

Tech Support Task Assignment at Ollyo

recruitment@ollyo.com | Tue, 23 Apr 2024 7:54:41 PM +0600 | 4 minute(s) read



Dear **Al Mamun**,

We're delighted you're considering joining us at Ollyo as a **Tech Support**. As part of our application process, we'd like you to complete a hands-on task that showcases your skill in tech support. This task will help us better understand your technical capabilities.

Task Overview:

This is an "Inventory Management System" developed using PHP, MySQL, and JavaScript. The project requires debugging to address several identified bugs. Additionally, it needs to be made compatible with **PHP 8.2** and hosted on a live server. Here is an overview of the tasks to be completed and the issues that must be resolved.

Requirements:

- To complete the tasks outlined below, you will need:
- Proficiency in PHP, MySQL, and JavaScript.
- Familiarity with debugging techniques.
- Access to a hosting server for deployment or the ability to use a free hosting service like [InfinityFree](#).
- Deadline: 25/04/2024 11:59:59 PM

Credentials:

- Project URL: <https://www.dropbox.com/scl/fi/en5t2r4wvkticyl9in4k8/ollyo-tech-support-task.zip?rlkey=1vre65uvld91r9hw0hmr1re0&e=1&dl=0>
- Username: john_smith@example.com
- Password: password

Task and Issues:

Issue One: Upon opening the project, you may encounter error messages indicating issues that need to be resolved. Your task is to address these errors and fix the underlying issues.

Issue Two: The Total Credit Order column should display values, but currently, it appears empty. Your task is to address this issue and ensure that the column values are properly displayed.

Issue Three: The order table should resemble this layout. However, it is displaying like this, accompanied by some error messages. Your task is to rectify the order table to match the desired layout and resolve any associated error messages.

Issue Four: The delete and update functions for the orders table are currently not functioning as expected. Your task is to resolve these issues and ensure that both the delete and update functions operate correctly.

Issue Five: The search feature for the orders table is presently encountering an issue. Specifically, when attempting to search by user last name, it fails to yield results. Your objective is to rectify this issue and ensure that the search functionality operates seamlessly, including searches by user's last name.

Issue Six: I am attempting to view the order details in PDF format, but the function is not functioning properly, as it is generating numerous error messages. Your task is to address and resolve all errors associated with this function.

Issue Seven: I am attempting to create a new user from the user's page, using the name of the user "Steven Paul Jobs", but encountering an issue. Please resolve the issue and create a new user with the specified user name.

Task One: Currently, there is no backend validation for the user's email field, allowing the creation of new users without a valid email address. It is necessary to implement backend validation for this field.

Task Two: Currently, the date format on the order page appears as "2024-03-25". You need to modify the format to display as "25 March 2024".

Task Three: Currently, users can change their password from their profile page without providing their old password. You need to update the profile page update system to include the old password field. This way, users will be required to enter their old password to change their password.

Submission Process:

Please respond to this email thread by April 25, 2024, providing the following information:

1. Detail the steps taken to resolve the issues.
2. Deploy the updated project and share the live URL.

Best Regards,
Ollyo Recruitment Team

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