



Best Practice Analytics

Part 1 – The Big Picture

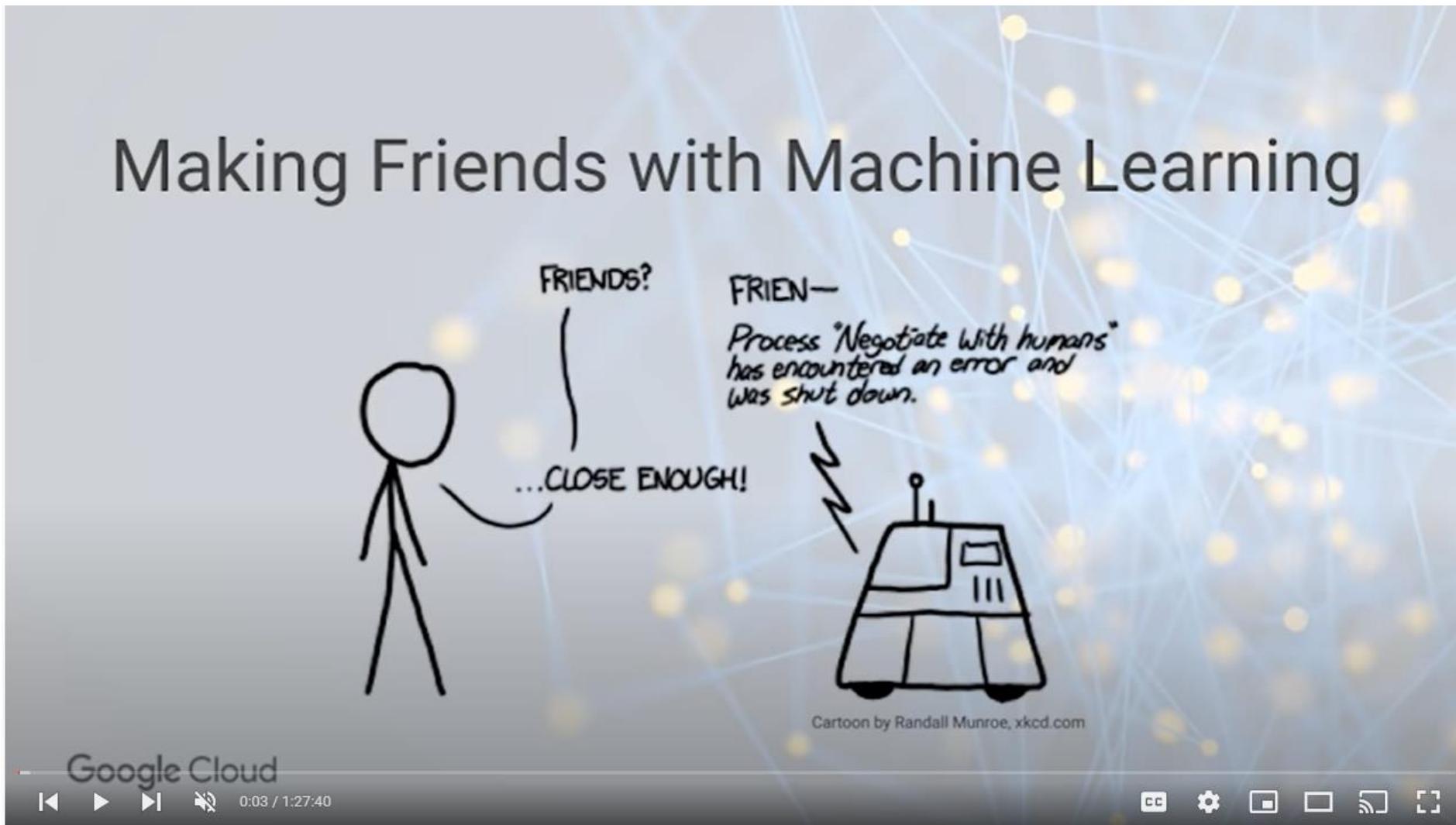
Dr Detlef Nauck

Head of AI & Data Science Research



Please watch this 6 hour course by Cassie Kozyrkov

[Introduction to ML and AI - MFML Part 1 - YouTube](#)



I suggest following Cassie Kozyrkov, Chief Decision Scientist at Google

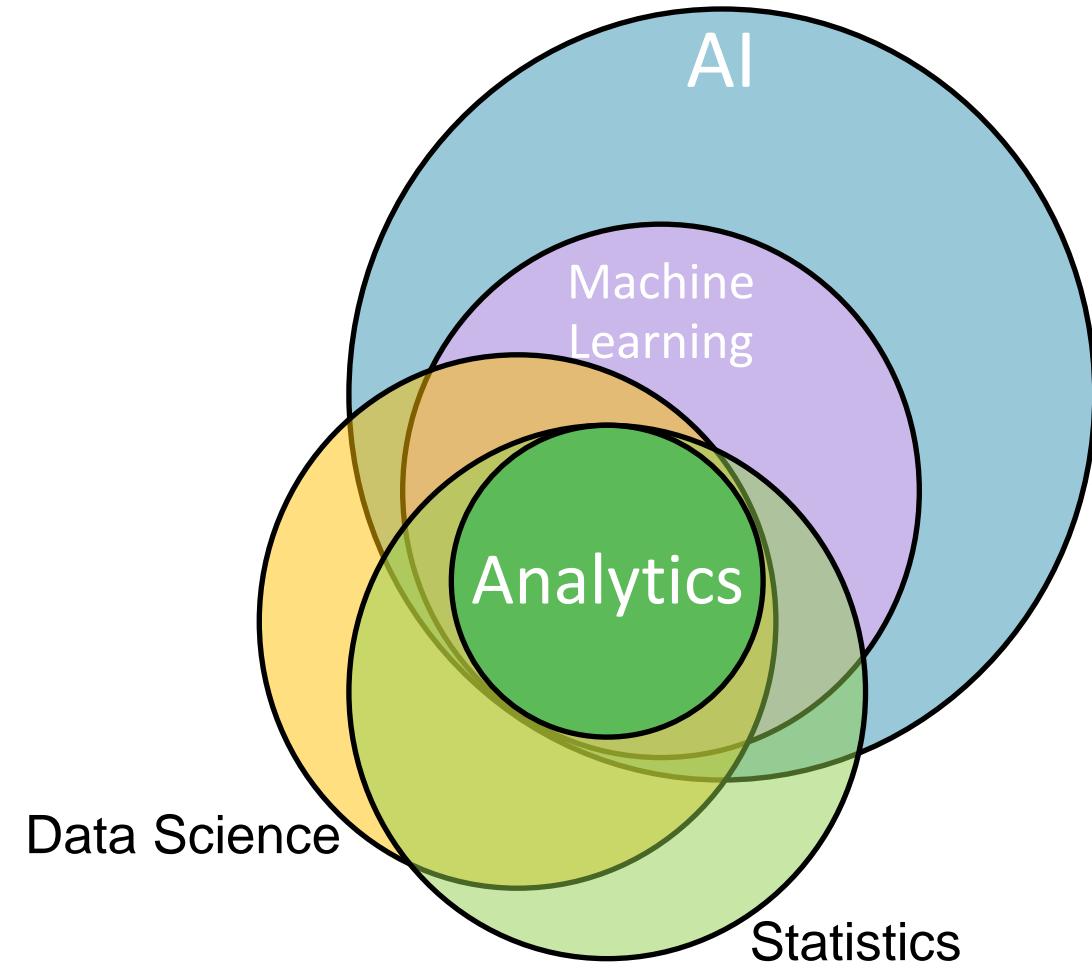
@QUEASITA on Twitter
<https://twitter.com/quaesita>

Medium Blog:
<https://kozyrkov.medium.com/>

YouTube Channel:
<https://www.youtube.com/c/Kozyrkov>



Defining Some Words



Analytics: The scientific process of turning data into insight for making better decisions (INFORMS).

Statistics: The mathematical body of science that pertains to the collection, analysis, interpretation or explanation, and presentation of data (Wikipedia).

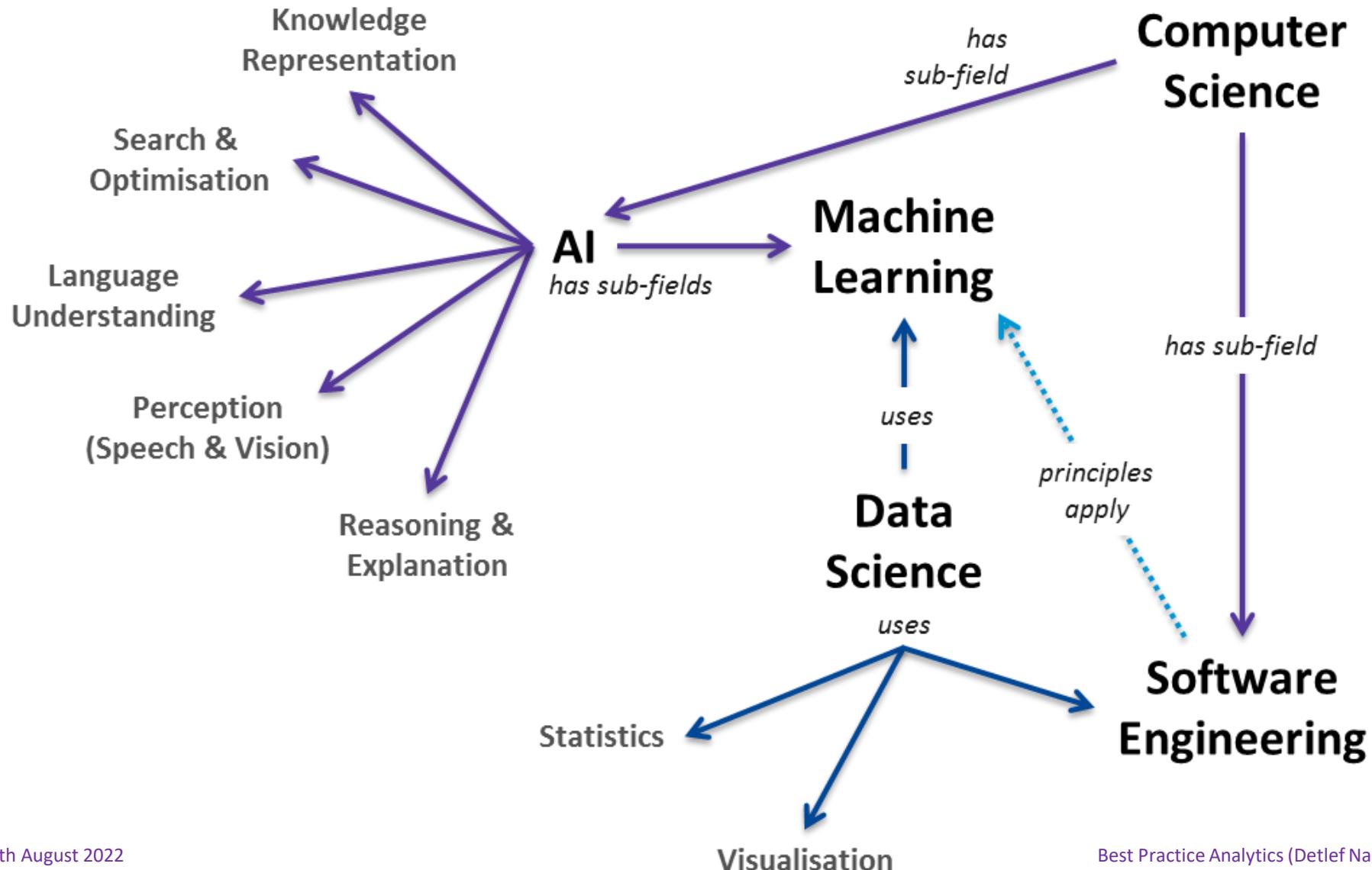
Data Science (DS): An interdisciplinary field that uses statistics and machine learning for (data) analytics with the aim of improving decision making through the extraction of knowledge and insights from data.

