



Time Zone - GMT (UTC +00)

23 June, 2023

[03:54:03] **Saif Khan** : hi

hosting

[03:54:12] [Kyrylo Fedorenko joined the chat]

[03:54:16] **Kyrylo Fedorenko** : Hello! Thank you for contacting our Live Chat Support!
How can I help you today?[03:54:46] **Saif Khan** : i am installing requirements for my django app but i am getting some errors[03:56:03] **Kyrylo Fedorenko** : Could you please provide me with the domain name in question and the error message? Also, please log in to your Namecheap account here:
<https://www.namecheap.com/myaccount/login/>[03:56:32] **Saif Khan** : ok[04:00:46] **Kyrylo Fedorenko** : Take your time.[04:00:53] **Saif Khan** : i am logged in

[04:00:55] [Contact details sent successfully.]

[04:01:18] **Saif Khan** : my domain "etee-preparation.a2zcyberpark.com"[04:01:38] **Kyrylo Fedorenko** : Thank you for the information. Could you please provide me with the error message?

[04:01:49] **Saif Khan** : [a2zcyber@server196 ~]\$ source /home/a2zcyber/virtualenv/etee-preparation.a2zcyberpark.com/etee/3.9/bin/activate && cd /home/a2zcyber/etee-preparation.a2zcyberpark.com/etee (etee:3.9)) [a2zcyber@server196 etee]\$ pip install -r requirements.txt
Collecting asgiref==3.5.2 (from -r requirements.txt (line 1))
Using cached asgiref-3.5.2-py3-none-any.whl (22 kB)
Collecting bcrypt==4.0.1 (from -r requirements.txt (line 2))
Using cached bcrypt-4.0.1.tar.gz (25 kB)
Installing build dependencies ... done
Getting requirements to build wheel ... done
Preparing metadata (pyproject.toml) ... done
Collecting blosc2==2.0.0 (from -r requirements.txt (line 3))
Using cached blosc2-2.0.0.tar.gz (3.0 MB)
Installing build dependencies ... done
Getting requirements to build wheel ... done
Preparing metadata (pyproject.toml) ... done
Collecting certifi==2022.12.7 (from -r requirements.txt (line 4))
Using cached certifi-2022.12.7-py3-none-any.whl (155 kB)
Collecting cffi==1.15.1 (from -r requirements.txt (line 5))
Using cached cffi-1.15.1.tar.gz (508 kB)
Preparing metadata (setup.py) ... done
Collecting charset-normalizer==2.1.1 (from -r requirements.txt (line 6))
Using cached charset-normalizer-2.1.1-py3-none-any.whl (39 kB)
Collecting contourpy==1.1.0 (from -r requirements.txt (line 7))
Using cached contourpy-1.1.0.tar.gz (13.4 MB)
Installing build dependencies ... done
Getting requirements to build wheel ... done
Installing backend dependencies ... done
Preparing metadata (pyproject.toml) ... error
error: subprocess-exited-with-error

× Preparing metadata (pyproject.toml) did not run successfully.

└─ exit code: 1

└─ [30 lines of output]

Traceback (most recent call last):

File "/home/a2zcyber/virtualenv/etee-preparation.a2zcyberpark.com/etee/3.9/lib/python3.9/site-packages/pip/_vendor/pyproject_hooks/_in_process/_in_process.py", line 353, in <module>
main()

File "/home/a2zcyber/virtualenv/etee-preparation.a2zcyberpark.com/etee/3.9/lib/python3.9/site-packages/pip/_vendor/pyproject_hooks/_in_process/_in_process.py", line 335, in main
json_out['return_val'] = hook(**hook_input['kwargs'])

File "/home/a2zcyber/virtualenv/etee-preparation.a2zcyberpark.com/etee/3.9/lib/python3.9/site-packages/pip/_vendor/pyproject_hooks/_in_process/_in_process.py", line 152, in prepare_metadata_for_build_wheel
whl_basename = backend.build_wheel(metadata_directory, config_settings)

File "/tmp/pip-build-env-bx131hk1/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 1048, in wrapper
return func(*args, **kwargs)

File "/tmp/pip-build-env-bx131hk1/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 1112, in build_wheel
with _project(config_settings) as project:

File "/opt/alt/python39/lib64/python3.9/contextlib.py", line 119, in __enter__
return next(self.gen)

