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Promoting Equity, Diversity and Inclusion at UW-
Madison

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RESOURCES DURING COVID-19: SUPPORTING OUR PAN-ASIAN COMMUNITIES IN THIS TIME OF CRISIS

Posted on May 19, 2020 (<https://diversity.wisc.edu/2020/05/resources-during-covid-19-supporting-our-pan-asian-communities-in-this-time-of-crisis/>)



Division of Diversity, Equity
& Educational Achievement
UNIVERSITY OF WISCONSIN - MADISON

COVID-19:

Supporting Our Pan-Asian Communities in This Time of Crisis

TUESDAY, MAY 19, 2020 | 6 PM

VIRTUAL TOWN HALL

go.wisc.edu/covid-townhall

In collaboration with the following community,
education & government organizations:



MACCO

Urban League of
Greater Madison

麥城華人協會
Madison Area Chinese Community Organization

THE HONG INSTITUTE



On Tuesday, May 19, a partnership of community, education and government organizations hosted a virtual town hall in response to xenophobic and hateful attacks directed at people of Asian descent in Wisconsin during the COVID-19 crisis. The event was an effort to let the community know they are supported in these unprecedented times and to share available resources by the organizations that have come together.

Following is a list of government agencies and community organizations that participated and the services they offer to support those experiencing incidents of discrimination and bias, as well as information about hate crimes, hate speech and penalties in Wisconsin.

“I hope this important event will strengthen the collaboration between government entities and community-serving nonprofits in offering support to people of Asian and Pacific Islander descent in Wisconsin,” said Madison Mayor Satya Rhodes-Conway. “We will not stand for xenophobic and hateful attacks in our communities.”

Video testimonials on COVID-19 Experiences (<https://youtu.be/i2osfkwtMZ8>)

Play the recording (<https://uwmadison.webex.com/uwmadison/lsr.php?RCID=c1a5d26c40af435bae16bf50a1eebaec>) of COVID-19: Supporting our Pan-Asian communities in this time of crisis

(<https://uwmadison.webex.com/ec3300/eventcenter/recording/recordAction.do?theAction=poprecord&siteurl=uwmadison&entappname=url3300&internalRecordTicket=4832534b0000000468b9af2522cd75ce970f7d4c1c6e14db83e7fc5bfd4afa66fbdca02ofc3e0955&renewticket=0&isurlact=true&format=short&rnd=3243746652&RCID=c1a5d26c40af435bae16bf50a1eebaec&rID=35979376&needFilter=false&recordID=35979376&apiname=lsr.php&AT=pb&actappname=ec3300&&SP=EC&entactname=%2FnbrRecordingURL.do&actname=%2Feventcenter%2Fframe%2Fg.do>). (1 hr 24 mins) **Password: dZ3ggzw3**

Representatives from the following organizations answered questions and offer ongoing assistance and resources:

- U.S. Department of Justice (<https://www.justice.gov/crs>).
- Dane County Office of Equity & Inclusion (<https://equity.countyofdane.com/>).
- Madison Civil Rights Office (<https://www.cityofmadison.com/civil-rights>).
- Madison Mayor’s Office (<https://www.cityofmadison.com/mayor>).
- Urban League of Greater Madison (<https://ulgm.org/>).
- UW–Madison Division of Diversity, Equity & Educational Achievement (<http://diversity.wisc.edu>).
- The Hmong Institute (<http://thehmonginstitute.org/>).
- Hmoob Kaj Siab Community Center (<http://thehmonginstitute.org/hmoob-kaj-siab/>).
- Madison Area Chinese Organization (<http://www.madisonchinese.org/>).

ADDITIONAL RESOURCE AND CONTACT INFORMATION:

RESOURCES

CITY OF MADISON (COMMUNITY RESOURCES PAGE)

cityofmadison.com

MAYOR'S OFFICE

(608) 266-4611

mayor@cityofmadison.com

cityofmadison.com/mayor

PUBLIC HEALTH MADISON & DANE COUNTY

Publichealthmdc.com/coronavirus

UNITED WAY OF DANE COUNTY 211

- Dial 211 to speak with someone
- Text your zip code to 898-211

FREEDOM INC.

info@freedom-inc.com

(608) 416-5337

THE HMONG INSTITUTE

Peng.her@thehmonginstitute.org

(608) 628-3901

DEPARTMENT OF CIVIL RIGHTS

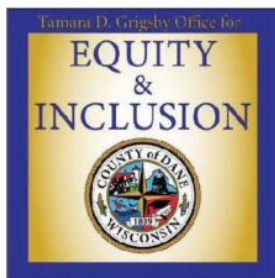
cityofmadison.com/civil-rights

(608) 266-4910

dcr@cityofmadison.com

Report a Hate Crime

- Emergencies and crimes in progress should be reported by dialing 911.
- Contact local FBI once safe and ask to submit a hate crime complaint to local civil rights squad.



