

Jessica Claire Montgomery

SAP Security & GRC Analyst

Professional Summary

Total 5 years of experience in SAP Security and GRC (5.3/GRC AC 10.0) administration. Provided support for 3 full life cycle implementations (pre go-live, go-live, post go-live, hypercare, stabilization, production support). Proficient in user administration, provisioning (SU01, SU10, eCATT), role administration, configuration (PFCG), and user activity groups. Experienced in setting up single sign-on concepts.

Accomplishments

GRC 5.3/AC 10.0 administration: Access request analysis, risk analysis, mitigation, remediation, process approval/rejection, access requests simulation, risk SOD violations, user role-based access, FFID access, assign firefighter roles/IDs, emergency access production

Proficient in various ticketing tools and systems: Remedy, HP Service Manager, HP Service

Developed a custom security solution that significantly reduced unauthorized access incidents by 30% across the organization.

Work Experience

SAP Security Administration & GRC Support

Applied Medical Distribution Corporation, Myrtle Beach, SC

May 2016 - Current

- Provide user and role level support in development, QA, and production environments
- Create, modify, update, terminate, lock/unlock user accounts, and perform password resets
- Troubleshoot authorization and access-related issues using SU53 and ST01
- Generate SUIM reports for expired user IDs, access to sensitive transactions, and/or critical roles/profiles
- Work with Profile Generator (PFCG) to create roles, profiles, composite roles, composite profiles, derived roles, and global roles
- Ensure SOX compliance in new business processes
- Provide daily SAP R/3, CRM, APO, BW, SCM, EBP, HR security production support
- Coordinate with system partners to finalize designs and confirm requirements

SAP Security & GRC 5.3/10.0 Support

Novelis, Novi, MI

October 2013 - 2016

- User administration and SAP security administration

SAP Security Administration

American Waters, [City, State]

February 2013 - August 2013

- Perform user administration tasks: creation, modification, mass user administration (SU01, SU10)
- Design activity groups in accordance with module experts' requests
- Maintain authorization objects using SU24
- Generate and initiate transports for activity groups/roles using Profile Generator and SE09
- Extract user-based and role-based information using SUIM for analysis and assessment
- Interpret, analyze, and resolve authorization issues using SU53, SU56, ST01, ST03
- Perform risk analysis, remediation, and/or mitigation of conflicting functions/roles using RAR
- Configure auditing logs (SM19, SM20)

SAP Security Administrator

Mettler Toledo, [City, State]

August 2012 - 2013

- Create and modify user master records using SU01, including complex design restrictions
- Perform mass user creation using SU10
- Create customized roles in development, test, and training environments using Profile Generator (PFCG)
- Assign roles/activity groups/profiles to users using PFCG
- Transport activity groups to target systems
- Analyze and fix authorization problems using SU53 and ST01
- Manage security authorizations and test defects using HP Quality Center (HPQC)
- Create custom authorization classes and objects using SU21

SAP Security Analyst

PSEG Co, [City, State]

February 2011 - July 2012

- Create user IDs based on standard naming conventions
- Set up new users, modify user accounts, reset passwords, lock/unlock user IDs
- Develop derived roles for FI, converting certain fields to organizational level fields
- Trace and troubleshoot user authorization errors using SU53 and ST01
- Support live security across the entire SAP landscape (DEV, QA, TEST, PRD)
- Edit existing roles per help desk requirements, including transaction menu tree editing and activity troubleshooting

Education

Associate of Science in Computer Information Systems

DeVry University, North Brunswick, NJ, 1998

Additional Experience

12 years of pharmaceutical experience, including quality assurance/control, document control management, batch record results review, validation, compression control, and customer service

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