**Known Error Database**

**For**

**Accounting Application – Receipt Not Reflecting in TR Module**

**Revision History**

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| --- | --- | --- | --- | --- |
| **Sr. No.** | **Author Name** | **Version Number** | **Date** | **Remarks** |
| 1 | Rajesh Ramakrishnan | V1.0 | 16-Jan-2020 |  |
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**Approval History**

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**Table of Contents**

[Introduction 4](#_Toc30065141)

[Purpose 4](#_Toc30065142)

[Issue 4](#_Toc30065143)

[Resolution 4](#_Toc30065144)

[Document Review Mechanism 4](#_Toc30065145)

# Introduction

## Purpose

The purpose of this document is to record known errors and serve as a knowledge base used for more efficient incident and problem resolution.

## Issue

Receipt not reflecting in TR module

## Resolution

Follow below process for resolve issues related to ‘Receipt not reflecting in TR module’:

* **For 90 days older receipt**

SELECT recd\_date from bjaz\_receipts where receipt\_no ='' and entry must be checked in bjaz\_receipts\_block table against rcpt no

* **Check entry in BJAZ\_AF\_RECEIPTS\_BAL against receipt no.,** then search with both imd/PID and receipt\_no in TR module to delete the entry from the table

# Document Review Mechanism

As and when a change takes place, process will be updated accordingly. Periodically process will be reviewed.