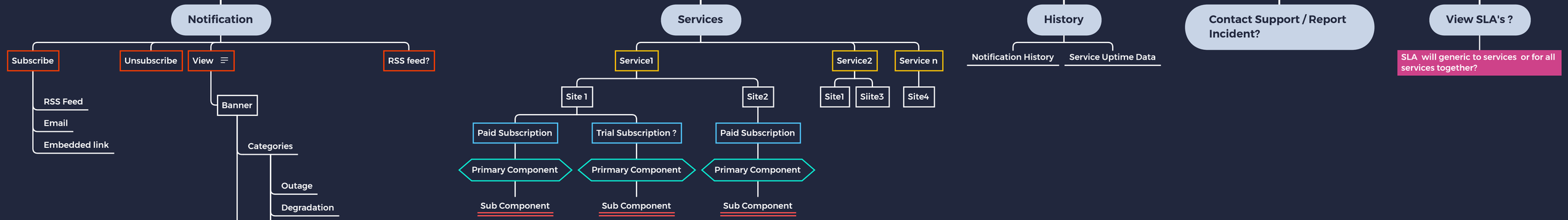
Tenant Service Health Dashboard / GreenLake Service Status Dashboard



- Queries
  - do we provide a realtime refresh rate or we give options to User to chose refresh time
  - Apart from Health status Icons, do we need a Graphical view indicating the last 7 days data on health?
  - In the History, if we are showing "Uptime" do we include service going down or unavailable during upgrade or maintenance window?
  - Do we allow customers to report any incident via this Dashboard, basis the alerts or banners?
  - Do we need to show anything reflecting the SLA achievements or breach?
  - Do we provide updates on upcoming events like planned maintenance etc? giving a heads up....