#### ACKNOWLEDGEMENT

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I am extremely great full to my department staff members and friends who helped me in successful completion of this internship.

P. ANJANEYULU

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## **Organization Information:**

Palo Alto Cybersecurity Academy and Edu Skills have teamed up to create an outcome-driven skilling eff01t that will train 2000+ educators and 5000 students on Cybersecurity. This program has been recognized by APSCHE for delivery as a virtual internship program to all higher education students in India named up to create an outcome-driven skilling eff01t that will train 2000+ educators and 5000 students on Cybersecurity. This program has been recognized by APSCHE for delivery as a virtual internship program to all higher education students in India.

## **Learning Objectives/Internship Objectives**

- Internships are generally thought of to be reserved for college students looking to gain experience in a particular field. However, a wide array of people can benefit from Training Internships in order to receive real world experience and develop their skills.
- An objective for this position should emphasize the skills you already possess in the area and your interest in learning more
- ➤ Internships are utilized in a number of different career fields, including architecture, engineering, healthcare, economics, advertising and many more.
- > Some internship is used to allow individuals to perform scientific research while others are specifically designed to allow people to gain first-hand experience working.
- ➤ Utilizing internships is a great way to build your resume and develop skills that can be emphasized in your resume for future jobs. When you are applying for a Training Internship, make sure to highlight any special skills or talents that can make you stand apart from the rest of the applicants so that you have an improved chance of landing the position.

# WEEKLY OVERVIEW OF INTERNSHIP ACTIVITIES

Week	NAME OF THE TOPIC/MODULE COMPLETED
Week – 1	Introduction to Cyber Security
Week – 2	Fundamentals to Network Security
Week – 3	Fundamentals to Cloud Security
Week – 4	Fundamentals to SOC (Security Operation Center)
Week – 5	Project Development
Week – 6	Project Development and Project Submission

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#### 1. INTRODUCTION

Cyber Security is a process that's designed to protect networks and devices from external threats. Businesses typically employ Cyber Security professionals to protect their confidential information, maintain employee productivity, and enhance customer confidence in products and services.

It is a process that's designed to protect networks and devices from external threats. Businesses typically employ Cyber Security professionals to protect their confidential information, maintain employee productivity, and enhance customer confidence in products and services. The range of operations of cyber security involves protecting information and systems from major cyber threats.

These threats take many forms. As a result, keeping pace with cyber security strategy and operations can be a challenge, particularly in government and enterprise networks where, in their most innovative form, cyber threats often take aim at secret, political and military assets of a nation, or its people. The modern cybersecurity landscape is a rapidly evolving hostile environment with advanced threats and increasingly sophisticated threat actors. This lesson describes the current cybersecurity landscape, explains SaaS application challenges, describes various security and data protection regulations and standards, identify cybersecurity threats and attacker profiles, and explains the steps in the cyberattack lifecycle.

Modern cyberattack strategy has evolved from a direct attack against a high-value server or asset ("shock and awe") to a patient, multistep process that blends exploits, malware, stealth, and evasion in a coordinated network attack ("low and slow"). Attackers use a variety of techniques and attack types to achieve their objectives. Malware and exploits are integral to the modern cyberattack strategy. This lesson describes the different malware types and properties, the relationship between vulnerabilities and exploits, and how modern malware plays a central role in a coordinated attack against a target.

2. DESCRIPTION OF INTERNSHIP

The PCCET certification is the first of its kind credential to cover foundational knowledge of

industry recognized cybersecurity and network security concepts as well as various cutting-

edge advancements across all Palo Alto Networks technologies. As the cybersecurity

landscape becomes more complex, Palo Alto Networks Education Services has taken steps to

align with industry standards following the NIST/NICE (National Institute of Standards and

Technology/National Initiative for Cybersecurity Education) workforce framework

Target Audience: The PCCET certification is designed for students, technical professionals, as

well as any non-technical individuals interested in validating comprehensive knowledge on

current cybersecurity tenets.

TRAINING CURRICULUM

Introduction to Cyber Security

Fundamentals of Network Security

Fundamentals of Cloud Security

Fundamentals of SOC (Security Operation Center)

PROGRAM SCHEDULE:

Virtual Internship Starts on: September 2022

Virtual Internship Ends on: November 2022

Certificate Distribution by: 16 November 2022

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# 3.MODULES

- 1.Introduction to Cyber Security
- 2. Fundamentals of Network Security
- 3. Fundamentals to Cloud Security
- 4. Fundamentals of SOC (Security Operation Center)
- 5. Technology
- 6.Internship Reflection
- 7. Conclusion

# Introduction to Cyber Security

This course introduces the fundamentals of cybersecurity, including the concepts needed to recognize and potentially mitigate attacks against home networks and mission-critical infrastructure.

