

Software Product Compatibility Reports Related Software

Cúram Social Program Management 7.0.1.2



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Included in this report

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Prerequisites

The Prerequisites section specifies the capabilities that Cúram Social Program Management 7.0.1.2 requires, and the prerequisite products that can be used to fulfill those capabilities.

Deployment Unit Support

Full

Partial

None

Capabilities

Installation

Installation

Summary

The supported platforms for the IBM Cúram SPM installers are Linux and Windows.

| Prerequisite | Version | Prerequisite minimum | Product minimum | Components | Operating system restrictions? | Notes? |
|----------------------|---------|----------------------|--------------------|------------|--------------------------------|--------|
| Sun Java SDK/JRE/JDK | 6.0/1.6 | 6.0/1.6 | 7.0.1 | • | Yes | (1) |



Sun Java SDK/JRE/JDK 6.0/1.6

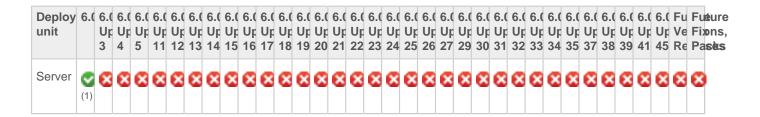
Legend: Supported

Not supported

Deployment units



Product Support for the Prerequisite Maintenance Levels, Current and Future



Operating System Restrictions

| Deployment Unit | Only supported on |
|-----------------|--|
| Server | Red Hat Enterprise Linux (RHEL) Server 6.7 x86-32 |
| | Red Hat Enterprise Linux (RHEL) Server 6.8 x86-32 |
| | Red Hat Enterprise Linux (RHEL) Server 6.9 x86-32 |
| | Red Hat Enterprise Linux (RHEL) Server 6.10 x86-32 |
| | Red Hat Enterprise Linux (RHEL) Server 6.7 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 6.8 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 6.9 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 6.10 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 7.2 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 7.3 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 7.4 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 7.5 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 7.6 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 7.7 x86-64 |
| | Red Hat Enterprise Linux (RHEL) Server 7.8 x86-64 |



| Red Hat Enterprise Linux (RHEL) Server 7.9 x86-64 |
|---|
| |
| |
| Windows 10 Enterprise x86-32 |
| Windows 10 Anniversary Update Enterprise x86-32 |
| Windows 10 Creators Update Enterprise x86-32 |
| Windows 10 Fall Creators Update Enterprise x86-32 |
| Windows 10 April 2018 Update Enterprise x86-32 |
| Windows 10 1809 Enterprise x86-32 |
| Windows 10 1903 Enterprise x86-32 |
| Windows 10 1909 Enterprise x86-32 |
| Windows 10 2004 Enterprise x86-32 |
| Windows 10 20H2 Enterprise x86-32 |
| Windows 10 21H1 Enterprise x86-32 |
| Windows 10 21H2 Enterprise x86-32 |
| Windows 10 Enterprise x86-64 |
| Windows 10 Anniversary Update Enterprise x86-64 |
| Windows 10 Creators Update Enterprise x86-64 |
| Windows 10 Fall Creators Update Enterprise x86-64 |
| Windows 10 April 2018 Update Enterprise x86-64 |
| Windows 10 1809 Enterprise x86-64 |
| Windows 10 1903 Enterprise x86-64 |
| Windows 10 1909 Enterprise x86-64 |
| Windows 10 2004 Enterprise x86-64 |
| Windows 10 20H2 Enterprise x86-64 |
| Windows 10 21H1 Enterprise x86-64 |
| Windows 10 21H2 Enterprise x86-64 |
| Windows 11 Enterprise x86-64 |
| Windows 10 Pro x86-32 |
| Windows 10 Anniversary Update Pro x86-32 |
| Windows 10 Creators Update Pro x86-32 |
| Windows 10 Fall Creators Update Pro x86-32 |
| Windows 10 April 2018 Update Pro x86-32 |
| • Windows 10 1809 Pro x86-32 |
| Windows 10 1903 Pro x86-32 |
| Windows 10 1909 Pro x86-32 |
| |



