







## **Professional Summary**

I'm a 5th-semester Computer Science student with hands-on experience in desktop and web app development. I built a Library Management System using C# and MySQL, and a full-stack Online Quiz Competition System with Vite, Tailwind CSS, and Firebase. I also completed an ML project predicting used car prices using end-to-end data processing and model training. Now seeking an internship or job to apply my skills and gain real-world experience.

## **Employment History**

Aug 2021 - Mar 2022

Rawalpindi, Pakistan

Verifier Customer Service Representative, Smart **Brains Technology** Started as CSR and promoted to Verifier in 3

- Managed client verification and facilitated US license agent calls.
- Promoted company products and ensured high customer satisfaction.

**Apr 2022 - Nov 2022** Rawalpindi, Pakistan

**Tech Pvt Ltd** (Sister Company of Smart Brains Technology)

Verifier Customer Service Representative, Bali

- Transferred due to performance and operational restructuring.
- Continued role as VCSR with added responsibilities in lead verification.
- Maintained high conversion rates and customer satisfaction metrics.

## **EDUCATION**

2023 - Present **Bachelor of Science in Computer Science (BSCS)** 

Current 5th Semester - Expected Graduation: 2027

SS CASE-IT, Islamabad

2019-2021 **Intermediate in Computer Science** Punjab College, Rawalpindi

**Matriculation in Computer Science** 

Sir Syed High School, Rawalpindi

## **SKILLS**

2007-2019

- Skillful: C#, HTML, CSS, JavaScript
- Experienced: C++, Project Management and Figma. · Skilled at: Problem Solving

# **PROJECTS**

**Library Management System** 

using C# and MySQL for backend integration, with Visual Studio as IDE. Developed a responsive web app with user

Developed a complete Library Management System

Online Quiz Competition System

quiz participation (for students). Built using Vite, Tailwind CSS, JSX components, and React Router for smooth navigation. Built a machine learning model to predict second-

hand car prices using a real-world dataset.

authentication, quiz creation (for teachers), and

**Used Car Price Prediction** 

(ML Project)

evaluation using Python, Pandas, and Scikit-learn.

Handled data preprocessing, model training, and

**CERTIFICATE** 

2020

formatting, styles, and professional document creation.

Pakistan

2023.

**MS Word 2016** 

**VOLUNTEER EXPERIENCE** 

Gained hands-on skills in document editing,

### **Head Coordination Team - The Youth Foundation** 2023 - Present

A non-profit organization focused on youth empowerment and eradication efforts in Pakistan. Leading coordination efforts and outreach since

**Tools & Technologies** 

 Machine Learning: Scikit-learn, Pandas, NumPy, Google Colab Development Tools: Visual Studio Code, Visual Studio, Google Colab

Frontend: React.js, Vite, Tailwind CSS, JSX

Version Control & Deployment: Git, GitHub, npm

Backend & Database: Firebase (Authentication, Firestore), MySQL

- Other Skills: Libraries
- **LANGUAGES**

Fluent in English and Urdu.

## **Interests / Hobbies**

Futsal | Cricket | Badminton | Bike Riding | Car Driving