© Copyright 2017 NetApp. This document contains copyrighted and protected information of NetApp, Inc. Permission to use and reproduce this Document is granted, provided that (1) the below copyright notice appears in any copy and that both the copyright notice and this permission notice appear, (2) use of such Documents is for informational use only and will not be copied or posted on any network computer or broadcast in any media, and (3) no modification to this Document is made. Use for any other purpose is expressly prohibited by law, and may result in severe civil and criminal penalties.

#### **Disclaimer notice**

In no event shall NetApp be liable for any special, indirect or consequential damages or any damages whatsoever resulting from loss of use, data or profits, whether in an action of contract, negligence or other tortious action, arising out of or in connection with the use or performance of software, documents, provision of or failure to provide services, or information available from this site or any documentation contained herein. The use of the content of this site and the documents and information contained herein is restricted to the use authorized by NetApp and NetApp disclaims all liability for misuse and illegal distribution of the content not specifically authorized.

## **TABLE OF CONTENTS**

2		
1	Introduction	4
2	Required Software	4
3	Mounting Process	6
4	Verification	11

#### 3 Introduction

This guide is used in order to configure a Windows 2008R2 or Windows 2012 host for iSCSI using Telstra Virtual Storage (TVS). This guide covers the prerequistes required to successfully connect to TVS LUNs, leveraging the full Multi-Pathi Input/Output (MPIO) capability to ensure the correct traffic paths are used.

This guide assumes correct configuration of your iSCSI LUN(s) on TVS has been completed.

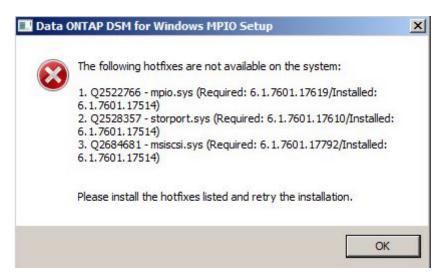
NOTE: The following guide uses screen shots from Windows 2008R2, however the differences between 2008R2 and 2012 are minor.

## 4 Required Software

The following is a list of required software:

Vendor	Software
Netapp	Netapp DSM
Microsoft	MPIO Feature
Microsoft	Hotfixes (specified below)

In order to successfully map LUNs created on TVS, it is recommended that Netapp Device-specific module (DSM) is installed on Windows hosts. This will help set the required variables on Windows that intergrate with Netapp LUNs and intergrates with the Microsoft MPIO drivers. In order to install Netapp DSM, you must ensure the following hotfixes are applied to your server:



These hotfixes are available both from native Windows Update, or manually via indidivual downloads from Microsoft.

When installing DSM, you will be prompted for a license key. This license key is available from telstracloud.netapp.com.

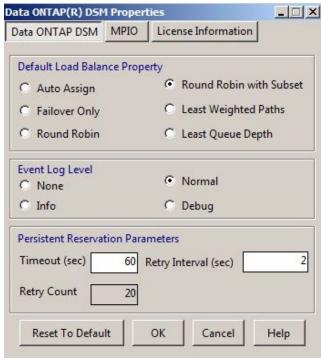
Once Netapp DSM is installed, naviagate to Start->Computer Management. Storage-> Data ONTAP® DSM Management. Click on Properties.



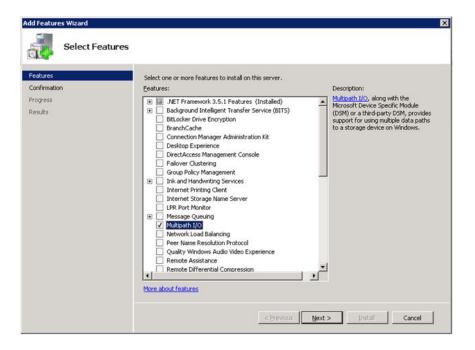
1.

2. By default, Least Queue Depth is selected. Change the selection to "Round Robin with Subset".





The Microsoft MPIO feature is required to be enabled through Server Manager.