The Tamara D. Grigsby
Office for Equity & Inclusion

COVID Pandemic Resource Information

Joe Parisi – County Executive
Wesley N. Sparkman – Director

Dane County Office for Equity and Inclusion – For General questions

- (608) 283-1391 or Email OEI@countyofdane.com

Dane County 24-hour Crisis Line

- 608-280-2600

Dane County Emergency Line

- 911

Dane County Resource Line

- 211
- For any community resource needs you have due to COVID-19, connect with 211, a free service through United Way. <https://211wisconsin.communityos.org/211guidedsearch2>, text your zip code to 898211, or simply call 211. Depending on call volume, accessing 211 online may be faster.

Public Health Madison and Dane County <https://publichealthmdc.com/coronavirus/faqs>

- Questions directly related to the COVID-19 illness or the Public Health aspects of the response can be directed to: coronavirus@publichealthmdc.com
- Food Access Resource Fact sheet has information about how to get food.
 - <https://www.publichealthmdc.com/documents/2020-04-06 COVID-19 Food Access.pdf>
- The Madison Metropolitan School District has many resources listed for families with children who attend school in their district, including free internet and daily free meals.
 - <https://www.madison.k12.wi.us/mmsd-covid-19-updates>
- Call the Aging and Disability Resource Center for specific resources for older adults or people with disabilities.
 - **Toll-Free Phone:** 855-417-6892, **Local Phone:** 608-240-7400,
 - **TTY/TDD/Relay:** 608-240-7404, **Email:** adrc@countyofdane.com
 - <https://www.dhs.wisconsin.gov/adrc/consumer/dane.htm>

The United Way Covid-19 Response site:

<https://www.unitedwaydaneconomy.org/united-way-of-dane-county-covid-19-response/>

Dane County – Joining Forces For Families (JFF) – Attached

City-County Building · Rm 356 · 210 Martin Luther King Jr. Boulevard · Madison, WI 53703·
Phone: (608) 283-1391 · Fax: (608) 266-2138 · TTY Call WI Relay 711

DANE COUNTY DEPARTMENT OF HUMAN SERVICES

JOINING FORCES for FAMILIES (JFF) Offices

Manager - Ron Chance **242-6325**
1202 Northport Dr, Madison 53704
Cell: 287-4279
Fax: 242-6293

Coordinator - David Marshall **242-6388**
1202 Northport Dr, Madison 53704
Cell: 630-1238
Fax: 242-6293

Supervisor - Michael Bruce **283-1680**
818 W Badger Rd, Madison 53713
Cell: 335-7817
Fax: 283-2996

Allied **273-6342**
SR SW ESTRELLA, Ryan
2225 Allied Dr #2, Madison 53711
Cell: 225-9871
Fax: 273-6340

Badger/Magnolia/Broadway/Lake Point **261-9764**
SR SW ANDERSON, Erica
818 West Badger Road, Madison, 53713
Cell: 225-9046
Fax: 283-2996

Darbo/Worthington/Whitehorse **246-2967**
SW THIBEDEAU, Emily
3030 Darbo Dr., Madison, 53714
Cell: 512-9200
Fax: 242-4590

DeForest **846-9603**
SW VACANT
110 S Stevenson St., DeForest, WI 53532
Cell:
Fax: 846-6963

Leopold/Post Road **273-6953**
SW ARENAS PINEDA, Jannet
3301 Leopold Way #112, Fitchburg, 53713
Cell: 338-2396
Fax: 273-6954

Mazomanie/Cross Plains/Mt. Horeb **795-2103**
SW SHATZ, Sarah
9 Brodhead Street, PO Box 41, Mazomanie, WI 53560
Cell: 225-9872
Fax: 401-1075

Middleton
SW SHATZ, Sarah
1201 McKenna Blvd, Madison WI 53719, WI 53560
Cell: 225-9872
Fax: 401-1075

Northside **442-1660**
SW Lee, Xee
2901 Packers Ave, Madison, 53704
Cell: 575-4470
Fax: 442-1661

