






ANGELOS SKIADOPOULOS

INFORMATION TECHNOLOGY SPECIALIST

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SUMMARY

Information Technology Engineer/Specialist offering over 18 years of experience providing technical expertise and support to utilizing an array of technology and software programs. Key achievements include a massive number of project implementation in all major business sectors, involving Information Systems and Embedded Automation Systems.

WORK EXPERIENCE

URBANICA SA

DEC 2012 - PRESENT

Application Support Engineer

- Assisted in the implementation, maintenance and support of the DESIGNA PM ABACUS car park infrastructure system.
- Contributed in the UI and client-side development process of the company's in-house car park management software.
- Performed database integration/configuration with the software.
- Supported the procedures of bringing legacy code up-to-date to meet changing business needs.
- Executed software debugging and testing process to ensure software stability.
- Technologies utilized: *Windows 8.1, 10, Server 2012, Office 2016, Visual C# 5.0/6.0, Windows Forms, Visual Studio 2012/15, C++, MySQL, SQLite.*

- Due to expiration of a fixed-term contract and the signing of a new one, I was unemployed for a time period of four months (Jan 2015 - Apr 2015)

SCAN INFORMATION SYSTEMS

NOV 2004 - FEB 2012

Information Systems Engineer

- Headed in planning and deployment of the data collection software Dorma-KABA B-COMM Win32/Java, a support software for communicating with Shop Floor and Time and Attendance terminals.
- Senior Engineer of the Dorma-KABA Access Control (AC) management systems and the Scheidt & Bachmann Automated Parking Systems (APS) accompanied with official training certificates and achievements.
- Participated in the development process of the in-house data collection support software for communicating with the Time and Attendance terminals.
- Assisted in a 1st level configuration of the Human Resource management software suite.
- Interact with the software developers, the Human Resources software consultants and the clients to understand the exact nature of system requirements.
- Checked various software issues like compatibility and performance index within different systems and platforms to ensure uninterruptible system operations (24/7).
- Defined technical documentation in order to provide remote and on-site troubleshooting and support to end-users as well as delivered technical expertise in client's workplace.
- Technologies utilized: *Windows XP, 7, Server 2008, Office 2003/10, Visual Basic .NET 2003, Java SE 6.0.*

RISE COMPUTER CENTER

MAR 2003 - MAY 2004

IT Support Technician

- Participated in the implementation of various n-tier client/server architecture technical projects.
- Setting up, administering, maintaining and upgrading communication systems, network infrastructures and servers.
- Problem-solved hardware issues, troubleshooting over TCP/IP network protocols, IP routing and remote connection software.
- Technologies utilized: *Windows NT 4.0, 2000 Server, Server 2003, XP, Office 2003, Symantec pcAnywhere.*

ID SYSTEMS

APR 2001 - DEC 2002

Application Systems Engineer

- Aided in the design, development and support of the in-house Electronic Ordering and Billing software including back-end and UI components in collaboration with NCR Orderman GmbH and Sunsoft SA.
- Performed data analysis for database design, customization and implementation according to the client requirements.
- Provided a full code maintenance from minor to key changes: currency transitions, Y2K issues, tax rates, connectivity with newer NCR Orderman RF handhelds and stationary POS terminals through DLL's and ActiveX controls.
- Identified problems in existing source code and performed interventions according to the solutions required to resolve various software issues.
- Provided technical support and documentation to end users by coordinating with them for teaching the software operations and resolving their queries.
- Technologies utilized: *Visual Basic 6.0, Access 2000, Crystal Reports 8.5, Windows 2000 Server, SQL.*

EDUCATION

EOPPEP
JUL 2016 - NOV 2017

HELLENIC OPEN
UNIVERSITY
OCT 2014 - PRESENT

KORELKO
SEP 1998 - JUNE 2000

TECHNICAL
VOCATIONAL LYCEUM
SEP 1993 - JUN 1996

Diploma of Vocational Training/Accreditation

National Organization for Certification of Skills & Career Guidance

Computer Science

School of Science and Technology Studies

Certificate of Information Technology Specialist

Private Vocational Training Institute

Degree in Sector of Electronics

Department of Electronic Installation/Automation

CERTIFICATIONS

- May 2016 | SQL Fundamentals | Certificate of Successful Completion | SoloLearn.com
- Sep 2012 - May 2013 | First Certificate in English (FCE) | University of Cambridge
- Sep 2012 - May 2013 | Examination for the Certificate of Competency in English (ECCE) | The University of Michigan
- Sep 2012 - May 2013 | Test of English for International Communication (TOEIC) | ETS
- May 2013 - Aug 2013 | Introduction To Java Programming Language SCJD | Certificate of Expertise | Digital Academy NTUA
- Feb 2000 | The Internet and its Applications | Certificate of Participation | Korelko

SKILLS

HARDWARE/SYSTEMS

PC/Server, Admin, Routers, Switches,
Windows, Linux Ubuntu, Office 365

DATABASES

SQLite, MySQL, MS Access, Apache Derby
(Java DB), Database architecture

LANGUAGES

C++, Visual Basic, Visual C#, Windows Forms,
Java SE, SQL

TOOLS

NetBeans, Visual Studio, Java Swing/FX
Scene Builder, SQLyog, DB Browser,
phpMyAdmin

CORE COMPETENCIES

- Problem solving skills with Algorithmic thinking
- Working extensively well under pressure
- Efficient and compliant with schedules and guidelines
- Dedicated and passionate learner
- Solid understanding of the IT sector
- Planning tasks in orderly manner
- Customer support principles
- Systems integration
- Technical support and troubleshooting
- Communicating clearly and effectively

ADDITIONAL INFORMATION

- References available upon request
- Military obligations fulfilled on March 1998
- Driving License obtained on July 1998