

Mr Subhan Tariq
3 Denbrook Walk
Bradford
BD4 0QS

Manage your account anytime,
anywhere, online or via the UW app

Download our free app for iOS and Android,
or visit uw.link/login

Visit our online help centre at uw.link/bills
or call us on **0333 777 0777**

Your account number: 8523418

Bill date: 6 April 2024

Bill number: 213623879

Everything in one place

Here's your monthly bill

There's an overdue
balance on your account:

£364.99

[See page 11 for details →](#)

Your overdue balance **does not**
include the amount due on this bill,
which should be paid as normal.

What now?

If you have not already done so, please
pay this amount immediately in order to
avoid further debt collection action and
additional charges.

 Energy	page 2	£1,536.16
 Mobile	page 6	£22.00
 Credits & Debits	page 7	£6.00

Total charges **£1,564.16**

£1,487.33 + £76.83 VAT

Earn money off your bill each month with cashback.
Visit uw.link/cashback to find out more.


Total amount due
needs to be paid
by you on or
before


30 April 2024

£1,564.16

Energy: £1,536.16

Your charges this bill

**Electricity: £52.54**
See page 3 →

**Gas: £33.29**
See page 4 →

Energy Meters

E5628850	£52.54
G5628851	£33.29
Charges total	£85.83
Credits & Debits	£1,450.33
Your payment this bill	£1,536.16

Credits & Debits

29/03/24	Budget Plan Reconciliation (E5628850) £559.71 + £27.99 VAT @ 5%	£587.70
29/03/24	Budget Plan Reconciliation (G5628851) £821.55 + £41.08 VAT @ 5%	£862.63
Total		£1,450.33

Need help?

You'll find answers to most bill-related questions at [uw.link/bills](#)

Customer Support: 0333 777 0777

Opening hours: Mon-Fri 08:30 - 17:30, Sat: 09:00 - 16:30.

Technical Support: 0333 777 0555

Opening hours: Mon-Fri: 08:00 - 20:00, Sat: 09:00 - 16:30.

Home Moves team: 0333 777 0888

Opening hours: Mon-Fri 08:30 - 17:30, Sat: 09:00 - 16:30.

Calls to the above numbers are free from a Utility Warehouse landline, or from any mobile as part of an inclusive call bundle; otherwise 0333 numbers are charged at standard national rates.

Some great ideas for using less energy

For many people small lifestyle changes could help you use less energy, and save money each month. We've pulled together a few simple tips.

Visit [uw.link/energy-tips](#) to discover ways to save.



13 BD9 6DE

Meter serial number: 19M1223581

P

Electricity charges this month

	start	end	kWh charged	unit rate (p)
29/02/24 to 09/03/24 Meter reading				
Estimated	17453	17625	172	26.465
Electricity usage charged				£45.52
Standing charge 01-03-2024 to 09-03-2024				£4.51
VAT @ 5%				£2.51
Total charged this month				£52.54

Supply details

Property address **13 BD9 6DE**

Electricity reference number **E5628850**

Supply number

S	01	801	100
	23	1040 3901	711

About your electricity tariff

Tariff **Gold**

Payment method **Direct Debit**

Tariff ends on **No end date**

Exit fees **£0.00** (only if you change tariff/ supplier before expiry date)

Your usage (Estimated) **5309kWh in the last 12 months**

Your electricity distribution company is Northern Powergrid Customer Relations, Manor House, Station Road, Penshaw, Houghton-le-Spring, DH4 7LA In the event of a power cut please call your distributor on 105

Could you switch and pay less? Your personal projection is £1681.05 per year. This is based on your current tariff and estimation of how much electricity you'll use. You're on our cheapest similar tariff already. Our cheapest alternative tariff is Double Gold (Direct Debit), which could save you £15.00 per year.

Comparison with this time last year

You used 137 kWh less this March than you did in March 2023

The small print

Please note that switching tariffs may involve changing to materially different terms and conditions; you'll find more information about your tariff overleaf. To be eligible for our Double Gold tariff you must take a three or four service bundle (excl. Bill Protector; Boiler & home cover also excluded for tenants). Optional upgrades are available for an additional cost. All projections and savings include your energy usage, standing charge and VAT.



Check if you're on the best tariff for you
Scan this image to download your key energy data to your smartphone or tablet.



