

SXS/MUV WARRANTIES

2021 AND PREVIOUS



Summary of Coverage

For details, refer to the page listed below.

SXS/MUV Limited Warranty _____ **page 6**

Coverage of defects in material and workmanship for:

2009-2021 models 1 year

Seat Belt Limited Warranty _____ **page 7**

2009-2021 models 5 years

Exhaust and Permeation Emission Warranty _____ **page 8**

Coverage for the components that make up the Emission Control System for:

2009-2021 models 30 months (2.5 years)

There is **no mileage or operating hour limitation**.

California Evaporative Emission Warranty _____ **page 14**

Coverage for the the Evaporative Emission Control System components on 2021 and later vehicles sold, registered, and operated in California.

Replacement Parts Limited Warranty _____ **page 16**

Coverage for defects in material and workmanship for:

Batteries purchased from an authorized dealer 1 year

Other Honda replacement parts 6 months

Accessories Limited Warranty _____ **page 17**

Coverage for defects in material and workmanship for bolt-on accessories, measured from accessory purchase date 1 year

CONTENTS

Terms Used in this Warranty Booklet	page 1
Warranty Responsibilities	page 2
The Distributor (American Honda Motor Co., Inc.)	page 2
The Authorized Honda Dealer	page 2
You, the Honda Owner	page 3
Warranty Disclaimers, Limitations & Exclusions	page 4
Disclaimer of Consequential Damage & Limitations of Implied Warranties	page 4
Warranty Exclusions for Guam	page 4
These Warranties Do Not Cover	page 5
Distributor's Limited Warranties	page 6
New SXS/MUV	page 6
Seat Belt	page 7
Exhaust and Permeation Emission Control Systems	page 8
California Evaporative Emission Control Warranty	page 14
Replacement Parts	page 16
Honda Genuine or Honda Signature Accessories	page 17
Warranty Service	page 18
How to Get Warranty Service	page 18
Customer Satisfaction	page 18

TERMS USED IN THIS WARRANTY BOOKLET

The terms listed below have the following meanings in this booklet:

American Honda

American Honda Motor Co., Inc., the distributor of Honda products in the U.S., a California corporation located at 1919 Torrance Boulevard, Torrance, California 90501-2746.

SXS

Any side-by-side model distributed by American Honda's Motorcycle Division.

MUV

Any four-wheeled MUV model distributed by American Honda's Motorcycle Division.

Authorized Honda Dealer

A dealer within the United States, Puerto Rico, Guam, or the U.S. Virgin Islands authorized to sell Honda SXS/MUVs distributed by American Honda's Motorcycle Division.

First Purchaser

The original buyer of a new Honda SXS/MUV from an authorized Honda dealer.

Honda Genuine Part

A part distributed by American Honda and sold by an authorized Honda dealer.

Honda Genuine Accessories

The marketing name for accessories distributed by American Honda.

Honda Signature Accessories

The marketing name for accessories developed by third parties, but distributed by American Honda with Honda branding.

WARRANTY RESPONSIBILITIES

The Distributor

(American Honda Motor Co., Inc.)

To repair or replace, at its option, any part that is proven to be defective in material or factory workmanship under normal use during the applicable warranty period.

- The repair or replacement of defective parts under this warranty must be made by an authorized Honda dealer. Warranty repairs will be made at no charge to you for parts or labor.
- Parts repaired or replaced under these warranties are warranted only during the balance of the applicable warranty's period.
- All parts replaced under this warranty become the property of American Honda.

The Authorized Honda Dealer

To give you complete warranty documentation when you pick up your SXS/MUV.

To give you a signed set-up and delivery certificate.

- This delivery certificate outlines the steps your dealer has taken to fulfill his responsibility to properly assemble and service your new Honda.
- Attach the delivery certificate to your warranty booklet for future reference.

To perform warranty repairs to any Honda SXS/MUV that qualifies for such repairs.

You, the Honda Owner

Maintain your Honda SXS/MUV according to the schedule printed in its Owner's Manual.

