Test Notes

Scenario 1: Analyze the options selected by user before booking a hotel

As a user who wants to book a hotel , searching for the hotel with different inputs is required Ideally a user will have to have data for searching a hotel like for eg : Checkin and Checkout date, area nearby, hotel rating, number of travellers, basic amenities. Hence, it is important to have these filter options present in the hotel search page while trying to book a hotel.

Scenario 2: Analyze the displayed available rooms

When a hotel information is displayed, it is required for the page to display certain important information with respect to pictures of the hotel, rooms , amenities present for each room , number of travellers the room can hold, number of rooms the user can select.

Scenario 3: Analyze the Information in booking page

When trying to book a hotel room , it is important that the user gives all the necessary information in the form. Like user personal information , payment information , booking information, breakup of the total amount to be paid.

Functionality Testing:

Areas that can be covered :

1. Select hotels on different dates
2. Select featured hotels from the list of hotels
3. Enter incorrect city name and verify the validation message
4. Selection of different number of rooms
5. Price validation with respect number of rooms selected
6. Navigation through all the photos displayed for the hotel by downloading and sharing
7. Selection of language and currency by the user
8. Filtering the hotel based on rating, price range and name.

Usability Testing:

Areas:
1. Clicking on hotels directs to the hotel page
2. Clicking on different links in the page redirects to required page
3. Navigation through photos is seamless
4. Navigation to the selected menu from the header

5. Scrolling inside the map field
6. Zoom in and out of the map

Bugs:

1. Not able to exit after clicking Download functionality on pictures
2. Checkin and Checkout date data is taken as input from the user
3. Number of travellers data is not taken from the user
4. Confirm button is enabled even before entering mandatory parameters
5. Child traveller marked as Adult traveller in the booking page

Issues:

1. How do i know what are the mandatory parameters for booking
2. How do i know how the discount is calculated
3. How do i know where the data for rating is coming from
4. How do i change the payment type after confirming
5. How do i change the user details after confirming
6. How can i see the picture of each room without zooming in.

Potential Risks

1. User should be shown valid documentation for cancel and refund policy for each hotel
2. User should be asked to choose the date and traveller's information
3. User should be shown availability of each rooms in hotels
4. Multiple filters can be present while searching for the hotel in search page
5. Sorting of hotels based on prices and type of rooms can be present

Areas of improvement

1. Filter options present while searching a hotel can be more
2. On selecting number of rooms, the price value need to be present in the dropdown
3. Pictures of each room can be selected and viewed
4. Available rooms can be shown along with the dates
5. More user information can be retrieved from the booking information page
6. Refund and cancellation details can be added