

SUPPORTING SOCIAL PROTECTION FOR YOUR PEERS

Your role as a CATS in promoting social protection is to:

- Identify welfare and protection concerns/ issues
- Refer them to social protection services and/or the clinic
- Go with those who need social protection services when needed and safe
- Follow up to make sure they got the services they wanted and were referred to
- Support social protection services on home visits where it is safe and appropriate
- Participate in case conferences with social protection services, clinic staff and other sectors
- Advocate for their right to be provided with services and be involved in their care decisions
- Work with health facilities and social welfare staff to help with their ongoing care and support
- Speak up for your clients in social protection committees e.g. Child Protection Committees



Identification Of Protection And Welfare Issues



Where:

Home
Clinic
Support group
SMS/Whats App



When:

At every contact



What to look out for

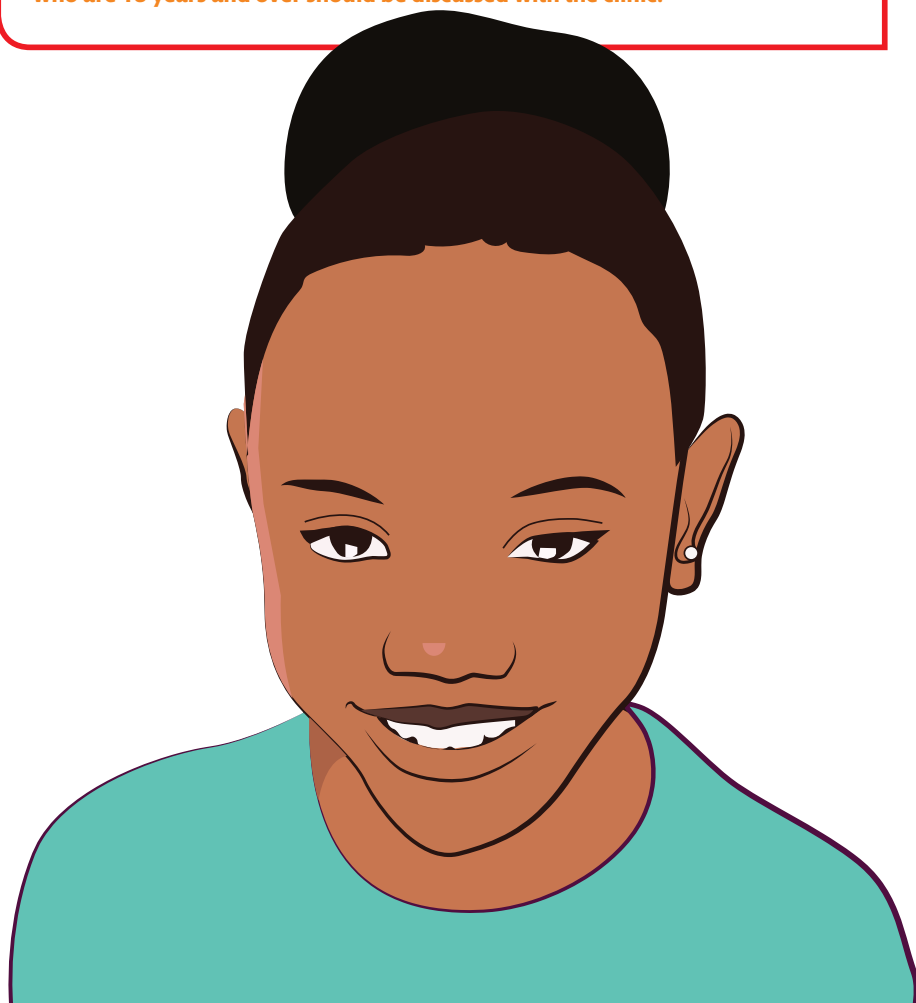
- No birth certificate
- Not going to school
- Nothing to eat in the last day
- Unsafe living spaces
- How client interact or engage with others in the household
- How they are spoken to
- What they say and how they say it
- Other ways that protection and welfare issues can be seen i.e. not adhering, not attending services, quiet and staying away from people, not washing





RED FLAG

- Any client who:
 - Is prevented from testing for HIV
 - Is stopped from attending clinic
 - Is stopped from taking their ART
 - Has not eaten in the last day
 - Does not have a birth certificate
 - Is living in a child headed household or is homeless
 - Is not attending school
- **Social services are able to act on referrals for clients under 18 years. Clients who are 18 years and over should be discussed with the clinic.**