- Maintenance is essential for the well being of your SXS/MUV. The Maintenance Schedule assumes you use your SXS/MUVSXS/MUV normally. Any other use will require more-frequent inspection and component replacement.
- You will have to pay for the maintenance of your SXS/MUV, including service at the scheduled intervals. But you may perform the work yourself if you have the skills to do so. This will NOT void your warranty.
- Failures caused directly by your lack of maintenance or improper maintenance are not covered by this warranty.
- We recommend your Honda dealer as the best place for fulfilling your maintenance obligation.

If warranty repairs are needed, you must have them performed by an authorized Honda dealership. You may be asked to provide documentation of proper maintenance, which may consist of one or more of the following:

- A Maintenance Record (such as the one in the Owner's Manual), which displays each date of service and work performed. Each entry should be signed or stamped by a person who is qualified to service your SXS/MUV.
- Copies of repair orders/receipts detailing performance of required maintenance including dates
- A statement that you performed the maintenance yourself, stating the type of work performed and the date of service. This statement should be accompanied by receipts for the replacement parts/filters/gaskets/fluids, etc. that you used.

NOTE: As an aid to the next owner, keep your receipts with your SXS/MUV.

WARRANTY DISCLAIMERS, LIMITATIONS & EXCLUSIONS

Disclaimer of Consequential Damage & Limitation of Implied Warranties

American Honda disclaims any responsibility for:

- loss of time
- loss of use of the SXS/MUV
- transportation expenses
- any other incidental or consequential damage (such as clothing or equipment)

Duration of Implied Warranties:

Any implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty.

State Laws May Vary:

The previously listed limitations or exclusions may not apply to your SXS/MUV because of state laws. Some states may not allow limitations on how long an implied warranty lasts. Some states may not allow exclusion or limitation of incidental or consequential damages.

Your Legal Rights:

These warranties give you specific legal rights. You may also have other rights which vary from state to state.

Warranty Exclusions for Guam Replacement Parts and Honda Genuine or Honda Signature Accessories®

American Honda Motor Co., Inc. provides NO warranty on Honda replacement parts or Honda Genuine or Honda Signature Accessories.

ATTENTION: All warranties on Honda replacement parts and Honda Genuine or Honda Signature Accessories in Guam are provided by the Authorized Honda Dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

These Warranties Do Not Cover

- Failures or required services that are not due to a defect in material or factory workmanship
- Replacement of expendable maintenance items including, but not limited to:
 - spark plugs
 - coolant
 - gaskets
 - belts
 - filters
 - lubricants
 - hosesunless they are Honda Genuine parts that are defective in material or workmanship
- Parts or accessories affected or damaged by:
 - normal wear
 - improper maintenance
 - vandalism
 - fire
 - lack of required maintenance
 - accident and/or collision
 - improper installation
 - the unauthorized alteration of any part
 - the incorporation or use of unsuitable attachments or parts
 - unsuitable use in an application for which the part was not designed
 - use of leaded or non-approved gasoline
 - neglect
 - misuse
 - abuse
 - theft
 - natural disaster, acts of nature
 - deterioration from the elements
- Failures caused by or related to any modification not approved by American Honda
- Failures caused by or related to any installation of parts or kits designated for “competition only” use (Honda Genuine or Honda Signature Accessories competition-only parts or kits do not void vehicle warranty, but do void noise and emission warranties)
- Tires
- Use for the following activities; which will VOID these warranties:
 - racing
 - competition
 - rental (except Emission and Noise warranties)

Note that alteration of the odometer, so that the actual mileage cannot be determined, may VOID some coverage.

Additional Warranty Exclusions For Replacement Parts:

Please refer to the “This Warranty Does Not Cover” section ([page 16](#)) of this warranty for a listing of additional items and circumstances that are not covered.

DISTRIBUTOR'S LIMITED WARRANTIES NEW SXS/MUV

American Honda warrants to the first retail purchaser of the Honda SXS/MUV from an authorized Honda dealer and each subsequent owner that the SXS/MUV is free from defects in material or factory workmanship for the period stated below.