13 BD9 6DE

Meter serial number: 00598688

Gas charges this month

	start	end	units usage	calorific value	kWh charged	unit rate (p)
29/02/24 to 09/03/24 Meter reading						
Estimated	5065	5078	13	40.3	421	6.999
Gas usage charged						£29.47
Standing charge 01-03-2024 to 09-03-2024						£2.24
VAT @ 5%						£1.58
Total charged this month						£33.29

Supply details

Property address	13 BD9 6DE
Gas reference number	G5628851
Meter point number	1805385104
About your gas tariff	
Tariff	Gold
Payment method	Direct Debit
Tariff ends on	No end date
Exit fees £0.00 (only if you change tariff/ supplier before expiry date)	
Your usage (Estimated) 23477kWh in the last 12 months	

Could you switch and pay less? Your personal projection is £1782.19 per year. This is based on your current tariff and estimation of how much gas you'll use. You're on our cheapest similar tariff already. Our cheapest alternative tariff is UW Fixed Saver 16 (Direct Debit), which could save you £61.06 per year.

Comparison with this time last year
You used 4481 kWh less this March than you did in March 2023

The small print
Please note that switching tariffs may involve changing to materially different terms and conditions; you'll find more information about your tariff overleaf. To be eligible for our Fixed Saver 16 tariff you must take a three or more service bundle (excl. Bill Protector; Boiler & Home Cover also excluded for tenants). Full details, eligibility and terms are available at uw.link/terms. Optional upgrades are available for an additional cost.
All projections and savings include your energy usage, standing charge and VAT.



Check if you're on the best tariff for you
Scan this image to download your key energy data to your smartphone or tablet.

How do we calculate the cost of gas or electricity used?

We multiply each kWh you use by your unit rate.

How to work out your daily standing charge?

Divide the total standing charge displayed in your bill by the number of days in the period of your bill.

How do you calculate a kWh (kilowatt hour) on my gas bill?

Your gas meter measures the gas you've used in cubic metres or 100s of cubic feet. We convert this to kWh when we calculate your bill. To convert a cubic feet measurement into cubic metres, we multiply it by 2.83. We multiply the cubic metre figure by the correction factor and then by the Calorific Value (CV). Finally we divide the result by 3.6 to reach your kWh figure. This is a standard calculation that all gas suppliers must follow. Find out more about your calorific value at uw.link/calorific.

- Metric meter: $\text{kWh} = ((\text{Read2} - \text{Read1}) * 1.02264 * \text{CV}) / 3.6$
- Imperial meter: $\text{kWh} = ((\text{Read2} - \text{Read1}) * 2.83 * 1.02264 * \text{CV}) / 3.6$

These figures are for example only, use the formula and your units used to calculate your bill.

Who supplies my electricity?

Utility Warehouse Limited is responsible for the management and billing of your electricity supply on behalf of our wholly owned subsidiary Electricity Plus Supply Ltd (registered in England number 5199935. Registered Office: Network HQ, 508 Edgware Road, The Hyde, London NW9 5AB), your licensed electricity supplier. VAT Number: 135 5949 86.

Who supplies my gas?

Utility Warehouse Limited is responsible for the management and billing of your gas supply on behalf of our wholly owned subsidiary Gas Plus Supply Ltd (registered in England number 5199935. Registered Office: Network HQ, 508 Edgware Road, The Hyde, London NW9 5AB), your licensed gas supplier. VAT Number: 135 5949 86.

A few key terms

kWh – kilowatt hour - a standard measurement of energy
Meter Point Number – a unique number given to your gas supply
Supply number – a unique number given to your electricity supply
Meter Serial Number – you will find this serial number on your meter(s)

Calorific value – this is measurement of the energy content of gas. National Grid gives us daily amounts, which we average over the period of your bill.
Correction factor – the amount we adjust to take account of standard temperature and pressure conditions

Not happy with your service?

Not happy with your service? If you wish to make a complaint about our energy services, please let us know on 0333 777 0777 or at uw.co.uk/contact. We'll work to resolve your complaint within one working day. Most complaints are resolved at this stage. If you're not happy at any point you may ask to speak with a member of our escalations team. You can find more details on our complaints procedure at uw.link/customer-complaints-code

If we haven't managed to resolve your complaint to your satisfaction within eight weeks, you can contact the Energy Ombudsman on 0330 440 1624 or via energyombudsman.org. They offer a free, independent service for investigating complaints.

It's important to know your rights as a customer. You might want to get a better deal, find out how to make a complaint, get advice about the quality of your energy supply, or ask for help if you're struggling to pay your bills. To 'Know your Rights' visit www.citizensadvice.org.uk/energy for up to date information or contact the Citizens Advice consumer service on 0808 223 1133.



