

**Ashwin Pillai**  
**.NET DEVELOPER**

**Location: Kalyan, India | Phone: +919004538347 | Email:ashwinpillai38@gmail.com | [portfolio](#)**

**PROFESSIONAL SUMMARY**

Highly motivated and results-oriented .NET Developer with 1 years of experience and 1.5 Years in Technical Support seeking to transition into a new role to drive innovation and optimize business processes. Proven ability to design, develop, and implement complex solutions, working collaboratively with cross-functional teams to optimize workflows, streamline IT operations, integrating various systems and drive business value. Expertise in Cdx Ticketing System, scripting, integrations, data administration and product development.

**TECHNICAL SKILLS**

<b>Programming Language</b>	C#, Javascript
<b>Database</b>	MSSQL
<b>Framework</b>	React JS, Asp.Net MVC ,EntityFramework , .NET CORE MVC
<b>Libraries</b>	Jquery,Ajax
<b>Soft skills</b>	Communication, Leadership, Continuous Learning, Strategic thinking, Team work, Cross-functional Team collaboration

**PROFESSIONAL EXPERIENCE**

**.Net Developer | Ifuture Technologies**

**May 2023 – June 2024**

- Manged custom CRM software for any Errors and Bugs student registration, course management, and fees invoice generation using .NET framework.
- Independently built a new Employee Management System for Firm using .NET Core MVC, Entity Framework Core, and MySQL.
- Implemented features to track employee leave and attendance, and integrated functionality for sending email and SMS notifications.
- Collaborated with stakeholders to gather requirements, design solutions, and ensure alignment with business objectives.
- Conducted unit testing, integration testing, and debugging to ensure software quality and reliability.
- Maintained and supported existing software systems, providing timely resolution to issues and implementing enhancements.
- Created comprehensive technical documentation and provided training to users as needed.

**Achievements:**

- Successfully Managed CRM software that improved efficiency in student management and financial processes.
- Developed an Employee Management System that streamlined leave and attendance tracking, enhancing operational transparency and communication.

**Technical Support | Concentrix | HP US**

**Dec 2021 – Aug 2022**

- Provided L1 Technical Support For HP Products, assisting Customers via Phone, Email
- Used Cdx Helpdesk Tool to Create , Manage and track support Tickets

**Technical Support | Teleperformance | HP India**

**March 2021-Dec 2021**

- Provided L1 Technical Support for Hp Printers and Laptops , Resolving 80 % on first contact
- Diagnosed and resolved hardware ,software and connectivity issues, Maintaining a 90% Customer Satisfaction

**EDUCATION**

**Bachelor of Engineering in Computer Science | Mumbai University,India**  
**7.55**

**Sept 2020**

**PROJECTS**

**Employee Management System | .NET CORE MVC | MSSQL | ENTITY FRAMEWORK | IFUTURE TECHNOLOGIES**

**Hotel Customer Registration Using OTP | TCSION INTERNSHIP |.NET MVC | MSSQL | ENTITY FRAMEWORK**