| Deployment Unit | Only supported on |
|-----------------|--|
| | Windows 10 2004 Pro x86-32 |
| | • Windows 10 20H2 Pro x86-32 |
| | • Windows 10 21H1 Pro x86-32 |
| | • Windows 10 21H2 Pro x86-32 |
| | • Windows 10 Pro x86-64 |
| | Windows 10 Anniversary Update Pro x86-64 |
| | Windows 10 Creators Update Pro x86-64 |
| | Windows 10 Fall Creators Update Pro x86-64 |
| | Windows 10 April 2018 Update Pro x86-64 |
| | • Windows 10 1809 Pro x86-64 |
| | • Windows 10 1903 Pro x86-64 |
| | • Windows 10 1909 Pro x86-64 |
| | • Windows 10 2004 Pro x86-64 |
| | • Windows 10 20H2 Pro x86-64 |
| | • Windows 10 21H1 Pro x86-64 |
| | • Windows 10 21H2 Pro x86-64 |
| | • Windows 11 Pro x86-64 |
| | Windows 7 Enterprise x86-64 |
| | Windows 7 Service Pack 1 Enterprise x86-64 |
| | Windows 7 Professional x86-32 |
| | Windows 7 Service Pack 1 Professional x86-32 |
| | Windows 7 Professional x86-64 |
| | Windows 7 Service Pack 1 Professional x86-64 |
| | Windows 7 Starter x86-32 |
| | Windows 7 Service Pack 1 Starter x86-32 |
| | Windows 7 Ultimate x86-64 |
| | Windows 7 Service Pack 1 Ultimate x86-64 |



Installation Notes

1. Base version of the Oracle 1.6 JDK is sufficient. Pre-requisite minimum: 6.0 Update 24



Supported software

The Supported Software section specifies the additional software that Cúram Social Program Management 7.0.1.2 supports.

Social Program Management 7.0.1.2 supports.

Capabilities

Accessibility Application Servers Data Integration Databases Development Tools Reporting and Analysis Web Browser Plug-Ins Web Browsers

| Deployment | Uni |
|-------------------|-----|
| Support | |

Full

Partial

None

Accessibility

Summary

| Supported software | Version | Supported software minimum | Product minimum | Components | Operating system restrictions? | Notes? |
|---------------------------------------|--|----------------------------|--------------------|------------|--------------------------------|--------|
| Apple VoiceOver | Any Version and future fix packs | Any Version | 7.0.1 | • | No | (1) |
| Freedom Scientific JAWS screen reader | 17 and future fix packs | 17 | 7.0.1 | • | No | (2) |

Apple VoiceOver Any Version and Future Fix Packs

Deployment units

Server

| Deployment unit | Any Version | Future Versions, Releases | Future Fix Packs |
|-----------------|-------------|------------------------------|------------------|
| Server | (1) | 8 | • |

Freedom Scientific JAWS screen reader 17 and Future Fix Packs

Deployment units

Server

| Deployment unit | 17 | Future Versions, Releases | Future Fix Packs |
|-----------------|-----|------------------------------|------------------|
| Server | (2) | 8 | • |

Accessibility Notes

- 1. Accessibility on a tablet has only been certified with VoiceOver on an Apple iPad with iOS 10.3 using Google Chrome 57.
- 2. The combination of Internet Explorer 11 and JAWS 17 is the only certified screen reader and browser combination. See the Curam Accessibility User Guide manual for supported text resizing and browser zoom settings.



