

**MAGICBUS**

# Cancellation Policy

Cancellation conditions valid for all trips organised by the company MagicBus

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## I can no longer participate, what should I do?

We make our organization as flexible as possible in terms of cancellations. We realize that it's hard to accept that we can't leave and that it's even worse when you can't get your registration fee back.

That's why we encourage everyone to take out cancellation insurance at registration. It's not expensive, and you can save a lot of money. This cancellation insurance often comes with the travel insurance (for accidents during the stay) and is insured by Chapka Assurance.

## 1. REPLACEMENTS

You can't come anymore, but have you found someone who'd like to go in your place? Great! It's possible to get a replacement without cancellation insurance.

### Conditions

You must mention your replacement at least 7 working days before departure. You can call us or send us an e-mail via [hello@magicbusworld.com](mailto:hello@magicbusworld.com).

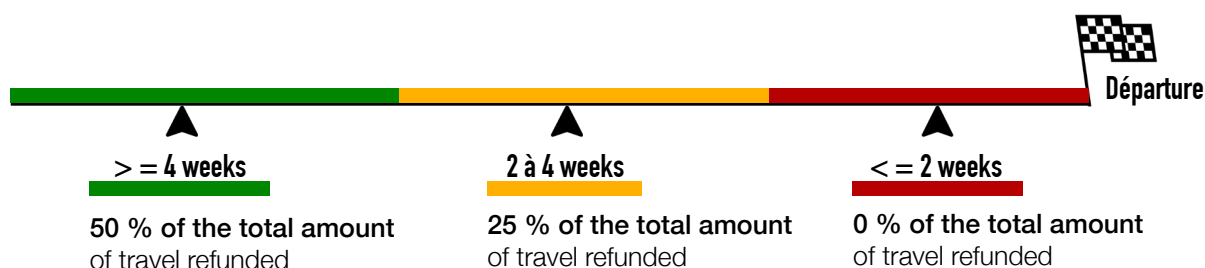
### How's it going?

We will ask you to provide us with the contact information of your replacement. Then you will only have to work out the financial aspect with him/her: it is up to you to organize the reimbursement of the stay with the person who replaces you.

## 2. CANCELLATION

Tu ne trouves pas de remplacement? Dépendamment du délai de ton annulation, nous te rembourserons potentiellement une partie de ton paiement. Pour le reste, si tu as pris l'assurance annulation, renseigne-toi auprès de cette dernière pour connaître les conditions de remboursement.

Voici les modalités d'annulations applicables nous concernant:



For cancellations, please contact us at [hello@magicbusworld.com](mailto:hello@magicbusworld.com).

## 3. SPECIAL CASE: COVID 19

In these uncertain times, if you are forced to cancel your stay for reasons related to the COVID 19 epidemic, you will receive a credit note for the amount of your booking, to be used within 24 months of the original booking date. If, on our side, we are forced to cancel our trips, you will be refunded without penalty.