



Software Product Compatibility Reports
Related Software

Product

Cúram Social Program Management 7.0.2.1



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Included in this report

This report can be generated with filters applied to operating system platforms, components, and/or software capabilities. This section reflects how the report was filtered when it was generated.

Legend

- The information about this item is included in this report.
 - The information about this item is not included in the report filter.
-

Platforms

- Linux
- Windows

Deployment units

- Server

Capabilities

Prerequisites

- Installation

Related Software

- Accessibility
- Application Servers
- Data Integration
- Databases
- Development Tools
- Reporting and Analysis
- Web Browser Plug-Ins
- Web Browsers



Prerequisites

The Prerequisites section specifies the capabilities that Cúram Social Program Management 7.0.2.1 requires, and the prerequisite products that can be used to fulfill those capabilities.

Capabilities

[Installation](#)

Deployment Unit Support

- ☒ Full
- ☐ Partial
- ☐ None

Installation

Summary

The supported platforms for the IBM Cúram SPM installers are Linux and Windows.

Prerequisite	Version	Prerequisite minimum	Product minimum	Components 	Operating system restrictions?	Notes?
IBM Runtime Environment, Java Technology Edition	8	8	7.0.2	<input checked="" type="radio"/>	No	(2)
Oracle Java SDK/JRE/JDK	8.0 and future fix packs	8.0	7.0.2	<input checked="" type="radio"/>	No	(1)





IBM Runtime Environment, Java Technology Edition 8

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [→](#)

Deployment unit	8	→
Server	 (2)	



Oracle Java SDK/JRE/JDK 8.0 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	8.0	Future Versions, Releases	Future Fix Packs
Server	 (1)		



Installation Notes

1. The base version of the Oracle Java 8 JDK is sufficient.
2. The base version of the IBM JDK 8 is sufficient.



Supported software

The Supported Software section specifies the additional software that Cúram Social Program Management 7.0.2.1 supports.

Capabilities


[Accessibility](#) [Application Servers](#) [Data Integration](#) [Databases](#)
[Development Tools](#) [Reporting and Analysis](#) [Web Browser Plug-Ins](#)
[Web Browsers](#)

Deployment Unit Support

- ☒ Full
- ☐ Partial
- ☐ None

Accessibility

Summary

Supported software	Version	Supported software minimum	Product minimum	Components 	Operating system restrictions?	Notes?
Apple VoiceOver	Any Version and future fix packs	Any Version	7.0.2	<input checked="" type="radio"/>	No	(1)
Freedom Scientific JAWS screen reader	18 and future fix packs	18	7.0.2	<input checked="" type="radio"/>	No	(2)





Apple VoiceOver Any Version and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	Any Version	Future Versions, Releases	Future Fix Packs
Server	 (1)		



Freedom Scientific JAWS screen reader 18 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	18	Future Versions, Releases	Future Fix Packs
Server	 (2)		




Accessibility Notes

1. Accessibility on a tablet has only been certified with VoiceOver on an Apple iPad with iOS 11.1 using Google Chrome 62.
2. The combination of Internet Explorer 11 and JAWS 18 is the only certified screen reader and browser combination. See the Curam Accessibility User Guide manual for supported text resizing and browser zoom settings.

Application Servers

Summary

The prerequisites for the application servers listed below should be consulted to determine the supported platforms for each.

Supported software	Version	Supported software minimum	Product minimum	Components 	Operating system restrictions?	Notes?
Oracle WebLogic Server 12cR1	(12.1.3) and future fix packs	(12.1.3)	7.0.2		No	(3)
WebSphere Application Server	8.5.5	8.5.5.9	7.0.2		No	No
	9.0	9.0.0.5	7.0.2		No	No
	9.0.5	9.0.5	7.0.2		No	(1)
WebSphere Application Server - Express	8.5.5	8.5.5.9	7.0.2		No	No
WebSphere Application Server Network Deployment	8.5.5	8.5.5.9	7.0.2		No	No
	9.0	9.0.0.5	7.0.2		No	No
	9.0.5	9.0.5	7.0.2		No	(1)
WebSphere Application Server for z/OS	8.5 Enhancer (8.5.5)	8.5 Enhancements (8.5.5)	7.0.2		No	(2)
	9.0	9.0.0.5	7.0.2		No	No
	9.0.5	9.0.5	7.0.2		No	(1)



Oracle WebLogic Server 12cR1 (12.1.3) and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	(12.1.3)	Future Versions, Releases	Future Fix Packs
Server	 (3)		



