

KAS PROS

Official KAS PROS pricing and
Service terms. Updated
February 2024

Toronto Community Fridays Initiative – Giving Back With Purpose. (Full Program Details)

Toronto Community Fridays is a KAS PROS initiative that offers **free appliance installation services every Friday** for Toronto Residents.

Program Overview

At **KAS PROS**, we're more than just an installation service — we believe in uplifting our local communities. That's why every Friday, we proudly offer **free appliance installation** to qualifying households within the City of Toronto under our **Community Fridays** initiative. Customers only pay a **\$75 travel fee**, and we cover the rest.

This isn't just a giveaway — it's our way of supporting seniors, single parents, low-income families, young or first-time homeowners (especially through housing support programs like Habitat for Humanity), or anyone facing tough times who still deserves professional service and dignity in their home. 🏡

Why We Do It:

Our technicians are part of this community too. We believe in creating a ripple effect of kindness. Through this program, we're not only offering service — we're building trust, relationships, and a stronger Toronto. We especially recognize the needs of newer homeowners, many of whom are navigating the challenges of setting up their first home or transitioning from support programs into independent living.

✅ *We believe everyone deserves safe, professional installation without barriers.*

Requirements & Eligibility Criteria:

To qualify for this program:

- 🏠 Must reside **within the City of Toronto** limits
- Only **one appliance installation** per household is permitted.
- Appliance must be **delivered and on-site**
- Customer pays only a **\$75 non-refundable logistics/travel fee** (helps us cover fuel, dispatching, and technician time)
- 🛠️ Installation area **must be fully prepared** (space clear, accessible) - Installation location must be **ready and safe** with existing hookups
- 📦 Customer must provide **all parts/materials** needed for the job
- Bookings must be made at least **5 business days in advance**
- First-come, first-served — **limited slots available weekly**

! This initiative is not available to residents outside Toronto or on commercial properties.

✅ What's Included

Installations covered under this initiative:

- ✅ Dishwashers
- ✅ Under-the-cabinet range hoods -Lightweight Only.
- ✅ Over-the-range microwaves (OTRs)
- ✅ Side-by-side washer and dryer sets
- ✅ Smooth-surface induction cooktops
- ✅ Standard-sized refrigerators - Fridge Waterline (HookUp Only)

These are **plug-and-play** installations only. No structural or electrical work is performed.

❌ What's NOT Included

For clarity, the following are **excluded** from the Community Fridays program:

- ❌ Stacked washer & dryer units
- ❌ Built-in or wall ovens
- ❌ Panel-ready or integrated appliances
- ❌ Jobs requiring more than one technician
- ❌ Any structural, cabinet, walls, floor, plumbing, or electrical **modifications**
- ❌ Running or modifying ductwork, water lines, or gas lines
- ❌ Electrical breaker connections or circuit changes

⚠️ If your installation requires any of the above, we can still help you under our **regular paid services**.

Material Requirements

Customers **must supply all installation materials**, including but not limited to:

- Power cords
- Hoses (water, drain)
- Ducting or elbows
- Clamps or brackets
- Outlet boxes or mounting kits

🚫 If these materials are missing or unavailable at the time of install, **the job will not be completed**.

🔧 Our technicians may carry a limited supply of common materials. If any of these are provided by the technician, an **extra material fee will apply** and must be paid on-site.

Warranty & Revisit Policy

Installations under the Community Fridays initiative include:

- 🛡️ **3 months of limited coverage** from the date of installation
- 🔄 A **\$75 call-out fee** applies if a technician revisit is required
- 👤 All installs are completed by **experienced KAS PROS technicians** to minimize issues

💬 Note: This program does **not** include the **1-Year Warranty** offered with our regular paid services.

Optional Donation

This program is **community-powered**. If you're able, we welcome a small donation of:

- 💵 **\$5 - \$20**

Your donation helps us reach more families and supports housing or newcomer support organizations in Toronto. If you would like to donate or sponsor a future Community Friday installation, reach out to us directly.

Booking & Scheduling

- 📅 Installations occur **Fridays only**
- 📞 You will be contacted after you apply to confirm eligibility, timing, and readiness
- 🕒 The general service window is **8:00 AM to 6:00 PM**

- 🕒 As a courtesy, we call customers at least **5 business days in advance** to confirm booking and provide a more specific **4-hour arrival window** the day before installation
- 📞 We also call **30 minutes to 1 hour before arrival** so customers can run errands without waiting all day
- 🗓️ Bookings are first-come, first-served, based on technician availability

📋 Final Notes

- ✅ You must be present during the installation
- 🕒 Your estimated arrival time will be confirmed the day before, within a 4-hour window
- 📄 You'll receive a **receipt** confirming the work and travel fee
- 📄 Terms and conditions are printed on your invoice for transparency

☎️ Need Help?

Questions? Need to check if you're eligible?

📞 Call us: **1-888-520-4527**

🌐 Visit: kasprosappliancepairs.com

📢 **Please note:** This program fills up quickly and we appreciate your patience and understanding if selected dates are unavailable. Rescheduling options are limited due to high demand.

We're here to help make professional appliance installation accessible to everyone in our city. ❤️

🌟 *Thank you for supporting the Toronto Community Fridays initiative.*