### **General Information**

1. **What is Unilife Sparkford House?**Sparkford House is a purpose built student accommodation in Winchester. Located opposite the University of Winchester on Sparkford Road, Sparkford House is just a 10-second walk from the [University of Winchester](https://www.winchester.ac.uk/). Students studying at [The Winchester School of Art](https://www.southampton.ac.uk/about/faculties-schools-departments/winchester-school-of-art) can enjoy a 15 minute walk through the city. We have 90 studios in the building which allows us to offer a more personalised service to our students. We also have some fantastic communal spaces. Our Unilife team is dedicated to creating a lively community and goes above and beyond to ensure you have everything you need to succeed.
2. **What types of student accommodation does Unilife Sparkford House offer?**Unilife Sparkford House offers a range of self-contained studio apartments, including Classic, Premium, Premium Plus, Luxury, Luxury Plus, VIP, and VIP Plus studios, each catering to different requirements and preferences.
3. **Is Unilife Sparkford House suitable for both undergraduate and postgraduate students?**Yes, Sparkford House is suitable for both undergraduate and postgraduate students. Any full time student can stay at Riverside House.
4. **How many rooms are available in Sparkford House?**Sparkford House has a total of 90 studios in total, offering a personalised living experience.
5. **How many floors are there in Sparkford ?**Sparkford House has 4 floors.
6. **How can I make an inquiry about availability at Sparkford House?**You can contact the Sparkford House team via phone at +44 7802322917 email at [yourspace@unilife.co.uk](mailto:yourspace@unilife.co.uk) or send us a WhatsApp to start chatting.
7. **How do I apply for accommodation at Sparkford House?**You can book your accommodation directly through the Unilife website or by contacting the Unilife team via email or phone for assistance with the process.
8. **How can I cancel or modify my booking at Sparkford House?**If your preferred studio type is sold out on the website, please contact the sales team who will confirm the procedure to go onto the waiting list.
9. **Is there a waiting list for available rooms at Sparkford House?**If your preferred studio type is sold out on the website, please contact the sales team who will confirm the procedure to go onto the waiting list.
10. **How far in advance should I book my room at Sparkford House?**It is recommended to book as early as possible, especially during peak periods, to secure your preferred room type and location.
11. **Can I stay during the summer months, or is it only available during term time?**Yes, Riverside House is open all year round and the Unilife team will be here to support you throughout your stay!
12. **Does Sparkford House accept international students?**Yes, Sparkford House is open to international students and provides a supportive environment tailored to their needs.
13. **How do I confirm my booking after applying for a room at Sparkford House?**Confirming your booking at Sparkford House is simple! After submitting your application, all you need to do is sign your contract and pay the deposit. Once that’s done, the property manager will review your tenancy and co-sign the agreement, finalising everything. You’ll then receive an email notification with your official assured shorthold tenancy agreement attached.
14. **Is there a minimum lease term for rooms at Sparkford House?**Yes, there is a minimum lease term, typically aligning with the academic year, but you should confirm this at the time of booking.
15. **What is the check-in and check-out procedure?**Check-in is simple. One of the Unilife team will get in touch to arrange your arrival time and date to ensure one of the Unilife team is available to welcome you into the property. Checking out will follow the same procedure one of the Unilife Team will contact you to arrange your departure.
16. **Can I rebook the same studio for the following year?**Yes, absolutely! As a current resident, you’ll have priority booking for your room, ensuring you get first choice. Plus, we offer you the best available rate, making it even easier to secure your favourite studio for the following year.

