

MOTOR SCOOTER WARRANTIES

2022 AND PREVIOUS



Summary of Coverage

For details, refer to the page listed below.

Motor Scooter Limited Warranty _____ **page 6**

Coverage of defects in material and workmanship for: 1 year

Emissions Warranty _____ **page 7**

Coverage for the components that make up the Emission Control System for:

0 - 49 cc 5 years or 3,728 miles (6,000 kilometers) (2006 - 2022 only)
50 - 169 cc 5 years or 7,456 miles (12,000 kilometers)
170 - 279 cc 5 years or 11,185 miles (18,000 kilometers)
280 cc and over 5 years or 18,641 miles (30,000 kilometers)

Noise Control Warranty _____ **page 13**

Coverage for the components that make up the Noise Control System for:
12 months or 3,730 miles

Replacement Parts Limited Warranty _____ **page 15**

Coverage for defects in material and workmanship for:
Batteries purchased from an authorized dealer 1 year
Other Honda replacement parts 6 months

Accessories Limited Warranty _____ **page 16**

Coverage for defects in material and workmanship for:
Bolt-on accessories measured from accessory
purchase date 1 year

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TERMS USED IN THIS WARRANTY BOOKLET

The terms listed below have the following meanings in this booklet:

American Honda

American Honda Motor Co., Inc., the distributor of Honda products in the U.S., a California corporation located at 1919 Torrance Boulevard, Torrance, California 90501-2746.

Motor Scooter

Any two-wheeled "step-through" street model identified as a motor scooter and distributed by American Honda's Motorcycle Division.

Authorized Honda Dealer

A dealer within the United States, Puerto Rico, Guam, or the U.S. Virgin Islands authorized to sell Honda motor scooters distributed by American Honda's Motorcycle Division.

First Purchaser

The original buyer of a new Honda motor scooter from an authorized Honda dealer.

Honda Genuine Part or Accessory

A part or accessory distributed by American Honda and sold by an authorized Honda dealer.

WARRANTY RESPONSIBILITIES

The Distributor

(American Honda Motor Co., Inc.)

To repair or replace, at its option, any part which is proven to be defective in material or factory workmanship under normal use for the applicable warranty period.

- The repair or replacement of defective parts under this warranty must be made by an authorized Honda dealer. Warranty repairs will be made at no charge to you for parts or labor.
- Parts repaired or replaced under these warranties are warranted only during the balance of the applicable warranty's period.
- All defective parts replaced under this warranty become the property of American Honda.

The Authorized Honda Dealer

To give you complete warranty documentation when you pick up your motor scooter.

To give you a signed set-up and delivery certificate.

- This delivery certificate outlines the steps your dealer has taken to fulfill their responsibility to properly assemble and service your new Honda.
- Attach the delivery certificate to your warranty booklet for future reference.

To perform warranty repairs to any Honda motor scooter that qualifies for such repairs.

You, the Honda Owner

To maintain your Honda motor scooter according to the Maintenance Schedule in the Owner's Manual.

- Maintenance is essential for the well-being of your motor scooter. The Maintenance Schedule assumes you use your motor scooter normally. Any other use will require more frequent inspection and component replacement.
- You will have to pay for the maintenance of your motor scooter, including service at the scheduled intervals. But you may perform the work yourself if you have the skills to do so. This will NOT void your warranty.
- Failures caused directly by your lack of maintenance or improper maintenance are not covered by this warranty.
- We recommend your Honda dealer as the best place for fulfilling your maintenance obligation.

If warranty repairs are needed, you must have them performed by an authorized Honda dealership. You may be asked to provide documentation of proper maintenance, which may consist of one or more of the following:

- A Maintenance Record (such as the one in the Owner's Manual), which displays each date of service and work performed. Each entry should be signed or stamped by a person who is qualified to service your motor scooter.
- Copies of repair orders/receipts detailing performance of required maintenance, including dates.
- A statement that you performed the maintenance yourself, stating the type of work performed and the date of service. This statement should be accompanied by receipts for the replacement parts/filters/gaskets/fluids, etc. that you used.

NOTE: As an aid to the next owner, keep your receipts with your motor scooter.

WARRANTY DISCLAIMERS, LIMITATIONS & EXCLUSIONS

Disclaimer of Consequential Damage & Limitation of Implied Warranties

American Honda disclaims any responsibility for:

- loss of time
- loss of use of the motor scooter
- transportation expenses
- any other incidental or consequential damage

Duration of Implied Warranties:

Any implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty.