WebSphere Application Server 8.5.5

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future →

Deployment unit	8.5.0	8.5.1	8.5.2	8.5.3	8.5.4	8.5.5	8.5.6	8.5.7	8.5.8	8.5.9	8.5.10	8.5.11	8.5.12	8.5.13	8.5.14	8.5.15	8.5.16	8.5.17	8.5.18	8.5.19	8.5.20	8.5.21	8.5.22	...
Server																								



WebSphere Application Server 9.0

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...>](#)

Deployment unit	9.0	9.0.0.1	9.0.0.2	9.0.0.3	9.0.0.4	9.0.0.5	9.0.0.6	9.0.0.7	9.0.0.8	9.0.0.9	9.0.0.10	9.0.0.11	...>
Server						 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	



WebSphere Application Server 9.0.5

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [-->](#)

Deployment unit	9.0.5	9.0.5.1	9.0.5.2	9.0.5.3	9.0.5.4	9.0.5.5	9.0.5.6	9.0.5.7	9.0.5.8	9.0.5.9	9.0.5.1	9.0.5.1	9.0.5.1	-->
Server	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	



WebSphere Application Server - Express 8.5.5

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future →

Deployment unit	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	8.5.5	...
Server																								



WebSphere Application Server Network Deployment 8.5.5

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future →

Deployment unit	8.5.0	8.5.0.5	8.5.1	8.5.1.5	8.5.2	8.5.2.5	8.5.3	8.5.3.5	8.5.4	8.5.4.5	8.5.5	8.5.5.5	8.5.6	8.5.6.5	8.5.7	8.5.7.5	8.5.8	8.5.8.5	8.5.9	8.5.9.5	8.5.10	8.5.10.5	...
Server																							



WebSphere Application Server Network Deployment 9.0

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...>](#)

Deployment unit	9.0	9.0.0.1	9.0.0.2	9.0.0.3	9.0.0.4	9.0.0.5	9.0.0.6	9.0.0.7	9.0.0.8	9.0.0.9	9.0.0.10	9.0.0.11	...>
Server						 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	



WebSphere Application Server Network Deployment 9.0.5

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [-->](#)

Deployment unit	9.0.5	9.0.5.1	9.0.5.2	9.0.5.3	9.0.5.4	9.0.5.5	9.0.5.6	9.0.5.7	9.0.5.8	9.0.5.9	9.0.5.1	9.0.5.1	9.0.5.1	-->
Server	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	



WebSphere Application Server for z/OS 8.5 Enhancements (8.5.5)

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [→](#)

Deployment unit	8.5 Enh (8.5)	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	8.5	...
Server	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	



WebSphere Application Server for z/OS 9.0

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...>](#)

Deployment unit	9.0	9.0.0.1	9.0.0.2	9.0.0.3	9.0.0.4	9.0.0.5	9.0.0.6	9.0.0.7	9.0.0.8	9.0.0.9	9.0.0.10	9.0.0.11	...>
Server						 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	



WebSphere Application Server for z/OS 9.0.5

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [-->](#)

Deployment unit	9.0.5	9.0.5.1	9.0.5.2	9.0.5.3	9.0.5.4	9.0.5.5	9.0.5.6	9.0.5.7	9.0.5.8	9.0.5.9	9.0.5.1	9.0.5.1	9.0.5.1	-->
Server	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	



Application Servers Notes


1. See the WebSphere Application Server product site for necessary configuration information on this product. The JDK (Java Development Kit) version 8 (and future fix packs) supplied with the WebSphere Application Server installation is supported.
2. See the WebSphere Application Server product site for necessary configuration information on this product. The Java version 6 (and future fix packs) supplied with the WebSphere Application Server installation is supported until fix pack 13 (8.5.5.13). WebSphere have removed support for Java 6 in 8.5.5.13. The Java version 7 (and future fix packs) which may be specified for this version of WebSphere (introduced in 8.5.5.2) is supported. The Java version 8 (and future fix packs) which may be specified for this version of WebSphere (introduced in 8.5.5.9) is supported.
3. See the Oracle WebLogic Server product site for necessary configuration information on this product. The JDK (Java Development Kit) is supported and is forward compatible with higher JDK versions as supported by WebLogic Server. Note: Oracle Database is the only database which is supported for usage in combination with Oracle WebLogic Server.



Data Integration

Summary

IBM Curam Identity Intelligence empowers caseworkers to prevent fraud, waste, and abuse in social programs by providing them with new information that helps them when making eligibility decisions on application cases. IBM Curam Identity Intelligence integrates with the IBM InfoSphere Identity Insight product. For more information see [here](#).