**Location**

1. **Where is Sparkford House located?**Sparkford House is located at 4-5 Sparkford Road, Winchester, SO22 4NJ, which is seconds away from the University of Winchester.
2. **How far is Sparkford House from the University of Winchester?**Sparkford House is just a 10-second walk from the University of Winchester, making it incredibly convenient for students as the property is directly opposite campus.
3. **How far is the Winchester School of Art from Sparkford House?**The Winchester School of Art is just a 20-minute walk from Sparkford House.
4. **Are there any grocery stores or supermarkets near Sparkford House?**Winchester Sparkford House is a 30 second walk from the local student shop and a 15 minute walk from the supermarket and a 15 minute walk from the high street
5. **Is Sparkford House close to public transport links?**Yes, Sparkford House is well-connected by local bus services and is a short distance from the train station.
6. **How far is the nearest bus stop from Sparkford House?**The nearest bus stop is just a few minutes' walk away from Sparkford House.
7. **How far is the train station from Sparkford House?**The Winchester Train Station is approximately a 10 minute walk from Sparkford House.
8. **Is Sparkford House located near any recreational areas or parks?**Yes, there is a park behind the property, offering a pleasant outdoor space for relaxation.
9. **What are the nearby landmarks around Sparkford House?**Sparkford House is located near historical landmarks like the Winchester Cathedral and the Westgate Museum.
10. **Are there any shopping centres or malls near Sparkford House?**The city centre is a short 15 minute walk where there are lots of shops.
11. **How long does it take to walk to the city centre from Sparkford House?**It takes around 15 minutes to walk to Winchester’s city centre.
12. **Is the area around Sparkford House considered safe?**Yes. Winchester is an affluent area and Sparkford House is located in a very safe area.
13. **What are the local neighbourhoods like around Sparkford House?**Sparkford House is located in a peaceful and quiet area of Winchester
14. **How close is Sparkford House to student-friendly bars, cafes, and restaurants?**Sparkford House is close to a variety of student-friendly venues, including bars, cafes, and restaurants in the city centre which is a 15 minutes walk away.
15. **Are there any places for student hangouts near Sparkford House?**Yes, the city centre offers plenty of places for students to hang out, including cafes, pubs, and cultural sites.

### **Transport and Accessibility**

1. **Is Sparkford House easily accessible for students with disabilities?**Yes, Sparkford House is designed to be accessible for students with disabilities, including wheelchair access and lifts to upper floors.
2. **What are the nearby restaurants to Sparkford House?**There are several restaurants near Sparkford House. Lucky Lychee at The Green Man Winchester is about a 10-minute walk away. Côte Winchester is around a 4-minute drive, and Josie's can also be reached with a 4-minute drive from Sparkford House.
3. **Are there transport options to get to other parts of the city from Sparkford House?**Yes, the property is well-connected to local bus routes and the train station, which offer easy access to other parts of the city.
4. **Can I use a bike to commute from Sparkford House?**Yes, Sparkford House has secure bike storage facilities available for students**.**
5. **Does Sparkford House have secure bike storage facilities?**Yes, there are secure bike storage areas on-site for residents.
6. **Are taxis or ride-sharing services easily accessible near Sparkford House?**Yes, taxis are available to book in Winchester and they will collect you from Sparkford House.
7. **How long does it take to get to London from Sparkford House by train?**You can get a direct train from Winchester to Waterloo in one hour.
8. **Is there parking available at Sparkford House for residents?**Parking is limited at Sparkford House. However, there are several public parking options nearby.
9. **How many parking spaces are available?**There are no on-site parking spaces available at High Street.
10. **What are the car park charges?**
11. **Can I rent a parking space near Sparkford House?**Yes, there are options for renting parking spaces in the vicinity of Sparkford House.
12. **Does Sparkford House offer any shuttle services to nearby campuses?**Currently, Sparkford House does not offer shuttle services, but it is within walking distance to the University of Winchester**.**
13. **What is the nearest airport to Sparkford House?**Southampton Airport is the closest airport, approximately 40 minutes by car from Sparkford House.