To Qualify For This Warranty:

- The Honda SXS/MUV must be purchased from a dealer within the United States, Puerto Rico, Guam, or the U.S. Virgin Islands who is authorized by American Honda to sell SXS/MUV models, and
- Prior to delivery to the purchaser, set-up and pre-delivery service must be performed by a dealer who is authorized by American Honda to sell SXS/MUV models.

Warranty Time Period

Duration:

For Honda SXS/MUV models: one (1) year for 2009-2021 models
For cosmetic defects: no warranty

There is **no mileage or operating hour limitation**.

Coverage Begins:

- the date the SXS/MUV is sold to the first purchaser, or
- the date it is first used as a demonstrator, lease, or company vehicle – whichever comes first

Warranty Coverage

American Honda will repair or replace, at its option, any part that is found defective in material or factory workmanship under normal use.

Parts repaired and replaced under this warranty are covered only for the remainder of the vehicle's warranty.

Parts & labor

No charge to you.

DISTRIBUTOR'S LIMITED WARRANTIES SEAT BELT

While seat belts cannot completely remove the possibility of injury, they do provide a very significant level of protection when used properly.

American Honda believes the best way to enhance your safety is to use your seat belt. To encourage their use, the seat belts should always be in good operating condition.

Warranty Time Period

This warranty's coverage begins on the same date as the New SXS/MUV Warranty ([page 6](#)), and continues for 5 years.

Warranty Coverage

American Honda will repair or replace, at its option, any Honda SXS/MUV seat belt component that fails to function properly during normal use. This includes all parts and labor charges.

This Warranty Does Not Cover:

- replacement of a properly functioning seat belt assembly strictly for cosmetic or comfort reasons
- failure of a seat belt component caused by abuse, alteration, accidental damage, misuse, or malfunction resulting from a collision

DISTRIBUTOR'S LIMITED WARRANTIES

Emission Control Systems

American Honda provides the same warranty coverage to all owners of complying SXS/MUV models (see cover), regardless of where the SXS/MUV is registered.

Your Warranty Rights and Obligations

American Honda is pleased to explain the emission control systems warranty on your vehicle.

American Honda must warrant the emissions control system on your vehicle for the periods of time listed below, provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emissions control system may include parts such as the fuel injection system, the ignition systems, catalytic converter and engine computer. Also included may be hoses, connectors and other emission-related components and assemblies whose sole purpose is to reduce emissions or whose failure will increase emissions.

Where a warrantable condition exists, American Honda will repair your vehicle at no cost to you, including diagnosis, parts and labor.

Manufacturer's Warranty Coverage

If any emission-related part on your vehicle is defective, the part will be repaired or replaced by American Honda. This is your emissions control system DEFECTS WARRANTY.

Owner's Warranty Responsibilities

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your owner's manual. American Honda recommends that you retain all receipts covering maintenance on your SXS/MUV, but American Honda cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Honda SXS/MUV dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that American Honda may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities or if an authorized Honda dealer cannot repair your SXS/MUV or honor your claim within a reasonable period of time, contact the Honda

Motorcycle Customer Support Department of American Honda at (866) 784-1870.

If you are not satisfied with the way in which a warranty claim is resolved by American Honda, you may write directly to:

Director of Field Operations
Support Division (EN-397F)
Environmental Protection Agency
401 M Street, S.W.
Washington D.C. 20460

Emissions Warranty Coverage

American Honda warrants to the owner that the SXS/MUV:

- is designed, built and equipped to conform at the time of sale with all applicable emissions standards, and
- is free from defects in materials and workmanship which would cause it to fail to conform with applicable requirements during the specified time limit.

This warranty begins on the date the SXS/MUV is delivered to the first purchaser other than an authorized Honda motorcycle dealer, or the date it is first used as a demonstrator, lease, or company vehicle, whichever comes first and continues for the time listed below:

Time: 30 months (2.5 years)

There is **no mileage or operating hour limitation**.

The Emissions Control System Defects Warranty is in addition to the American Honda SXS/MUV Limited Warranty. These warranties are given only to the owner of a SXS/MUV distributed by American Honda through the Motorcycle Division.