State Laws May Vary:

The previously listed limitations or exclusions may not apply to your motor scooter because of state laws. Some states may not allow limitations on how long an implied warranty lasts. Some states may not allow exclusion or limitation of incidental or consequential damages.

Your Legal Rights:

These warranties give you specific legal rights. You may also have other rights which vary from state to state.

Warranty Exclusions For Guam Replacement Parts and Honda Accessories

American Honda Motor Co., Inc. provides NO warranty on Honda replacement parts or Honda Accessories.

ATTENTION: All warranties on Honda replacement parts and Honda Accessories in Guam are provided by the Authorized Honda Dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

These Warranties Do Not Cover:

- Failures or required services which are not due to a defect in material or factory workmanship
- Replacement of expendable maintenance items including, but not limited to:
 - spark plugs
 - coolant
 - gaskets
 - belts
 - filters
 - lubricants
 - hoses

Unless they are Honda Genuine parts which are defective in material or workmanship or need to be replaced as part of a covered warranty repair.

- Parts or accessories affected or damaged by:
 - normal wear
 - improper maintenance
 - vandalism
 - fire
 - lack of required maintenance
 - accident and/or collision
 - natural disaster, acts of nature
 - deterioration from the elements
 - the unauthorized alteration of any part
 - the incorporation or use of unsuitable attachments or parts
 - unsuitable use in an application for which the part was not designed
 - use of leaded or non-approved gasoline
 - improper installation
 - neglect
 - misuse
 - abuse
 - theft
- Failures caused by or related to any modification not approved by American Honda
- Failures caused by or related to any installation of any parts or kits designated for “competition only” use
- Tires worn beyond the limit indicated by the wear indicator
- Use for the following activities, which will VOID these warranties:
 - racing
 - competition
 - rental (except Emission and Noise warranties)

Note that alteration of the odometer so that the actual mileage cannot be determined may VOID some coverage.

Additional Warranty Exclusions For Replacement Parts:

Please refer to the “This Warranty Does Not Cover” section of this warranty booklet for a listing of additional items and circumstances that are not covered.

DISTRIBUTOR'S LIMITED WARRANTIES NEW MOTOR SCOOTER

American Honda warrants to the first retail purchaser of the Honda motor scooter from an authorized Honda dealer and each subsequent owner that the motor scooter is free from defects in materials and workmanship for the period stated below.

To Qualify For This Warranty:

- The Honda motor scooter must be purchased from a dealer within the United States, Puerto Rico, Guam, or the U.S. Virgin Islands who is authorized by American Honda to sell motor scooters, and
- Prior to delivery to the purchaser, set-up and pre-delivery service must be performed by a dealer who is authorized by American Honda to sell motor scooters.

Warranty Time Period

Duration:

For Honda motor scooters: one (1) year

For cosmetic defects: 45 days

There is **no mileage limitation**.

Coverage Begins From:

- The date the motor scooter is sold to the first purchaser, or
- The date it is first used as a demonstrator, lease, or company motor scooter – whichever comes first.

Warranty Coverage

American Honda will repair or replace, at its option, any part that is found defective in material or workmanship under normal use.

Parts repaired and replaced under this warranty are covered only for the remainder of the vehicle's warranty.

Parts & labor

No charge to you.

DISTRIBUTOR'S LIMITED WARRANTIES EMISSION CONTROL SYSTEMS

American Honda provides the same warranty coverage to all motor scooter owners regardless of where the vehicle is registered.

Your Warranty Rights and Obligations

California:

The California Air Resources Board and American Honda are pleased to explain the emissions control systems warranty on your vehicle. In California, new motor vehicles must be designed, built, and equipped to meet the state's stringent anti-smog standards.

Other States:

In other areas of the United States new motor vehicles must be designed, built, and equipped to meet stringent federal anti-smog standards.

All States:

American Honda must warrant the emissions control system on your vehicle for the periods of time listed below, provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emissions control system may include parts such as the carburetor or fuel injection system, the ignition system, catalytic converter and engine computer. Also included may be hoses, connectors and other emission related components and assemblies whose sole purpose is to reduce emissions or whose failure will increase emissions.

Where a warrantable condition exists, American Honda will repair your vehicle at no cost to you, including diagnosis, parts and labor.

Manufacturer's Warranty Coverage

If any emission related part on your vehicle is defective, the part will be repaired or replaced by American Honda. This is your emissions control system DEFECTS WARRANTY.