Machine Learning (ML): A field in Computer Science and AI that looks for algorithms that can automatically improve their performance at a task without explicit programming but by observing relevant data.

Artificial Intelligence (AI): the study of "intelligent agents": any system that perceives its environment and takes actions that maximize its chance of achieving its goals (Wikipedia, AI Textbooks).

Or, more pragmatically: Artificial Intelligence is the ability of a machine to display intelligent behaviour. By "intelligent" we mean an activity that we would normally expect a human to perform (e.g. reasoning, speech, vision), which a machine performs by perceiving, analysing and adapting to data about its environment.

AI – ML – DS Taxonomy



Key Takeaways – Data Analytics and Machine Learning require

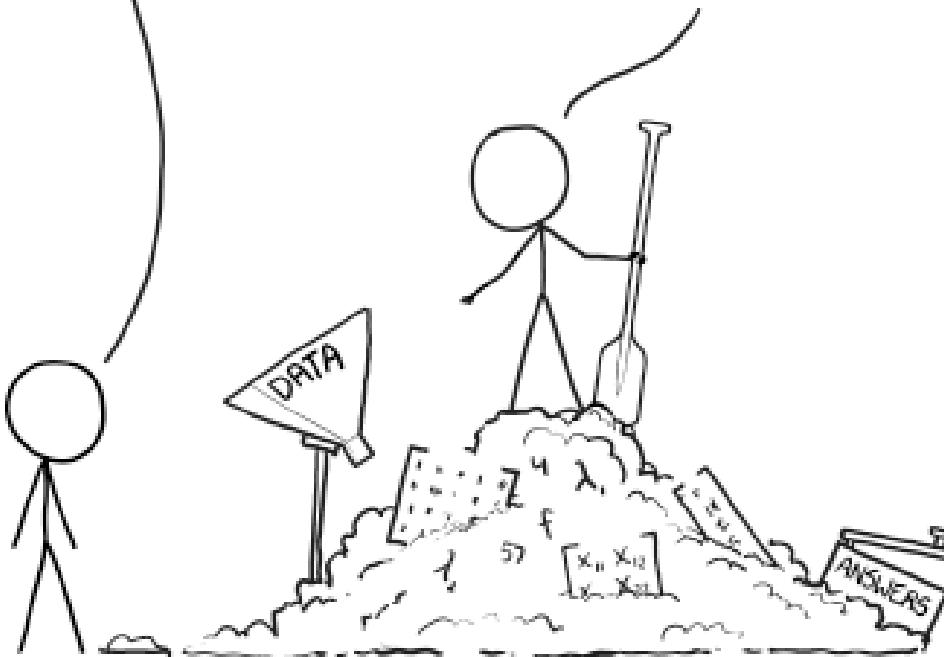
- Testing
- Governance
- Orchestration

THIS IS YOUR MACHINE LEARNING SYSTEM?

YUP! YOU POUR THE DATA INTO THIS BIG
PILE OF LINEAR ALGEBRA, THEN COLLECT
THE ANSWERS ON THE OTHER SIDE.

WHAT IF THE ANSWERS ARE WRONG?

JUST STIR THE PILE UNTIL
THEY START LOOKING RIGHT.



<https://xkcd.com/1838/>

The Ethical Dimension of AI, ML and Data Science

- What should AI and Data Science be used / not used for and what is the impact on society such as privacy and automation of jobs?
- GDPR
- For example no black box models if decisions significantly affect a person. Organisations must be able to explain their algorithmic decision making in certain conditions.
- Bias – (unfair) under / over-representation of subgroups in your data
- Bias in data and models not only makes models perform worse, it can also damage a brand.

<http://www.wsj.com/articles/wisconsin-supreme-court-to-rule-on-predictive-algorithms-used-in-sentencing-1465119008>





▲ We might be tempted to call them 'frankenalgos' – though Mary Shelley couldn't have made this up. Illustration: Marco Goran Romano

Franken-algorithms: the deadly consequences of unpredictable code

The death of a woman hit by a self-driving car highlights an unfolding technological crisis, as code piled on code creates 'a universe no one fully understands'

<https://www.theguardian.com/technology/2018/aug/29/coding-algorithms-frankenalgos-program-danger>

Challenges in Analytics (especially Machine Learning)



Data Provenance

Where does the data come from, how was it collected and can I trust it?

Data Quality

Is the data error free?

Data Bias

Does the data accurately reflect the population/situation I want to model? What is missing?

Model Bias

Driven by unconscious bias or data bias – does my model treat everybody fairly?

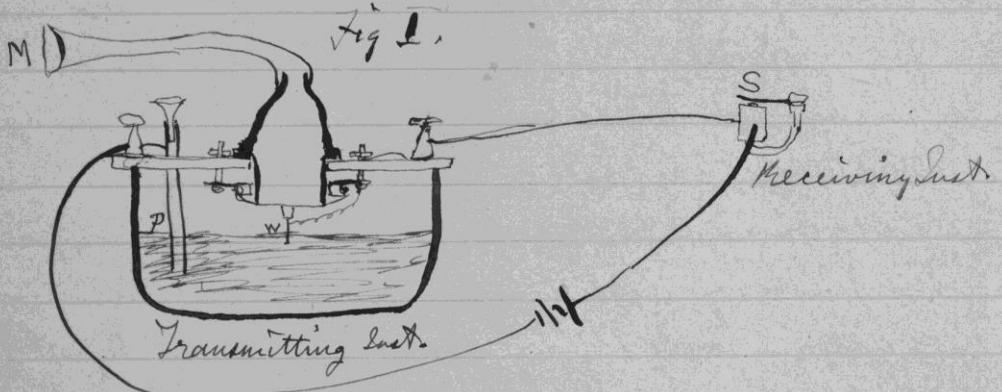
Model Comprehension

Why are the outputs of my (black box) models the way they are?

Ethics

Can I use this data? Do decisions made by models affect people? Is there discriminatory bias? ...

March 10th 1876



1. The improved instrument shown in Fig. I was constructed this morning and tried this evening.

P is a brass pipe and W the platinum wire
M the mouth piece and S the armature of
the Receiving Instrument.

W. Watson was stationed in one room with the Receiving Instrument. He pressed one ear closely against S and closed his other ear with his hand. The Transmitting Instrument was placed in another room and the doors of both rooms were closed.

I then shouted into M the following sentence: "W. Watson - come here - I want to

see you". To my delight he came and declared that he had heard and understood what I said.

I asked him to repeat the words - ~~please~~
He answered "You said 'W. Watson - come here - I want to see you'". We then changed places and I listened at S while W. Watson read a few passages from a book into the mouth piece M. It was certainly the case that articulate sounds proceeded from S. The effect was loud but indistinct and muffled.

If I had read beforehand the passage given by W. Watson I should have recognized every word. As it was I could not make out the sense - but an occasional word here and there was quite distinct. I made out "to" and "out" and "further", and finally the sentence "Mr. Bell Do you understand what I say? Do - You - un - der - stand - what - I - say" came quite clearly and intelligibly. No sound was audible when the armature S was removed.

