

Says

What have we heard them say? What can we imagine them saying?

Thinks What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?

"I want delicious,

high-quality food

that suits my

and dietary

preferences."

event's theme



"I need catering for a special event."

"I want to ensure the catering enhances the event experience."

"We want to provide exceptional service and delicious food."

"We need clear recipes and ingredient lists."

"We need efficient logistics for timely setup."

"I need reliable, flexible caterers who can handle specific event logistics."

"We need to understand the client's vision and dietary requirements."

"We must maintain consistency in taste and presentation."

"We must ensure everything is in place as per the client's request."





Periyasamy Type your

paragraph...





Conducts detailed

Searches for catering options online, reads reviews, contacts caterers for quotes.

Follows recipes meticulously, sources high-quality ingredients, pays attention to plating and garnishing.

Researches caterers with good track records, communicates event details clearly, asks for sample menus.

Coordinates routes and schedules, sets up tables, maintains a professional demeanor.

consultations, prepares tailored menu options, ensures timely delivery and setup.

Stressed about coordinating various aspects of the event, relieved when caterer takes initiative.

Proud of creating culinary delights, focused on maintaining quality.

Anxious about making the right choice, excited about impressing guests.

Driven to execute flawless setups, attentive Committed to exceeding client expectations, satisfied when clients are pleased with the service.

to detail.



Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties?

What other feelings might influence their behavior?