### **Property Amenities & Services**

1. **What are the communal areas available at Sparkford House?**Sparkford House offers a cinema room, social hub, communal kitchen, study areas, and an outdoor space for relaxation and socialising.
2. **What is included in the social hub at Sparkford House?**The social hub features a large Smart TV, pool table, PS5, study areas, and a fully-equipped social kitchen.
3. **Does Sparkford House have a cinema room?**Yes, the cinema room features a 65" TV with streaming services like Netflix, Disney+, Sky Cinema, and Sky Sports.
4. **Are there study areas provided for residents?**Yes, Sparkford House has designated quiet study areas with unlimited printing services.
5. **What types of entertainment are available in the cinema room?**The cinema room offers access to movies on Netflix, Disney+, Sky Cinema, and sports channels, as well as a PS5 for gaming.
6. **Are there common areas where I can meet other students?**Yes, the social hub and communal kitchen are perfect places to meet and socialise with other students.
7. **Does Sparkford House offer any outdoor recreational spaces?**Yes, there is an outdoor area with a patio, BBQ, and comfortable seating.
8. **Is there a BBQ area available for residents?**Yes, residents can use the BBQ area to host social events or enjoy outdoor meals.
9. **Does Sparkford House provide a gym?**Yes, Sparkford House features a state-of-the-art, 24/7 on-site gym, so you can work out whenever it suits you. Equipped with a range of cardiovascular machines and resistance weights, it’s the perfect place to stay fit and unwind after a busy day of studying or socialising.
10. **What gym equipment is available at Sparkford House?**At Sparkford House, our on site gym is equipped with state of the art fitness to help you achieve your goals. You will find a variety of cardiovascular machines, including running machines, cross trainers, and ski jumps, perfect for an energising workout. Plus, we offer a fantastic selection of resistance machines and free weights.
11. **Can I access the gym at any time of the day or night?**Yes, the gym at Bargate House is open 24/7 for residents.
12. **Are there laundry facilities at Sparkford House?**Yes, laundry rooms are open 24/7, 7 days a week for convenience.
13. **How many washing machines and dryers are available for use?**Sparkford House laundry room has four washing machines and four tumble dryers available for residents.
14. **What is the laundry charge ?**Sparkford House residents receive a complimentary £100 laundry card to use throughout their stay, ensuring you have everything you need to keep your clothes fresh and clean without any hassle. For additional laundry needs, there’s a convenient payment machine where you can top up using a debit or credit card for a small fee.
15. **What are the maintenance procedures at Sparkford House?**Unilife has its own Unilife mobile application that can be downloaded for free from the Apple Store or Google Play. Tenants are able to communicate directly with the property manager and also log any maintenance support tickets.
16. **Is there a secure parcel delivery system for residents?**Yes, Sparkford House offers an electronic parcel delivery system where residents receive notifications through a mobile app.
17. **What is the on-site mail service like?**Each resident is provided with a private mailbox for secure mail delivery.
18. **Does Sparkford House offer any meal services or dining options?**Yes, residents can enjoy a complimentary Grab & Go breakfast from Monday to Friday, along with unlimited tea, coffee, and hot chocolate 7 days a week.
19. **Is there a 24-hour reception at Sparkford House?**The Reception is staffed by a City Manager and House Supervisor who are available daily to assist residents Monday to Friday. There is a 24 hour Unilife number if you need assistance out of hours.
20. **What types of social events are hosted at Sparkford House?**Sparkford House organises regular events, Events include welcome parties, film nights, games nights and cultural outings. If you have any event ideas or would like to suggest something, just let your property manager know, we are always happy to make your stay even more enjoyable.
21. **Are there any regular fitness classes or activities offered?**Yes, residents can enjoy regular fitness sessions with other residents in the onsite gym.
22. **Does Sparkford House have any special events or celebrations throughout the year?**At Unilife, we embrace and celebrate the rich cultural diversity of our residents. We regularly organise exciting cultural events and activities that highlight and celebrate all backgrounds of everyone in our community.
23. **Is there a place where I can meet with friends or study together?**Yes absolutely. We have created a range of incredible communal spaces designed to help you connect with fellow Unilife residents and meet new friends. We also have a fantastic study space on floor 2 with communal study tables and private study pods.
24. **What is included in the Grab & Go breakfast?**The Grab and Go breakfast is available from 08:00, Monday to Friday. We provide fresh pastries and sweet treats Monday to Thursday and fresh fruit and yoghurts on a Friday.
25. **How often are events held at Sparkford House?**At Unilife, there's always something exciting happening! We have a weekly events calendar, ensuring there’s always fun to look forward to. Sometimes, we even host multiple events in a single week, so you’ll never run out of chances to make the most of your University life.
26. **Are there social spaces where I can relax and watch TV?**Yes, at Sparkford House, we have plenty of social spaces where you can unwind and enjoy some TV time. You can relax in the community hub or head to the cinema room, both equipped with a huge 85” TV, featuring all the channels you need for the ultimate viewing experience.
27. **Is Wi-Fi included in the accommodation at Sparkford House?**Yes, high-speed Wi-Fi is included in the rent for all residents.
28. **What internet speed is available for residents?**Residents enjoy super-fast 1,000 Mb Wi-Fi throughout the building.
29. **How do I connect to the Wi-Fi at Sparkford House?**Students can create a login for the Wifi with our internet provider which will keep you connected throughout your stay.
30. **How often are the rooms cleaned at Sparkford House?**Residents are responsible for cleaning their rooms, however rooms are cleaned daily by our on site housekeeping team.
31. **Does Sparkford House offer cleaning services for residents?**Please speak to the property manager who will be able to discuss the options available to you for regular studio cleaning.
32. **Who is responsible for the maintenance of the rooms?**Residents are responsible to look after their studio but please let us know via the Unilife app if you need any support from our maintenance team. You can also speak to your property manager who will be happy to help.
33. **How quickly are maintenance requests handled at Sparkford House?**We aim to resolve any maintenance issues as quickly as possible, typically on the same day! If you’d prefer to schedule a specific time for the maintenance team to assist you, simply let us know via the Unilife mobile app, and we’ll book a slot that works best for you. Your convenience and satisfaction are our priority!
34. **Is there a process for handling damaged or broken items in the rooms?**Please report damaged items to your property manager immediately.
35. **Are there any extra charges for room maintenance at Sparkford House?**No additional charges are applied for general maintenance, but fees may apply for damages caused by residents.