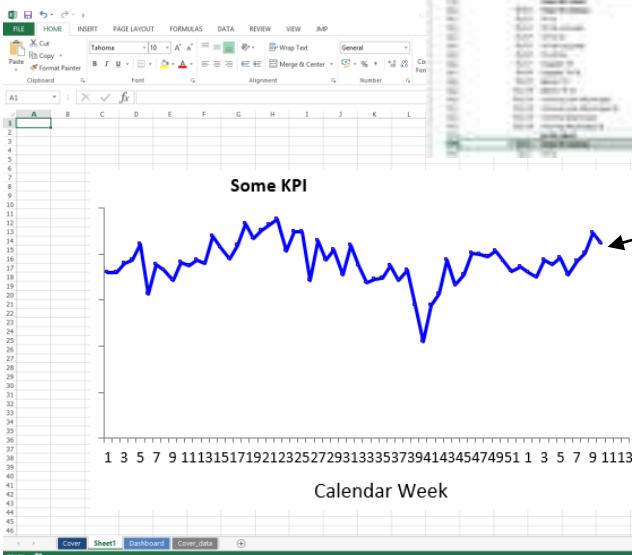
Why We Need Best Practice Analytics

A Typical Spreadsheet-based Reporting Scenario

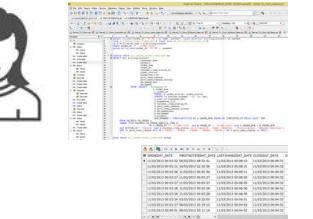
Decision maker



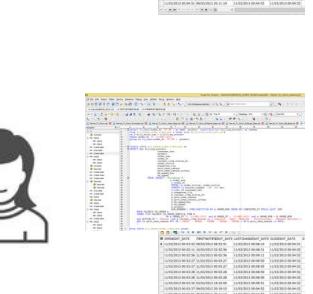
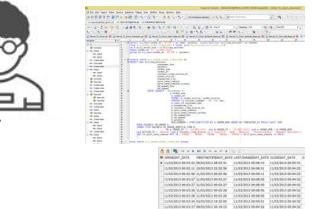
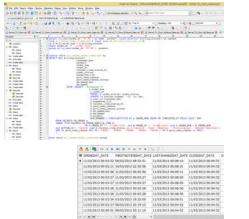
Weekly report in a spreadsheet



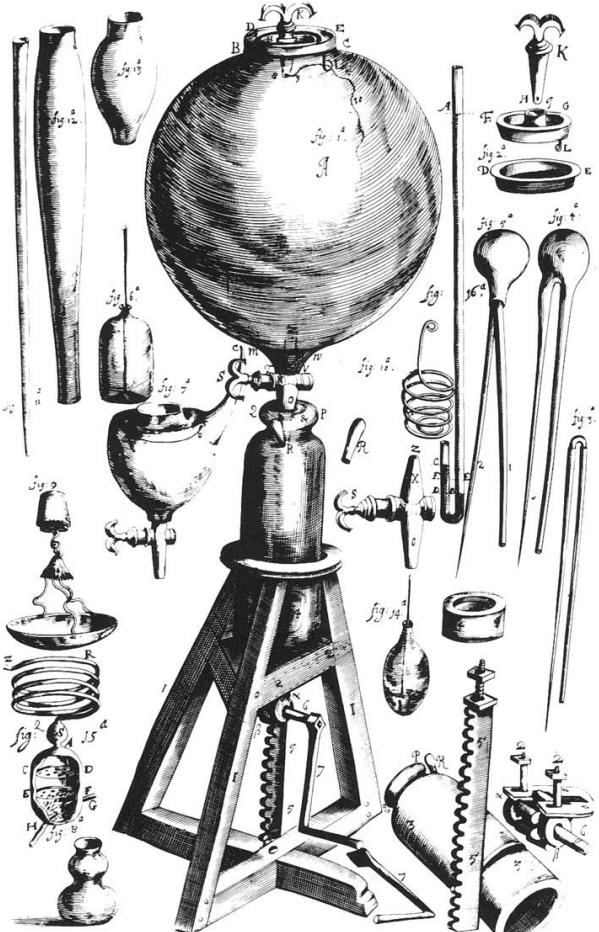
IT personnel using undocumented scripts to produce tables in personal schemas



Business owner of KPI receives a weekly number



Reproducibility



Boyle's air pump (see <https://en.wikipedia.org/wiki/Reproducibility>)

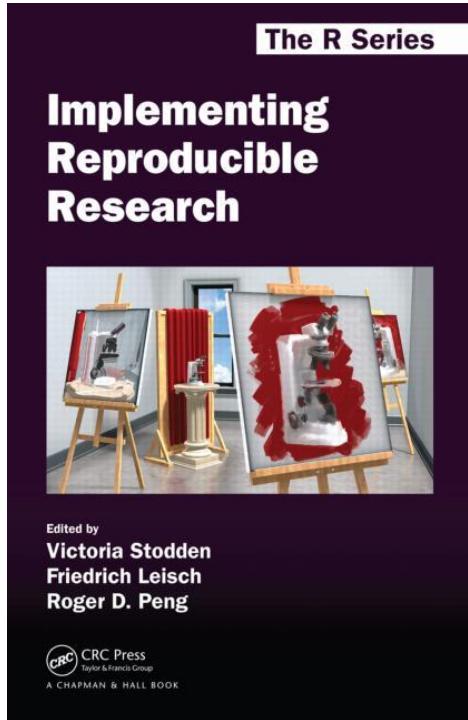
- Reproducibility is the ability of an entire experiment or study to be duplicated (by someone else).
 - Reproducibility is one of the main principles of the scientific method.
 - Reproducible does not mean correct
 - Your analysis/claims can be reproducible and can still be wrong
 - Reproducibility is the only thing an analyst can guarantee about a study.

Reproducible Research – Online Course

The screenshot shows the Coursera platform interface. At the top, there is a navigation bar with the Coursera logo, a 'Catalog' button, a search bar containing 'Search catalog', a magnifying glass icon, 'Institutions Log In' link, and a 'Sign Up' button. Below the navigation bar, the course title 'Reproducible Research' is displayed in large white text against a dark background image of a waterfall. To the left of the main content area, there is a sidebar with a vertical menu. The menu items include 'Overview' (which is currently selected and highlighted in grey), 'Syllabus', 'FAQs', 'Creators', 'Pricing', and 'Ratings and Reviews'. Below this menu, there is a section titled 'Reproducible Research' with a blue 'Enroll Now' button and the text 'Started Jan 09'. Further down, there is a note about financial aid: 'Financial Aid is available for learners who cannot afford the fee. Learn more and apply.' On the right side of the main content area, there is a detailed description of the course under the heading 'About this course'. The text explains that the course focuses on reporting modern data analyses in a reproducible manner, allowing others to verify findings and build upon them. It highlights the increasing complexity of data analyses and the role of reproducibility in making them more useful. The course will focus on literate statistical analysis tools. Below this description is a 'Show less' button. Further down, there is a 'Created by' section indicating that the course is offered by Johns Hopkins University, with the university's logo (a crest with a book and a torch) and name. The entire page has a clean, modern design with a light grey background.

<https://www.coursera.org/learn/reproducible-research>

Best Practice Analytics – Reproducible Research



- Reproducible does not mean correct
- Your analysis/claims can be reproducible and can still be wrong
- Reproducibility is the only thing an analyst can guarantee about a study.
- Example: Thomas Piketty's book on 'Capital in the Twenty-First Century'.
All the data and analysis has been made available on the web
<http://piketty.pse.ens.fr/en/capital21c2>

A screenshot of a Financial Times article from May 23, 2014, at 7:00 pm. The headline is 'Piketty findings undercut by errors' by Chris Giles in London. The article includes social sharing options and a photo of Thomas Piketty. The URL in the screenshot is ft.com/globaleconomy.

FINANCIAL TIMES
ft.com/globaleconomy

Home UK World Companies Markets Global Economy Lex Comment
Economic Calendar Africa Americas Asia China EU India Middle East UK US Em

May 23, 2014 7:00 pm

Piketty findings undercut by errors

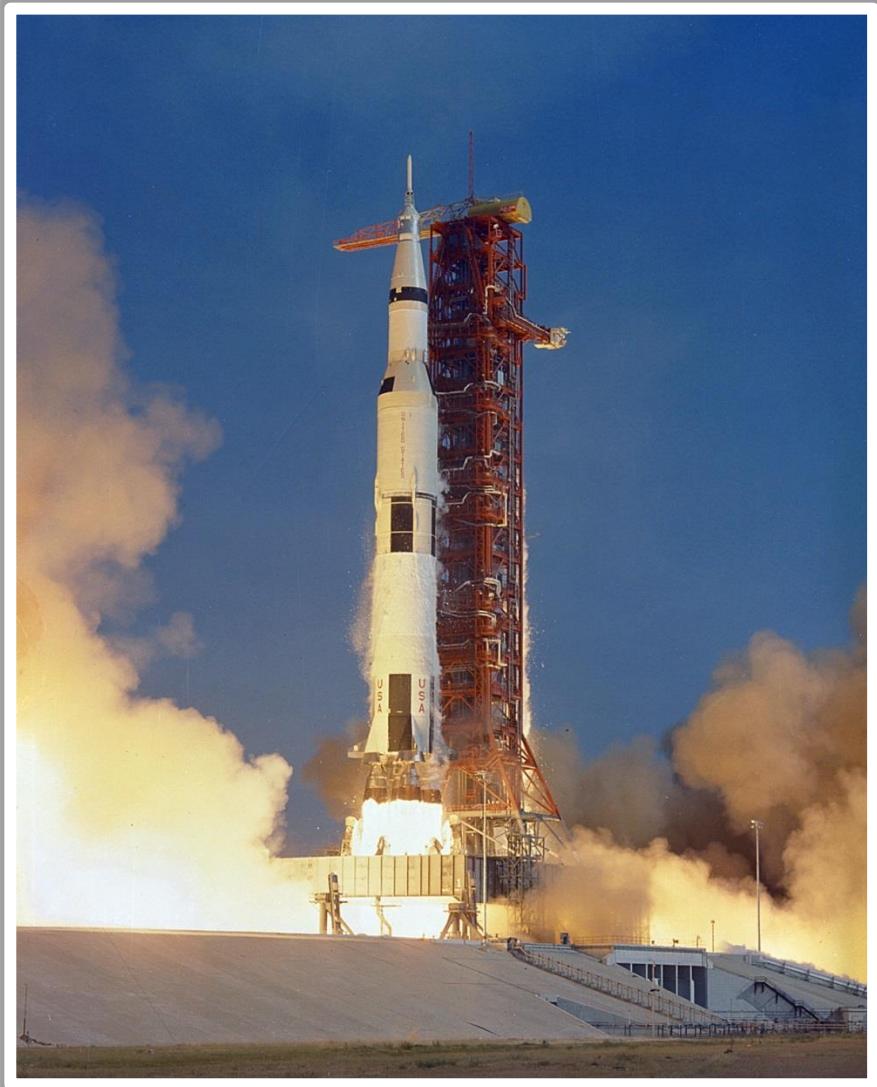
By Chris Giles in London

Share Author alerts Print Clip Comments

Economist and author Thomas Piketty

Thomas Piketty's book, 'Capital in the Twenty-First Century', has been the publishing sensation of the year. Its thesis of rising inequality tapped into the