To qualify for coverage under the defects warranty, you should operate and maintain your SXS/MUV according to the requirements on [page 3](#) of this Warranty booklet, and the Maintenance Schedule in the Owner's Manual. This schedule is designed to keep your SXS/MUV emission control systems functioning properly by maintaining your SXS/MUV in peak operating condition. American Honda will not deny a warranty claim solely because of lack of maintenance or maintenance records. However, failures caused by abuse or lack of required maintenance will not be covered by this warranty.

American Honda recommends that only parts supplied by American Honda or equivalent parts be used to repair your SXS/MUV. Maintenance, replacement, or repair of emission control devices and systems may be done by any SXS/MUV repair establishment or individual. American Honda will only pay for warranty repairs performed at an authorized Honda SXS/MUV repair facility (except in an emergency situation).

An emergency situation exists when a Honda dealership is not reasonably available, a warranted part is not available within 30 days, or when an authorized Honda facility is unable to complete a repair within 30 days. In an emergency situation, the repair of emission control devices or systems may be done by any SXS/MUV repair establishment or individual, or by the owner, using any replacement part. American Honda will reimburse you for those emergency repairs, including diagnosis, covered by the Emissions Warranties. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda SXS/MUV dealer. A list of parts covered by this warranty appears on [page 12](#) and page 13.

The use of replacement parts not equivalent to the original parts may impair the effectiveness of your SXS/MUV's emissions control systems. If such a replacement part is used in the maintenance or repair of your SXS/MUV, and an authorized Honda dealer determines it is defective or causes a failure of a warranted part, your claim for repair to bring your SXS/MUV into compliance with applicable standards may be denied. If the part in question is not related to the reason your SXS/MUV fails to meet the standards, the claim will not be denied.

This Emissions Warranty Does Not Cover:

- Failures or malfunctions of the emission control systems caused by abuse, alteration, accident, misuse, or the use of leaded or non-approved gasoline
- Replacement of expendable maintenance items unless they are original equipment defective in material or workmanship under normal use, and the first required replacement interval for the item has not been reached. Expendable maintenance items include but are not limited to:
 - spark plugs
 - filters
 - coolant
 - lubricants
 - belts
- Consequential damages such as loss of time or use of the vehicle.
- Prohibited actions related to 40 CRF, Part 1068, Subpart B, Section 1068.101 (b) and competition use.

To Get Emissions Warranty Service

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis. Any authorized Honda SXS/MUV dealer will perform the adjustment, repair, or replacement within 30 days from the time you take your SXS/MUV to the dealer.

If an authorized Honda dealer is unable to repair your SXS/MUV within 30 days from the time you take your SXS/MUV to the dealer, then this situation will be treated as an emergency and you may have your SXS/MUV repaired at any repair facility you choose. If you choose a repair facility that is not an authorized Honda dealer, Honda will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda SXS/MUV dealer.

Emissions Warranty Parts List

Fuel Metering System:

- Starting Enrichment Thermal Valve
- Starting Enrichment Valve
- Idle Air Control Valve
- Intake Manifold
- Fuel Filter
- Throttle Body
- Fuel Injector
- Fuel Pressure Regulator
- Fuel Pump

Ignition System:

- Engine Coolant Temperature Sensor
- Engine Oil Temperature Sensor
- Gear Position Switch
- Ignition Coils
- Ignition Control Module
- Crankshaft Position (CKP) Sensor
- Distributor Ignition Capacitor
- Spark Plug (covered up to the first replacement only)
- Spark Plug Cap
- Spark Plug Wires
- Cam Position Sensor
- Vehicle Speed Sensor
- Engine Control Module
- BARO Sensor
- Throttle Position Sensor
- MAP Sensor
- Knock Sensor

Air Injection System:

- Pulse Secondary Air Injection Check Valve
- Pulse Secondary Air Injection Control Valve
- Pulse Secondary Air Injection Solenoid Valve

Shot Air System:

- Intake Air Shot Air Check Valve
- Intake Air Shot Air Valve

Emissions Warranty Parts List (cont.)