### **Room Types and Features**

1. **What is included in the studio apartment at Sparkford House?**Each studio apartment at Unilife Sparkford House is fully furnished and includes a small double or double bed (depending on the studio type), a comfortable study desk with chest of drawers, a large fitted wardrobe, a private kitchenette, an ensuite bathroom, a smart TV with a TV licence, superfast 1,000 Mbps Wi-Fi, and all utility bills are covered.
2. **How are the rooms furnished at Sparkford House?**You will enjoy a cosy small double bed, a study desk with a comfortable office chair for focused work, and plenty of shelving space to organise your belongings. A large, fitted wardrobe offers ample storage, while the fully equipped kitchenette allows you to prepare meals at your convenience. The ensuite bathroom adds an extra level of privacy and comfort, making your room the ideal space to relax, study, and enjoy your time at university!
3. **Are there TVs in every studio at Sparkford House?**Yes, each studio includes a 28” TV for entertainment.
4. **Do the studios include a private bathroom?**Yes, each studio comes with a private en-suite bathroom.
5. **Are there study desks and chairs in every studio?**Yes, each studio includes a study desk and chair to provide a comfortable workspace.
6. **Is there enough storage space in the rooms?**Yes, every studio is designed with ample storage, including a large fitted wardrobe, under the bed storage and additional shelving.
7. **Do the rooms have heating and cooling systems?**Yes, the rooms are equipped with modern heating systems to ensure comfort throughout the year.
8. **Are the studios quiet and conducive for studying?**The studios are designed to provide a quiet and private environment, making them suitable for focused studying.
9. **Are the rooms suitable for couples or shared living?**Yes, absolutely! We offer purpose-built studios for dual occupancy, perfect for friends or couples who want to share their living space. Choose from our Luxury, Luxury Plus, and VIP options, all designed with comfort in mind. What's even better? We offer free dual occupancy – there’s no additional charge for sharing these studios! Each studio comes with a spacious double bed, two large wardrobes, and two study desks, ensuring plenty of room and comfort for both of you.
10. **Is there a kitchenette in each room at Sparkford House?**Yes, every studio at Riverside House comes with its own private kitchenette, fully equipped with everything you need to cook and enjoy meals in the comfort of your room. You’ll find essential appliances including a hob with extractor fan, microwave, oven, fridge-freezer, and plenty of storage cabinets.

##### **Classic Studios**

1. **What does a Classic Studio include?**The Classic Studio at Sparkford House offers everything you need for a comfortable and convenient student living experience. It features a cozy small double bed, a study desk with a chair to create the perfect study space, and a smart TV with a TV licence for relaxation and entertainment. You’ll also enjoy a private ensuite bathroom for added privacy and convenience, as well as a fully equipped kitchenette with essential appliances, making it easy to cook and enjoy meals whenever you like.
2. **How is the layout of a Classic Studio?**The spacious layout is designed for single occupancy, with designated areas for sleeping, studying, and cooking.
3. **Can a Classic Studio accommodate more than one person?**No, Classic Studios are designed for single occupancy only.
4. **Is there a TV included in the Classic Studio?**Yes, each Classic Studio has a 28” TV and TV License provided.
5. **Are Classic Studios on the ground floor?**Yes, Classic Studios are all located on the ground floor of Sparkford House.

##### **Premium Studios**

1. **What are the key differences between Classic and Premium Studios?**The interior is the same. The difference is that the Premium Studios offer better views due to their location on the 1st floor, compared to the ground floor studios.
2. **How do Premium Studios offer better views than Classic Studios?**The Premium Studios offer better views due to their location on the 1st floor, compared to the ground floor studios.
3. **Are Premium Studios on higher floors?**Yes, Premium Studios are located on the 1st floor of Sparkford House.
4. **Is there a difference in the quality of furnishings between Classic and Premium Studios?**Both studios have the same modern furnishings.