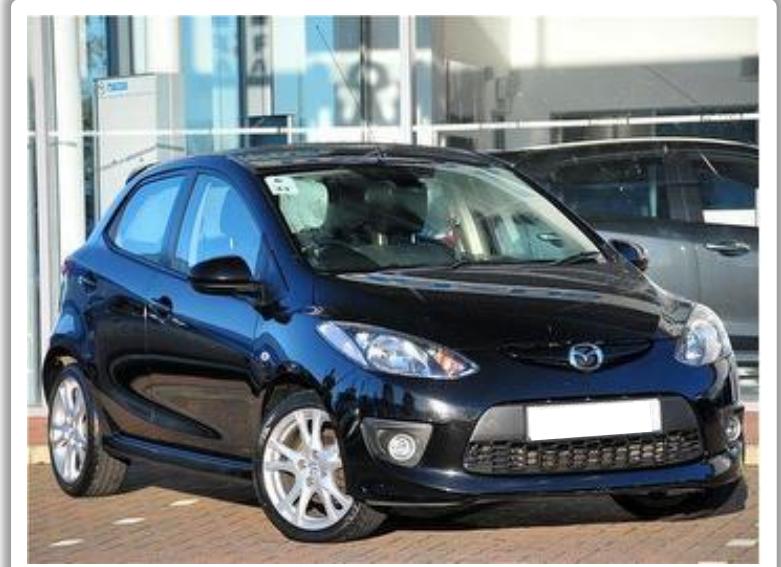
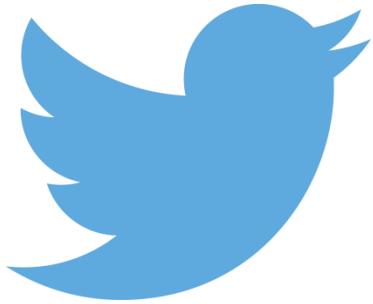
Big Data is transforming the economics of data processing



In **1980** storing and querying a year's worth of 147TB twitter data (if it existed) would have required a spend of **75%** of the **Apollo program** (\$38.4bn in inflation adjusted 1980 US Dollars).

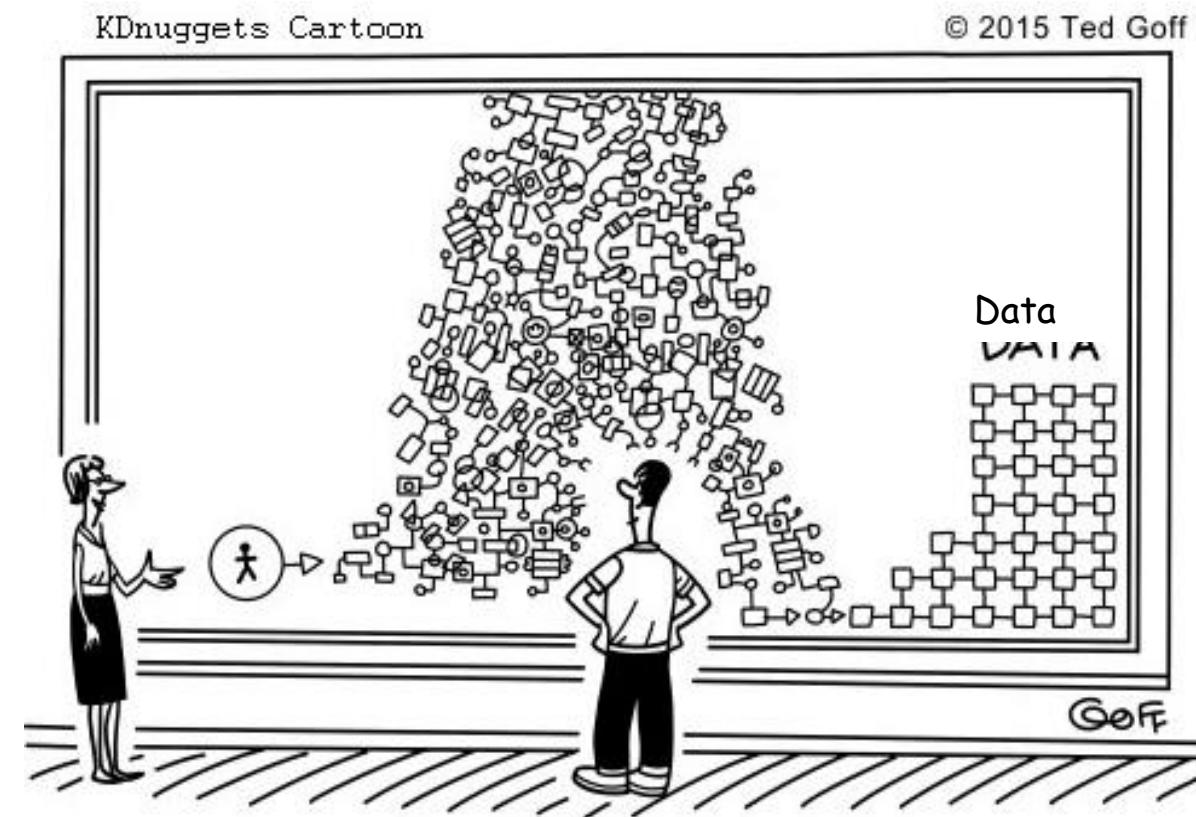
In **2014** it cost approximately the same as a small used car (**£6k**).

In **2021** a 150TB storage array (HP ProLiant SL4540 Gen 8 Storage Server, 50x3TB SAS) costs **£4k**.



Data Quality Issues in Enterprises

- Operational data schemas are not designed for analytics.
- Data is distributed across silos and access can be difficult (administrative and computational obstacles).
- Data inconsistencies make joining data across operational domains difficult and error prone.
- It won't get better (human nature, operational pressure, lack of business case). Actually, Big Data makes it worse.
- Effort in data preparation is and will remain typically 80%-90% of project effort.



"This is you, these are organisational and regulatory obstacles, and this is the operational data you want. Welcome to the Data Science Team!"

(Original at <http://www.kdnuggets.com/2015/03/cartoon-us-chief-data-scientist-challenge.html>)

THE DATA SCIENCE HIERARCHY OF NEEDS

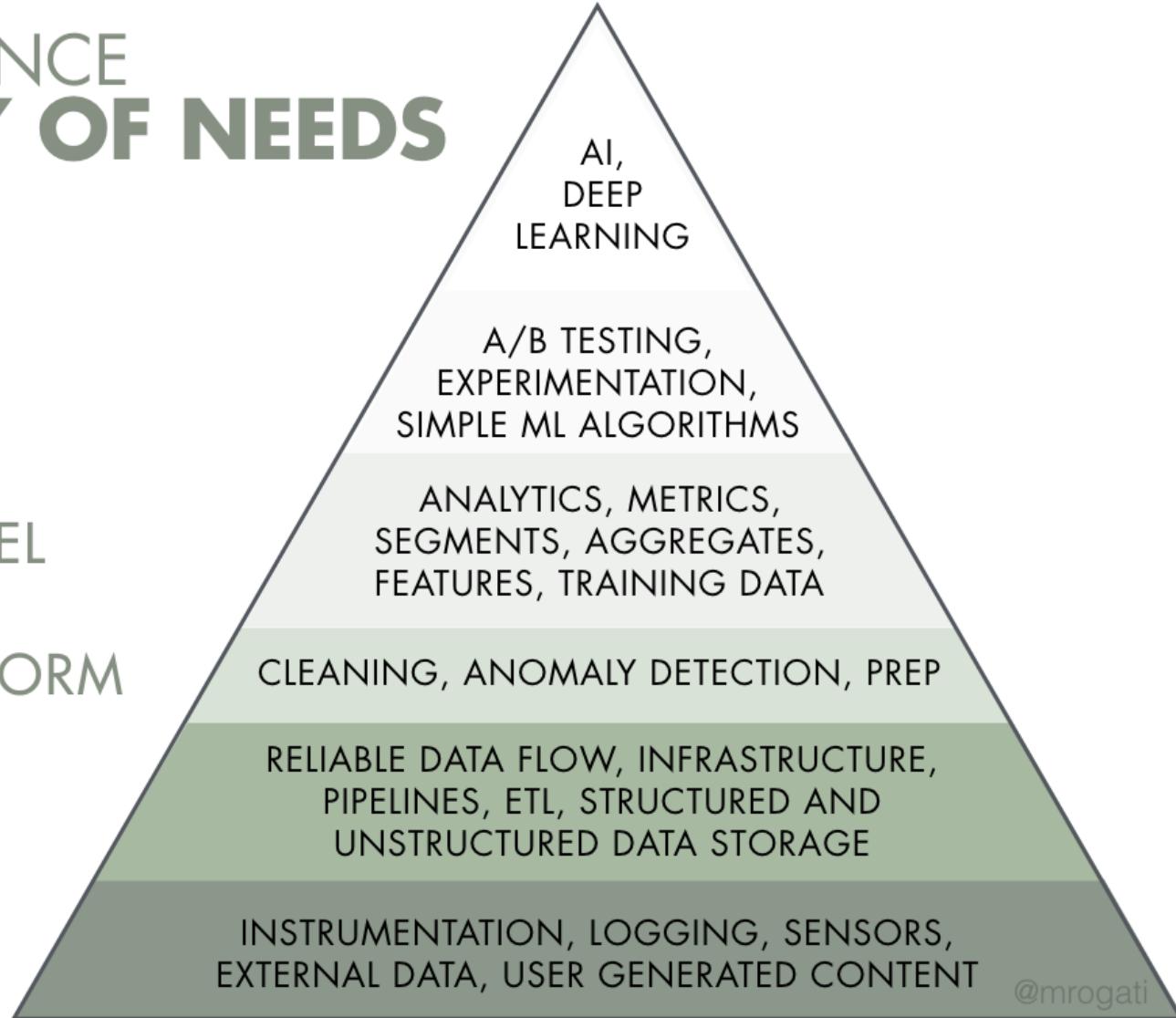
LEARN/OPTIMIZE

AGGREGATE/LABEL

EXPLORE/TRANSFORM

MOVE/STORE

COLLECT



Monica Rogati: The AI Pyramid of Needs. Hacker-noon blog post, 1 Aug 2017
(<https://hacker-noon.com/the-ai-hierarchy-of-needs-18f111fcc007>, accessed 19/04/2018).

