

## **ANTONIO NERO**

Drummond Street, Carlton North VIC 3054

Mobile: 0488 040 450

Email: [asnero@hotmail.com](mailto:asnero@hotmail.com)

LinkedIn: [www.linkedin.com/in/antonionero](https://www.linkedin.com/in/antonionero)

---

### **BUSINESS PROCESS LEAD | TRANSFORMATION SPECIALIST | RETAIL & OPERATIONS**

Certified Six Sigma Black Belt with over 20 years' experience delivering process optimisation, business transformation, and cross-functional change across major Australian organisations. Proven success leading ERP and systems-based improvements in complex retail, logistics, and financial environments. Trusted to engage stakeholders across business, merchandise, planning, and IT to co-create standardised, scalable solutions.

### **VALUE PROPOSITION**

I work where business and process meet—bringing people together, simplifying how things work, and building solutions that last. I partner across technical and operational teams to align outcomes, and I'm known for making transformation initiatives feel achievable, human, and genuinely effective.

---

### **CORE CAPABILITIES**

- Process Mapping & Standardisation
  - ERP & Systems Transformation
  - Retail & Merchandise Process Improvement
  - Workshop Facilitation & Change Adoption
  - Supply Chain & Inventory Planning
  - Vendor & Contractor Engagement
  - RFP Development & Business Case Support
  - Agile & Hybrid Environments
  - Continuous Improvement & Governance
-

## SELECT HIGHLIGHTS

- Reduced cycle time by **30% across global supply chains** using Lean Six Sigma practices.
  - Spearheaded **Wesfarmers demand planning ERP rollout**— project planning, gathering business requirements, aligning IT, planning, and vendor teams.
  - Delivered **3 national Home Delivery Centres** for JB Hi-Fi under a \$6M capex, on time and under budget.
  - Reduced overtime from 22% to 5%, saving **\$1.3M p.a.**, via end-to-end workflow redesign.
  - Improved process adoption across various organisations through **visual SOPs** and **targeted workshop facilitation**.
- 

## PROFESSIONAL EXPERIENCE

### Ducon Building Solutions

*Senior Consultant – Business & Systems Process Review (Contract)*

*October 2023 – December 2024*

- Mapped current and future-state processes across administrative, sales, delivery, and maintenance functions.
- Proposed system integration between Aroflo, Procore, Xero, and Pipedrive to reduce duplication and eliminate waste within process.
- Delivered process improvements for job setup, lifecycle tracking, and inter-team coordination.
- Facilitated stakeholder workshops across departments to build alignment and buy-in.

### Logic (Wesfarmers Workwear Group)

*Senior Manager – Program & Advisory*

*July 2022 – September 2023*

- Led key process streams for Wesfarmers' (Workwear Group) ERP transformation focused on merchandise and planning.
- Facilitated cross-functional workshops with IT, merchandise, planning, and supply chain teams.
- Scoped business requirements for a demand planning solution and supported vendor evaluation.

- Coordinated supplier engagement and managed RFP development to ensure solution fit.
- Utilised Confluence, Jira, and Microsoft tools to document processes and track delivery.

### **Mecca Brands**

*Program Manager – Supply Chain Transformation (Contract)*

*September 2021 – June 2022*

- Led major operational layout redesign and warehouse improvement initiatives across the supply chain.
- Enhanced logistics workflows and embedded KPIs, aligning changes with brand and operational goals.
- Created SOPs and training tools to support effective rollout and sustained adoption.
- Engaged with external parties on strategy, scoping, build and implementation of WMS

### **Coles Group**

*Process Automation Lead – NPD (Contract)*

*April 2021 – September 2021*

- Mapped and automated new product development workflows across logistics, development, and planning.
- Delivered process visibility and accountability improvements that increased operational efficiency by 40%.
- Developed and implemented KPIs and standard processes for real-time task tracking.

### **JB Hi-Fi Group**

*Manager, Business Process & Projects – Supply Chain Transformation*

*June 2019 – June 2020*

- Delivered a national Home Delivery Centre (HDC) network program, engaging vendors, operations, and contractors.
  - Led system readiness, including WMS, site layout, traffic plans, and safety initiatives across retail sites.
  - Developed metrics-based startup plans and comprehensive handover documentation.
-

## ADDITIONAL EXPERIENCE

- **Australia Post** – Senior Manager, Infrastructure & Automation Projects
  - **NAB** – Senior Consultant, Business Efficiency & Process Improvement
  - **Toll Group** – Senior Business Manager, Retail & 3PL
  - **CEVA Logistics** – National Business Manager
  - **KPMG** – Manager, Business Performance Services
  - **Caterpillar Logistics** – Operations Leader & Lean Six Sigma Black Belt
- 

## EDUCATION & CERTIFICATIONS

- **MBA**, RMIT University
  - **Six Sigma Black Belt Certified**, Caterpillar USA
  - **Bachelor of Arts**, La Trobe University
- 

## INTERESTS

Retail innovation, tech-enabled process design, digital transformation, endurance cycling, and Aussie Rules football. Passionate about bringing clarity and simplicity to complex systems.