# **Privacy Policy - SkillFlow**

#### Introduction

This Privacy Policy describes how SkillFlow ('we', 'our', or 'us') collects, uses, and protects the personal information you provide on our website. By accessing or using our website, you agree to the terms of this Privacy Policy.

### **Information We Collect**

We collect the following types of information from our users:

- Personal Identification Information (e.g., name, email address)
- Payment Information (processed securely via Stripe)
- Usage Data (such as user activity on the site)

#### **Account Creation and Authentication**

To access certain features, users must create an account. We securely store your data using MongoDB and protect it using technologies such as JWT tokens and bcrypt hashing.

### **Use of Information**

We use the collected information to:

- Provide and maintain our services
- Process transactions
- Enhance user experience and improve our website

## **Third-Party Services**

We use Stripe to process payments. Stripe may collect and store your payment information in accordance with their own Privacy Policy.

### **Data Security**

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We implement robust security measures to safeguard your personal data. These include encrypted connections, secure databases, JWT authentication, and password hashing via bcrypt.

## **Children's Privacy**

Our services are not intended for individuals under the age of 18. We do not knowingly collect data from children.

## **Geographic Scope**

This Privacy Policy applies to users located in India. We comply with Indian data protection regulations.

## **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

### **Contact Us**

If you have any questions or concerns about this Privacy Policy, you can contact us at: support@skillflow.in