Exhaust System:

- Catalytic Converter
- Oxygen Sensor
- Heated Oxygen Sensor
- Exhaust Gas Control Valve
- Exhaust Manifold
- Exhaust Pipes (to the catalyst and between catalysts)
- Air Fuel Ratio Sensor

Intake Air Temperature System:

- Intake Air Temperature Check Valve
- Intake Air Temperature Sensor
- Intake Air Temperature Thermal Vacuum Valve
- Intake Air Temperature Valve

Evaporative Emission Control System:

- Fuel Fill Cap
- Fuel Tank

Crankcase Emission Control System:

- Air Cleaner (covered up to the first replacement only)
- Air Cleaner Housing
- Air Cleaner Housing Cover
- Crankcase Breather Separator
- Crankcase Breather Storage Tank
- Crankcase Breather Tube Plug
- PCV Valve
- Oil Filler Cap
- PCV Control Solenoid Valve

Parts Associated with the Systems Above:

- LED meter assembly
- FI Indicator Light Bulb
- Malfunction Indicator Light Bulb
- Tubing, Fittings, Clamps, Gaskets, Hoses,
- Mounting Hardware, and other emission related components
- and assemblies whose sole purpose is to reduce emissions
- or whose failure will increase emissions.

CALIFORNIA EVAPORATIVE EMISSION CONTROL WARRANTY

Your Warranty Rights and Obligations

The California Air Resources Board and American Honda are pleased to explain the evaporative emissions control systems warranty on your vehicle. In California, new off-highway recreational vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. American Honda must warrant the evaporative emissions control system on your SXS/MUV for the periods of the time listed below provided there has been no abuse, neglect, improper maintenance, or unapproved modification of your SXS/MUV.

Your evaporative emissions control system may include parts such as, the carburetor or fuel-injection system, fuel tank, fuel hoses, carbon canister, and engine computer. Also included may be hoses, belts, connectors and other evaporative emissions-related assemblies. Where a warrant-able condition exists. American Honda will repair your SXS/MUV at no cost to you including diagnostics, parts and labor.

If any evaporative emissions-related part on your SXS/MUV is defective the part will be repaired or replaced by American Honda.

Owner's Warranty Responsibilities

As the SXS/MUV owner, you are responsible for the performance of the required maintenance listed in your owner's manual. American Honda recommends that you retain all receipts covering maintenance on your SXS/MUV, but American Honda cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

As an owner you are responsible for presenting your SXS/MUV to a Honda dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As a SXS/MUV owner, you should also be aware that American Honda may deny you warranty coverage if your SXS/MUV or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact American Honda Motorcycle Customer Support Office for assistance at 1-866-784-1870 or the California Air Resource Board at:

California Air Resources Board
9528 Telstar Avenue
El Monte, CA 91731

California Evaporative Emissions Warranty Parts List

2021 and later vehicles sold, registered, and operated in California:

Parts identified below have 60 months (5 years) warranty.
There is **no mileage or operating hour limitation**.

Fuel Metering System:

- Fuel Injector
- Throttle Body
- Fuel Pump Assy.
- Fuel Pump Filter
- Fuel Pump Gasket
- Fuel Feed Hose
- PCM/ECM

Evaporative Emission Control System:

- Fuel Tank Complete
- Evaporative Canister
- Fuel Filler Cap
- Evaporative Charge Line
- Evaporative Purge Lines (All)
- Evaporative Canister Purge Valve

Parts Associated with the Systems Above:

- LED meter assembly
- Malfunction Indicator Light Bulb
- Tubing, Fittings, Clamps, Gaskets, Hoses,
- Mounting Hardware, and other emission related components
- and assemblies whose sole purpose is to reduce emissions
- or whose failure will increase emissions.

DISTRIBUTOR'S LIMITED WARRANTIES REPLACEMENT PARTS

Warranty Time Period*

Duration:

Coverage for defects in material and workmanship:

- Batteries: one (1) year
- Other replacement parts: six (6) months

Honda Genuine parts repaired or replaced under this warranty are covered only for the remainder of the warranty period of the purchased part.

Coverage Begins:

On the date the part was purchased from an authorized Honda dealer.