Perception Problem about Machine Learning

The AI & Machine Learning Office



This is where you would like to work

The Data Mine

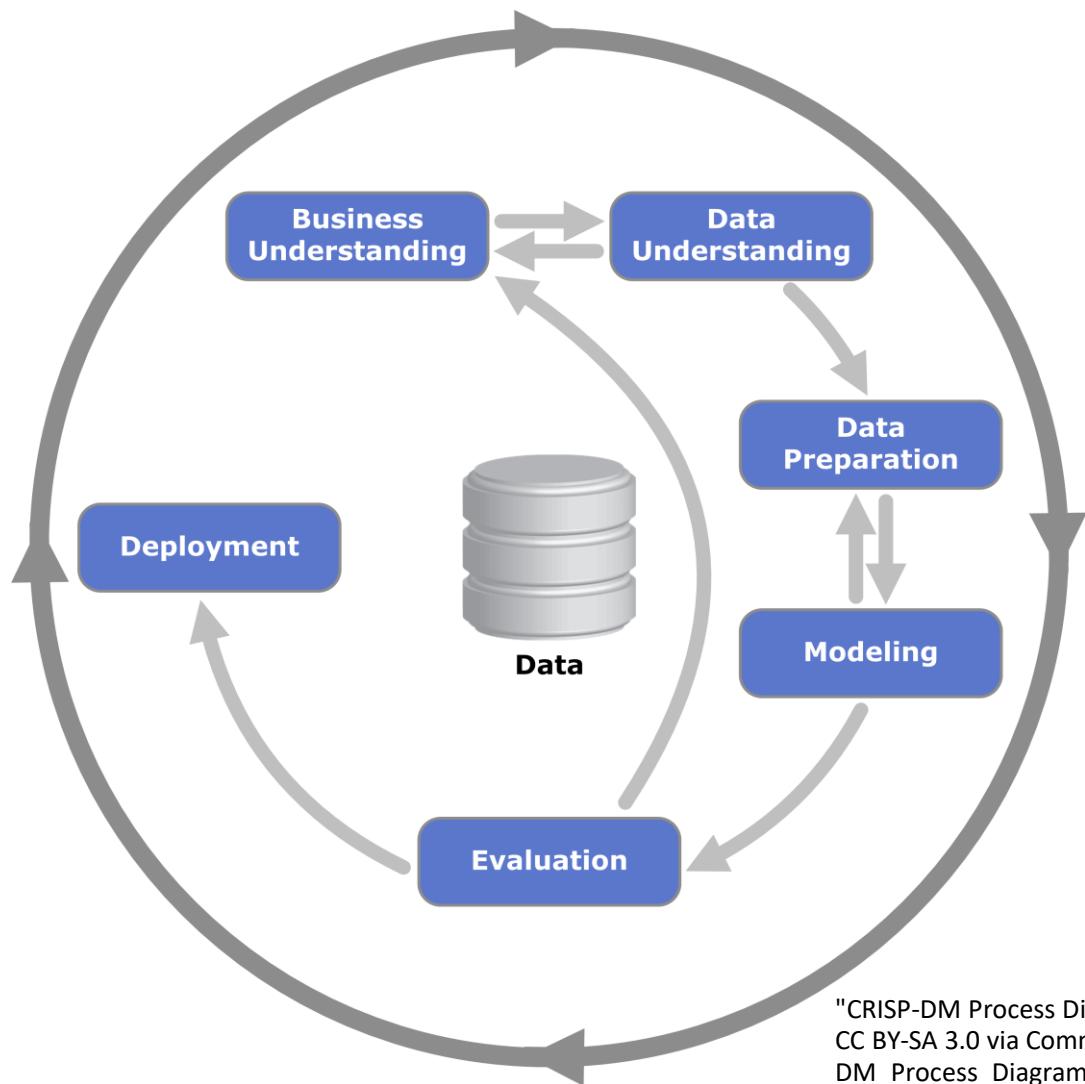


This is where you will spend most of your time

Data Science: From Cottage Industry to Engineering and Automation



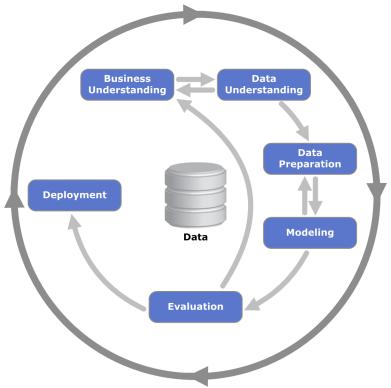
The Process of Data Science



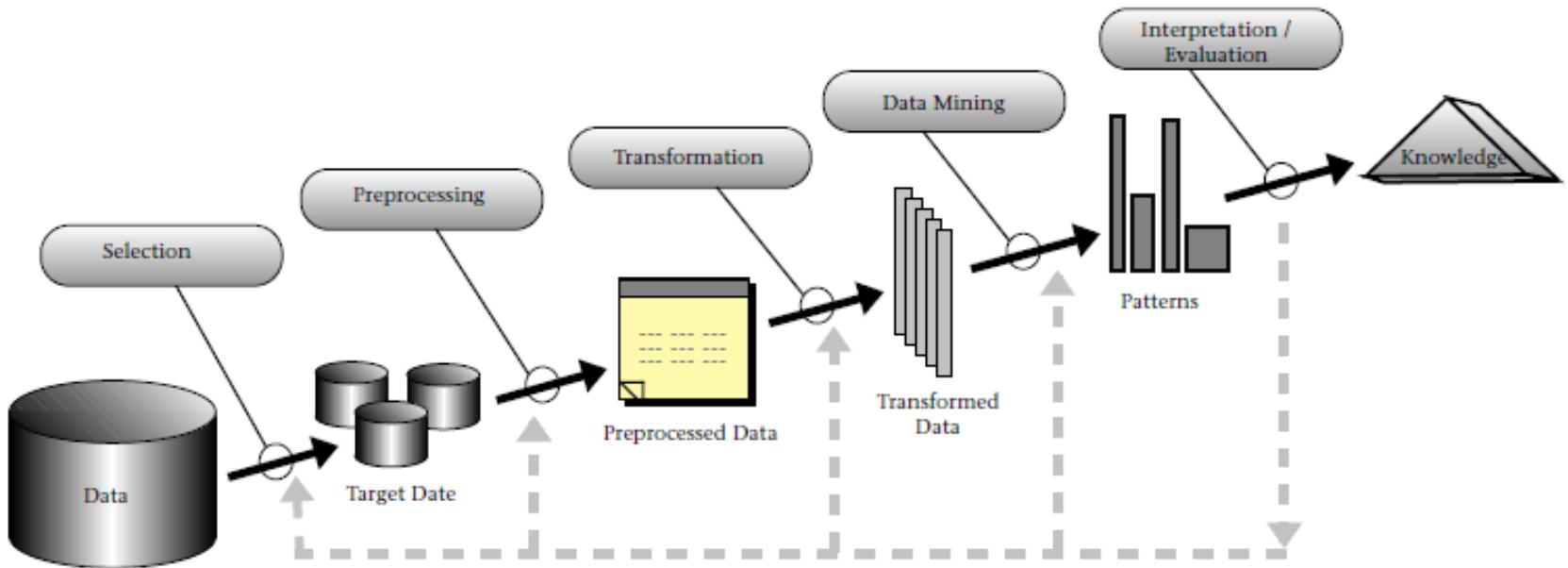
Cross Industry Standard
Process for Data Mining

"CRISP-DM Process Diagram" by Kenneth Jensen - Own work. Licensed under CC BY-SA 3.0 via Commons - [https://commons.wikimedia.org/wiki/File:CRISP-DM_Process_Diagram.png](https://commons.wikimedia.org/wiki/File:CRISP-DM_Process_Diagram.png#/media/File:CRISP-DM_Process_Diagram.png)