After you complete this training, you should be able to:

- Describe the current cybersecurity landscape
- Identify cybersecurity threats
- Evaluate different malware types and cyberattack techniques
- Describe the relationship between vulnerabilities and exploits
- Identify how spamming and phishing attacks are performed
- Describe Wi-Fi vulnerabilities, attacks, and advanced persistent threats
- Explain perimeter-based Zero Trust security models
- Identify capabilities of the Palo Alto Networks prevention-first architecture

### Lesson Topics:

This course comprises five lessons and takes about two hours to complete.

- Lesson 1: Cyber Security Landscape
- Lesson 2: Cyberattack Types
- Lesson 3: Cyberattack Techniques
- Lesson 4: APTs and Wi-Fi Vulnerabilities
- Lesson 5: Security Models

## Lesson 1: Cyber Security Landscape:

The modern cybersecurity landscape is a rapidly evolving hostile environment with advanced threats and increasingly sophisticated threat actors. This lesson describes the current cybersecurity landscape, explains SaaS application challenges, describes various security and data protection regulations and standards, identify cybersecurity threats and attacker profiles, and explains the steps in the cyberattack lifecycle.

## **Modern Computing Trends:**

The nature of enterprise computing has changed dramatically over the past decade.

### **Introduction to Web 2.0 and Web 2.0 Applications**

Core business applications are now commonly installed alongside Web 2.0 apps on a variety of endpoints. Networks that were originally designed to share files and printers are now used to collect massive volumes of data, exchange real-time information, transact online business, and enable global collaboration. Many Web 2.0 apps are available as software-as-a-service (SaaS), web-based, or mobile apps that can be easily installed by end users or that can be run without installing any local programs or services on the endpoint

#### **Web 3.0**

The vision of Web 3.0 is to return the power of the internet to individual users, in much the same way that the original Web 1.0 was envisioned. To some extent, Web 2.0 has become shaped and characterized, if not controlled, by governments and large corporations dictating the content that is made available to individuals and raising many concerns about individual security, privacy, and liberty. AI and Machine Learning

## **New Application Threat Vectors**

Exploiting vulnerabilities in core business applications has long been a predominant attack vector, but threat actors are constantly developing new tactics, techniques, and procedures (TTPs).

#### **Protect Networks and Cloud Environments**

To effectively protect their networks and cloud environments, enterprise security teams must manage the risks associated with a relatively limited, known set of core applications, as well as the risks associated with an ever-increasing number of known and unknown cloud-based applications. The cloud-based application consumption model has revolutionized the way organizations do business, and applications such as Microsoft Office 365 and Salesforce are being consumed and updated entirely in the cloud.

are installed in the BIOS of a machine, which means operating system-level security tools cannot detect them.

#### **Backdoors**

A backdoor is malware that allows an attacker to bypass authentication to gain access to a compromised system.

#### **Trojan Horses**

A Trojan horse is malware that is disguised as a harmless program but actually gives an attacker full control and elevated privileges of an endpoint when installed. Unlike other types of malware, Trojan horses are typically not self-replicating.

#### Worms

A worm is malware that typically targets a computer network by replicating itself to spread rapidly. Unlike viruses, worms do not need to infect other programs and do not need to be executed by a user or process.

#### Virus

A virus is malware that is self-replicating but must first infect a host program and be executed by a user or process.

#### **Ransomware Types:**

Ransomware is malware that locks a computer or device (locker ransomware) or encrypts data (crypto ransomware) on an infected endpoint with an encryption key that only the attacker knows, thereby making the data unusable until the victim pays a ransom (usually in cryptocurrency such as Bitcoin).

## Lesson 3: Cyberattack Techniques

Attackers use a variety of techniques and attack types to achieve their objectives. Spamming and phishing are commonly employed techniques to deliver malware and exploits to an endpoint via an email executable or a web link to a malicious website. Once an endpoint is compromised, an attacker typically installs back doors, remote access Trojans (RATs), and other malware to ensure persistence. This lesson describes spamming and phishing techniques, how bots and botnets function, and the different types of botnets.

## **Business Email Compromise (BEC)**

Business email compromise (BEC) is one of the most prevalent types of cyberattacks that

- Lesson 2: Addressing and Encapsulation
- Lesson 3: Network Security Technologies
- Lesson 4: Endpoint Security and Protection
- Lesson 5: Secure the Enterprise

#### Lesson 1: The Connected Globe

In this lesson, we will discuss how hundreds of millions of routers deliver Transmission Control Protocol/Internet Protocol (TCP/IP) packets using various routing protocols across local-area networks and wide-area networks. We also will discuss how the Domain Name System (DNS) enables internet addresses, such as www.paloaltonetworks.com, to be translated into routable IP addresses.

