



NAGA RAJU V

Quality Engineer

Result-oriented professional seeking managerial role in Automation Testing/Web Testing/Mobile Testing/Application Testing with a leading organization of repute preferably in **Bengaluru, Hyderabad & Overseas**

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🧠 Profile Summary

- A **Software Testing Quality Engineer** with nearly **4 years** of experience in **Software Testing, Manual & Automation Testing, Mobile Testing** majorly in the manufacturing domain
- Currently working with **Altimetrik India Pvt. Ltd.**, Location as **Senior Quality Analyst** & managed key accounts such as **Ebay India Pvt. Ltd., Target (Gift Registry), Lufthansa Cargo AG (LCAG), Skycon, Etihad, Cease & so on**
- Proficient in **Test Automation (Selenium)**, developing QA methodologies and process & implementation
- Hands-on experience in working on **Selenium Web Driver version 2.4, REST Web Services** and **JAVA** to automate the **Web Application**
- Skilled in **writing** on **CSS selector and X-path expression; automation frameworks cucumber BDD, hybrid and keyword driven**
- Experienced in **tracking defects/ bug** & reporting the same using **Bugzilla and JIRA**
- Knowledge in making **Test Plan and Test Objective Matrix** & skilled in presenting the same in front of **clients**
- Possess highly diverse **business & domain knowledge** and the propensity to initiate positive **changes in the process** through **identifying the gaps** & suggesting **viable solution** for the same

🧠 Knowledge Purview

- Software Development Life Cycle (SDLC)
- Software Testing Life Cycle (STLC)
- Automation tools (Selenium Web Drive, Selenium IDE, RC and Selendroid, Appium)
- Black Box testing, API testing and Agile Testing Methodology
- Functional, Integration, System and Regression testing
- Smoke testing, Ad-hoc testing, and Performance testing, Compatibility testing, and User Acceptance testing
- I18N, L10n, and Exploratory Texting and Web Security Testing
- Programming knowledge of collections, typecasting techniques, Oops concepts and Threads
- X-path checker and firebug
- Basic knowledge of RDBMS database

🎓 Education

- **Year: Master of Technology (Communication Engineering)** from VIT University, Vellore; scored **64%**
- **Year: Graduation Details (Narasaraopeta Engineering Collage, Narasaraopet, JNTUniversity, 64%)**

💻 Core Competencies

Software & Application Testing



Selenium WebDriver



Quality Assurance & Control



Automation Testing



Manual Testing



Liaison & Coordination



IT Skills

- **Testing:** Web based and Applications based Manual testing, System Testing, System Integration Testing
- **Tools:** Quality Centre 9.0, IBM RFT tool
- **Languages:** Java, VB Scripting, C#, .NET, Core Java, SQL (DQL, DDL, DML, DTL, and DCL)
- **Database:** Oracle 10g, Selenium Web Drive
- **Package:** MS Office, SQL Server 2008, QTP, IBM RFT, QC, Selendroid and Appium