Application Servers

Summary

The prerequisites for the application servers listed below should be consulted to determine the supported platforms for each.

| Supported software | Version | Supported software minimum | Product minimum | Components | Operating system restrictions? | Notes? |
|--|--|--------------------------------|--------------------|------------|--------------------------------|--------|
| Oracle WebLogic Server 12cR1 | (12.1.3) and future fix packs | (12.1.3) | 7.0.1 | • | No | (2) |
| WebSphere Application Server | 8.0 | 8.0.0.6 | 7.0.1 | • | No | No |
| | 8.5.5 | 8.5.5 | 7.0.1 | • | No | (1) |
| WebSphere Application Server - Express | 8.0 | 8.0.0.6 | 7.0.1 | • | No | No |
| | 8.5.5 | 8.5.5 | 7.0.1 | • | No | (3) |
| WebSphere Application Server Network Deployment | 8.0 | 8.0.0.6 | 7.0.1 | • | No | No |
| | 8.5.5 | 8.5.5 | 7.0.1 | • | No | (1) |
| WebSphere Application Server for z/OS | 8.0 | 8.0.0.6 | 7.0.1 | • | No | No |
| | 8.5 Enhancer (8.5.5) | 8.5 Enhancements (8.5.5) | 7.0.1 | • | No | (1) |

Oracle WebLogic Server 12cR1 (12.1.3) and Future Fix Packs

Deployment units

Server

| Deployment unit | (12.1.3) | Future Versions, Releases | Future Fix Packs |
|-----------------|----------|------------------------------|------------------|
| Server | (2) | 8 | • |



WebSphere Application Server 8.0

Legend:

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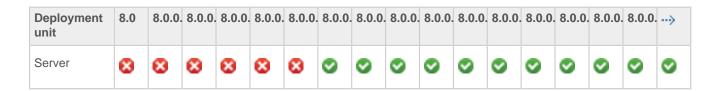
Supported



Not supported

Deployment units





WebSphere Application Server 8.5.5

Legend:



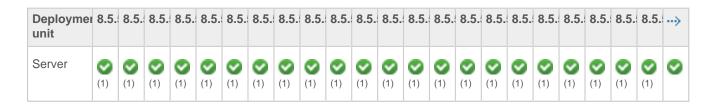
Supported



Not supported

Deployment units







WebSphere Application Server - Express 8.0

Legend:

| A | ה | (|
|---|---|---|
| V | ø | • |

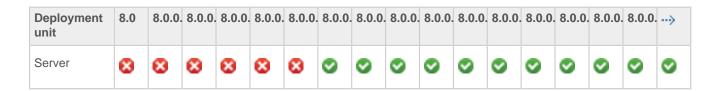
Supported



Not supported

Deployment units



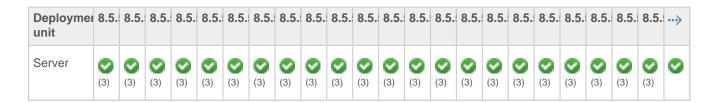


WebSphere Application Server - Express 8.5.5

Legend: Supported Not supported

Deployment units

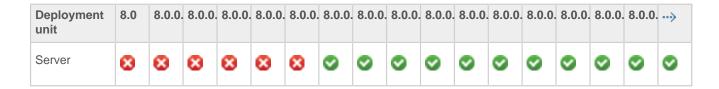
Server



WebSphere Application Server Network Deployment 8.0

Deployment units

Server

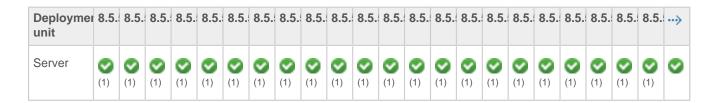


WebSphere Application Server Network Deployment 8.5.5

Legend: Supported Not supported

Deployment units

Server



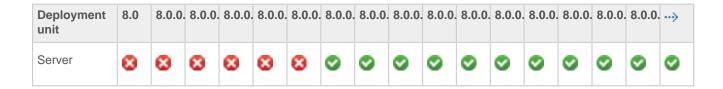


WebSphere Application Server for z/OS 8.0

Legend: Supported Not supported

Deployment units

Server

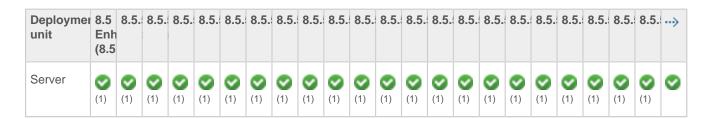


WebSphere Application Server for z/OS 8.5 Enhancements (8.5.5)