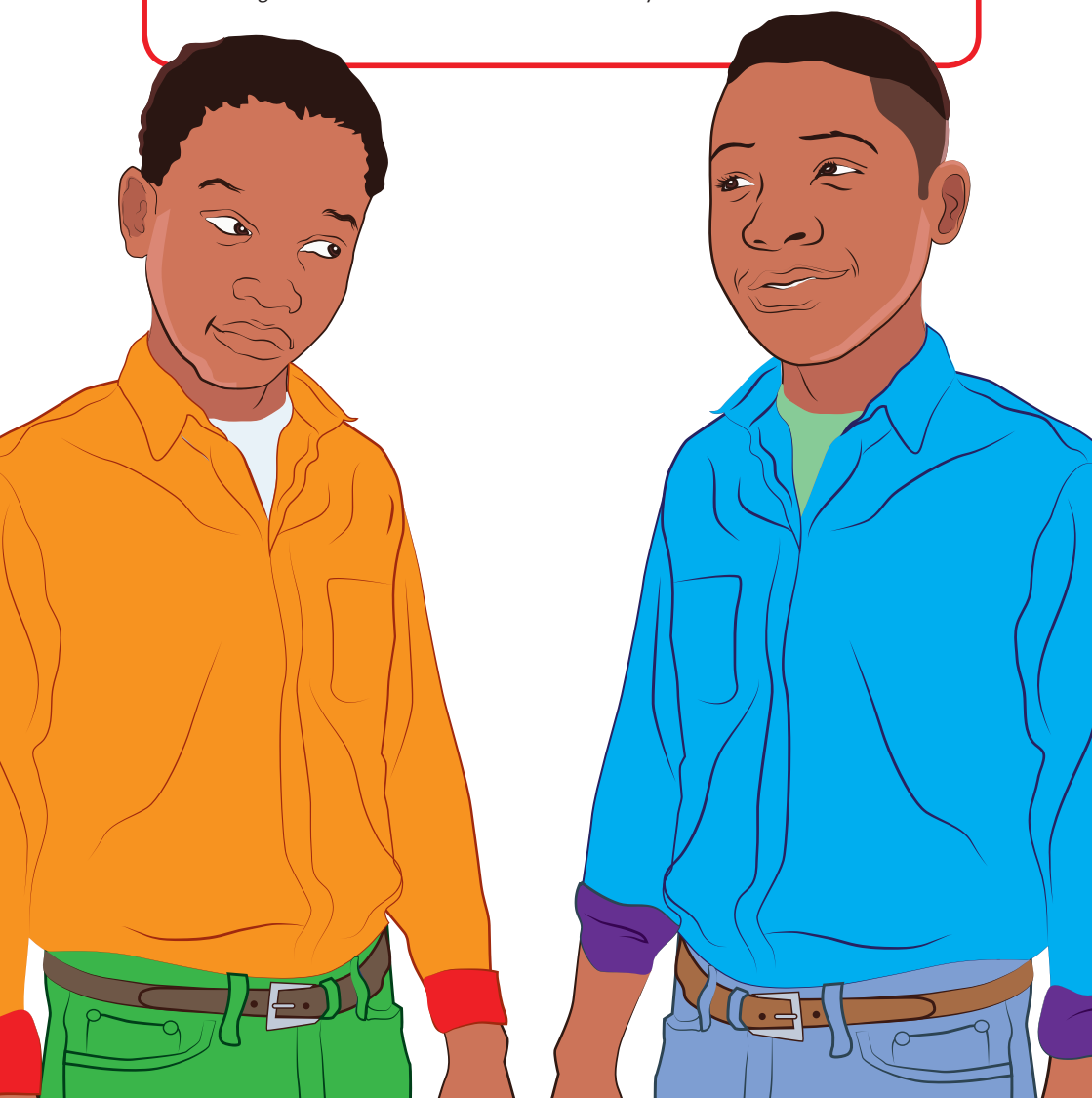


Social Protection



Urgent

- Feels unsafe
- Is at risk of or is experiencing sexual, physical or emotional abuse
- If you feel your client is in danger, **it is not for you to fix this.**
- Contact social protection services and your ZM by phone. If you cannot get hold of them, contact other community workers or the clinic.