Supported software	Version	Supported software minimum	Product minimum	Components	Operating system restrictions?	Notes?
InfoSphere Identity Insight	8.1	8.1.0.4	7.0.2		No	No




InfoSphere Identity Insight 8.1

Legend:  Supported  Not supported

Deployment units

 Server













Product Support for the Prerequisite Maintenance Levels, Current and Future [...](#)

Deployment unit	8.1	8.1.0.1	8.1.0.3	8.1.0.4	...
Server					

Databases

Summary

The prerequisites for the specified databases should be consulted to determine the supported platforms for each.

Supported software	Version	Supported software minimum	Product minimum	Components 	Operating system restrictions?	Notes?
DB2 Enterprise Server Edition	10.5	10.5	7.0.2		No	(3)
	11.1.0	11.1.0	7.0.2		No	No
DB2 Workgroup Server Edition	10.5	10.5	7.0.2		No	No
	11.1.0	11.1.0	7.0.2		No	No
Db2 Express Server Edition	10.5	10.5	7.0.2		No	(2)
Db2 for z/OS	12.1	12.1	7.0.2		No	(1)
H2 Database	1.3	1.3.176	7.0.2		No	No
IBM Db2 Advanced Enterprise Server Edition	10.5	10.5	7.0.2		No	(3)
	11.1.0	11.1.0	7.0.2		No	No
Oracle Database 12c Release 1	(12.1.0.0) Standard Edition	(12.1.0.1.0) Standard Edition	7.0.2		No	No
	(12.1.0.0) Enterprise Edition	(12.1.0.1.0) Enterprise Edition	7.0.2		No	No









DB2 Enterprise Server Edition 10.5

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...](#)

Deployment unit	10.5	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	...
Server	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)





DB2 Enterprise Server Edition 11.1.0

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [→](#)

Deployment unit	11.1.0	→
Server		













DB2 Workgroup Server Edition 10.5

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...>](#)

Deployment unit	10.5	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	...>
Server														



DB2 Workgroup Server Edition 11.1.0

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [→](#)

Deployment unit	11.1.0	→
Server		









Db2 Express Server Edition 10.5

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...](#)

Deployment unit	10.5	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	...
Server	 (2)	 (2)	 (2)	 (2)	 (2)	 (2)	 (2)	 (2)	 (2)	 (2)	 (2)	 (2)	















Db2 for z/OS 12.1

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [-->](#)

Deployment unit	12.1	12.1.0.5	12.1.0.5	12.1.0.5	12.1.0.5	12.1.0.5	12.1.0.5	12.1.0.5	12.1.0.5	12.1.0.5	12.1.0.5	-->
Server	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	 (1)	



H2 Database 1.3

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	1.3	1.3.170	1.3.176	Future Versions, Releases	Future Fix Packs
Server					



IBM Db2 Advanced Enterprise Server Edition 10.5

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...>](#)

Deployment unit	10.5	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	10.5.0.	...>
Server	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	 (3)	





IBM Db2 Advanced Enterprise Server Edition 11.1.0

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [→](#)

Deployment unit	11.1.0	→
Server		



Oracle Database 12c Release 1 (12.1.0.0.0) Standard Edition

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	(12.1.0.0.0) Standard Edition	(12.1.0.1.0) Standard Edition	(12.1.0.2.0) Standard Edition TWO	Future Versions, Releases	Future Fix Packs
Server					



Oracle Database 12c Release 1 (12.1.0.0.0) Enterprise Edition

Legend: Supported Not supported

Deployment units

Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	(12.1.0.0.0) Enterprise Edition	(12.1.0.1.0) Enterprise Edition	(12.1.0.2.0) Enterprise Edition	Future Versions, Releases	Future Fix Packs
Server					









Databases Notes

1. The JDBC level associated with this base RSU level is PTF UI39912 (JDBC version 3.69.66). See the DB2 for z/OS product site for necessary configuration information on this product.
2. The Express edition is only supported for use in the development environment to aid application design, development and testing.
3. Reporting: - InfoSphere Warehouse editions and features are now repackaged, see the IBM DB2 Software Announcement Letter. - DB2 for Linux, Unix and Windows 10.5 and IBM DB2 Warehouse 10.5 is supported namely: - IBM DB2 Warehouse Client for Linux, Unix and Windows 10.5 - IBM DB2 Warehouse Server for Linux, Unix and Windows 10.5 - The IBM Warehouse Administration Console was certified against IBM WebSphere Application Server 8.5. - For a list of WebSphere application server versions supported see DB2 Warehouse minimum support requirements.