Legend: Supported Not supported

Deployment units

Server





Application Servers Notes

- 1. See the WebSphere Application Server product site for necessary configuration information on this product. The Java version 6 (and future fix packs) supplied with the WebSphere Application Server installation is supported until fix pack 13 (8.5.5.13). WebSphere have removed support for Java 6 in 8.5.5.13. The Java version 7 (and future fix packs) which may be specified for this version of WebSphere (introduced in 8.5.5.2) is supported. The Java version 8 (and future fix packs) which may be specified for this version of WebSphere (introduced in 8.5.5.9) is supported.
- See the Oracle WebLogic Server product site for necessary configuration information on this product.
 The JDK (Java Development Kit) is supported and is forward compatible with higher JDK versions as
 supported by WebLogic Server. Note: Oracle Database is the only database which is supported for usage in
 combination with Oracle WebLogic Server.
- 3. See the WebSphere Application Server product site for necessary configuration information on this product. The Express edition is only supported for use in the development environment to aid application design, development and testing. The Java version 6 (and future fix packs) supplied with the WebSphere Application Server installation is supported until fix pack 13 (8.5.5.13). WebSphere have removed support for Java 6 in 8.5.5.13. The Java version 7 (and future fix packs) which may be specified for this version of WebSphere (introduced in 8.5.5.2) is supported. The Java version 8 (and future fix packs) which may be specified for this version of WebSphere (introduced in 8.5.5.9) is supported.



Data Integration

Summary

IBM Curam Identity Intelligence empowers caseworkers to prevent fraud, waste, and abuse in social programs by providing them with new information that helps them when making eligibility decisions on application cases. IBM Curam Identity Intelligence integrates with the IBM InfoSphere Identity Insight product. For more information see here.

| Supported software | Version | Supported software minimum | Product minimum | Components | Operating system restrictions? | Notes? |
|-----------------------------|---------|----------------------------|--------------------|------------|--------------------------------|--------|
| InfoSphere Identity Insight | 8.1 | 8.1.0.4 | 7.0.1 | • | No | No |

InfoSphere Identity Insight 8.1

Deployment units

Server

| Deployment unit | 8.1 | 8.1.0.1 | 8.1.0.3 | 8.1.0.4 | ··> |
|-----------------|-----|---------|---------|----------|-----|
| Server | 8 | 8 | 8 | Ø | 8 |



Databases

Summary

The prerequisites for the specified databases should be consulted to determine the supported platforms for each.

| Supported software | Version | Supported software minimum | Product minimum | Components | Operating system restrictions? | Notes? |
|---|-----------------------------------|---------------------------------------|--------------------|------------|--------------------------------|--------|
| DB2 Enterprise Server Edition | 10.5 | 10.5 | 7.0.1 | • | No | (3) |
| | 11.1.0 | 11.1.0 | 7.0.1 | • | No | No |
| DB2 Workgroup Server Edition | 10.5 | 10.5 | 7.0.1 | • | No | No |
| | 11.1.0 | 11.1.0 | 7.0.1 | • | No | No |
| Db2 Express Server Edition | 10.5 | 10.5 | 7.0.1 | • | No | (2) |
| Db2 for z/OS | 12.1 | 12.1 | 7.0.1 | • | No | (1) |
| H2 Database | 1.3 | 1.3.176 | 7.0.1 | • | No | No |
| IBM Db2 Advanced Enterprise Server Edition | 10.5 | 10.5 | 7.0.1 | • | No | (3) |
| | 11.1.0 | 11.1.0 | 7.0.1 | • | No | No |
| Oracle Database 12c Release 1 | (12.1.0.0. Standard Edition | (12.1.0.1.0) Standard Edition | 7.0.1 | • | No | No |
| | | (12.1.0.1.0) Enterprise Edition | 7.0.1 | • | No | No |