Dial 150 on your mobile to call us for free

If you need help you can call us for free, from anywhere in the UK, by dialing 150 on your mobile.

Your charges this bill

07739345914	£22.00
Your payment this bill	£22.00



07739345914

Tariff: Unlimited Budget Control

Price plan for April	£18.33
Subtotal	£18.33
VAT @ 20%	£3.67
Total plan charges	£22.00

Not happy with your service?

Not happy with your service? If you wish to make a complaint about our telephony services, please let us know on 0333 777 0777 or at uw.co.uk/contact. We'll work to resolve your complaint within one working day. Most complaints are resolved at this stage. If you're not happy at any point you may ask to speak with a member of our escalations team. You can find more details on our complaint procedure at uw.link/customer-complaints-code

If we haven't managed to resolve your complaint to your satisfaction within eight weeks, you can contact the Communications Ombudsman on 0330 440 1614 or via commsombudsman.org. They offer a free, independent service for investigating complaints.



Credits & Debits

02/04/24 Late Payment Charge £6.00 + £0.00 VAT @ 0%	£6.00
Your payment for this bill	£6.00

Your account
at your fingertips

Use our app to view and pay your bills, manage your Direct Debit, submit meter readings and more. Download today at [uw.link/mobile-app](#)

Mobile

See page 2 for summary 

07739345914 Unlimited Budget Control

Date	Time	Number	Type	Length	Cost	Date	Time	Number	Type	Length	Cost
29/02/24	07:21	07747536296	Calls	00:00:02	£0.00	04/03/24	13:16	07359639870	Calls	00:10:23	£0.00
29/02/24	07:35	07747536296	Calls	00:00:04	£0.00	04/03/24	13:49	07361512195	Calls	00:11:16	£0.00
29/02/24	13:18	02076600293	Calls	00:09:15	£0.00	04/03/24	17:54	07586233101	Calls	00:19:07	£0.00
29/02/24	13:21	07361512195	Calls	00:02:01	£0.00	04/03/24	19:13	07432227236	Calls	00:00:22	£0.00
29/02/24	13:42	07359639870	Calls	00:08:44	£0.00	04/03/24	22:28	07766942306	Calls	00:00:01	£0.00
29/02/24	13:46	07361512195	Calls	00:03:38	£0.00	04/03/24	23:59	427.837mb	Data		£0.00
29/02/24	14:02	07361512195	Calls	00:08:03	£0.00	05/03/24	12:04	07361512195	Calls	00:00:23	£0.00
29/02/24	14:08	07361512195	Calls	00:06:05	£0.00	05/03/24	12:11	07472838512	Calls	00:01:11	£0.00
29/02/24	14:38	07361512195	Calls	00:04:56	£0.00	05/03/24	13:22	07440316767	Calls	00:02:11	£0.00
29/02/24	14:41	07413706518	SMS		£0.00	05/03/24	17:41	01274013159	Calls	00:00:33	£0.00
29/02/24	15:40	07361512195	Calls	00:00:08	£0.00	05/03/24	19:03	07967292917	Calls	00:00:51	£0.00
29/02/24	15:52	07361512195	Calls	00:04:16	£0.00	05/03/24	23:59	251.990mb	Data		£0.00
29/02/24	16:35	07359639870	Calls	00:15:29	£0.00	06/03/24	13:42	07491111297	Calls	00:02:27	£0.00
29/02/24	16:35	07480774868	Calls	00:00:12	£0.00	06/03/24	14:16	07842566333	Calls	00:00:06	£0.00
29/02/24	16:56	07478558311	Calls	00:20:02	£0.00	06/03/24	16:56	07870247077	Calls	00:02:03	£0.00
29/02/24	17:36	07440316767	Calls	00:15:11	£0.00	06/03/24	21:31	07361512195	Calls	00:01:17	£0.00