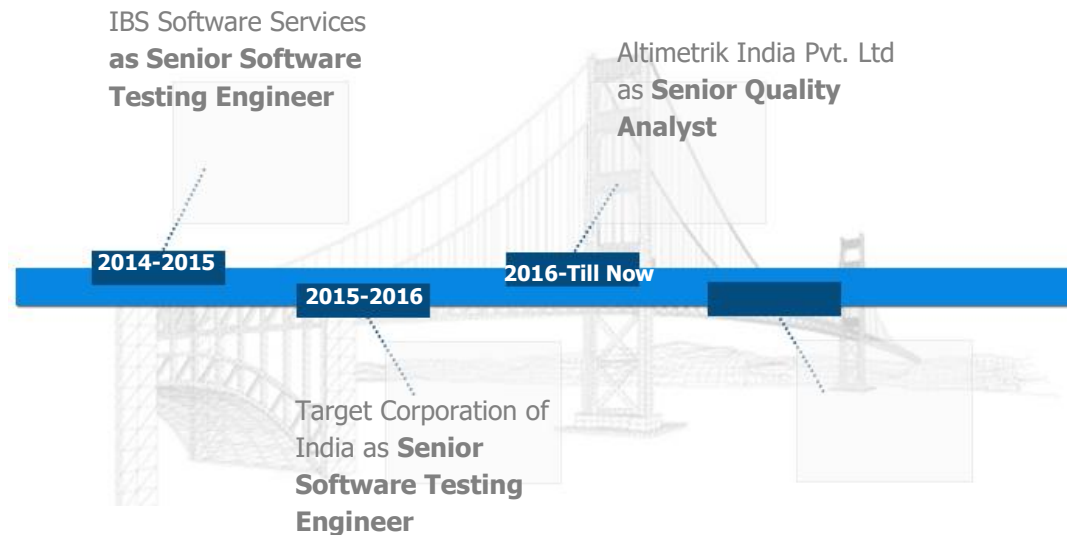
📄 Personal Details

Date of Birth: 07 August 1987

Language Known: Telugu, Hindi, English

Address : Sree nilaya apartments, flat no B21, 6th cross, besides thulasi theater road, Marathahalli, Bangalore 560037.

Career Timeline



Work Experience

Altimetrik India Pvt. Ltd., Location as Senior Quality Analyst
Target Corporation of India as Senior Software Testing Engineer
IBS Software Services Pvt. Ltd. as Senior Software Testing Engineer

Since Jul'16
Dec'15 to Jun'16
Jan'14 to Dec'15

Key Roles:

- Designing **test strategy, developing test plans and approving test cases** through test repository center (SVN) & updating the same in **Jira**
- Scheduling project for releases in coordination with **Project Managers and Clients**
- Coordinating various project related activities involving project planning, execution and management in tune with the core business objectives; reviewing functional requirements and translating them into technical specifications
- Identifying, analyzing defects and preparing **Quality Metrics**
- Performing **Cross Browser, Functional, UI and content testing (Localization)**
- Conducting **unit testing, system integration testing and user acceptance testing** as per the requirement
- Testing application on different devices like **Android, Mac Machine, iPhone, iPad and Samsung Tab**
- Taking **UAT Calls, interacting with CA** & verifying the **checklist**
- Conducting **Root Cause Analysis** for the identified defects and suggesting **corrective and preventive action** as per the project requirements
- Validating & verifying **BIN 1.0 and BIN 2.0, Google Analytics, SEO Meta Details**
- Working on **Robot Framework** using **python** as part of sanity (**DAT**)
- Implementing **Automation** using **Selenium and Java**

Highlights:

- Single point of contact for **end-to-end module stabilization**; assisting **team members** in **design creation & code review**
- Won **"The Best Quality Engineer"** in IBS Software Services for creating **newly automation script & handling the various automations tools in 2015**
- Got **"Team Champ Award"** in IBS Software Services
- Received **"The Best Quality Testing (BQT) Performance Award"** in Spire Technologies for handling multiple tools
- Achieved **commendation from client** and **90% & above CSAT rating** for **risk & verification Project**
- Prepared **traceability matrix and test plan documentations** for the process; also conducted **Knowledge Sharing Session** & disseminated knowledge on **Automation Testing** to peers in **Ebay** as a **SME**
- Participated in **Scrum Meetings, Retrospection, and reviewed the clients and developers requirements with respect to functionality**
- Effectively executed **Build Verification, Component, Framework Development** at the time of new build received



ANNEXURE

Organization: Altimetrik India Pvt. Ltd.

Project: Risk and Verification

Period: Jul'16-Till Now

Client: Ebay India Pvt. Ltd.

Environment: Automation, manual on Web and Mobile plot forms using Selenium

Description: Ebay is providing service business-to-consumer sales services via the Internet. B2C is telling about Business seller how to create business account in ebay and how to communicate with buyer and how to sell and explore selling items in site. The sellers come from different country and with different business types. ebay business users are registered through a flow that does not meet user expectations in terms of information collection, business verification and user privilege setting. The business objective of the new flow is to give business users a friendly and differentiated on-boarding experience that caters to their expectations of functioning as businesses on eBay. With the new flow, a new user will be on-boarded as a business with a new set of information that is verifiable and allows higher selling limits to users. This new business onboarding process will also be made available for existing B2C and C2C users. The existing ebay users can convert their account as business either through ILO or changing account settings in My eBay. In this project we are addressing only ILO use case for existing users. My eBay use case will be tackled through account setting revamp project planned for later.