#### The Net

In the 1960s, the U.S. Defense Advanced Research Projects Agency (DARPA) created ARPANET, the precursor to the modern internet. ARPANET was the first packet-switched network. A packet-switched network breaks data into small blocks (packets), transmits each individual packet from node to node toward its destination, and then reassembles the individual packets in the correct order at the destination.

## **How Things Connect**

The ARPANET evolved into the internet (often referred to as the network of networks) because the internet connects multiple local area networks (LAN) to a worldwide wide area network (WAN) backbone.

# Fundamentals of Cloud Security

This training introduces the viewer to the fundamentals of cloud security, including concepts they must understand to recognize threats and potentially defend data centres, public/private clouds, enterprise networks, and small office/home office (SOHO) networks from cloud-based attacks. After you complete this training, you should be able to:

- Describe cloud computing models, virtualization, hypervisors, public cloud service provider options, and private deployment options
- Explain the development operations (DevOps) strategy that unites teams to discover and remediate issues, automate deployment, and reduce time to market
- Describe the evolution of data centres through mixed traditional and cloud computing technologies
- Detail how Secure Access Service Edge (SASE) solutions help organizations embrace the concepts of cloud and mobility
- Describe how SaaS solutions provide data classification, sharing and permission visibility,
  and threat detection within the application
- Describe how the Prisma Cloud security platform detects and prevents security risks

## **Lesson Topics**

This training comprises 7 lessons and takes about 2 hours and 30 minutes to complete.

- Lesson 1: Cloud Computing
- Lesson 2: Cloud Native Technologies
- Lesson 3: Cloud Native Security
- Lesson 4: Hybrid Data Centre Security
- Lesson 5: Prisma Access SASE Security
- Lesson 6: Prisma SaaS
- Lesson 7: Prisma Cloud Security

cluster is built on a foundation that is inherently vulnerable or configured with poor security controls, then the other layers cannot be properly secured.

#### **Clusters**

Securing Kubernetes clusters requires securing both the configurable cluster components and the applications that run in the cluster.

#### **Containers**

Securing the container layer includes container vulnerability scanning and OS dependency scanning, container image signing and enforcement, and implementing least privilege access.

#### Code

The application code itself must be secured. Security best practices for securing code include requiring TLS for access, limiting communication port ranges, scanning third-party libraries for known security vulnerabilities, and performing static and dynamic code analysis.

# Fundamentals of SOC(Security Operation Center)

The Fundamentals of Security Operations Centre training is a high-level introduction to the general concepts of SOC and SecOps. This lesson provides an overview of the Security Operations framework.

The Fundamentals of Security Operations Centre training is a high-level introduction to the general concepts of SOC and SecOps. It will introduce the Security Operations framework, people, processes, and technology aspects required to support the business, the visibility that is required to defend the business, and the interfaces needed with other organizations outside of the SOC.

The training consists of nine lessons and will take approximately 3 hrs to complete. This training is intended for learners who want to enter the field of cybersecurity - whether a student entering the workforce or an established professional transitioning from another field - and will help them demonstrate knowledge about SOC. It is recommended that the lessons be taken in order, but the menu below can be used to access any lesson, should you wish to determine your own learning path.

#### **Lesson 1** - Day in the Life of a SOC Analyst

This lesson provides an overview of the Security Operations framework.

Duration 20 minutes

#### Lesson 2 - Business

The Business pillar defines the purpose of the Security Operations team to the business.

Duration 20 minutes

#### Lesson 3 - People

The People pillar defines the humans that will be accomplishing the goals of the Security Operations team.

Duration 20 minutes

#### Lesson 4 - Processes

The Processes pillar defines the processes and procedures executed by the Security Operations organization.

**Duration 20 minutes** 

**Lesson 5** - Interfaces

The Interfaces pillar defines what functions need to be involved to achieve the stated goals.

**Duration 20 minutes** 

**Lesson 6** - Visibility

The Visibility pillar defines what information the SecOps function needs.

**Duration 20 minutes** 

Lesson 7 - Technology

The Technology pillar increases the capabilities for Security Operations to complete its core mission.

**Duration 20 minutes** 

Lesson 8 - SOAR

SOAR is the automation of the orchestration of all the elements of Security Operations.

**Duration 20 minutes** 

**Lesson 9** - SOAR Solution

Cortex XSOAR is a Security Orchestration, Automation, and Response (SOAR) platform.

