LUKE SON

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EDUCATION

Rutgers University, New Brunswick, NJ Bachelor of Science in Computer Science Fall 2025 -

Sejong University, Seoul, South Korea Bachelor of Science in Computer Engineering Mar. 2021 - Present

PROFESSIONAL EXPERIENCE

Social Security Agent, Seoul Metropolitan Fire & Disaster HQ, Seoul, South Korea

Dec. 2022 – Sept. 2024

- Managed 20+ years of operational and volunteer data, improving reporting accuracy by 25% and supporting efficient disaster response decision-making; utilized **SQL** for querying and organizing large datasets.
- Assisted in oversaw 300+ computers, resolving 95% of technical issues using diagnostic tools, ensuring a 99% uptime for the disaster response network system.
- Configured network equipment and secure intranet for a disaster command post during the National drill, enabling 100+ personnel to access critical systems 30% faster through optimized VLAN setup.

Co-Founder & Digital Experience Lead, Carrierfree, Seoul, South Korea

Mar. 2023 – Dec. 2023

- Conceptualized and developed a web platform for winter jacket rentals, utilizing AWS S3 and EC2 for scalable storage and deployment, catering to Southeast Asian tourists' need for cost-effective, hassle-free travel by using JavaScript, HTML5, CSS, JSON.
- Led a cross-functional team of 3 developers, coordinating sprints and code reviews, resulting in the agile delivery of the platform two weeks ahead of schedule.
- Implemented a multilingual interface with automatic language detection, enhancing user engagement and attracting 3000+ unique visitors in the first two months

PROJECTS

Conversion Rate Analysis for CarrierFree

Python, PyTorch, Google Analytics

- Analyzed 3000+ customer interactions, including user behavior and website traffic patterns, to uncover bottlenecks in the conversion funnel.
- Designed and implemented machine learning models (Logistic Regression, Random Forest) to predict user conversion likelihood to optimize predictions and validate model performance.
- Utilized Python, PyTorch for data preprocessing, feature engineering, and model training, ensuring scalability and reproducibility in a large-scale code project.

TECHNICAL SKILLS

Programming Languages Python, C, SQL

Web Development HTML5, JavaScript, CSS, JSON

Machine Learning PyTorch, TensorFlow, Linear/Logistic Regression, Convolutional Neural Networks

Version Control Git/Github

Cloud Computing AWS, Azure, Docker