Owner's Warranty Responsibilities

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. American Honda recommends that you retain all receipts covering maintenance on your motor scooter, but American Honda cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Honda motor scooter dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

EMISSION CONTROL SYSTEMS (CONT.)

As the vehicle owner, you should also be aware that American Honda may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities or if an authorized Honda dealer cannot repair your motor scooter or honor your claim within a reasonable period of time, contact the American Honda Powersports Customer Relations Office for assistance. If you are not satisfied with the way in which a warranty claim is resolved by American Honda, you may write directly to:

Director of Field Operations
Support Division (EN-397F)
Environmental Protection Agency
401 M Street, S.W.
Washington D.C. 20460
or
California Air Resources Board
9528 Telstar Avenue
El Monte, CA 91731

Emissions Warranty Coverage

American Honda warrants to the owner that the motor scooter:

- is designed, built and equipped to conform at the time of sale with all applicable emissions standards, and
- is free from defects in materials and workmanship which would cause it to fail to conform with applicable requirements during the specified time and mileage limits.

This warranty begins on the date the motor scooter is delivered to the first purchaser other than an authorized Honda motor scooter dealer, or the date it is first used as a demonstrator, lease, or company vehicle, whichever comes first and continues for the time and mileage listed below:

Time: 5 years

Mileage: Based on engine displacement

- 0 to 49 cc: 3,728 miles (6,000 kilometers) (2006-2022 only)
- 50 to 169 cc: 7,456 miles (12,000 kilometers)
- 170 to 279 cc: 11,185 miles (18,000 kilometers)
- 280 cc and over: 18,641 miles (30,000 kilometers)

The Emissions Control System Defects Warranty is in addition to the American Honda Motor Scooter Limited Warranty. These warranties are given only to the owner of a motor scooter distributed by American Honda through the Motorcycle Division.

EMISSION CONTROL SYSTEMS (CONT.)

To qualify for coverage under the defects warranty, you should operate and maintain your motor scooter according to the requirements of this warranty booklet, and the Maintenance Schedule in the Owner's Manual. This schedule is designed to keep your motor scooter emission control systems functioning properly by maintaining your motor scooter in peak operating condition. American Honda will not deny a warranty claim solely because of lack of maintenance or maintenance records. However, failures caused by abuse or lack of required maintenance will not be covered by this warranty.

American Honda recommends that only parts supplied by American Honda or equivalent parts be used to repair your motor scooter. Maintenance, replacement, or repair of emission control devices and systems may be done by any motor scooter repair establishment or individual. American Honda will only pay for warranty repairs performed at an authorized Honda motor scooter repair facility (except in an emergency situation). An emergency situation exists when a Honda dealership is not reasonably available, a warranted part is not available within 30 days, or when an authorized Honda facility is unable to complete a repair within 30 days.

In an emergency situation, the repair of emission control devices or systems may be done by any motor scooter repair establishment or individual, or by the owner, using any replacement part. American Honda will reimburse you for those emergency repairs, including diagnosis, covered by the Emissions Warranties. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda motor scooter dealer. Covered parts are listed under the Emissions Warranty Parts List.

The use of replacement parts not equivalent to the original parts may impair the effectiveness of your motor scooter's emissions control systems. If such a replacement part is used in the maintenance or repair of your motor scooter, and an authorized Honda dealer determines it is defective or causes a failure of a warranted part, your claim for repair to bring your motor scooter into compliance with applicable standards may be denied. If the part in question is not related to the reason your motor scooter fails to meet the standards, the claim will not be denied.

EMISSION CONTROL SYSTEMS (CONT.)

This Emissions Warranty Does Not Cover:

- Failures or malfunctions of the emission control systems caused by abuse, alteration, accident, misuse, or the use of leaded or non-approved gasoline.
- Replacement of expendable maintenance items unless they are original equipment defective in material or workmanship under normal use, and the first required replacement interval for the item has not been reached. Expendable maintenance items include but are not limited to:
 - spark plugs
 - filters
 - coolant
 - lubricants
 - belts
- Consequential damages such as loss of time or use of the vehicle.
- Prohibited actions related to 40 Code of Federal Regulations (CFR), part 1068, Subpart B, Section 1068.101 (b) and competition use.

To Get Emissions Warranty Service

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis. Any authorized Honda motor scooter dealer will perform the adjustment, repair, or replacement within 30 days from the time you take your motor scooter to the dealer.