### Lesson 1: Day in the Life of a SOC Analyst

a SOC analyst on the Security Operations team and it is his job to triage alerts to determine if there is a security threat. Before Erik starts his job, he will need to understand the general concepts of SOC and SecOps, and the business goals. Erik will need training and support from the people he interacts with on a daily basis. While mitigating threats, Erik will need to know the processes to follow, the teams he will be interacting with, and the technology he will be using to gain visibility into the network.

#### Lesson 2: Business

Both Erik and the SOC team are responsible for protecting the business. The reason for Security Operations, for all of the equipment, for everything SOC does is ultimately to service one main goal, protect the business. Without the Business pillar, there would be no need for Erik or the SOC team.

The Business pillar defines the purpose of the Security Operations team to the business and how it will be managed. The Business pillar helps to provide Erik and the rest of the SOC team with answers to questions such as "Who do we need to help protect the business?"; "How will we protect the business?"; "Where are we going to do this from?"; and "How do we know if what we have in place is working effectively?"

### Lesson 3: People

The People pillar defines who will be accomplishing the goals of the Security Operations team and how they will be managed. As a part of the People pillar, Erik received training necessary for him to be able to triage the alerts in addition to the other processes and functions within the SOC.

This training provides Erik with the skills necessary to become efficient at detecting and prioritizing alerts. As Erik's knowledge increases, he will have opportunities to grow on the SOC team. He will also have the skills to advance in his career to other areas.

#### Employee Utilization

Methods should be developed to maximize the efficiency of a Security Operations team specific to the existing staff. Security Operations staff are prone to burnout due to console burn out and extreme workloads. To avoid this, team members should be assigned different tasks throughout the day. These tasks should be structured and may include:

- Shift turnover stand-up meeting (beginning of shift)
- Event triage
- Incident response
- Project work
- Training
- Reporting
- Shift turnover stand-up meeting (end of shift)

Another tactic to avoid burnout is to schedule shifts to avoid high-traffic commute times. Depending on the area, 8am-5pm may line up with peak (vehicle) traffic patterns. Shifting the schedule by two hours could reduce stress on the staff.

#### **Training**

Proper training of staff will create consistency within an organization. Consistency drives effectiveness and reduces risk. Use of a formal training program will also enable the organization to bring on new staff quickly. Some organizations resort to on-the-job or shadow training for new hires, which is not recommended on its own. While shadowing other analysts during initial employment in the SOC is important, it should not be the only means of training.

#### Lesson 4: Processes

While monitoring the ticketing queue, Erik notices a new set of alerts that has been sent to the SOC team by one of the network devices. Based on the alert messages, Erik needs to determine whether the alert message is a security incident, so he opens an incident ticket. Erik starts by doing his initial research in the log files on the network device to determine if the threat is real. After reviewing the log files, Erik determines that the alert is a real threat. Based on the Severity Triangle, Erik has determined that the severity level for this alert is currently High.

The Processes pillar defines the step-by-step instructions and functions that are to be carried out by the SOC team for the necessary security policies to be followed. Processes are a series of actions or steps taken to achieve an end goal. As part of the Processes pillar, Erik will need to determine the other teams that should be involved, the scope of the work for each team, and what each team will be responsible for.

## Lesson 5: Interfaces

The alert generated by the network device; he partners with the Threat Intelligence Team

to identify the potential risks this threat may pose to the organization. Erik also interfaces with the Help Desk, Network Security Team, and Endpoint Security Teams to determine the extent the threat has infiltrated the network.

Security operations is not a silo and needs to work with many other functions or teams. Each interaction with another team is described as an interface. The Interfaces pillar defines which functions need to take place to help achieve the stated goals, and how the SOC will interface with other teams within the organization by identifying the scope of each team's responsibilities and the separation of each team's duties.

### Lesson 6: Visibility

A detailed analysis of the threat, he will need to gather all of the necessary information to make a well-informed decision. Network visibility is needed for Erik to gather information about the network's status, the traffic passing through the network, and the conditions on which traffic is allowed to pass through. Without network visibility, Erik may miss important data that could lead to a real threat being treated as a false positive or missed altogether. The better visibility Erik has into every aspect of the company's network, the better he and the SOC team can make an informed decision.

The Visibility pillar enables the SOC team to use tools and technology to capture network traffic, limit access to certain URL's determine which applications are being used by end users, and to detect and prevent the accidental or malicious release of proprietary or sensitive information.

## Lesson 7: Technology

The beginning of our scenario has been mitigated. Erik now needs to work with SOC team members and other teams to determine if the current network technology can be used to automate a process or response to automatically remediate this issue, or similar issues that may arise.

