# Summary

environments, including

consistently exceed sales goals. Outgoing people

service mindset. Proficient

person with a customer

lawn equipment and

independently and

in sales, revenue

merchandising.

clothing. Able to work

# **Work Experience**

Accomplished salesperson Salesperson, Williams Garden Center

with a superior work ethic New Cityland, CA | 10/2010 - Current

and creative revenue

generation ideas. Offers 10Primarily sell lawn equipment, including riding lawn mowers

years of experience in Maintain thorough and updated knowledge of equipment, diverse sales product offerings, and promotions

> Explain equipment operation, maintenance details, and special tips for use

Upsell warranties and accessories to consistently maximize revenue opportunities

Network effectively with customers, increasing referrals by 20% over three years

Earned three top seller recognitions for exceeding sales goals generation, marketing, and Featured in "Garden Equipment Monthly" for innovative sales techniques and exceptional customer service

# Skills

Business development Key relationship

management

Exceptional networker

Negotiator

Consultative seller

Discerning eye for detail

### Salesperson, Men's Depot

New Cityland, CA | 02/2007 - 09/2010

Observed customers and listened closely to their questions to ascertain the best clothing options

Made recommendations accordingly and assisted customers in trying items

Brought additional items as requested and suggested accessories to match clothes, increasing purchases

Kept clothing racks neatly organized and fully stocked

Merchandised sales racks to increase customer engagement and store revenue

Placed special orders for out-of-stock items and unique sizes

## **Publications**

Ryder, A. (2015). "Innovative Sales Techniques in Retail." Journal of Sales and Marketing, 12(3), 45-50.

### **Awards**

Recipient of the National Sales Excellence Award (2018) for outstanding performance in sales and customer service.

#### Salesperson, Moody's Clothing

New Cityland, CA | 08/2003 - 01/2007

Greeted every customer with a smile and friendly conversation to offer assistance

Enhanced customer experience by presenting flattering items based on customer preferences

Answered questions regarding promotions and clothing items Monitored trends and provided information to customers to maximize purchases

Cleaned and organized the sales floor frequently to present an optimal buying environment for customers

### Contributions

Developed a unique customer referral program