Enhanced Support For Social Protection

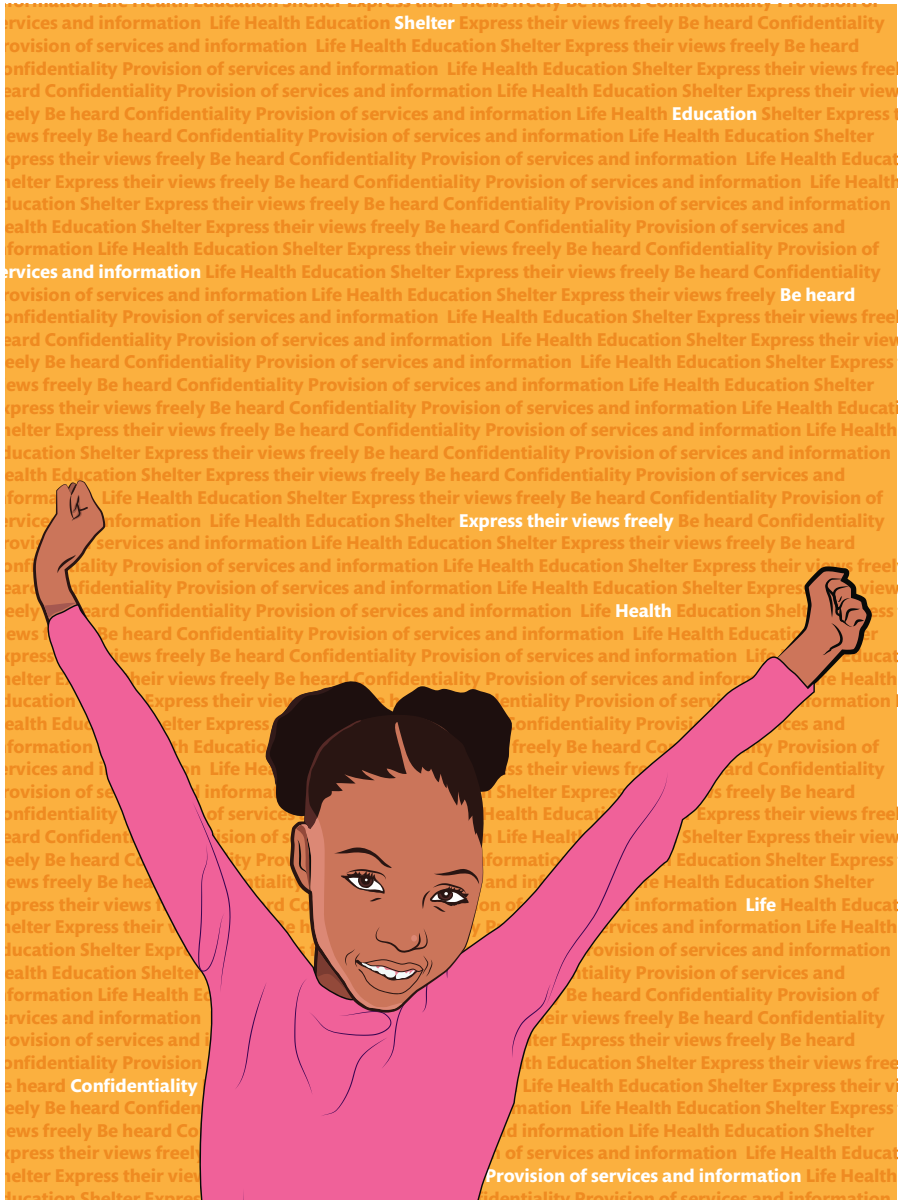
Work with your client, social protection services and your ZM to make an enhanced support plan.

- Social protection services and your ZM are responsible for this plan
- As part of this plan, CATS provide a supportive role to the client and may include more frequent visits



Child Rights

Children, Adolescents and Young People have the right to:



Enhanced Support For Social Protection

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Understanding Protection and Welfare issues

Protection issues are those that:

- Threaten the survival of the child or adolescent
- Harm the life of the child or adolescent
 - These include neglect, physical, sexual or emotional abuse, refusing HIV testing or treatment
- Need URGENT referral

Welfare issues are those that:

- Do not place a direct threat on the life of the child or adolescent
- They can affect the future of that child
 - These include lack of birth certificate, not in school, homeless, elderly or sick caregiver etc.