29/02/24	19:49	07967292917	Calls	00:00:02	£0.00	06/03/24	21:33	07361512195	Calls	00:00:29	£0.00
29/02/24	19:49	07361512195	Calls	00:00:03	£0.00	06/03/24	21:39	07713056467	Calls	00:02:21	£0.00
29/02/24	20:01	07361512195	Calls	00:05:05	£0.00	06/03/24	23:59	125.155mb	Data		£0.00
29/02/24	20:03	07478558311	Calls	00:00:06	£0.00	07/03/24	13:11	07361512195	Calls	00:07:33	£0.00
29/02/24	20:18	07701407013	Calls	00:01:03	£0.00	07/03/24	13:14	07359639870	Calls	00:02:13	£0.00
29/02/24	21:33	07413706518	SMS		£0.00	07/03/24	15:08	07472838512	Calls	00:07:50	£0.00
29/02/24	21:55	07359639870	Calls	00:25:28	£0.00	07/03/24	19:28	07361512195	Calls	00:00:03	£0.00
29/02/24	22:29	07478558311	Calls	00:09:13	£0.00	07/03/24	19:40	07472838512	Calls	00:01:28	£0.00
29/02/24	22:35	07478558311	Calls	00:05:44	£0.00	07/03/24	20:32	07361512195	Calls	00:00:03	£0.00
29/02/24	23:59	552.792mb	Data		£0.00	07/03/24	23:23	07361512195	Calls	00:02:37	£0.00
01/03/24	07:24	07747536296	Calls	00:00:09	£0.00	07/03/24	23:31	07478558311	Calls	00:07:41	£0.00
01/03/24	13:39	07367355528	Calls	00:00:39	£0.00	07/03/24	23:51	01274499355	Calls	00:01:30	£0.00
01/03/24	13:42	07361512195	Calls	00:00:02	£0.00	07/03/24	23:59	28.188mb	Data		£0.00
01/03/24	16:33	07413706518	Calls	00:00:03	£0.00	08/03/24	00:30	07361512195	Calls	00:03:07	£0.00
01/03/24	17:45	07359639870	Calls	00:36:01	£0.00	08/03/24	13:40	07361512195	Calls	00:00:21	£0.00
01/03/24	18:42	07478558311	Calls	00:04:49	£0.00	08/03/24	14:00	01274013159	Calls	00:00:24	£0.00
01/03/24	19:22	07361512195	Calls	00:00:04	£0.00	08/03/24	19:11	07472838512	Calls	00:00:07	£0.00
01/03/24	20:36	07478558311	Calls	00:00:05	£0.00	08/03/24	21:04	07478558311	Calls	00:03:00	£0.00
01/03/24	22:02	07359639870	Calls	00:07:04	£0.00	08/03/24	23:31	07361512195	Calls	00:00:08	£0.00
01/03/24	22:49	07359639870	Calls	00:44:56	£0.00	08/03/24	23:59	95.257mb	Data		£0.00
01/03/24	23:02	07701407036	Calls	00:02:00	£0.00	09/03/24	08:48	07361512195	Calls	00:00:05	£0.00
01/03/24	23:11	07478558311	Calls	00:06:21	£0.00	09/03/24	09:48	07361512195	Calls	00:00:03	£0.00
01/03/24	23:59	272.174mb	Data		£0.00	09/03/24	10:00	07361512195	Calls	00:00:03	£0.00
02/03/24	17:00	07361512195	Calls	00:02:12	£0.00	09/03/24	13:44	07747536296	SMS		£0.00
02/03/24	20:11	07359639870	Calls	00:51:51	£0.00	09/03/24	13:52	07747536296	SMS		£0.00
02/03/24	22:20	07361512195	Calls	00:00:02	£0.00	09/03/24	13:52	07747536296	SMS		£0.00
02/03/24	23:59	58.079mb	Data		£0.00	09/03/24	13:52	07747536296	SMS		£0.00
03/03/24	11:26	07842566333	Calls	00:00:06	£0.00	09/03/24	13:52	07747536296	SMS		£0.00
03/03/24	12:42	07413706518	SMS		£0.00	09/03/24	13:52	07747536296	SMS		£0.00
03/03/24	13:49	07842566333	Calls	00:00:03	£0.00	09/03/24	14:03	01274013159	Calls	00:00:34	£0.00
03/03/24	16:57	07432227236	Calls	00:01:45	£0.00	09/03/24	14:14	07747536296	SMS		£0.00
03/03/24	17:01	03301029980	Calls	00:03:55	£0.00	09/03/24	14:14	07747536296	SMS		£0.00
03/03/24	23:59	89.461mb	Data		£0.00	09/03/24	14:14	07747536296	SMS		£0.00
04/03/24	07:38	07747536296	Calls	00:00:02	£0.00						