Northside/Truax **240-2045**
SR SW ROGERS, Bridget
9 Straubel Ct #404, Madison, WI 53704
Cell: 225-9870
Fax: 240-2044

Oregon/McFarland/Monona/Belleville **835-4188**
SR SW SULLIVAN, Joe
276 Soden Dr, Oregon, WI 53575
Cell: 575-1187
Fax: 873-9752

Southdale/Rimrock **273-6676**
SR SW MEULEMANS, Laurie
217 Deer Valley Rd. #2, Madison, 53713
Cell: 575-6149
Fax: 288-8712

Southwest Madison **273-6622**
SR SW ALVIN, Eric
5810 Russett Rd., #1, Madison, WI 53711
Cell: 516-6014
Fax: 273-6621

Stoughton/Cambridge/Deerfield/Marshall **873-2180**
SW (LTE) MASON BOERSMA, Sharon
343 E Main St, Stoughton, WI 53589
Cell: 225-9159
Fax: 205-6452

Sun Prairie/Cottage Grove **825-3225**
SR SW VREUGDENHIL, Janelle
1632 W Main St Ste 150, Sun Prairie, WI 53590
Cell:
Fax: 825-7945

Verona **848-2108**
SR SW HEMAUE, Lisa
1200 E Verona Ave, Verona, WI 53593
Cell: 575-1064
Fax: 848-2109

Waunakee/Dane **849-2016**
SW VACANT
501 South St, Waunakee, WI 53597
Cell:
Fax: 849-2265

Wexford Ridge **848-2108**
SR SW HEMAUE, Lisa
7011 Flower Ln #A, Madison
Cell: 575-1064
Fax: 203-8651

Send updates to: Dawn MacFarlane
Email: macfarlane@countyofdane.com
Phone: (608) 242-6267

(<http://diversity.wisc.edu/wp-content/uploads/2020/05/DCHS-page-Untitled-e1589915721576.jpg>)



HATE CRIME THREAT GUIDE

U.S. Department of Justice
Federal Bureau of Investigation
Civil Rights Unit



Hate crime threats come in many forms, and as such, each response will be unique. In each response, law enforcement should be notified, and every attempt to preserve evidence should be made. The below general tips can be helpful to follow when confronted with a hate crime threat.

A True Threat is a serious communication of an intent to commit an act of unlawful violence against a particular individual or group of individuals. A true threat is not protected by the First Amendment and can be a prosecutable offense as a hate crime.

Physical Threat

A physical threat is an in-person true threat which is deemed to place the recipient or others in imminent danger. A totality of the circumstances standard suggests that there is no single deciding factor in a physical threat assessment. One must consider all the facts and context, and conclude from the whole picture whether there is a possible imminent threat. When confronted with an imminent physical threat of harm, you have three options:

Run.

- Have an escape route and plan in mind.
- Leave your belongings behind.
- Help others escape, if possible.
- Do not attempt to move the wounded.

Hide.

- Hide in an area out of the threat's view.
- Lock door or block entry to your hiding place.
- Silence your cell phone (including vibrate mode) and remain silent.

Fight.

- Fight as a last resort and only when your life is in imminent danger.
- Attempt to incapacitate the threat.
- Act with as much physical aggression as possible.
- Improvise weapons or throw items at the threat.
- Commit to your actions... your life depends on it.

Once the imminent threat has subsided, call 911.

Verbal Threat

A verbal threat is an in-person true threat that is deemed to not place the recipient in immediate danger.

If the perpetrator leaves, note which direction they went.

Immediately notify law enforcement by calling 911.

Write down the threat exactly as it was communicated.

Note the description of the person who made the threat:

- Name (if) Race
- Gender Type/Color of
- Body size (height/weight) Hair & eye color
- Distinguishing features Voice (loud, deep, accent, etc)

Phoned Threat

A phoned true threat is one received telephonically. The recipient of the threat should attempt to obtain as much information on the caller and the threat as possible, unless the threat is deemed to put the recipient or others in harm.

Remain calm & do not hang up. Attempt to solicit information to determine if the threat is specific, realistic, and poses an immediate danger to the safety of others.

If possible, signal other staff members to listen & immediately notify law enforcement by calling 911.

If the phone has a display, copy the number and/or letters on the window display.

Write down the exact wording of the threat.

Keep the caller on for as long as possible and attempt to gather as much information as possible.

Record, if possible.

Be available for interviews with law enforcement upon response.

