

Sudharshan Chandrasekar

Business Analyst

As an MBA graduate and a dedicated and results-driven Business Analyst with 1.5 years of experience in the IT industry. Proficient in analyzing business processes, identifying opportunities for improvement, and implementing effective solutions. Seeking to leverage my analytical skills and domain expertise to contribute to the success of a dynamic organization. I am currently doing a Master of Data Science Certification at IIT through GUVI.

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EDUCATION

IITM Advanced Programming Professional & Master Data Science

GUVI - Chennai

12/2022 - Present

Master of Business Administration

Alagappa Institute of Management - Karaikudi

06/2018 - 04/2020

CGPA: 6.8%

Bachelor of Science in Visual Communication

J. J. College of Arts and Science - Pudukkottai

06/2014 - 04/2017

CGPA: 7.8%

WORK EXPERIENCE

Business Analyst

iSolve Technologies Private Limited - Chennai

05/2022 - Present

Key Responsibilities:

- Collaborated with cross-functional teams to elicit, document, and prioritize business requirements, ensuring alignment with project objectives and stakeholder needs.
- Conducted a comprehensive analysis of existing business processes, identifying bottlenecks and recommending efficient solutions, leading to an increase in productivity.
- Facilitated meetings and workshops with stakeholders to gather insights, define the project scope, and establish clear project deliverables.
- Developed detailed business process models, use cases, and user stories, fostering effective communication between business and development teams.
- Developing the BRD and FRD and analyzing the scope of the solution.
- Assisted in the successful implementation of software systems and process improvements, contributing to enhanced operational efficiency and customer satisfaction.
- Conducted user acceptance testing (UAT) and provided end-user training to ensure seamless adoption of new systems and processes.
- Responsible for initiating the kick-off call with stakeholders for the product support.

PROFESSIONAL SKILLS

Requirements Gathering

Project Management

Business Analysis

Workflow Analysis

Scrum

Agile Methodology

Root Cause Analysis

SDLC

Use Case Development

User Stories

KPIs

Requirement Traceability Matrix

Data Visualization

Problem Solving

Leadership

Team Management

Communication and Presentation Skills

Gap Analysis

PROFESSIONAL PROJECTS

iStart CAO - Tamilnad Mercantile Bank (05/2022 - Present)

- Work closely with developers and quality assurance teams to ensure that the software meets the requirements and is delivered on time.
- Conducted a comprehensive analysis of existing business processes, identifying bottlenecks and recommending efficient solutions, leading to an increase in productivity.
- Developed detailed business process models, use cases, and user stories, fostering effective communication between business and development teams.
- Conducted user acceptance testing (UAT) and provided end-user training to ensure seamless adoption of new systems and processes.
- Responsible for initiating the kick-off call with stakeholders for the product support.

iStart CAO - Karnataka Bank (08/2022 - Present)

- Work closely with developers and quality assurance teams to ensure that the software meets the requirements and is delivered on time.
- Conducted a comprehensive analysis of existing business processes, identifying bottlenecks and recommending efficient solutions, leading to an increase in productivity.
- Developed detailed business process models, use cases, and user stories, fostering effective communication between business and development teams.
- Conducted user acceptance testing (UAT) and provided end-user training to ensure seamless adoption of new systems and processes.
- Responsible for initiating the kick-off call with stakeholders for the product support.

CERTIFICATIONS

Data Visualization with Power BI
Great Learning - Issued on May 2023

Jira Project Management
Great Learning - Issued on May 2023

Introduction To Data Analytics Using
Microsoft Power BI
Alison - Issued on Jun 2023

Data Visualization with Python and
Matplotlib
Alison - Issued on Jun 2023

TECHNICAL SKILLS

- Microsoft Suite
- Microsoft Office
- Figma
- Power BI
- Microsoft Visio
- Python
- SQL
- JIRA
- Balsamiq

LANGUAGES

- English
Full Professional Proficiency
- Tamil
Native or Bilingual Proficiency