My itemisation

07739345914 Unlimited Budget Control (continued)

Date	Time	Number	Type	Length	Cost	Date	Time	Number	Type	Length	Cost
09/03/24	14:14	07747536296	SMS		£0.00	11/03/24	15:56	07968999725	Calls	00:01:17	£0.00
09/03/24	14:14	07747536296	SMS		£0.00	11/03/24	20:51	07440316767	Calls	00:05:47	£0.00
09/03/24	14:14	07747536296	SMS		£0.00	11/03/24	21:06	07359639870	Calls	00:00:13	£0.00
09/03/24	14:25	07747536296	SMS		£0.00	11/03/24	23:59	324.376mb	Data		£0.00
09/03/24	14:26	07747536296	SMS		£0.00	12/03/24	18:06	07968999725	Calls	00:02:43	£0.00
09/03/24	14:26	07747536296	SMS		£0.00	12/03/24	18:51	07359639870	SMS		£0.00
09/03/24	14:26	07747536296	SMS		£0.00	12/03/24	18:59	07359639870	Calls	00:01:12	£0.00
09/03/24	14:30	07747536296	SMS		£0.00	12/03/24	19:21	07968999725	Calls	00:00:10	£0.00
09/03/24	14:31	07747536296	SMS		£0.00	12/03/24	19:53	07968999725	Calls	00:00:13	£0.00
09/03/24	14:31	07747536296	SMS		£0.00	12/03/24	21:03	07359639870	Calls	00:03:44	£0.00
09/03/24	14:38	07747536296	SMS		£0.00	12/03/24	21:58	07968999725	Calls	00:01:42	£0.00
09/03/24	14:39	07747536296	SMS		£0.00	12/03/24	22:03	07968999725	Calls	00:01:08	£0.00
09/03/24	14:39	07747536296	SMS		£0.00	12/03/24	23:59	787.995mb	Data		£0.00
09/03/24	14:39	07747536296	SMS		£0.00	13/03/24	01:15	07968999725	Calls	00:01:39	£0.00
09/03/24	14:39	07747536296	SMS		£0.00	13/03/24	01:25	07968999725	Calls	00:01:21	£0.00
09/03/24	14:39	07747536296	SMS		£0.00	13/03/24	01:38	07359639870	Calls	00:00:15	£0.00
09/03/24	14:41	07747536296	SMS		£0.00	13/03/24	14:07	07491111297	Calls	00:00:34	£0.00
09/03/24	14:41	07747536296	SMS		£0.00	13/03/24	14:29	07491111297	Calls	00:00:36	£0.00
09/03/24	14:49	07747536296	SMS		£0.00	13/03/24	15:06	07766942306	Calls	00:00:02	£0.00
09/03/24	15:03	07747536296	SMS		£0.00	13/03/24	16:45	07440316767	Calls	00:00:04	£0.00
09/03/24	15:16	07747536296	SMS		£0.00	13/03/24	17:01	07440316767	Calls	00:02:00	£0.00
09/03/24	16:43	07747536296	SMS		£0.00	13/03/24	18:40	07432227236	SMS		£0.00
09/03/24	16:43	07747536296	SMS		£0.00	13/03/24	23:59	482.132mb	Data		£0.00
09/03/24	16:44	07747536296	SMS		£0.00	14/03/24	12:03	03332029802	Calls	00:03:16	£0.00
09/03/24	16:44	07747536296	SMS		£0.00	14/03/24	13:34	07432227236	Calls	00:00:05	£0.00
09/03/24	16:45	07747536296	SMS		£0.00	14/03/24	13:45	07432227236	SMS		£0.00
09/03/24	16:45	07747536296	SMS		£0.00	14/03/24	13:46	07432227236	SMS		£0.00
09/03/24	16:46	07747536296	SMS		£0.00	14/03/24	13:46	07432227236	SMS		£0.00
09/03/24	16:46	07747536296	SMS		£0.00	14/03/24	13:47	07432227236	SMS		£0.00
09/03/24	16:47	07747536296	SMS		£0.00	14/03/24	13:48	07432227236	SMS		£0.00
09/03/24	16:47	07747536296	SMS		£0.00	14/03/24	16:12	07774049704	Calls	00:00:35	£0.00
09/03/24	16:47	07747536296	SMS		£0.00	14/03/24	19:15	07723036721	SMS		£0.00
09/03/24	16:51	07747536296	SMS		£0.00	14/03/24	19:32	07432227236	Calls	00:00:27	£0.00
09/03/24	16:54	07747536296	SMS		£0.00	14/03/24	19:43	07842596717	Calls	00:01:27	£0.00
09/03/24	16:54	07747536296	SMS		£0.00	14/03/24	20:18	07723036721	SMS		£0.00
09/03/24	16:56	07747536296	SMS		£0.00	14/03/24	23:59	133.557mb	Data		£0.00
09/03/24	16:56	07747536296	SMS		£0.00	15/03/24	17:15	03332029802	Calls	00:28:49	£0.00
09/03/24	16:56	07747536296	SMS		£0.00	15/03/24	20:03	07432227236	Calls	00:02:15	£0.00
09/03/24	17:01	07747536296	SMS		£0.00	15/03/24	23:59	591.238mb	Data		£0.00
09/03/24	17:07	07747536296	SMS		£0.00	16/03/24	11:42	07766942306	Calls	00:00:03	£0.00
09/03/24	17:10	07747536296	SMS		£0.00	16/03/24	12:59	07766942306	Calls	00:00:14	£0.00
09/03/24	19:21	07478558311	Calls	00:00:07	£0.00	16/03/24	14:01	07968999725	Calls	00:06:36	£0.00
09/03/24	21:28	07440316767	Calls	00:03:51	£0.00	16/03/24	14:08	07967292917	Calls	00:00:40	£0.00
09/03/24	21:37	07586233101	Calls	00:01:12	£0.00	16/03/24	14:11	07766942306	SMS		£0.00
09/03/24	23:59	111.795mb	Data		£0.00	16/03/24	16:53	07491111297	Calls	00:01:45	£0.00
10/03/24	16:32	07586233101	Calls	00:01:33	£0.00	16/03/24	17:35	07766942306	Calls	00:00:03	£0.00
10/03/24	17:52	07890542799	SMS		£0.00	16/03/24	23:59	222.169mb	Data		£0.00
10/03/24	18:05	07747536296	SMS		£0.00	17/03/24	03:28	07359639870	Calls	00:00:03	£0.00
10/03/24	21:15	07438757575	Calls	00:00:13	£0.00	17/03/24	12:49	07766942306	Calls	00:04:51	£0.00
10/03/24	21:18	07438757575	Calls	00:00:04	£0.00	17/03/24	20:37	07842596717	Calls	00:00:09	£0.00
10/03/24	23:59	17.391mb	Data		£0.00	17/03/24	21:26	07440316767	SMS		£0.00
11/03/24	15:24	01274499355	Calls	00:00:03	£0.00	17/03/24	23:59	400.070mb	Data		£0.00
11/03/24	15:24	01274013159	Calls	00:00:06	£0.00	18/03/24	11:48	07766942306	Calls	00:00:02	£0.00