##### **Premium Plus Studios**

1. **How are Premium Plus Studios different from Premium Studios?**Premium Plus Studios are located on floors 2nd, 3rd and 4th compared to floor one of the Premium. Not only do they provide better views, they are quieter as they are further away from the communal areas.
2. **What extra features do Premium Plus Studios have?**The interior of the studios are the same. The only difference is where they are located in the building.
3. **Are Premium Plus Studios located on the higher floors?**Yes, Premium Plus Studios are located on the 2nd, 3rd and 4th floors.
4. **Are the views better in Premium Plus Studios than in Premium Studios?**Yes, the higher floors at Sparkford House provide greater views so it is definitely worth booking a Premium Plus studio.

##### **Luxury Studios**

1. **What makes a Luxury Studio different from a Classic or Premium Studio?**The main difference is that our classic and premium studios are single occupancy rooms and our Luxury studios are dual occupancy. The Luxury studios is much larger than the other studio types and it offers more space and amenities to enjoy.
2. **Can a Luxury Studio accommodate two students?**Yes, the Luxury studio is an excellent choice for students looking to share accommodation! Designed with dual occupancy in mind, it’s perfect for couples or friends who want to enjoy the comforts of luxury living together. You can choose between two single beds or one large double bed, tailored to your preference. The studio also comes with two spacious study desks and two large wardrobes, ensuring plenty of space and convenience for both residents. It’s the ideal living space for sharing without compromising on comfort or style.
3. **Does a Luxury Studio come with two study desks?**Yes, Luxury Studios include two study desks to accommodate dual occupancy.
4. **What additional features are offered in a Luxury Studio that are not in other studio types?**Luxury Studios feature more space than the single occupancy studios. It also includes two study desks, two wardrobes, more storage and amenities for two people to enjoy.

##### **Luxury Plus Studios**

1. **How are Luxury Plus Studios different from standard Luxury Studios?**The Luxury Plus Studios are located on floors 2nd, 3rd and 4th compared to the ground and 1st floor of the Luxury studios. Not only do they provide better views, they are quieter as they are further away from the communal areas.
2. **Are Luxury Plus Studios larger than regular Luxury Studios?**The interior furnishings and size of both studios are the same, the only difference is where they are located in the building.
3. **Are there more premium furnishings in Luxury Plus Studios?**The interior furnishings and size of both studios are the same, the only difference is where they are located in the building.
4. **What floors are Luxury Plus Studios located on?**Luxury Plus Studios are located on floors 2nd, 3rd and 4th of Sparkford House.
5. **Are Luxury Plus Studios designed for dual occupancy?**Yes, Luxury Plus Studios are designed to accommodate two students comfortably.

##### **VIP Studios**

1. **What makes VIP Studios more luxurious than Premium or Classic Studios?**The VIP studios offer a more spacious design, and premium furnishings, making it the ultimate choice for residents seeking luxury and privacy.
2. **Do VIP Studios offer larger living spaces?**Yes, VIP Studios are larger than Classic and Premium Studios, offering spacious living areas.
3. **What exclusive features do VIP Studios have?**The main difference is that the VIP studios are much larger than the single occupancy studios.
4. **Can VIP Studios accommodate more than one person?**Yes, VIP Studios are designed for dual occupancy, making them ideal for sharing.
5. **Are VIP Studios located on higher floors for better views?**We have two VIP studios, located on the 4th floor, which is the top floor of Sparkford House.

##### **VIP Plus Studios**

1. **How are VIP Plus Studios more premium than regular VIP Studios?**VIP Plus Studios offer enhanced luxury, with even more space than the VIP studios.
2. **What is the size difference between VIP and VIP Plus Studios?**VIP Plus Studios are larger, providing more space for dual occupancy and a more comfortable living experience.
3. **What exclusive benefits do VIP Plus Studios offer over other room types?**VIP Plus Studios are bigger than VIP studios, offering you more space to enjoy.
4. **Are VIP Plus Studios the largest studio type at Sparkford House?**VIP Plus Studios are the largest and most luxurious studio type at Sparkford House.
5. **Do VIP Plus Studios come with any additional amenities?**The furnishings of the studios are the same.

