

Austin Smith

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I want to develop my skills as a software engineer and work in a team environment that allows me to create a product that improves our quality of life.

SUMMARY OF QUALIFICATIONS

- Programming Languages Used: C, C++, Python.
- Thrived in a high pressure work environment for 2+ years.
- Ability to adapt and overcome in any work environment as demonstrated by previous employment.
- Administered relationship building activities between teammates and customers.
- Addressed a large volume of customer issues.

EDUCATION

Bachelor's: Computer Science

Aug 2023 - Jan 2027

Washington State University , Pullman, Washington

C G P A : N / A / 4 . 0

Relevant Courses:

- Introduction to C
- Discrete Structures
- Calculus

SKILLS

Computer Software Skills : C/C++, Python, SolidWorks, Rhino

Teamwork : Ability to work well as a team in a high pressure environment, Leadership Skills, Communication Skills

Customer Service : Help Customers Efficiently, Resolve Customer Issues, Manage a high volume of customers

PROJECTS

OPSPARC

Sep 2017 - Jan 2018

NASA , Space Commerce Way, Merritt Island, FL 32953

- Placed 4th Internationally in the NASA OPSPARC competition.
- Designed a drone with VTOL capabilities to be used for natural disaster relief.
- Personally designed the drone using CADD software.
- Collaborated with 2 teammates over the span of 4 months.

EXPERIENCE

Customer Service Representative

Oct 2021 - Aug 2023

Nordstrom Inc., 3200 184th St SW, Lynnwood, WA 98037

- Resolved customer issues.
- Sorted Up to 4000 packages at a time.
- Developed Knowledge of many relevant software systems.
- Coped with a high volume of customers at once.
- Developed team and leadership skills.
- Became known for being knowledgeable and helpful storewide.
- Considered for management.
- Reinforced strong relationships and long lasting networks of people.

HOBBIES & INTERESTS

- Building Computers
- Working Mechanically