The Process of Data Science

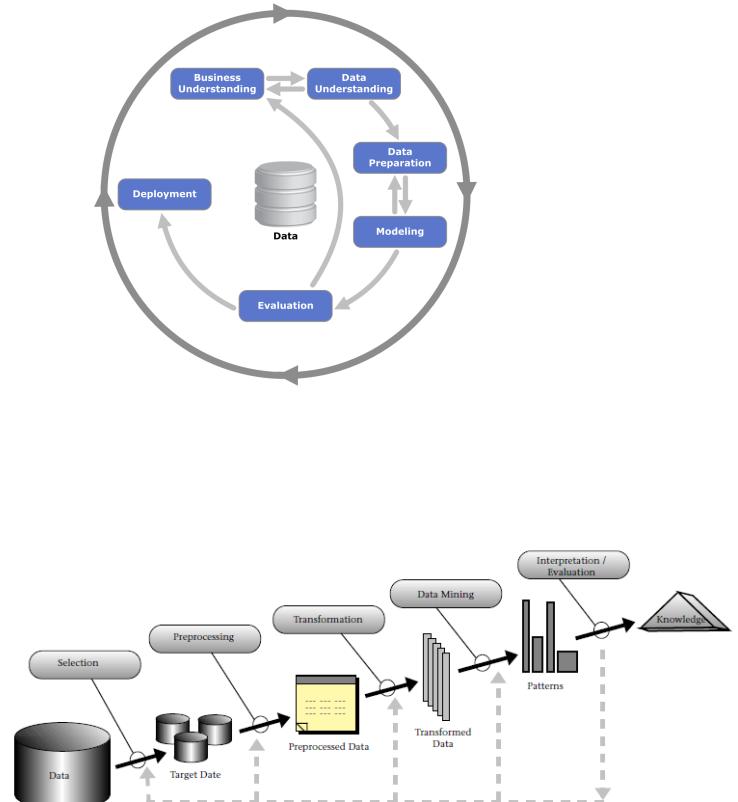


Steps that compose the KDD Process

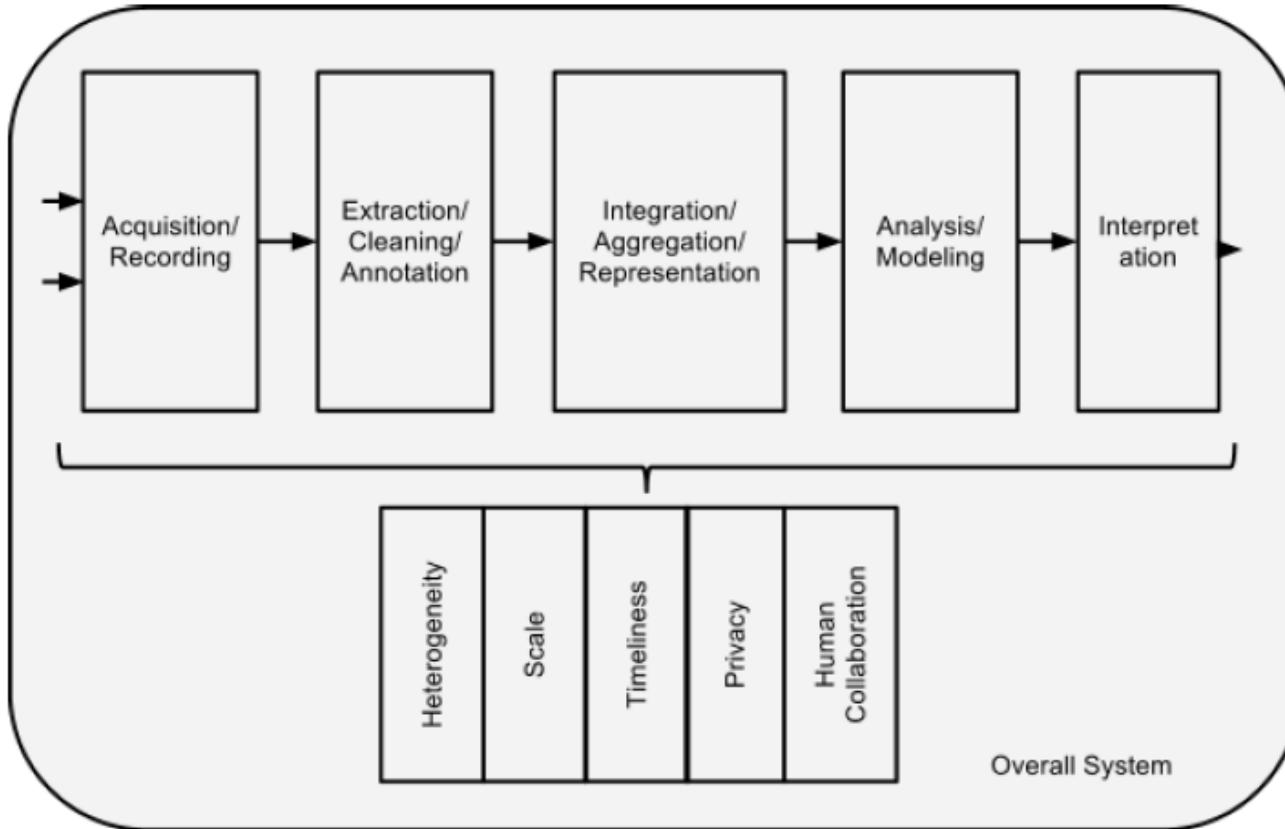


U. Fayyad, G. P.-Shapiro, and P. Smyth. From data mining to knowledge discovery in databases. AI Magazine, 17(3):37-54, Fall 1996

The Process of Data Science

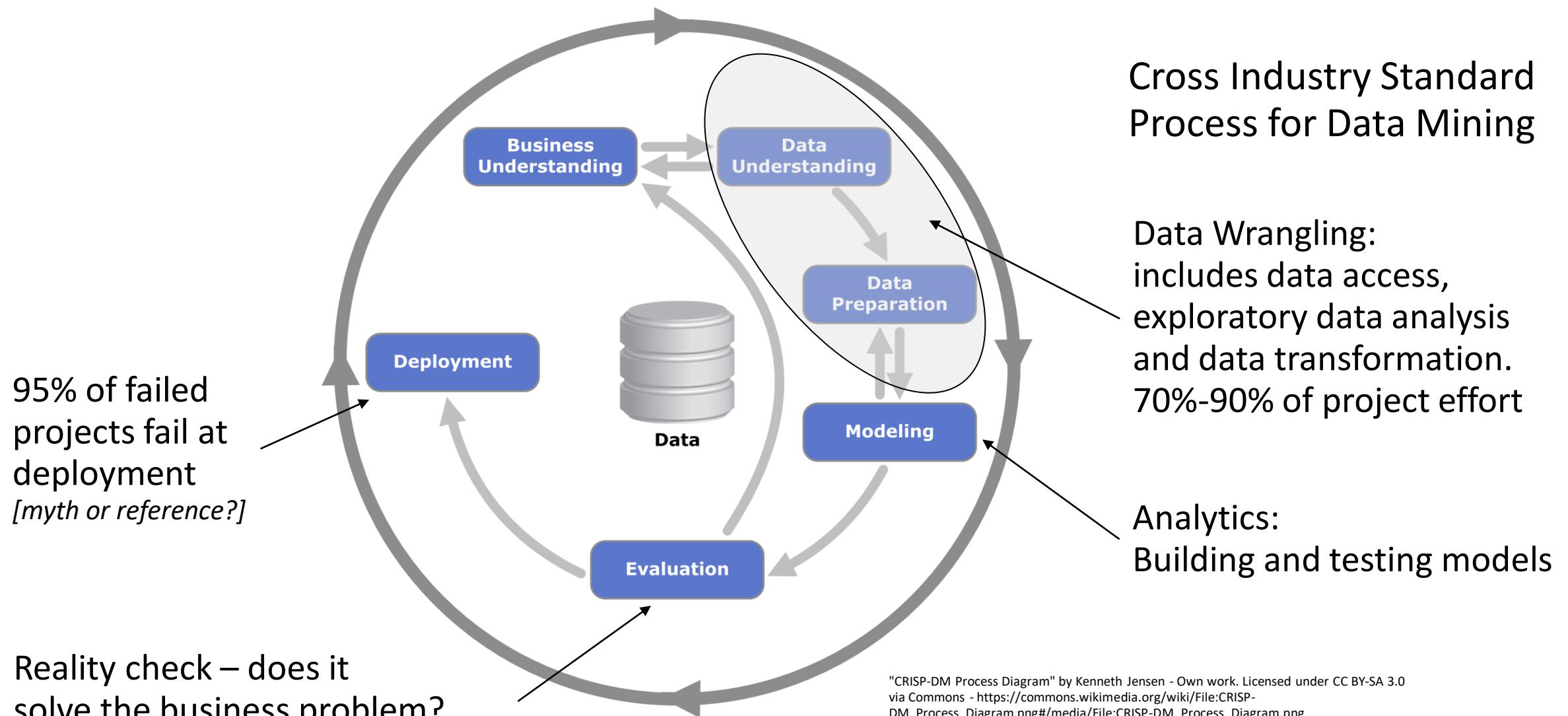


Big Data Analysis Pipeline



Challenges and Opportunities with Big Data. Computing Community Consortium Big Data Whitepaper:
<http://cra.org/ccc/wp-content/uploads/sites/2/2015/05/bigdatawhitepaper.pdf>.

The Process of Data Science – Let's use this one



"CRISP-DM Process Diagram" by Kenneth Jensen - Own work. Licensed under CC BY-SA 3.0 via Commons - [https://commons.wikimedia.org/wiki/File:CRISP-DM_Process_Diagram.png](https://commons.wikimedia.org/wiki/File:CRISP-DM_Process_Diagram.png#/media/File:CRISP-DM_Process_Diagram.png)

How to Run a Data Analysis Project

Governance has similarities with software development projects

Requirements

- Define the scope of the analysis
- Identify data sources

Provenance

- Where does the data come from, what is the data quality?
- What analysis methods and tools have been used?

Documentation

- What has been done to the data (pre-processing, variable selection, ...)?
- How has the analysis been carried out, what models have been produced, what parameters have been selected, what were the unsuccessful attempts? ...
- What does the analysis outcome mean?

Test

- What tests have been carried out to validate the analysis results?

Reproducibility

- Is there versioning of data and analysis methods available?
- For how long will the data and the analysis software be available? Where is all of it?

Policies and Risk Management

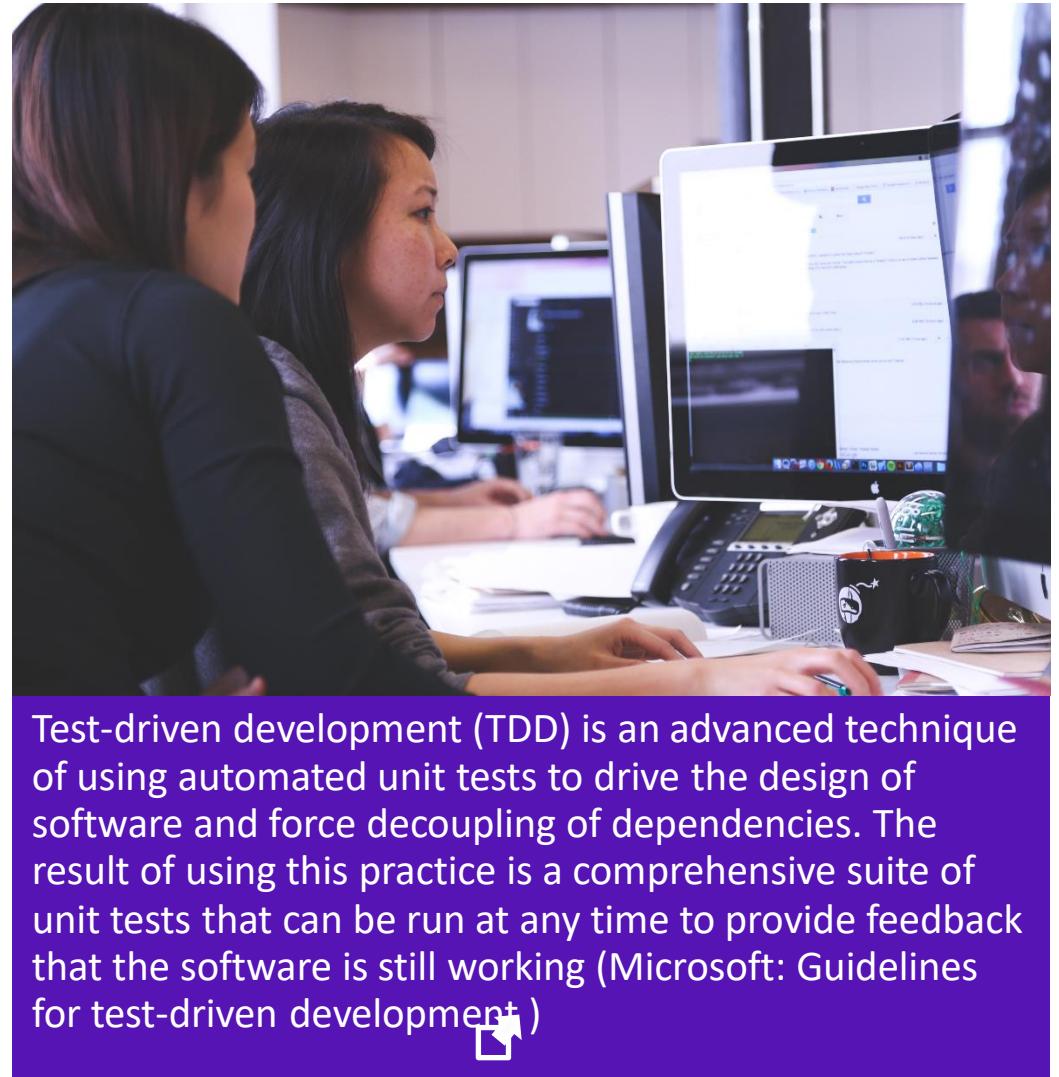
- Who can access data and models?