My itemisation

07739345914 Unlimited Budget Control (continued)

Date	Time	Number	Type	Length	Cost	Date	Time	Number	Type	Length	Cost
18/03/24	13:17	07766942306	Calls	00:02:41	£0.00	25/03/24	12:50	07440316767	Calls	00:00:02	£0.00
18/03/24	14:18	07858946507	Calls	00:00:47	£0.00	25/03/24	16:42	07359639870	Calls	00:02:30	£0.00
18/03/24	14:25	01132382900	Calls	00:04:23	£0.00	25/03/24	23:59	1037.552mb	Data		£0.00
18/03/24	14:39	07766942306	SMS		£0.00	26/03/24	11:38	07850258353	Calls	00:00:05	£0.00
18/03/24	14:43	07766942306	Calls	00:01:04	£0.00	26/03/24	13:36	07842596717	Calls	00:00:03	£0.00
18/03/24	14:49	03453454345	Calls	00:00:47	£0.00	26/03/24	14:04	07429519930	Calls	00:19:31	£0.00
18/03/24	16:04	07858946507	Calls	00:00:07	£0.00	26/03/24	14:06	07359639870	Calls	00:01:15	£0.00
18/03/24	16:04	07858946507	SMS		£0.00	26/03/24	16:34	03337591612	Calls	00:10:08	£0.00
18/03/24	16:08	07858946507	Calls	00:00:02	£0.00	26/03/24	16:39	07842596717	Calls	00:00:06	£0.00
18/03/24	17:03	07440316767	Calls	00:00:28	£0.00	26/03/24	16:39	07842596717	Calls	00:00:14	£0.00
18/03/24	20:54	07478558311	Calls	00:07:20	£0.00	26/03/24	20:40	07817511942	SMS		£0.00
18/03/24	23:59	303.526mb	Data		£0.00	26/03/24	20:45	07817511942	SMS		£0.00
19/03/24	09:47	07817511942	SMS		£0.00	26/03/24	22:23	07817511942	SMS		£0.00
19/03/24	12:50	07359639870	Calls	00:00:19	£0.00	26/03/24	22:26	07817511942	SMS		£0.00
19/03/24	14:35	07766942306	SMS		£0.00	26/03/24	23:59	1358.508mb	Data		£0.00
19/03/24	15:42	07535107443	Calls	00:01:24	£0.00	27/03/24	03:15	07842596717	Calls	00:00:09	£0.00
19/03/24	19:34	07817511942	SMS		£0.00	27/03/24	03:16	07842596717	Calls	00:00:03	£0.00
19/03/24	19:38	07817511942	SMS		£0.00	27/03/24	03:16	07842596717	Calls	00:00:14	£0.00
19/03/24	19:46	07817511942	SMS		£0.00	27/03/24	12:33	07817511942	SMS		£0.00
19/03/24	20:51	07817511942	Calls	00:00:07	£0.00	27/03/24	14:23	07359639870	Calls	00:00:05	£0.00
19/03/24	22:41	07359639870	Calls	00:00:34	£0.00	27/03/24	14:30	07359639870	Calls	00:06:34	£0.00
19/03/24	23:59	418.941mb	Data		£0.00	27/03/24	15:05	07440316767	Calls	00:03:19	£0.00
20/03/24	04:02	07842596717	Calls	00:00:22	£0.00	27/03/24	23:59	3720.123mb	Data		£0.00
20/03/24	12:28	07532749938	Calls	00:00:43	£0.00	28/03/24	11:12	07817511942	SMS		£0.00