If an authorized Honda dealer is unable to repair your motor scooter within 30 days from the time you take your motor scooter to the dealer, then this situation will be treated as an emergency and you may have your motor scooter repaired at any repair facility you choose.

If you choose a repair facility that is not an authorized Honda dealer, Honda will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda motor scooter dealer.

Emissions Warranty Parts List

Fuel Metering System:

- Carburetor
- Carburetor Air Jet Solenoid Valve
- Carburetor Coolant Thermal Valve
- Starting Enrichment Thermal Valve
- Starting Enrichment Valve
- Throttle Body
- Fuel Injector
- Fuel Pressure Regulator
- Idle Air Control Valve
- Fuel Pump
- Intake Manifold
- Fuel Filter

Ignition System:

- Engine Control Module
- Engine Coolant Temperature Sensor
- Engine Oil Temperature Sensor
- Gear Position Switch
- Ignition Coils
- Ignition Control Module
- Crankshaft Position (CKP) Sensor
- Distributor Ignition Capacitor
- Spark Plug (covered up to the first replacement interval only)
- Spark Plug Cap
- Spark Plug Wires
- BARO Sensor
- Cam Position Sensor
- Throttle Position Sensor
- MAP Sensor
- Vehicle Speed Sensor
- Knock Sensor

Air Injection System:

- Pulse Secondary Air Injection Check Valve
- Pulse Secondary Air Injection Control Valve
- Pulse Secondary Air Injection Solenoid Valve

Shot Air System:

- Intake Air Shot Air Check Valve
- Intake Air Shot Air Valve

EMISSION CONTROL SYSTEMS (CONT.)

Emissions Warranty Parts List (cont.)

Exhaust System:

- Catalytic Converter
- Oxygen Sensor
- Heated Oxygen Sensor
- Exhaust Gas Control Valve
- Exhaust Manifold
- Exhaust Pipes (to the catalyst and between catalysts)
- Air/Fuel Ratio Sensor

Intake Air Temperature System:

- Intake Air Temperature Check Valve
- Intake Air Temperature Sensor
- Intake Air Temperature Thermal Vacuum Valve
- Intake Air Temperature Valve

Evaporative Emission Control System:

- Evaporative Emission Canister
- Evaporative Emission Carburetor Air Vent Control Valve
- Evaporative Emission Purge Control Valve
- Evaporative Emission Storage Element
- Evaporative Emission Purge Control Solenoid Valve
- Fuel Fill Cap
- Fuel Tank (including fuel hoses and fuel valve)

Crankcase Emission Control System:

- Air Cleaner (covered up to the first replacement interval only)
- Air Cleaner Housing
- Air Cleaner Housing Cover
- Crankcase Breather Separator
- Crankcase Breather Storage Tank
- Crankcase Breather Tube Plug
- PCV Valve
- Oil Filler Cap
- PCV Control Solenoid Valve

Parts Associated with the Systems Above:

- FI Indicator Light Bulb
- Malfunction Indicator Light Bulb
- Tubing, Fittings, Clamps, Gaskets, Hoses, Mounting Hardware and other emission related components and assemblies whose sole purpose is to reduce emissions or whose failure will increase emissions.

DISTRIBUTOR'S LIMITED WARRANTIES NOISE CONTROL SYSTEMS

Warranty Time Period

Duration:

Time or mileage – whichever occurs first

Time: twelve (12) months

Mileage: 3,730 miles

Coverage Begins:

- The date the motor scooter is delivered to the first retail purchaser, or
- The date the motor scooter is first placed in service as a demonstrator, lease, or company motor scooter prior to the retail sale.

Warranty Coverage

This warranty applies to factory installed noise control systems on Honda motor scooters distributed by American Honda, and sold by authorized Honda dealers.

This warranty is given in addition to the Distributor's Limited Warranty and is the only express noise control systems warranty applicable to Honda motor scooters.

American Honda warrants to the first retail purchaser and each subsequent purchaser that the motor scooter:

- Was designed, built, and equipped to conform at the time of first retail purchase with all U.S. EPA noise emission standards.
- When properly maintained and used, will meet applicable noise emission regulations within the stated time and mileage period.

The obligation of American Honda:

To repair or replace, at its option, any part of the exhaust system, or exhaust system's components, which are proven to be defective in material or factory workmanship under normal use for the applicable period.

NOISE CONTROL SYSTEMS (CONT.)

Parts & Labor:

No charge for replacement of defective parts.