DB2 Enterprise Server Edition 10.5

Legend:

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|---|---|---|----|---|--|
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| н | _ | 4 | | | |
| | м | | , | | |

Supported



Not supported

Deployment units



| Deployment unit | 10.5 | 10.5.0. | 10.5.0.2 | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0.9 | 10.5.0. | 10.5.0. | ·> |
|-----------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----|
| Server | S | S | O | S | S | S | S | S | ② | ② | ② | S | 0 |
| | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | |

DB2 Enterprise Server Edition 11.1.0

Deployment units

Server

| Deployment unit | 11.1.0 | > |
|-----------------|--------|---|
| Server | • | • |



DB2 Workgroup Server Edition 10.5

Legend: Supported Not supported

Deployment units

Server

| Deployment unit | 10.5 | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | > |
|-----------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|---|
| Server | Ø | Ø | ② | 9 |

DB2 Workgroup Server Edition 11.1.0

Deployment units

Server

| Deployment unit | 11.1.0 | > |
|-----------------|--------|---|
| Server | • | • |

Db2 Express Server Edition 10.5

Deployment units

Server

| Deployment unit | 10.5 | 10.5.0. | 10.5.0.2 | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0.9 | 10.5.0. | 10.5.0. | ·> |
|-----------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Server | S | ② | O | S | ② | S | S | ② | ② | ② | ② | S | 2 |
| | (2) | (2) | (2) | (2) | (2) | (2) | (2) | (2) | (2) | (2) | (2) | (2) | |

Cúram Social Program Management 7.0.1.2 Related Software



Deployment units

Server

| Deployment unit | 12.1 | 12.1.0.5 | 12.1.0.5 | 12.1.0.5 | 12.1.0.5 | 12.1.0.5 | 12.1.0.5 | 12.1.0.5 | 12.1.0.5 | 12.1.0.5 | 12.1.0.5 | ···> |
|-----------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Server | S | ② | S | S | S | S | S | ② | S | S | S | ② |
| | (1) | (1) | (1) | (1) | (1) | (1) | (1) | (1) | (1) | (1) | (1) | |

Cúram Social Program Management 7.0.1.2 Related Software

H2 Database 1.3

Deployment units

Server

| Deployment unit | 1.3 | 1.3.170 | 1.3.176 | Future Versions, Releases | Future Fix Packs |
|-----------------|-----|---------|----------|---------------------------------|---------------------|
| Server | 8 | 8 | Ø | 8 | Ø |



IBM Db2 Advanced Enterprise Server Edition 10.5

Legend:

upported



Not supported

Deployment units



| Deployment unit | 10.5 | 10.5.0. | 10.5.0.2 | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0. | 10.5.0.9 | 10.5.0. | 10.5.0. | ·> |
|-----------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Server | ② | S | ② | S | ② | ② | S | S | ② | S | ② | S | 2 |
| | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | (3) | |

IBM Db2 Advanced Enterprise Server Edition 11.1.0

Legend: Supported Not supported

Deployment units

Server

| Deployment unit | 11.1.0 | > |
|-----------------|--------|---|
| Server | • | • |

Oracle Database 12c Release 1 (12.1.0.0.0) Standard Edition

Deployment units

Server

| Deployment unit | (12.1.0.0.0) Standard Edition | (12.1.0.1.0) Standard Edition | (12.1.0.2.0) Standard Edition TWO | Future Versions, Releases | Future Fix Packs |
|-----------------|-------------------------------------|-------------------------------------|---|---------------------------------|---------------------|
| Server | 8 | • | • | 8 | & |