Development Tools

Summary

Although technical support is not provided for any Integrated Development Environment (IDE) it should be possible to use any Java IDE for development. Support for IDEs should be sought from the relevant software vendor. The following lists those IDEs which have been tested, and the use of which is described in documentation. It should also be noted that the development of the application is restricted to the Windows platform (Windows 7 and 10) and the tools listed below have only been tested on that platform.

Supported software	Version	Supported software minimum	Product minimum	Components 	Operating system restrictions?	Notes?
Apache Ant	1.9.9	1.9.9	7.0.2		No	(1)
Eclipse	4.6	4.6.2	7.0.2		No	No
Rational Application Developer for WebSphere Software	9.5	9.5.0.1	7.0.2		No	No
Rational Software Architect Designer	9.5	9.5.0.1	7.0.2		No	No
Rational Software Architect Designer for WebSphere Software	9.5	9.5.0.1	7.0.2		No	No



Apache Ant 1.9.9

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	1.9.9	Future Versions, Releases	Future Fix Packs
Server	 (1)		



Eclipse 4.6

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...](#)

Deployment unit	4.6	4.6.1	4.6.2	4.6.3	...
Server					










Rational Application Developer for WebSphere Software 9.5

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...](#)

Deployment unit	9.5	9.5.0.1	9.5.0.2	9.5.0.3	9.5.0.4	9.5.0.5	...
Server							








Rational Software Architect Designer 9.5

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...](#)

Deployment unit	9.5	9.5.0.1	9.5.0.2	9.5.0.3	...
Server					








Rational Software Architect Designer for WebSphere Software 9.5

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future [...](#)

Deployment unit	9.5	9.5.0.1	9.5.0.2	9.5.0.3	...
Server					





Development Tools Notes

1. Please note that only Apache Ant 1.9.9 is supported. Associated fix packs are not.



Reporting and Analysis

Summary

Supported software	Version	Supported software minimum	Product minimum	Components 	Operating system restrictions?	Notes?
Eclipse Business Intelligence and Reporting Tools	4.4.1 and future fix packs	4.4.1	7.0.2		No	(1)



Eclipse Business Intelligence and Reporting Tools 4.4.1 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	4.4.1	Future Versions, Releases	Future Fix Packs
Server	 (1)		









Reporting and Analysis Notes

1. BIRT (Business Intelligent and Reporting Tools) is an (Eclipse) open source component which provides a development and execution environment for Curam Business Intelligence (BI) content. The use of a second Eclipse instance for BIRT development is recommended as standard Curam development often requires an Eclipse version that is not compatible with the certified BIRT development environment. See the Third Party Tools Guide and BIRT Developer Guide provide for a full explanation. Curam uses the all-in-one installation. For more information please see BIRT versions and platform support

Web Browser Plug-Ins

Summary

Supported software	Version	Supported software minimum	Product minimum	Components 	Operating system restrictions?	Notes?
Microsoft Word	2007 and future fix packs	2007	7.0.2		No	(3)
	2010 and future fix packs	2010	7.0.2		No	(3)
	2013 and future fix packs	2013	7.0.2		No	(3)
Oracle Java SDK/JRE/JDK	7.0 and future fix packs	7.0	7.0.2		No	(1)
	8.0 and future fix packs	8.0	7.0.2		No	(2)






Microsoft Word 2007 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	2007	Future Versions, Releases	Future Fix Packs
Server	 (3)		



Microsoft Word 2010 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	2010	Future Versions, Releases	Future Fix Packs
Server	 (3)		



Microsoft Word 2013 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	2013	Future Versions, Releases	Future Fix Packs
Server	 (3)		



Oracle Java SDK/JRE/JDK 7.0 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	7.0	Future Versions, Releases	Future Fix Packs
Server	 (1)		



Oracle Java SDK/JRE/JDK 8.0 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	8.0	Future Versions, Releases	Future Fix Packs
Server	 (2)		









Web Browser Plug-Ins Notes

1. Oracle JRE 7.0 is required for Microsoft Word Integration. JRE 7.0 - the most recently released version tested is JRE 1.7 u80. Available as a free download from [here](#).
2. Oracle JRE 8.0 is required for Microsoft Word Integration. JRE 8.0 - the most recently released version tested is JRE 1.8 u162. Available as a free download from [here](#).
3. Required for creating and editing Curam communication documents in Microsoft Word format.