Electronic Threat

An electronic threat is a true threat received over the internet, such as through e-mail or social media. It is important to recognize that forensic examination can often reveal valuable information that is initially unseen. It is important that the communication is treated as evidence.

DO NOT delete the electronic threat. Forensic examination may uncover additional details.

Leave the message open on the computer.

Immediately notify law enforcement by calling 911.

Print, photograph, or copy the message and subject line, note the date and time.

If knowledgeable, take efforts to preserve all electronic evidence.

Written or Visual Threat

A written or visual true threat is one that is received in a written or graphic manner, such as handwritten notes or graffiti.

Handle the document/item as little as possible. DO NOT DISCARD THE ITEM, REGARDLESS OF HOW OFFENSIVE. This item is evidence and may pose additional clues for law enforcement.

Immediately notify law enforcement by calling 911.

Rewrite the threat exactly as is on another sheet of paper and note the following:

- Date/time/location document was found.
- Any situations or conditions surrounding the discovery/delivery.
- Full names of anyone who saw the threat.

Secure the original threat; **DO NOT** alter the item in any way.

If small/removable, place in a bag or envelope. Try not to touch the item directly with your hands.

If large/stationary, secure the location and insure the threat is not damaged or altered.

Once safe, the threat recipient should contact the local FBI office and ask to submit a hate crime complaint to the Civil Rights squad.

Not all complaints to local law enforcement are passed along to the FBI.

(<http://diversity.wisc.edu/wp-content/uploads/2020/05/Hate-Crimes-Defined-page-Untitled.jpg>)



HATE CRIME THREAT GUIDE

U.S. Department of Justice
Federal Bureau of Investigation
Civil Rights Unit



What to expect if you are the victim of a hate crime:

- ⇒ If the FBI concludes that a federal hate crime may have been committed, one or more FBI Special Agents will conduct an investigation. As part of the investigation, the Special Agents will gather evidence, which may include an interview with you and other victims.
- ⇒ You may also be asked to recap your experience before a federal grand jury.
- ⇒ A thorough investigation will be completed. The investigation may take a long time to finish, and you will not be updated or "briefed" on day-to-day case developments. Every effort will be made to tell you about major events in an investigation, such as an arrest or indictment. The FBI is committed to providing such information to you before it is released to the public, when possible. However, the FBI must always be careful not to reveal sensitive information that could hurt the investigation or increase danger to law enforcement.
- ⇒ In addition to an FBI Special Agent, each case with an identified victim will have an FBI Victim Specialist assigned. A Victim Specialist is a highly trained professional who can assist you with support, information and resources. A Victim Specialist will contact you to explain your rights and services available, and will serve as the point of contact between you and the FBI.

FBI Field Office Telephone Numbers:

Albany	(518) 465-7551	Indianapolis	(317) 595-4000	Oklahoma City	(405) 290-7770
Albuquerque	(505) 889-1300	Jackson	(601) 948-5000	Omaha	(402) 493-8688
Anchorage	(907) 276-4441	Jacksonville	(904) 248-7000	Philadelphia	(215) 418-4000
Atlanta	(404) 679-9000	Kansas City	(816) 221-6100	Phoenix	(623) 466-1999
Baltimore	(410) 265-8080	Knoxville	(865) 544-0751	Pittsburgh	(412) 432-4000
Birmingham	(205) 326-6166	Las Vegas	(702) 385-1281	Portland	(503) 224-4181
Boston	(617) 742-5533	Little Rock	(501) 221-9100	Richmond	(804) 261-1044
Buffalo	(716) 856-7800	Los Angeles	(310) 477-6565	Sacramento	(916) 481-9110
Charlotte	(704) 672-6100	Louisville	(502) 263-6000	Salt Lake City	(801) 579-1400
Chicago	(312) 421-6700	Memphis	(901) 747-4300	San Antonio	(210) 225-6741
Cincinnati	(513) 421-4310	Miami	(305) 944-9101	San Diego	(858) 320-1800
Cleveland	(216) 522-1400	Milwaukee	(414) 276-4684	San Francisco	(415) 553-7400
Columbia	(803) 551-4200	Minneapolis	(763) 569-8000	San Juan	(787) 754-6000
Dallas	(972) 559-5000	Mobile	(251) 438-3674	Seattle	(206) 622-0460
Denver	(303) 629-7171	New Haven	(203) 777-6311	Springfield	(217) 522-9675
Detroit	(313) 965-2323	New Orleans	(504) 816-3000	St. Louis	(314) 231-4324
El Paso	(915) 832-5000	New York City	(212) 384-1000	Tampa	(813) 253-1000
Honolulu	(808) 566-4300	Newark	(973) 792-3000	Washington DC	(202) 278-2000
Houston	(713) 693-5000	Norfolk	(757) 455-0100		

Field office telephone numbers as of 09/2017. The most current field office telephone numbers can be found at <https://www.fbi.gov>.