Oracle Database 12c Release 1 (12.1.0.0.0) Enterprise Edition

Deployment units

Server

| Deployment unit | (12.1.0.0.0) Enterprise Edition | (12.1.0.1.0) Enterprise Edition | (12.1.0.2.0) Enterprise Edition | Future Versions, Releases | Future Fix Packs |
|-----------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------|---------------------|
| Server | 8 | • | • | 8 | 8 |



Databases Notes

- 1. The JDBC level associated with this base RSU level is PTF UI39912 (JDBC version 3.69.66). See the DB2 for z/OS product site for necessary configuration information on this product.
- 2. The Express edition is only supported for use in the development environment to aid application design, development and testing.
- 3. Reporting: InfoSphere Warehouse editions and features are now repackaged, see the IBM DB2 Software Announcement Letter. - DB2 for Linux, Unix and Windows 10.5 and IBM DB2 Warehouse 10.5 is suported namely: - IBM DB2 Warehouse Client for Linux, Unix and Windows 10.5 - IBM DB2 Warehouse Server for Linux, Unix and Windows 10.5 - The IBM Warehouse Administration Console was certified against IBM WebSphere Application Server 8.5. - For a list of WebSphere application server versions supported see DB2 Warehouse minimum support requirements.



Development Tools

Summary

Although technical support is not provided for any Integrated Development Environment (IDE) it should be possible to use any Java IDE for development. Support for IDEs should be sought from the relevant software vendor. The following lists those IDEs which have been tested, and the use of which is described in documentation. It should also be noted that the development of the application is restricted to the Windows platform (Windows 7 and 10) and the tools listed below have only been tested on that platform.

| Supported software | Version | Supported software minimum | Product minimum | Components | Operating system restrictions? | Notes? |
|--------------------|---------|----------------------------|--------------------|------------|--------------------------------|--------|
| Apache Ant | 1.9.7 | 1.9.7 | 7.0.1 | • | No | (1) |

Cúram Social Program Management 7.0.1.2 Related Software

Apache Ant 1.9.7

Deployment units

Server

| Deployment unit | 1.9.7 | Future Versions, Releases | Future Fix Packs |
|-----------------|-------|------------------------------|------------------|
| Server | (1) | 8 | 8 |



Development Tools Notes

1. Please note that only Apache Ant 1.9.7 is supported. Associated fix packs are not.



Reporting and Analysis

Summary

| Supported software | Version | Supported software minimum | Product minimum | Components | Operating system restrictions? | Notes? |
|---|-------------------------------------|----------------------------|--------------------|------------|--------------------------------|--------|
| Eclipse Business Intelligence and Reporting Tools | 4.4.1 and future fix packs | 4.4.1 | 7.0.1 | • | No | (1) |

Eclipse Business Intelligence and Reporting Tools 4.4.1 and Future Fix Packs

Deployment units

Server

| Deployment unit | 4.4.1 | Future Versions, Releases | Future Fix Packs |
|-----------------|-------|------------------------------|------------------|
| Server | (1) | 8 | • |



Reporting and Analysis Notes

1. BIRT (Business Intelligent and Reporting Tools) is an (Eclipse) open source component which provides a development and execution environment for Curam Business Intelligence (BI) content. The use of a second Eclipse instance for BIRT development is recommended as standard Curam development often requires an Eclipse version that is not compatible with the certified BIRT development environment. See the Third Party Tools Guide and BIRT Developer Guide provide for a full explanation. Curam uses the all-in-one installation. For more information please see BIRT versions and platform support