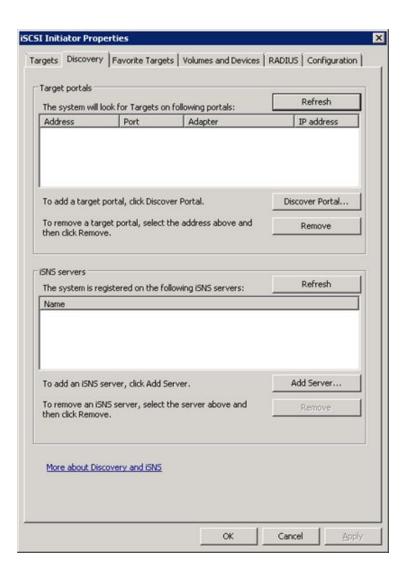


# **5 Mounting Process**

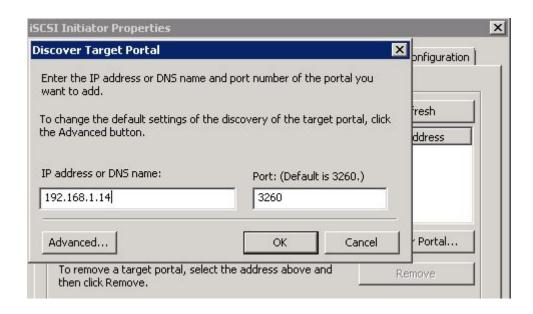
Configure the iSCSI Initiator on the client.
Note: You will get a prompt when you start the iSCSI Initiator for the first time, click Yes.



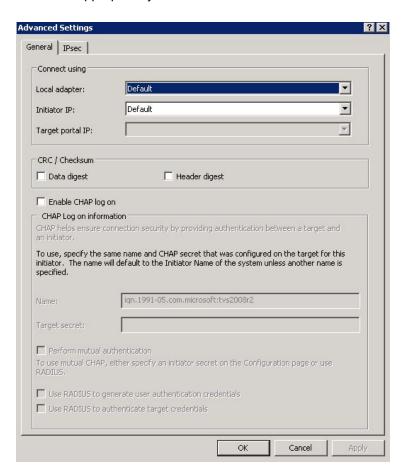
2. Click **Start>Run**. Type the iscsicpl command to open the ISCSI software initiator configuration window.



3. Click **Discover Portal**. Add both the IP addresses one after the other, as shown below.



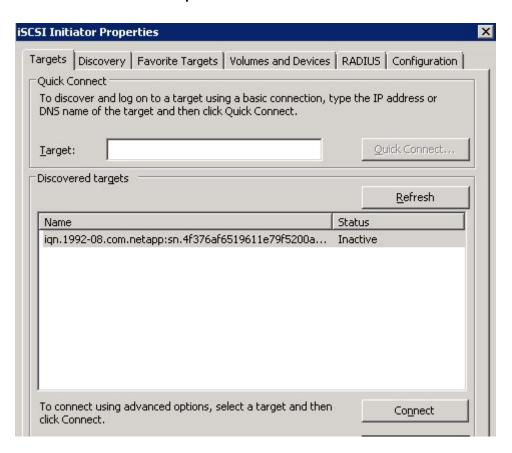
4. Click **Advanced...** and configure the information in the **General** tab. Make sure the Local Adapter and the Initiator IP are selected appropriately.



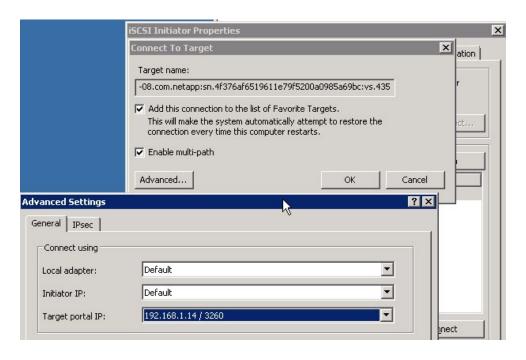
5. Click **Start>Run**. Type the iscsicpl command to open the ISCSI software initiator configuration window. Click on the **Targets** tab.

You will find the target status is Inactive.

