

# Alexandra Soleta

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## EDUCATION

DeSales University, Center Valley, PA  
Bachelor of Science in Computer Science

*Expected Graduation: Dec 2024*  
GPA: 3.8

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## WORK EXPERIENCE

### DeSales University (Center Valley, PA)

#### *Web Production Intern*

Jan 2024 – Present

- Update and maintain DeSales University website content using CMS (Sitefinity)
- Implement HTML and CSS for website adjustments
- Ensure brand consistency across digital platforms
- Analyze website data for improvement
- Play a key role in content auditing and optimization efforts

#### *Student Helpdesk Assistant*

Aug 2022 – Jan 2024

- Assist students/professors with technology-based issues such as network problems and password resets
- Provide customer service and troubleshooting to users
- Use TeamDynamix as platform for creating and resolving tickets

#### *Information Technology Student Intern*

May 2023 – Aug 2023  
May 2022 – Aug 2022

- Troubleshoot hardware issues and supporting the daily tasks performed by IT technicians
- Assist the university technicians with tickets related to hardware and software issues
- Reimage and deploy computers to different parts of the university

#### *Python and Java Tutor*

Sept 2022 – May 2023

- Aid students who need assistance with Python and Java programming
- Recommended by professor

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## Technical Skills:

Proficient in a variety of programming languages including Java, Python, C++, and C#, with a strong foundation in web development technologies such as HTML and CSS. Additionally, skilled in leveraging content management systems like WordPress and adept at using Adobe Photoshop and After Effects for graphic design and multimedia production.

## Collegiate Activities:

- DeSales University Student Chapter of the Association for Computing Machinery
- Information Technology Organization
- Mission Convocation: University-Wide Service Project, 2023
- Participant in CCSC Programming Competition, 2022 (invited by professors)

## Honors:

- Dean's List (Fall 2021, Spring 2022, Fall 2022, Spring 2023)
- Academic Excellence Award, 2023
- Dr. Julius Bede Scholarship, 2021
- Presidential Scholarship, 2021