Web Browser Plug-Ins

Summary

| Supported software | Version | Supported software minimum | Product minimum | Components | Operating system restrictions? | Notes? |
|-------------------------|------------------------------------|----------------------------|--------------------|------------|--------------------------------|--------|
| Microsoft Word | 2007 and future fix packs | 2007 | 7.0.1 | • | No | (3) |
| | 2010 and future fix packs | 2010 | 7.0.1 | • | No | (3) |
| | 2013 and future fix packs | 2013 | 7.0.1 | • | No | (3) |
| Oracle Java SDK/JRE/JDK | 7.0 and future fix packs | 7.0 | 7.0.1 | • | No | (1) |
| | 8.0 and future fix packs | 8.0 | 7.0.1 | • | No | (2) |

Microsoft Word 2007 and Future Fix Packs

Deployment units

Server

| Deployment unit | 2007 | Future Versions, Releases | Future Fix Packs |
|-----------------|------|------------------------------|------------------|
| Server | (3) | 8 | • |

Microsoft Word 2010 and Future Fix Packs

Deployment units

Server

| Deployment unit | 2010 | Future Versions, Releases | Future Fix Packs |
|-----------------|------|------------------------------|------------------|
| Server | (3) | 8 | • |

Microsoft Word 2013 and Future Fix Packs

Deployment units

Server

| Deployment unit | 2013 | Future Versions, Releases | Future Fix Packs |
|-----------------|------|------------------------------|------------------|
| Server | (3) | 8 | • |

Oracle Java SDK/JRE/JDK 7.0 and Future Fix Packs

Deployment units

Server

| Deployment unit | 7.0 | Future Versions, Releases | Future Fix Packs |
|-----------------|-----|------------------------------|------------------|
| Server | (1) | 8 | • |

Oracle Java SDK/JRE/JDK 8.0 and Future Fix Packs

Deployment units

Server

| Deployment unit | 8.0 | Future Versions, Releases | Future Fix Packs |
|-----------------|-----|------------------------------|------------------|
| Server | (2) | 8 | • |



Web Browser Plug-Ins Notes

- 1. Oracle JRE 7.0 is required for Microsoft Word Integration. JRE 7.0 the most recently released version tested is JRE 1.7 u80. Available as a free download from here.
- 2. Oracle JRE 8.0 is required for Microsoft Word Integration. JRE 8.0 the most recently released version tested is JRE 1.8 u162. Available as a free download from here.
- 3. Required for creating and editing Curam communication documents in Microsoft Word format.



Web Browsers

Summary

Standard Browser Support It should be noted that while every effort is made to ensure that the pages specified for the internal case worker application use standard web technologies and formats which should be compatible with all browsers, the browsers identified in the associated notes are the only ones officially supported. Universal Access Browser Support Universal Access has been specifically developed for public facing applications. Therefore browser support has been extended in this area. It should be noted that while every effort is made to ensure that the pages specified for the Universal Access application uses standard web technologies and formats which should be compatible with all browsers, the browsers listed in the notes are the only ones officially supported. Other Notes: The set of browsers listed below are not certified for support on tablet devices. The minimum recommended resolution is 1366x768. The optimum DPI setting is Normal size. Chrome, Firefox, Edge and Safari release new versions more frequently than Internet Explorer, and install updates automatically by default. IBM Cúram Social Program Management releases (V.R.M.F releases only) are generally tested on the latest version (for Chrome, Stable releases only) of these browsers available at the start of our development cycle; if tested with no issues IBM will certify that version. The pre-requisites advise the version that is certified at each new product release. If for any reason, IBM Cúram Social Program Management are unable to certify for that version, it may be necessary to revert back to a version that is previously fully certified. While IBM will support customers on newer versions of these browsers than the last certified version, they should understand that they have not been fully tested.