20/03/24	12:39	07842596717	Calls	00:00:50	£0.00	28/03/24	11:31	07817511942	SMS		£0.00
20/03/24	12:49	07432227236	SMS		£0.00	28/03/24	12:28	07842596717	Calls	00:00:02	£0.00
20/03/24	15:17	07440316767	Calls	00:05:34	£0.00	28/03/24	12:29	07842596717	Calls	00:00:56	£0.00
20/03/24	19:58	07766942306	Calls	00:01:48	£0.00	28/03/24	12:30	07842596717	SMS		£0.00
20/03/24	20:09	07766942306	Calls	00:00:02	£0.00	28/03/24	14:39	07842596717	Calls	00:00:04	£0.00
20/03/24	22:36	07341838150	Calls	00:00:03	£0.00	28/03/24	14:40	07842596717	Calls	00:00:41	£0.00
20/03/24	23:59	375.416mb	Data		£0.00	28/03/24	22:01	07478558311	Calls	00:24:06	£0.00
21/03/24	15:15	07495888789	Calls	00:00:04	£0.00	28/03/24	23:59	1249.505mb	Data		£0.00
21/03/24	19:58	07766942306	SMS		£0.00	29/03/24	12:28	07842596717	Calls	00:00:04	£0.00
21/03/24	20:28	07495888789	Calls	00:01:56	£0.00	29/03/24	12:30	07842596717	Calls	00:01:44	£0.00
21/03/24	23:59	1521.036mb	Data		£0.00	29/03/24	13:28	07359639870	Calls	00:12:19	£0.00
22/03/24	15:11	07359639870	Calls	00:01:08	£0.00	29/03/24	17:22	07701407030	Calls	00:00:21	£0.00
22/03/24	15:23	07968999725	Calls	00:00:36	£0.00	29/03/24	19:37	07701407032	Calls	00:00:10	£0.00
22/03/24	20:19	07842596717	Calls	00:00:15	£0.00	29/03/24	23:16	07478558311	Calls	00:05:10	£0.00
22/03/24	23:59	1218.605mb	Data		£0.00	29/03/24	23:59	599.264mb	Data		£0.00
23/03/24	12:40	07842596717	Calls	00:00:32	£0.00	30/03/24	18:45	07701407020	Calls	00:00:47	£0.00
23/03/24	15:46	07514794504	Calls	00:07:18	£0.00	30/03/24	23:23	07760696849	Calls	00:01:12	£0.00
23/03/24	23:59	1013.427mb	Data		£0.00	30/03/24	23:59	1182.469mb	Data		£0.00
24/03/24	11:13	07817511942	SMS		£0.00	31/03/24	13:56	07842596717	Calls	00:00:04	£0.00
24/03/24	15:38	07842596717	Calls	00:00:47	£0.00	31/03/24	13:58	07842596717	Calls	00:01:17	£0.00
24/03/24	16:54	07817511942	SMS		£0.00	31/03/24	16:33	07367754037	Calls	00:02:34	£0.00
24/03/24	22:16	07359639870	Calls	00:01:05	£0.00	31/03/24	16:33	07367754037	SMS		£0.00
24/03/24	22:28	07842596717	Calls	00:00:03	£0.00	31/03/24	16:36	07397558257	Calls	00:01:06	£0.00
24/03/24	23:59	1090.044mb	Data		£0.00	31/03/24	16:45	07586233101	Calls	00:07:33	£0.00
25/03/24	11:48	07842596717	Calls	00:00:08	£0.00	31/03/24	18:08	07359639870	Calls	00:05:47	£0.00
25/03/24	12:49	07432227236	Calls	00:00:41	£0.00	31/03/24	23:59	1831.488mb	Data		£0.00

