

First Last

Location: Bradford, United Kingdom

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Professional Summary

Python Developer with extensive experience in developing backend financial systems, productivity applications, and providing technical support. Proven track record of increasing user engagement and resolving technical issues efficiently.

Work Experience

Python Developer

Resume Worded, London, United Kingdom

January 2022 - Present

- Created backend financial systems and made 20+ RW applications user-friendly and seamless to navigate.
- Developed and updated productivity applications, increasing user downloads by 30% within 96 hours of release.
- Supervised programming tasks and maintained 10 company websites with a 50% success rate in product update deployment.
- Designed a marketing lead MySQL database, categorizing and filtering 740 leads from several sources.
- Featured in a major tech magazine for innovative work on backend financial systems.

Technical Support Specialist

Polyhire, London, United Kingdom

October 2019 - December 2021

- Responded to and resolved 300+ customer questions by implementing access software, CMS, IP cameras, DVRs, and access control.
- Provided technical solutions to 70 small and medium-sized enterprises (SMEs) and 20 micro-merchants, accounting for 38% of Polyhire card payments.
- Discovered a software glitch that prevented 150 customers from accessing their accounts within the first week of employment.
- Answered customer inquiries within 60 seconds via chat sessions and live support.

Junior Software Developer

Growthsi, London, United Kingdom / Barcelona, Spain

November 2018 - September 2019

- Created a user interface for a single-page application using React and MobX, increasing productivity for 1,100 users by 64%.
- Implemented functionality to support disconnected client machines, enabling 420 customers to work offline without losing data.
- Designed a data dictionary generator that creates documentation for 1,200 developers in spreadsheets and web pages.
- Launched a search engine for consumers to search ATM locations in 20 states, saving institutions \$50K in data research.

Education

Associate of Applied Science in Computer Science and Cultural Studies

New York City, New York

October 2011 - June 2014

Certifications

Certified Entry-Level Python Programmer

Certified Associate in Python Programming

Ethical Hacker

(ABC Company, London, UK)

Application Developer

(XYZ Company, New York, USA)

Skills

Programming Languages:

Python, Shell, Perl

Source Code Management Tools:

GitLab, Mercurial, Apache Subversion (SVN), CVS

Technologies:

Deep Learning, Data Structures, Generators, Iterators, Multiprocess Architecture, Object-Relational Mapping, Scripting

Languages:

English (Native), Romanian (Native), Spanish (Conversational)

Achievements

Increased user downloads of productivity applications by 30% within 96 hours of release.

Discovered and resolved a software glitch affecting 150 customers within the first week of employment.

Launched a search engine that saved institutions \$50K in data research.