(<http://diversity.wisc.edu/wp-content/uploads/2020/05/Hate-Crime-Reporting-page-Untitled.jpg>)

Posted in Community Spotlight All (<https://diversity.wisc.edu/category/community-spotlight-all/>), Community Spotlight Right (<https://diversity.wisc.edu/category/community-spotlight-all/spotlight-right/>) | Tagged COVID-19 Town Hall (<https://diversity.wisc.edu/tag/covid-19-town-hall/>), COVID-19 Town Hall Resources (<https://diversity.wisc.edu/tag/covid-19-town-hall-resources/>)

« COVID-19: Supporting our Pan-Asian communities in this time of crisis/ ESPAÑOL/ HMOOB/ UW Health

सङ्केत / 中文 / नेपाली (<https://diversity.wisc.edu/2020/05/covid-19-supporting-our-pan-asian-communities-in-this-time-of-crisis-espanol-hmoob-%e0%bd%96%e0%bd%bc%e0%bd%91%e0%bc%8b%e0%bd%a1%e0%bd%b2%e0%bd%82-%e4%b8%ad%e6%96%87-%e0%a4%a8%e0%a5%87/>)

Virtual Ready
Camp –
precollege
health option »

RECENT UPDATES

- COVID-19:
Community gathers to support members of Asian Descent during global pandemic (<https://diversity.wisc.edu/2020/05/covid-19-community-gathers-to-support-members-of-asian-descent-during-global-pandemic/>) May 21, 2020
- CeO's Jada Thompson featured in CBS Sunday Morning graduation segment (<https://diversity.wisc.edu/2020/05/ceos-jada-thompson-featured-in-cbs-sunday-morning-graduation-segment/>) May 21, 2020
- UW Health Virtual Ready Camp – precollege health option (<https://diversity.wisc.edu/2020/05/uw-health-virtual-ready-camp-precollege-health-option/>) May 21, 2020
- Resources during COVID-19:
Supporting our Pan-

Asian communities in
this time of crisis
(<https://diversity.wisc.edu/2020/05/resources-during-covid-19-supporting-our-pan-asian-communities-in-this-time-of-crisis/>)
May 19, 2020

EVENTS



DDEEA UNITS

Academic Coaching and Tutoring Services (ACTS) (<https://actsddeea.wisc.edu/>)
Center for Educational Opportunity (CeO) (<https://ceo.wisc.edu>)
Employee Disability Resources (<https://employee disabilities.wisc.edu>)
Learning Communities for Institutional Change and Excellence (LCICE) (<https://lcice.wisc.edu/>)
McNair Scholars Program (<https://mcnair.wisc.edu>)
Mercile J. Lee Scholars Program (Chancellor's & Powers-Knapp Scholarships) (<https://cspks.wisc.edu/>)
Office of Multicultural Arts Initiative (OMAI) / First Wave Scholars (<https://omai.wisc.edu/>)
Posse Program (<https://posseprogram.wisc.edu/>)
Precollege Enrichment Opportunity Program for Learning Excellence (PEOPLE) (<https://peopleprogram.wisc.edu>)

QUICK LINKS

DDEEA Newsletter (<https://diversity.wisc.edu/ddeea-newsletter/>)

Support UW–Madison’s diversity initiatives (<https://www.supportuw.org/how-to-give/diversity/>)

CONTACT US

109 Bascom Hall
500 Lincoln Drive
Madison, WI 53706

Map  (<http://map.wisc.edu/s/yj4wjnnp>)

Email: chiefdiversityofficer@cdo.wisc.edu (<mailto:chiefdiversityofficer@cdo.wisc.edu>)

Phone: (608) 265-5228 (tel:(608) 265-5228)

 (https://twitter.com/UW_Diversity)

 (<https://www.youtube.com/channel/UCkLUUkaWP8Axn4LKa-v9MKA>)

 (<https://www.facebook.com/uwdiversity>)

 (https://www.instagram.com/uw_diversity)

Feedback, questions or accessibility issues: webmaster@cdo.wisc.edu (<mailto:webmaster@cdo.wisc.edu>).

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