2012 2013 2014



RecencyScore			
	Select all	2	
	1	3	

FrequencyScore \vee				
	Select all	2		
	1	3		

MonetaryScore \vee				
	Select all	2		
	1	3		

Segment	Average of Recency	Average of Frequency	Average Order Amount
At_Risk	101,40	10,40	1.322,64
Champions	6,89	16,67	2.219,25
Hibernating	166,00	3,80	731,01
Loyal_Customers	29,31	11,54	1.713,24
Need_Attention	33,83	4,58	802,62
New_Customers	7,43	5,14	506,92
Promising	8,71	79,86	1.485,02
Total	51,56	20,45	1.631,88

89 1820 1M
Customers Sum of Frequency Sum of Monetary