### **Security and Safety**

1. **How secure is the building at Sparkford House?**Sparkford House is highly secure, with 24-hour CCTV coverage, secure fob entry systems, and a dedicated on-site team ensuring resident safety at all times.
2. **Are there security personnel on-site at Sparkford House?**Yes, there are on-site teams available to assist residents and address security concerns as needed.
3. **What security features are in place at Sparkford House?**Sparkford House has various security features including secure entry points, CCTV coverage, and a controlled access system to maintain safety.
4. **Are the studios equipped with secure locks?**Yes, each studio is fitted with secure locks to provide residents with additional peace of mind.
5. **Is there CCTV coverage in the building and common areas?**Yes, 4K CCTV monitoring is in place throughout the building and in all common areas that staff have access to 24 hours a day.
6. **How is access controlled at Sparkford House?**Access is controlled via a secure fob entry system, ensuring that only residents and authorised personnel can enter.
7. **Can visitors access the building freely, or are there restrictions?**There is no restriction on tenants bringing a visitor into the building as this is your home. Please be aware that tenants are responsible for the behaviour of their guests in the building.
8. **Is there a system for reporting lost keys or security concerns?  
   I**f you lose your keys or have any security concerns, simply speak to your property manager, who will assist you in getting back into your studio. If it's outside of office hours, don't worry, you can contact the Unilife 24-hour emergency line, and we'll provide you with remote assistance to resolve the issue quickly and efficiently.
9. **How do residents report security issues or incidents?**If there is an emergency, please call the services on 999. You can also contact the Unilife team, 24 hours a day, 7 days a week on the Unilife 24-hour emergency line.
10. **Are the studio doors equipped with an electronic security system?**Yes, studio doors are equipped with secure electronic locks for enhanced safety.
11. **Is there a 24/7 security hotline or emergency number for residents?**Yes, residents are provided with a 24/7 Unilife emergency contact number to report urgent issues.
12. **What safety measures are in place in Sparkford House in case of an emergency?  
    Sparkford** House has comprehensive safety measures in place, including fire safety protocols and emergency evacuation plans to protect residents in case of an emergency.
13. **Are there fire alarms and smoke detectors in each studio?**Yes, each studio at Riverside House is equipped with fire alarms , heat detectors for resident safety.
14. **Does Sparkford House have a fire evacuation plan?**Yes, Riverside House has a well-established fire evacuation plan to guide residents safely out of the building in case of a fire.
15. **Are fire drills conducted regularly at Sparkford House?**Unilife does periodic fire drills to ensure residents are aware of the correct evacuation procedures.
16. **Are the building exits clearly marked and accessible in case of an emergency?**Yes, all exits are clearly marked and easily accessible to ensure a safe and efficient evacuation during emergencies.
17. **Are there fire extinguishers and safety equipment in the common areas?**Yes, all exits are clearly marked and easily accessible to ensure a safe and efficient evacuation during emergencies.
18. **How are residents notified in case of a fire or emergency?**Yes, fire extinguishers and other safety equipment are installed in common areas throughout the building.
19. **Does Sparkford House provide safety training or guidelines for students?**Yes, safety guidelines and instructions are provided to students during move-in and throughout their stay as needed.
20. **Is there a first aid kit available in the building?**Yes, a first aid kit is available on-site which is located in reception.
21. **Is the building accessible for people with disabilities in case of an emergency?**Yes, Sparkford House is fully accessible for students with disabilities. The property features a lift for easy access, and we offer specially designed accessible studios on-site to ensure comfort and convenience.

### **Contact Information**

1. **How can I contact Sparkford House for inquiries or bookings?**Yes, you can contact the team at Sparkford House via phone at +44 7802 322917 or email on [yourspace@unilife.co.uk](mailto:yourspace@unilife.co.uk).
2. **What is the response time for inquiries?**The Unilife team will aim to respond to all enquiries on the same day.
3. **How can I schedule a viewing of Sparkford House?**You can schedule a viewing by contacting the team via email or phone. Alternatively, you can use their live chat feature on the website to make arrangements.
4. **Are there any social media platforms where I can contact Sparkford House?**Yes, you can visit the Unilife official accounts on TikTok, Instagram, Facebook, WeChat and Whatsapp. Please search Unilife Student Living.
5. **Is there a customer service or support line available at Sparkford House?**You can contact Sparkford House via phone at +44 7802 322917 or email on [yourspace@unilife.co.uk](mailto:yourspace@unilife.co.uk). If you are a current resident, you can contact the property manager directly from the Unilife mobile app.
6. **Can I contact Sparkford House through FaceTime for a tour or assistance?**Yes absolutely, FaceTime is available as an option for virtual tours or assistance with any queries. Please reach out to us to book a virtual viewing!