

TechNova Knowledge Base

Date: July 1, 2025

Product Overview

TechNova provides AI-driven solutions for smart homes. The main products include:

NovaSense: A smart sensor system that automates lighting, temperature, and energy usage.

NovaBot: An AI assistant that works with NovaSense and offers voice-controlled automation.

NovaSecure: A home security system using facial recognition and anomaly detection.

Frequently Asked Questions

Q: What is the battery life of NovaSense sensors?

A: About 18 months under normal usage.

Q: Does NovaBot support multiple languages?

A: Yes, it supports English, Spanish, and Urdu.

Q: Is NovaSecure compatible with other smart home systems?

A: Yes, it works with most IoT security platforms through our API.

Company Policies

Customer data is encrypted using AES-256.

AI models are updated monthly with security and performance improvements.

User data is not shared or sold to third parties.

Troubleshooting

If NovaBot does not respond, restart the device and check the Wi-Fi connection.

For NovaSense calibration issues, use the NovaHome app diagnostic tool.

Contact support for unresolved issues.

Contact Information

TechNova Inc.
123 AI Avenue, Future City, NY
Email: support@technova.ai
Phone: +1-800-832-4241
Website: www.technova.ai