6. Click Connect. Select Enable multi-path.

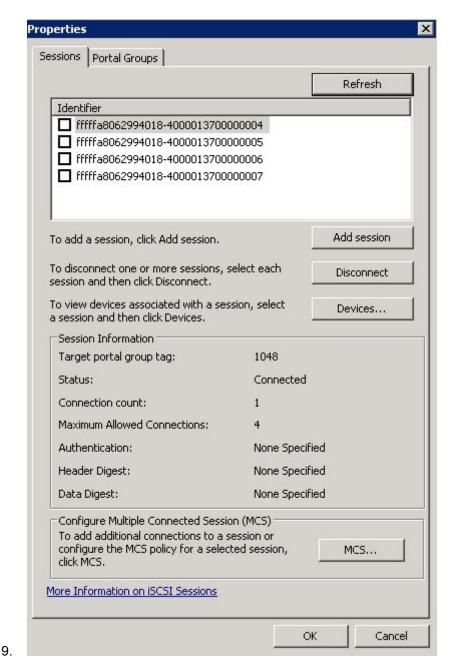


7. Click Advanced... in the General tab. Select the IP address for the first path from the list in the Target portal field.

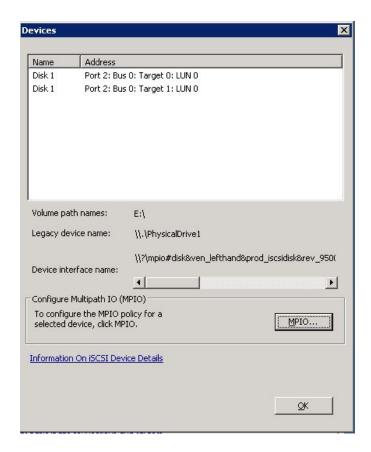


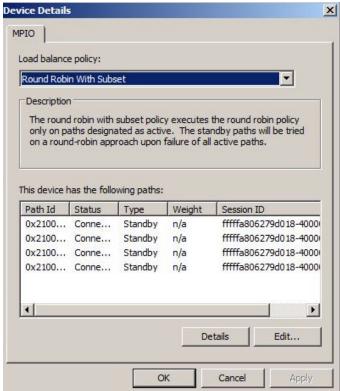
IMPORTANT: It is necessary to connect using all paths as well. Hence it is necessary to repeat Steps 6 and 7 above, this time selecting the IP address for the second, third and fourth path in **Target portal**. Again, make sure the values of the 'Local adapter' and 'Initiator IP' fields remain at 'Default'.

8. Go back to the iSCSI Initiator's main window and go to the **Targets** tab, select the target and click **Properties**.



10. Click **Devices** and click the **MPIO** button to configure the load balancing policy. This should be configured to use "Round Robin with Subset" as we specified using Netapp DSM. If this is not the case, select it using the drop down menu.





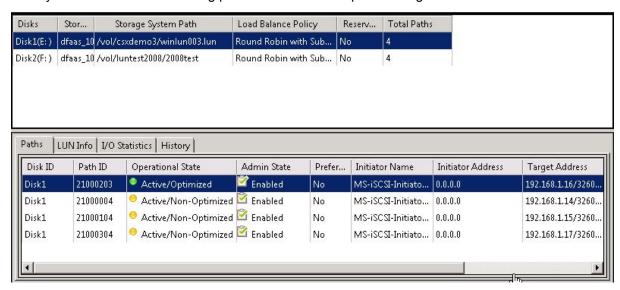
11. To view the advanced path details, click on a path and click the **Details** button to view the information.

## 6 Verification

Once you have mounted your LUN(s) you can verify that the storage is being presented and that the optimal path to the storage is being used through MPIO.

Open Computer Manager-> ONTAP DSM.

Identify the correct LUNs are being presented and that all paths configured are visible.



Once this has been confirmed, you can now format, and use your storage optimally through disk management.

Refer to the Interoperability Matrix Tool (IMT) on the NetApp Support site to validate that the exact product and feature versions described in this document are supported for your specific environment. The NetApp IMT defines the product components and versions that can be used to construct configurations that are supported by NetApp. Specific results depend on each customer's installation in accordance with published specifications.

#### **Copyright Information**

Copyright © 1994–2017 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

#### **Trademark Information**

NETAPP, the NETAPP logo, and the marks listed at <a href="http://www.netapp.com/TM">http://www.netapp.com/TM</a> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.