The Technology pillar includes tools and technology to increase our capabilities to prevent or greatly minimize attempts to infiltrate your network. In the context of IT Security Operations, technology increases our capabilities to securely handle, transport, present, and process information beyond what we can do manually. By using technology, you amplify and extend your abilities to work with Information in a secure manner.

#### Lesson 8: SOAR

Scale is one of the biggest challenges for SOCs. We stepped through each pillar to mitigate a threat, but while Erik was working on one threat, alerts and incidents continued to pour in. The number of incidents that each member of the SOC team must respond to is greater than what can be managed through human intervention.

The only reasonable long-term solution is to empower existing resources with a combination of innovative orchestration, artificial intelligence, and machine learning technologies to automate many of the manual processes that a SOC team faces each day. By automating processes, the SOC team can focus its attention on what is truly critical: identifying, investigating, and mitigating emerging cyberthreats.

### Lesson 9: SOAR Solution

Cortex by Palo Alto Networks offers solutions that improve SOC efficiency. Cortex XDR and Cortex XSOAR in particular allow SOC analysts like Erik to do in minutes what would take them hours to resolve otherwise. It is tools such as these that will allow SOCs to scale into the future.

# 4. Technology

#### AI and Machine Learning

AI and machine learning are two related technologies that enable systems to understand and act on information in much the same way that a human might use information. AI acquires and applies knowledge to find the most optimal solution, decision, or course of action. Machine learning is a subset of AI that applies algorithms to large datasets to discover common patterns in the data that can then be used to improve the performance of the system.

#### **Blockchain**

Blockchain is essentially a data structure containing transactional records (stored as blocks) that ensures security and transparency through a vast, decentralized peer-to-peer network with no single controlling authority. Cryptocurrency, such as Bitcoin, is an example of a blockchain application.

#### **Data Mining**

Data mining enables patterns to be discovered in large datasets by using machine learning, statistical analysis, and database technologies.

#### **Mixed Reality**

Mixed reality includes technologies, such as virtual reality (VR), augmented reality (AR), and extended reality (XR), that deliver an immersive and interactive physical and digital sensory experience in real time.

#### **Natural Language Search**

Natural language search is the ability to understand human spoken language and context (rather than a Boolean search, for example) to find information.

## **5.Internship Reflection**

My internship experience was great. I took part in the "Palo Alto Cyber Security supported virtual internship" program through Edu Skills and learned about the Cyber Security. I now can understand about information security and information warfare, how hackers exploit vulnerabilities to access systems. I've learnt how to identify threats, minimize risk, and learn strategies on when to play offense or defense with your information and communication technologies ...

We experienced a great deal of self-directed learning during the course of the 60-day internship. Because of our mentor, Mr. Sravanan Rajagopal, who everyday discussed the learning objectives and assisted us in achieving them, learning was a very simple process for us. We had weekly mentor and doubt sessions to get our questions about the course and internship answered.

During the internship, I assigned a few problems. I encountered several difficulties because Cyber Security is a new topic and because I am new to protecting systems, servers, networks, data and devices connected to the internet from malicious attacks intended towards illegally accessing, altering and exploiting data.

However, our mentors and support staff were incredibly attentive and helpful.

In order for us to connect with one another and support one another during the process, all of the intern applicants were added to a group in the security for our environment.

In conclusion I can say that this internship exposed me to a lot of the industry. I developed my problem-solving skills and my ability to deal with a variety of issues and people. It was a significant life-changing event for me. I'm confident that this will allow me to take a step closer to achieving my objective.

## 6.Conclusion

Organizations are finding themselves under the pressure of being forced to react quickly to the dynamically increasing number of cybersecurity threats. Since the attackers have been using an attack life cycle, organizations have also been forced to come up with a vulnerability management life cycle. The vulnerability management life cycle is designed to counter the efforts made by the attackers in the quickest and most effective way. This chapter has discussed the vulnerability management life cycle in terms of the vulnerability management strategy. It has gone through the steps of asset inventory creation, the management of information flow, the assessment of risks, assessment of vulnerabilities, reporting and remediation, and many more....

Cybersecurity is crucial because it safeguards all types of data against theft and loss. Sensitive data, protected health information (PHI), personally identifiable information (PII), intellectual property, personal information, data, and government and business information systems are all included

Cyber security elements can include:

- Application Security
- Cloud Security
- Data Security
- Identity Management
- Mobile Security
- Network Security
- Operational Security
- Endpoint Security

Through the knowledge and expertise I gained through this internship I can contribute to the development of crucial technologies and help in providing data security and communication to the users.