Warranty Coverage*

American Honda will repair or replace, at its option, any Honda Genuine part that is defective in material or factory workmanship under normal use.

To qualify for this warranty, the Honda Genuine part:

- must have been purchased from an authorized Honda dealer.
- must have been used in an application for which it was designed or otherwise approved in writing by American Honda.

Parts installed by an authorized Honda dealer:

Parts: No charge

Labor: No charge

Parts not installed by an authorized Honda dealer:

Parts: No charge

Labor: You pay for removal or installation charges

This Warranty Does Not Cover

The following exclusions apply specifically to replacement parts, in addition to the exclusions shown on [page 5](#):

- tires
- cosmetic defects
- the vehicle in which the part is installed
- parts designed for competition use only
- parts replaced under the warranty of the vehicle in which the part is installed
- the color match of components (American Honda makes no warranty, expressed or implied, regarding the color match of components)

* All warranties on Honda replacement parts in Guam are provided by the Authorized Honda Dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

DISTRIBUTOR'S LIMITED WARRANTIES

Honda Genuine or Honda Signature Accessories[®]

Warranty Time Period*

Duration:

- Bolt-on Accessories: one (1) year

Honda Genuine or Honda Signature Accessories repaired or replaced under this warranty are covered only for the remainder of the warranty period of the purchased accessory.

Coverage Begins:

On the date of purchase from an authorized Honda dealer

Warranty Coverage*

American Honda will repair or replace, at its option, any Honda Genuine or Honda Signature accessory that is defective in material or factory workmanship under normal use.

To qualify for this warranty, the Honda Genuine or Honda Signature accessory:

- must have been purchased from an authorized Honda dealer authorized to sell Honda Genuine or Honda Signature accessories; and
- must have been used in an application for which it was designed or otherwise approved in writing by American Honda.

Accessories installed by an authorized Honda dealer:

Parts: No charge

Labor: No charge

Accessories not installed by an authorized Honda dealer:

Parts: No charge

Labor: You pay for removal and installation charges

† All warranty claims for WARN products must be processed through WARN's Service Network. For WARN warranty coverage details or information regarding their Service Network, please contact Warn Industries at 12900 S.E. Capps Road, Clackamas, OR 97015, or by phone at (503) 722-1200 or (800) 543-WARN

*All warranties on Honda Genuine or Honda Signature Accessories in Guam are provided by the Authorized Honda Dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

WARRANTY SERVICE

How to Get Warranty Service

You should, at your expense, take:

- your Honda SXS/MUV and
- your warranty registration card to any authorized Honda dealer during normal service hours.

For replacement parts or accessories requiring warranty service, take:

- proof of purchase of the part or accessory

If you are unable to get satisfactory warranty service at a Honda dealer, or you are dissatisfied with a warranty decision, please refer to the Customer Satisfaction section as follows.

Customer Satisfaction

Your satisfaction and goodwill are important to your dealer and to American Honda. Normally, any problems with the product will be handled by your dealer's service department. Sometimes, however, in spite of the best intentions of all concerned, misunderstandings can occur. If your problem has not been handled to your satisfaction, we suggest you take the following action:

- Discuss the problem with a member of dealership management. Often complaints can be quickly resolved at that level. If the problem has already been reviewed with the service manager, contact the general manager or owner of the dealership.
- If your problem still hasn't been resolved to your satisfaction, write:
Powersports Customer Relations
American Honda Motor Co., Inc.
P.O. Box 2200,
Torrance, California 90509-2200.
Mailstop:100-4W-5F or Telephone (866) 784-1870
Website: <http://powersports.honda.com/contact-us>
- We will need the following information in order to assist you:
 - your name, address, and telephone number
 - product model and vehicle identification number (VIN)
 - date of purchase
 - dealer name and address
 - nature of problem

After reviewing all the facts, Customer Support will tell you what action can be taken. Please bear in mind that your problem will likely be resolved at the dealership, using the dealer's facilities, equipment, and personnel. For this reason, it is important that your initial contact be with the dealer.

Your purchase of a Honda product is greatly appreciated by both the dealer and American Honda. We want to assist you in every way possible to assure your complete satisfaction with your purchase.