Problem: There is no agreed governance standard.
(Compare software quality standard ISO/IEC 9126
https://en.wikipedia.org/wiki/ISO/IEC_9126)

Test Driven Analytics (TDA) – Learn from Software Development

How do you make sure that your analysis is correct?

- Is your data any good?
- Have you validated your model?
- Do decisions taken have the expected business impact?



Test-driven development (TDD) is an advanced technique of using automated unit tests to drive the design of software and force decoupling of dependencies. The result of using this practice is a comprehensive suite of unit tests that can be run at any time to provide feedback that the software is still working (Microsoft: Guidelines for test-driven development)

“Machine learning is an approach to making repeated decisions that involves algorithmically finding patterns in data and using these to make recipes (models) that deal correctly with brand new data.”

(Cassie Kozyrkov: Making Friends with Machine Learning)

Be warned:

Machine Learning scales stupid!

Or

With automation you can
make more mistakes
in a shorter amount of time.



ML is the ultimate GIGO

The world represented by your data is the only world you can expect to succeed in.

There is no way this
goes past my well-
designed input parser



Source: https://muppet.fandom.com/wiki/Sam_the_Eagle

Software

Machine Learning

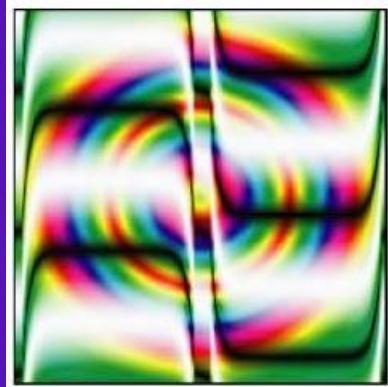
Best Practice Analytics (Detlef Nauck, BT)



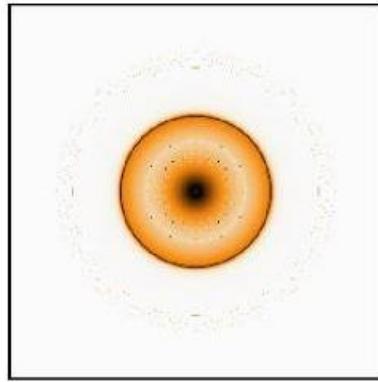
Source: https://muppet.fandom.com/wiki/Oscar_the_Grouch



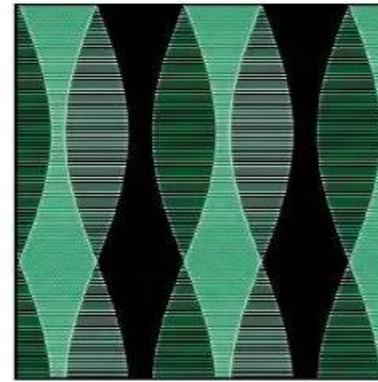
Garbage-in-Garbage-out: an AI model accepts anything as input and will produce an output



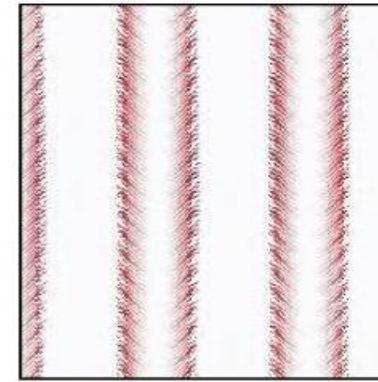
Pinwheel



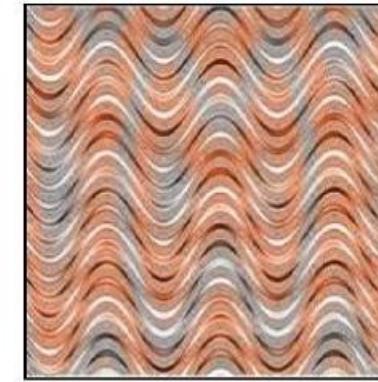
Bagel



Paddle



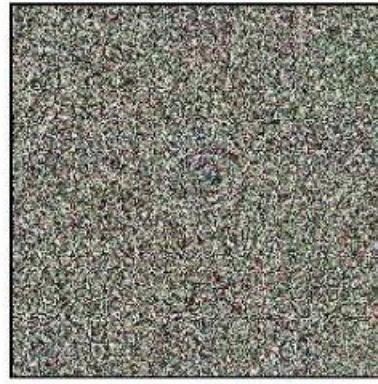
Baseball



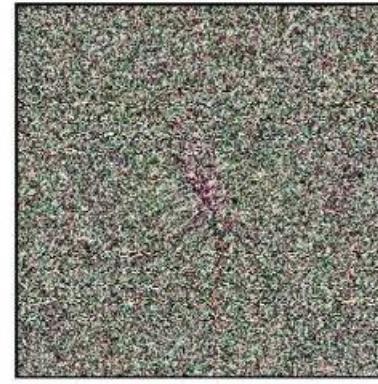
Tile roof



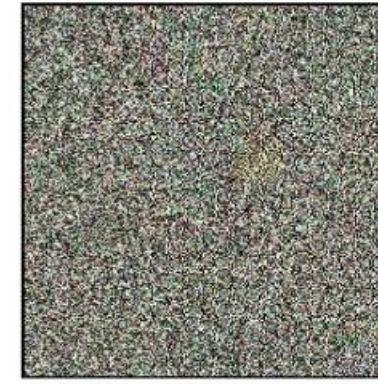
Armadillo



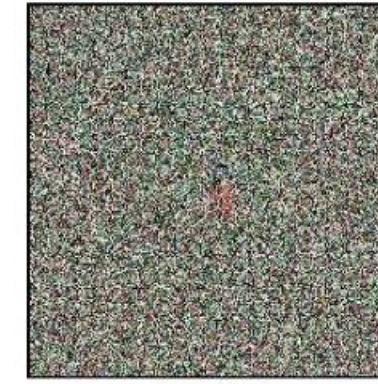
Bubble



Centipede



Jackfruit

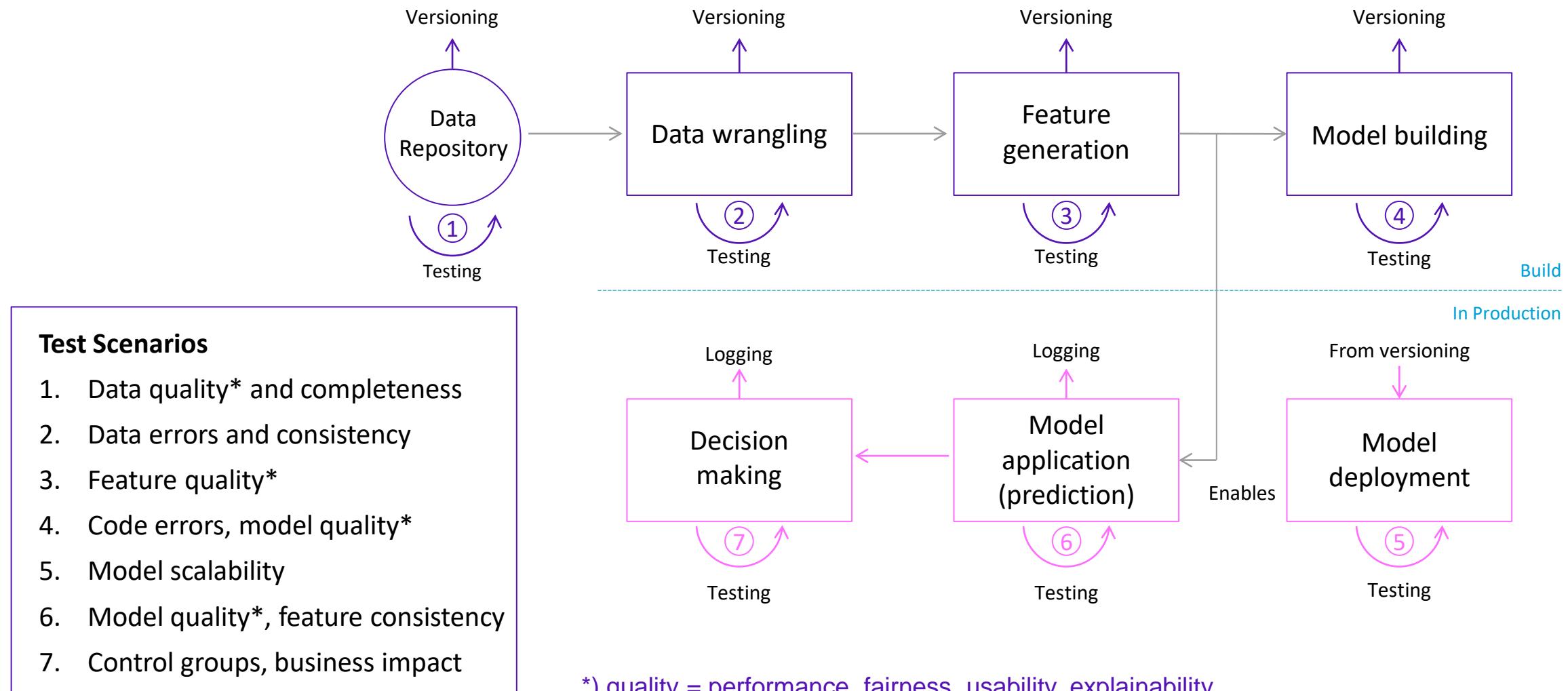


Robin

Zhenglong Zhou, Chaz Firestone: Humans can decipher adversarial images. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6430776/>

Model Factories

Best Practice for AI, ML and Data Science Workflows with Integrated Continuous Testing



Model Factories – Automation, Governance, Reproducibility



Not a single tool but a
highly automated production line.