Web Browsers

Summary

Standard Browser Support It should be noted that while every effort is made to ensure that the pages specified for the internal case worker application use standard web technologies and formats which should be compatible with all browsers, the browsers identified in the associated notes are the only ones officially supported. **Universal Access Browser Support** Universal Access has been specifically developed for public facing applications. Therefore browser support has been extended in this area. It should be noted that while every effort is made to ensure that the pages specified for the Universal Access application uses standard web technologies and formats which should be compatible with all browsers, the browsers listed in the notes are the only ones officially supported. **Other Notes:** The set of browsers listed below are not certified for support on tablet devices. The minimum recommended resolution is 1366x768. The optimum DPI setting is Normal size. Chrome, Firefox, Edge and Safari release new versions more frequently than Internet Explorer, and install updates automatically by default. IBM Cúram Social Program Management releases (V.R.M.F releases only) are generally tested on the latest version (for Chrome, Stable releases only) of these browsers available at the start of our development cycle; if tested with no issues IBM will certify that version. The pre-requisites advise the version that is certified at each new product release. If for any reason, IBM Cúram Social Program Management are unable to certify for that version, it may be necessary to revert back to a version that is previously fully certified. While IBM will support customers on newer versions of these browsers than the last certified version, they should understand that they have not been fully tested.

Supported software	Version	Supported software minimum	Product minimum	Components 	Operating system restrictions?	Notes?
Apple Safari	11 and future fix packs	11	7.0.2		No	(1)
Google Chrome	64 and future fix packs	64	7.0.2.1		No	(3)
Microsoft Edge	41 and future fix packs	41	7.0.2.1		No	(4)
Microsoft Internet Explorer	11 and future fix packs	11	7.0.2		No	(2)
Mozilla Firefox	58 and future fix packs	58	7.0.2.1		No	(1)



Apple Safari 11 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	11	Future Versions, Releases	Future Fix Packs
Server	 (1)		






Google Chrome 64 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	64	Future Versions, Releases	Future Fix Packs
Server	 (3)		






Microsoft Edge 41 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	41	Future Versions, Releases	Future Fix Packs
Server	 (4)		



Microsoft Internet Explorer 11 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	11	Future Versions, Releases	Future Fix Packs
Server	 (2)		





Mozilla Firefox 58 and Future Fix Packs

Legend:  Supported  Not supported

Deployment units

 Server

Product Support for the Prerequisite Maintenance Levels, Current and Future

Deployment unit	58	Future Versions, Releases	Future Fix Packs
Server	 (1)		



Web Browsers Notes

1. This browser is supported for the Universal Access application only.
2. This browser is supported for both the Universal Access and Case Worker applications.
3. This browser is supported for both the Universal Access and Case Worker applications. Arabic (RTL) is not supported in this browser for the Case Worker Application.
4. This browser is supported for both the Universal Access and Case Worker applications. Note the Microsoft Word Integration feature is not supported for this browser in the Case Worker application. Arabic (RTL) is not supported in this browser for the Case Worker Application.

Glossary

Deployment unit	<p>Deployment Structure identifies pieces of a product that can be independently deployed onto one or more machines in a distributed infrastructure.</p> <ul style="list-style-type: none">• The top level of the deployment structure consists of one or more deployment units. There are four possible deployment units that a product might support: Desktop, Server, Agent or client, Mobile.• Deployment units may be further divided into deployable components <p>Desktop deployment unit: Part of the deployment structure intended for use by a single user, typically installed on the user desktops. Examples of desktop deployment units include development tools, administrative tools, stand-alone business applications.</p> <p>Server deployment unit: Part of the deployment structure that can provide services to multiple clients, providing the server in a client-server architecture. Examples of server deployment units include application servers, management servers, database servers and server-based business applications.</p> <p>Agent or client deployment unit: Part of the deployment structure that allows remote connection between software. Examples of agent or client deployment units include agents in management system that are installed in the same tier as the managed resources, a remote application, or database clients that are installed with the software accessing the remote services.</p> <p>Mobile deployment unit: Part of the deployment structure intended for use by a single user, typically installed on a mobile device. An example of a mobile deployment unit is a mobile application.</p>
Prerequisite minimum	The minimum maintenance level that is required for the prerequisite to work with the product.
Product minimum	The minimum maintenance level that is required for the product to run on the operating system, on an hypervisor, or work with a prerequisite product or supported software.
Supported software minimum	The minimum maintenance level that is required for the supported software to work with the product.



Long Term Support Release	A Long Term Support Release is a recommended product level for which support, including defect and security updates, will be provided over a specified period of time.
<hr/>	
Continuous Delivery Product	A Continuous Delivery Product delivers new function to clients more frequently.
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Continuous Delivery Product - Long Term Support Release	A Continuous Delivery Product delivers new function to clients more frequently. Since frequent releases may not be suitable for all client environments, Long Term Support Releases provide a package that will be supported for a longer period of time.

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