**Known Error Database**

**For**

**GIOS Application – Acknowledge/Unique Constraint WPK Violated in Endorsement and Renewal**

**(Endorsement and Renewal - Burglary (Burglary (4010) & Fire (4001)))**

**Revision History**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Sr. No.** | **Author Name** | **Version Number** | **Date** | **Remarks** |
| 1 | Rajesh Ramakrishnan | V1.0 | 16-Jan-2020 |  |
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**Approval History**

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**Table of Contents**

[Introduction 4](#_Toc30090319)

[Purpose 4](#_Toc30090320)

[Issue 4](#_Toc30090321)

[Resolution 4](#_Toc30090322)

[Document Review Mechanism 4](#_Toc30090323)

# Introduction

## Purpose

The purpose of this document is to record known errors and serve as a knowledge base used for more efficient incident and problem resolution.

## Issue

Acknowledge/unique constraint wpk violated in Endorsement and renewal

## Resolution

Follow below steps for issues related to ‘Acknowledge/unique constraint wpk violated in Endorsement and renewal’:

**Step 1:** Run below query to investigate the error:

***select \* from bjaz\_burg\_base\_bnk\_dtl WHERE contract\_id = 82804646;***

***select \* from bjaz\_fire\_base\_bnk\_dtl WHERE contract\_id = 82804646;***

**Step 2:** Create below script and send it to your approval authority, once approved send it to DBA for execution:

***UPDATE bjaz\_burg\_base\_bnk\_dtl***

***SET TOP\_INDICATOR = 'N', ACTION\_CODE = 'D'***

***WHERE contract\_id = 82804646 AND VERSION\_NO IN (1, 2) AND SR\_NO = 1;***

***UPDATE bjaz\_fire\_base\_bnk\_dtl***

***SET TOP\_INDICATOR = 'N', ACTION\_CODE = 'D'***

***WHERE contract\_id = 82804646 AND VERSION\_NO IN (1, 2) AND SR\_NO = 1;***

# Document Review Mechanism

As and when a change takes place, process will be updated accordingly. Periodically process will be reviewed.