

Troubleshooting

This section describes how to troubleshoot issues that you may encounter with 3DSearch.

This page discusses:

- 3D Space Security
- Increase the Limit for the Export of Search Results

3D Space Security

When running a query, 3DSearch does not send SecurityContext to 3D Space backend. If you did not register a default SecurityContext previously, search fails when connecting to 3D Space.

You can change your default SecurityContext by logging in to an ENOVIA application that requires to choose the context when logging in.

Increase the Limit for the Export of Search Results

Issue: In **Datagrid** view, users can export search results into a .csv file. However, a technical restriction limits the export to the results loaded in the **Search results** window. It exports a maximum number of 200 results instead of exporting all results at once.

Workaround: To increase the number of exported results:

- 1. Open to the 3DSearch Control Center app.
- 2. In General, increase the value of the Number of results property.

Note: You can specify a value, from 200 to 1000 results. For more information, see <u>Table 1</u>.