Your obligation:

To have required maintenance performed in accordance with the Maintenance Schedule contained in the Owner's Manual. Failure to have required maintenance performed may result in losing coverage under this warranty.

Claims for repairs or adjustments resulting from defects in materials or workmanship will not be denied because the motor scooter or engine was not properly maintained and used.

DISTRIBUTOR'S LIMITED WARRANTIES REPLACEMENT PARTS

Warranty Time Period*

Duration:

Coverage for defects in material and workmanship:

- Replacement Batteries: one (1) year
- Other replacement parts: six (6) months

Honda Genuine parts repaired or replaced under this warranty are covered only for the remainder of the warranty period of the purchased part.

Coverage Begins:

On the date the part was purchased from an authorized Honda dealer.

Warranty Coverage*

American Honda will repair or replace, at its option, any Honda Genuine part that is defective in material or factory workmanship under normal use.

To qualify for this warranty, the Honda Genuine part:

- must have been purchased from an authorized Honda dealer
- must have been used in an application for which it was designed or otherwise approved in writing by American Honda.

Parts installed by an authorized Honda dealer:

Parts: No charge.

Labor: No charge.

Parts not installed by an authorized Honda dealer:

Parts: No charge.

Labor: You pay for removal or installation charges.

This Warranty Does Not Cover

The following exclusions apply specifically to replacement parts, and are in addition to those listed in Warranty Exclusions:

- the machine in which the part is installed
- parts replaced under the warranty of the machine in which the part is installed
- the color match of painted components (American Honda makes no warranty, express or implied, regarding the color match of painted components)

* All warranties on Honda replacement parts in Guam are provided by the Authorized Honda Dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

DISTRIBUTOR'S LIMITED WARRANTIES

Honda Accessories

Warranty Time Period*

Duration (measured from accessory purchase date):

- Bolt-on accessories one (1) year

Honda Accessories repaired or replaced under this warranty are covered only for the remainder of the warranty period of the purchased accessory.

Coverage Begins:

On the date of purchase from an authorized Honda dealer.

Warranty Coverage*

American Honda will repair or replace, at its option, any Honda Accessory that is defective in material or factory workmanship under normal use.

To qualify for this warranty, the Honda Accessory:

- must have been purchased from an authorized Honda dealer authorized to sell Honda Accessories; and
- must have been used in an application for which it was designed or otherwise approved in writing by American Honda

Accessories installed by an authorized Honda dealer:

Parts: No charge.

Labor: No charge.

Accessories not installed by an authorized Honda dealer:

Parts: No charge.

Labor: You pay for removal and installation charges.

* All warranties on Honda Accessories in Guam are provided by the authorized Honda Dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

WARRANTY SERVICE

How to Get Warranty Service

You should, at your expense, take:

- your Honda motor scooter and
- your warranty registration card to any authorized Honda dealer during normal service hours.

For replacement parts or accessories requiring warranty service, take:

- the part or accessory and proof of purchase

If you are unable to get satisfactory warranty service at a Honda dealer, or you are dissatisfied with a warranty decision, please refer to the Customer Satisfaction section as follows.

Customer Satisfaction

Your satisfaction and goodwill are important to your dealer and to American Honda. Normally, any problems with the product will be handled by your dealer's service department. Sometimes, however, in spite of the best intentions of all concerned, misunderstandings can occur. If your problem has not been handled to your satisfaction, we suggest you take the following action:

- Discuss the problem with a member of dealership management. Often complaints can be quickly resolved at that level. If the problem has already been reviewed with the Service Manager, contact the General Manager or Owner of the dealership.
- If your problem still hasn't been resolved to your satisfaction, write: Powersports Customer Relations, American Honda Motor Co., Inc., P.O. Box 2200, Torrance, California 90509-2200, Mailstop: 100-4W-5F. Telephone (866) 784-1870 or on-line at <https://powersports.honda.com/contact-us>. We will need the following information in order to assist you:
 - your name, address, and telephone number
 - product model and vehicle identification number (VIN)
 - date of purchase
 - dealer name and address

After reviewing all the facts, Customer Relations will tell you what action can be taken. Please bear in mind that your problem will likely be resolved at the dealership, using the dealer's facilities, equipment, and personnel. For this reason, it is important that your initial contact be with the dealer.

Your purchase of a Honda product is greatly appreciated by both the dealer and American Honda. We want to assist you in every way possible to ensure your complete satisfaction with your purchase.