Organization: Target Corporation of India

Client: Target (Gift Registry)

Environment: Selendroid and manual with cucumber BDD framework

Period: Dec'15 to Jun'16

Description:

Target Corporation is the second-largest discount retailer in the United States, behind Wal [HYPERLINK "https://en.wikipedia.org/wiki/Walmart"](https://en.wikipedia.org/wiki/Walmart) Founded by George Dayton and headquartered in Minneapolis, Minnesota, Target established itself as the highest-earning division of the Dayton-Hudson Corporation in the 1970s; it began expanding the store nationwide in the 1980s, and introduced new store formats under the Target branding in the 1990s. The parent company was renamed the Target Corporation in 2000, As of 2015, Target operates 1,802 locations throughout the United States. Target have running business in stores and online both, target have more than 150 billion customer and 200 billion registry. Maintained gift cards, registries and discounts coupons on both web and mobile by using of selenium scripts.

Organization: IBS Software Services Pvt. Ltd.

Client: Lufthansa Cargo AG (LCAG)

Environment: Selenium, IBM RFT, Soap UI

Period: Jan'14 to Dec'15/ Feb'15 to Dec'15

Description:

Lufthansa Cargo AG (LCAG) integrated Cargo Applications Platform (LH-iCAP) objective is to offer process oriented services in future in order to support LCAG's continued growth and development within this competitive market by replacing its legacy system MOSAIK with the next generation integrated cargo application platform "iCargo". Currently LCAG runs approximately 70 applications, which are mainly custom developed. The central component is a monolithic ,UNISYS' host system (,MOSAIK'), which is based on a former version of ,UNISYS USAS CARGO' that was initially introduced in 1997. After licensing the ,MOSAIK' code, LCAG further developed the core ,MOSAIK' components over the past decade by including many additional features and functionalities in order to meet LCAG's needs, resulting in the loss of release capability. Some of the initial functionalities have been supplemented or replaced (partially) by other applications in order to fulfil LCAG's requirements. Enhancements of ,MOSAIK' have become more and more complex, time consuming and costly and pose a risk to LCAG not being able to support future business requirements. To support LCAG's continued growth and development within this competitive market, LCAG is searching to replace its legacy system with a next generation integrated cargo application platform. LCAG's objective is to define a target architecture that is viable for the future and supports the business in providing market leading services to their customers.

Project: Passenger side of airline

Environment: Selenium

Period: Oct'14 to Jan'15

Client: Skycon

Description: Skycon is a global leader specialized in business travel management. The project was to replace the existing data capture system, which was built on an image processing technology to read the paper submission to the new .NET technology with the CSV format data reading and processing. An enhancement to the existing application of air ticket booking, which is used by the Southwest agents to book the tickets, board, check in and close the flights of Southwest airlines.

Project: Passenger booking

Environment: Selenium

Period: Jun'14 to Oct'14

Client: Etihad

Description: This Passenger booking system is Air ticket booking, which is used by the booking agents/customers to book the tickets, board, check in and close the flights of UAE country airlines.

Project: Hotel/ Passenger/ travel Maintains

Period: Jan'14 to Jun'14

Environment: Selenium, appium and cucumber BDD

Client: Cearse

Description: CEARSE is a worldwide gaming, hotel and resort company that owns and operates grand hotels including Caesars, Paris, Bally's, Flamingo and Grand Casinos in Las Vegas. The Cearse hotel maintains system is maintains all information about growth and development within this competitive market discounts and offers, shows, hotel room and passenger details. Ceares contains more than different 53 sits Cearse hotel maintains CHM maintains and handle all this sites information in individually.