Overdue balance: £364.99



If you have not already done so, please pay this amount immediately in order to avoid further debt collection action and additional charges.

Please let us know if you are receiving Income support, Pension credit, Employment Support allowance or Income Based Jobseeker's allowance, so we can explain how you can arrange for the DWP to pay us for your energy usage by weekly deductions from your benefit(s).

Independent Advice

Citizens Advice - free, independent, impartial and practical advice about your energy supply.

Call: **0808 223 1133** Textphone: **18001 03454 04 05 06**

Visit: citizensadvice.org.uk/energy

StepChange Debt Charity - independent, impartial and practical advice on how you can manage your debt.

Call: **0800 138 1111** Visit: stepchange.org

Other organisations that may be able to help you

National Debtline - offers a free, confidential and impartial phone service.

Call: **0808 808 4000** Visit: nationaldebtline.co.uk

MoneyHelper - provides free money guidance online and by telephone.

Call: **0800 138 7777** Visit: moneyhelper.org.uk

Payplan - provide free debt management plans

Call: **800 280 2816** Visit: www.payplan.com

For free independent advice about energy efficiency:

Energy Saving Trust

Email: energy-advice@est.org.uk

Visit: www.energysavingtrust.org.uk

Simple Energy Advice

Call: **0800 444 202** Visit: www.simpleenergyadvice.org.uk

09/03/24 Bill number: 212038065

£364.99

Total

£364.99

How to pay your overdue balance



Clubhouse

You can pay by debit or credit card through our **Clubhouse app** or visit uw.link/login.



By phone

Call us on **0333 777 0777** to pay by debit or credit card.



By bank transfer

To make an electronic payment from your bank account, use these details:

Account Name: Utility Warehouse Limited

Bank Account Number: 80256684

Sort Code: 20-00-00

Bank Name: Barclays Bank

Please include your Utility Warehouse account number 8523418 as your payment reference.



By post

Please make cheques or postal orders payable to 'Utility Warehouse Limited'.

Remember to enclose this payment slip, and write your account number 8523418 clearly on the back of the cheque or postal order. Please send to:

**Finance Department, Utility Warehouse Limited,
Network HQ, 508 Edgware Road, London NW9 5AB**

Customer name: Mr Subhan Tariq

Account number: 8523418

Bill total: £1,564.16

Overdue balance: £364.99

Remittance total: £1,929.15

The Direct Debit Guarantee



This guarantee should be detached and retained by the payer.

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

If there are any changes to the amount, date or frequency of your Direct Debit, the Utility Warehouse Limited will notify you three working days in advance of your account being debited or as otherwise agreed. If you request the Utility Warehouse Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit, by the Utility Warehouse Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when the Utility Warehouse Limited asks you to.

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify Utility Warehouse Limited.

Instructions to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:
**Finance Department, Utility Warehouse Limited,
Network HQ, 508 Edgware Road, London NW9 5AB**

Service user number
728396

Reference
8523418



Name(s) of account holder(s)

For Utility Warehouse Limited official use only (this is not part of the instruction to your bank/building society)

Customer name: Mr Subhan Tariq
Account number: 8523418

Bank/Building Society account number

Branch sort code

Name and full postal address of your Bank/Building Society

To: The ManagerBank/building society

Address

Postcode

Instruction to your Bank or Building Society:

Please pay Utility Warehouse Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Utility Warehouse Limited and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

D D M M Y Y Y Y

Banks and Building Societies may not accept Direct Debit Instructions for some types of account