File "/tmp/pip-build-env-bx131hk1/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 986, in _project
with Project.with_temp_working_dir(

```

File "/opt/alt/python39/lib64/python3.9/contextlib.py", line 119, in __enter__
return next(self.gen)
File "/tmp/pip-build-env-bx131hk1/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 831, in with_temp_working_dir
yield cls(source_dir, tmpdir, build_dir, meson_args, editable_verbose)
File "/tmp/pip-build-env-bx131hk1/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 652, in __init__
_check_meson_version()
File "/tmp/pip-build-env-bx131hk1/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 1027, in _check_meson_version
meson_version = subprocess.run(['meson', '--version'], check=False, text=True, capture_output=True).stdout
File "/opt/alt/python39/lib64/python3.9/subprocess.py", line 505, in run
with Popen(*popenargs, **kwargs) as process:
File "/opt/alt/python39/lib64/python3.9/subprocess.py", line 951, in __init__
self._execute_child(args, executable, preexec_fn, close_fds,
File "/opt/alt/python39/lib64/python3.9/subprocess.py", line 1821, in _execute_child
raise child_exception_type(errno_num, err_msg, err_filename)
PermissionError: [Errno 13] Permission denied: 'meson'
[end of output]

```

note: This error originates from a subprocess, and is likely not a problem with pip.
error: metadata-generation-failed

× Encountered error while generating package metadata.
↳ See above for output.

note: This is an issue with the package mentioned above, not pip.
hint: See above for details.

[04:02:29] **Kyrylo Fedorenko** : Thank you. Allow me 7-8 minutes to check the information for you.

[04:03:28] **Saif Khan** : ok

[04:06:12] **Kyrylo Fedorenko** : Thank you.

[04:13:10] **Kyrylo Fedorenko** : Could you please try changing the Python version? Please note that you should restart the terminal when you change the version.

[04:14:13] **Saif Khan** : i cant. this version is required. i have another app running with the same veriosn.

[04:14:25] **Saif Khan** : vmc.a2zcyberpark.com

[04:15:01] **Kyrylo Fedorenko** : Oh, I see. I am checking the error message with our technicians. Please allow me 10-15 minutes more.

[04:15:31] **Saif Khan** : no problem. take your time

[04:16:02] **Kyrylo Fedorenko** : I have enabled GCC for your cPanel. Could you please check it now? And please restart the terminal.

[04:16:15] **Saif Khan** : ok

[04:18:20] **Saif Khan** : I restarted the terminal and now I'm getting this error.

[04:18:48] **Saif Khan** : ((etea:3.9)) [a2zcyber@server196 etea]\$ pip install -r requirements.txtCollecting asgiref==3.5.2 (from -r requirements.txt (line 1))
Using cached asgiref-3.5.2-py3-none-any.whl (22 kB)
Collecting bcrypt==4.0.1 (from -r requirements.txt (line 2))
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Installing build dependencies ... done
Getting requirements to build wheel ... done
Preparing metadata (pyproject.toml) ... done
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Installing build dependencies ... done
Getting requirements to build wheel ... done
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Preparing metadata (pyproject.toml) ... error
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× Preparing metadata (pyproject.toml) did not run successfully.
| exit code: 1
| ↳ [30 lines of output]

Traceback (most recent call last):

```

File "/home/a2zcyber/virtualenv/etea-preparation.a2zcyberpark.com/etea/3.9/lib/python3.9/site-
packages/pip/_vendor/pyproject_hooks/_in_process/_in_process.py", line 353, in <module>
main()
File "/home/a2zcyber/virtualenv/etea-preparation.a2zcyberpark.com/etea/3.9/lib/python3.9/site-
packages/pip/_vendor/pyproject_hooks/_in_process/_in_process.py", line 335, in main

```

```

json_out['return_val'] = hook(**hook_input['kwargs'])
File "/home/a2zcyber/virtualenv/etea-preparation.a2zcyberpark.com/etea/3.9/lib/python3.9/site-
packages/pip/_vendor/pyproject_hooks/_in_process/_in_process.py", line 152, in prepare_metadata_for_build_wheel
whl_basename = backend.build_wheel(metadata_directory, config_settings)
File "/tmp/pip-build-env-ke3t83j/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 1048, in wrapper
return func(*args, **kwargs)
File "/tmp/pip-build-env-ke3t83j/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 1112, in build_wheel
with _project(config_settings) as project:
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with Project.with_temp_working_dir(
File "/opt/alt/python39/lib64/python3.9/contextlib.py", line 119, in __enter__
return next(self.gen)
File "/tmp/pip-build-env-ke3t83j/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 831, in with_temp_working_dir
yield cls(source_dir, tmpdir, build_dir, meson_args, editable_verbosity)
File "/tmp/pip-build-env-ke3t83j/overlay/lib/python3.9/site-packages/mesonpy/__init__.py", line 652, in __init__
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File "/opt/alt/python39/lib64/python3.9/subprocess.py", line 505, in run
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File "/opt/alt/python39/lib64/python3.9/subprocess.py", line 1821, in _execute_child
raise child_exception_type(errno_num, err_msg, err_filename)
PermissionError: [Errno 13] Permission denied: 'meson'
[end of output]

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note: This error originates from a subprocess, and is likely not a problem with pip.
error: metadata-generation-failed

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[04:19:33] **Saif Khan** : PermissionError: [Errno 13] Permission denied: 'meson'

[04:20:38] **Kyrylo Fedorenko** : Checking the error message.