| Supported software | Version | Supported software minimum | Product minimum | Components | Operating system restrictions? | Notes? |
|-----------------------------|-------------------------|----------------------------|--------------------|------------|--------------------------------|--------|
| Apple Safari | 11 and future fix packs | 11 | 7.0.1.2 | • | No | (1) |
| Google Chrome | 64 and future fix packs | 64 | 7.0.1.2 | • | No | (3) |
| Microsoft Edge | 41 and future fix packs | 41 | 7.0.1.2 | • | No | (1) |
| Microsoft Internet Explorer | 11 and future fix packs | 11 | 7.0.1 | • | No | (2) |
| Mozilla Firefox | 58 and future fix packs | 58 | 7.0.1.2 | • | No | (1) |

Apple Safari 11 and Future Fix Packs

Deployment units

Server

| Deployment unit | 11 | Future Versions, Releases | Future Fix Packs |
|-----------------|-----|------------------------------|------------------|
| Server | (1) | 8 | • |

Google Chrome 64 and Future Fix Packs

Deployment units

Server

| Deployment unit | 64 | Future Versions, Releases | Future Fix Packs |
|-----------------|-----|------------------------------|------------------|
| Server | (3) | 8 | • |



Microsoft Edge 41 and Future Fix Packs

Legend: Not supported Supported

Deployment units

Server

| Deployment unit | 41 | Future Versions, Releases | Future Fix Packs |
|-----------------|-----|------------------------------|------------------|
| Server | (1) | 8 | • |

Microsoft Internet Explorer 11 and Future Fix Packs

Deployment units

Server

| Deployment unit | 11 | Future Versions, Releases | Future Fix Packs |
|-----------------|-----|------------------------------|------------------|
| Server | (2) | 8 | • |



Mozilla Firefox 58 and Future Fix Packs

Legend: Not supported Supported

Deployment units

Server

| Deployment unit | 58 | Future Versions, Releases | Future Fix Packs |
|-----------------|-----|------------------------------|------------------|
| Server | (1) | 8 | • |

Cúram Social Program Management 7.0.1.2 Related Software

Web Browsers Notes

- 1. This browser is supported for the Universal Access application only.
- 2. This browser is supported for both the Universal Access and Case Worker applications.
- 3. This browser is supported for both the Universal Access and Case Worker applications. Arabic (RTL) is not supported in this browser for the Case Worker Application.



Glossary

Deployment unit

Deployment Structure identifies pieces of a product that can be independently deployed onto one or more machines in a distributed infrastructure.

- The top level of the deployment structure consists of one or more deployment units. There are four possible deployment units that a product might support: Desktop, Server, Agent or client, Mobile.
- Deployment units may be further divided into deployable components

Desktop deployment unit: Part of the deployment structure intended for use by a single user, typically installed on the user desktops. Examples of desktop deployment units include development tools, administrative tools, stand-alone business applications.

Server deployment unit: Part of the deployment structure that can provide services to multiple clients, providing the server in a client-server architecture. Examples of server deployment units include application servers, management servers, database servers and server-based business applications.

Agent or client deployment unit: Part of the deployment structure that allows remote connection between software. Examples of agent of client deployment units include agents in management system that are installed in the same tier as the managed resources, a remote application, or database clients that are installed with the software accessing the remote services.

Mobile deployment unit: Part of the deployment structure intended for use by a single user, typically installed on a mobile device. An example of a mobile deployment unit is a mobile application.

Prerequisite minimum

The minimum maintenance level that is required for the prerequisite to work with the product.

Product minimum

The minimum maintenance level that is required for the product to run on the operating system, on an hypervisor, or work with a prerequisite product or supported software.

Supported software minimum

The minimum maintenance level that is required for the supported software to work with the product.



| Long Term Support Release | A Long Term Support Release is a recommended product level for which support, including defect and security updates, will be provided over a specified period of time. |
|---|---|
| Continuous Delivery Product | A Continuous Delivery Product delivers new function to clients more frequently. |
| Continuous Delivery Product - Long Term Support Release | A Continuous Delivery Product delivers new function to clients more frequently. Since frequent releases may not be suitable for all client environments, Long Term Support Releases provide a package that will be supported for a longer period of time. |



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