Combining the tools that get the job done.

Potentially different tools in different cloud
and on-premise environments.

Overlay of

- Versioning (e.g. Git, ...)
- Testing (e.g. Selenium, ...)
- Orchestration (e.g. Jenkins, ...)
- Reporting (e.g. Shiny, Dash, ...)
- Management (mlflow, Kubeflow, ...)
- Governance (...)

Model Factories – What Can be Automated?

- Relatively Straightforward (do!)

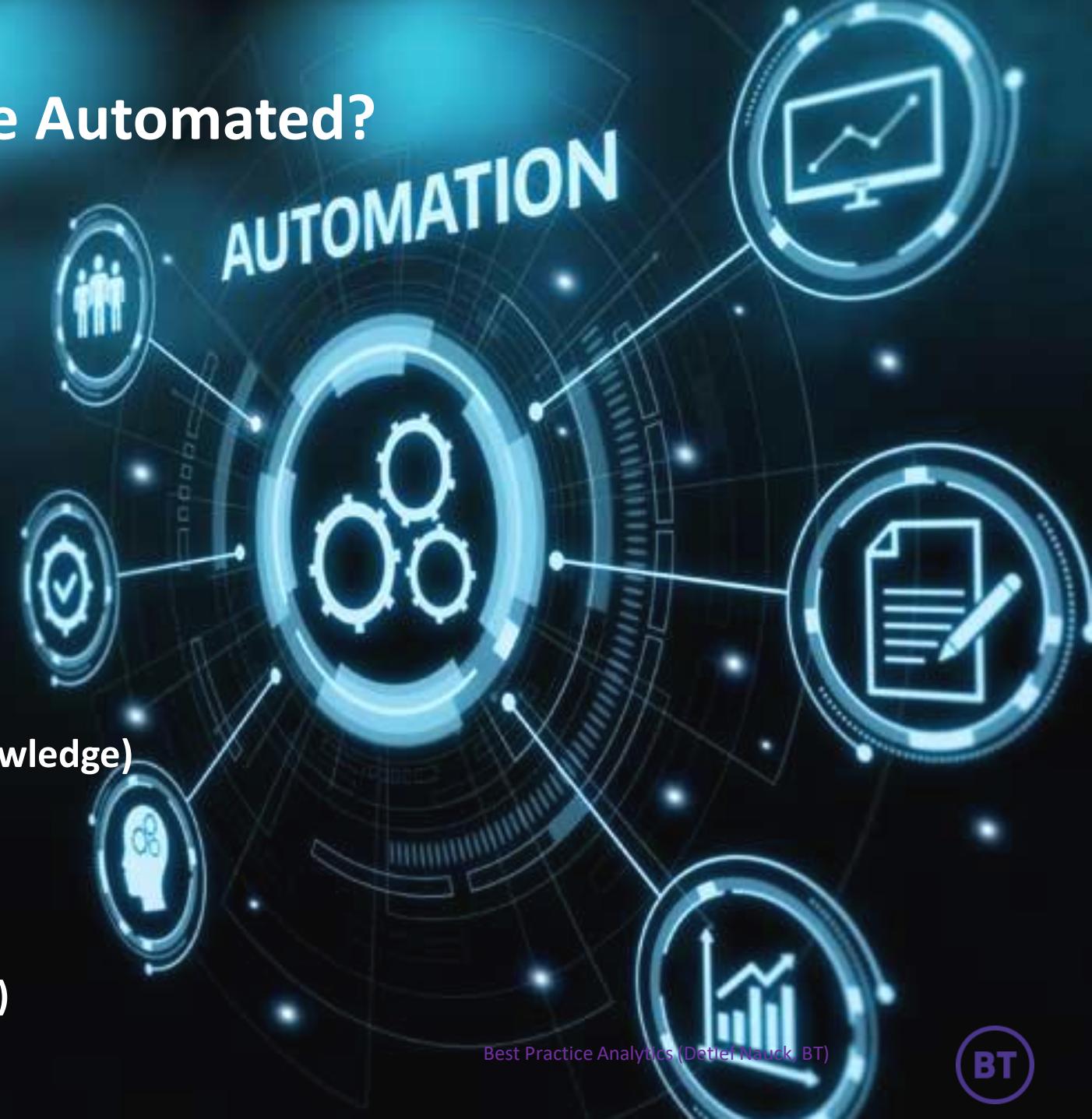
- Data pipelines
- Model build and test
- Deployment
- In-life monitoring, i.e. decision test
- Reporting

- More Difficult (invest!)

- Data wrangling (needs tools)
- Data quality monitoring (needs domain knowledge)

- Hard (educate!)

- Feature crafting, bias/fairness evaluation
(needs data science and domain knowledge)

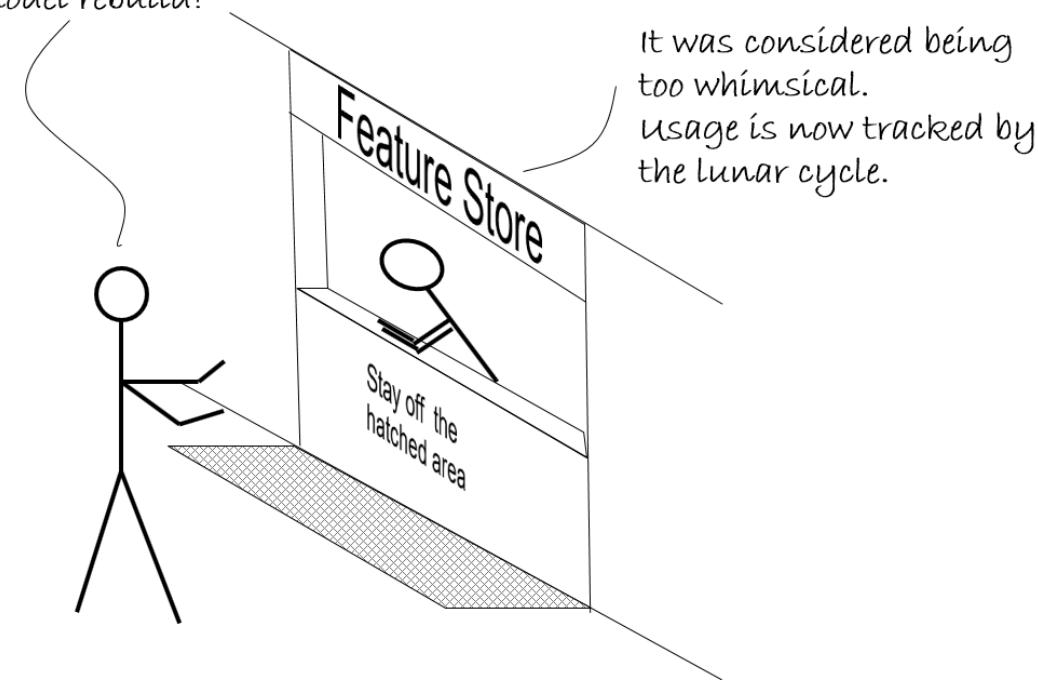


Model Factory Components: Feature Store

- Sharing features across models (accountability)
- Track feature quality (testing)
- Request feature values for a particular time
- Create, edit and branch features (versioning)
- Leverage community knowledge

Feature stores still have low maturity and limited capabilities, but cloud providers are working on them.

What do you mean by
the feature `Quarterly_usage`
has been withdrawn?
I need it for my model rebuild!



Model Factory Components: Model Registry

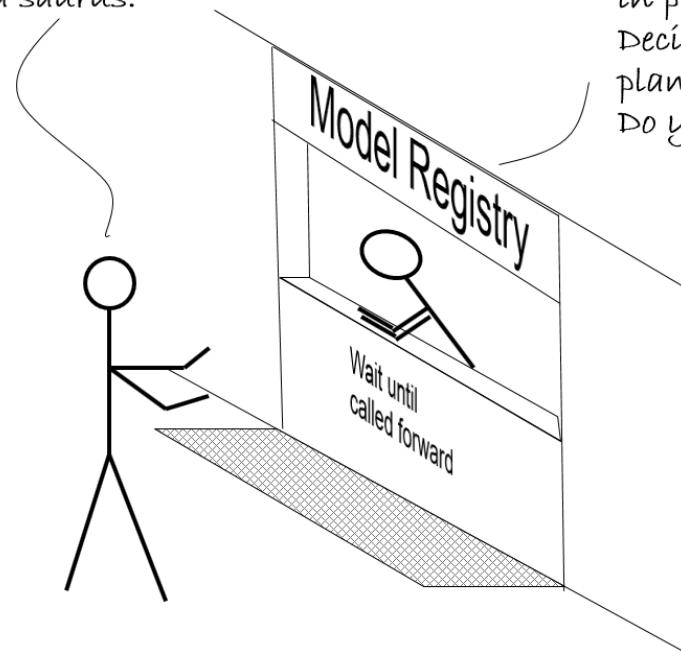
- Tracking models throughout their lifecycle
- Managing auto-deployment and model rebuild
- Run champion/challenger models
- Track decision making and business value
- Provides hooks into continuous testing

Several options available with different capabilities and objectives (e.g. Kubeflow, MLflow, Verta, SageMaker Model Registry).

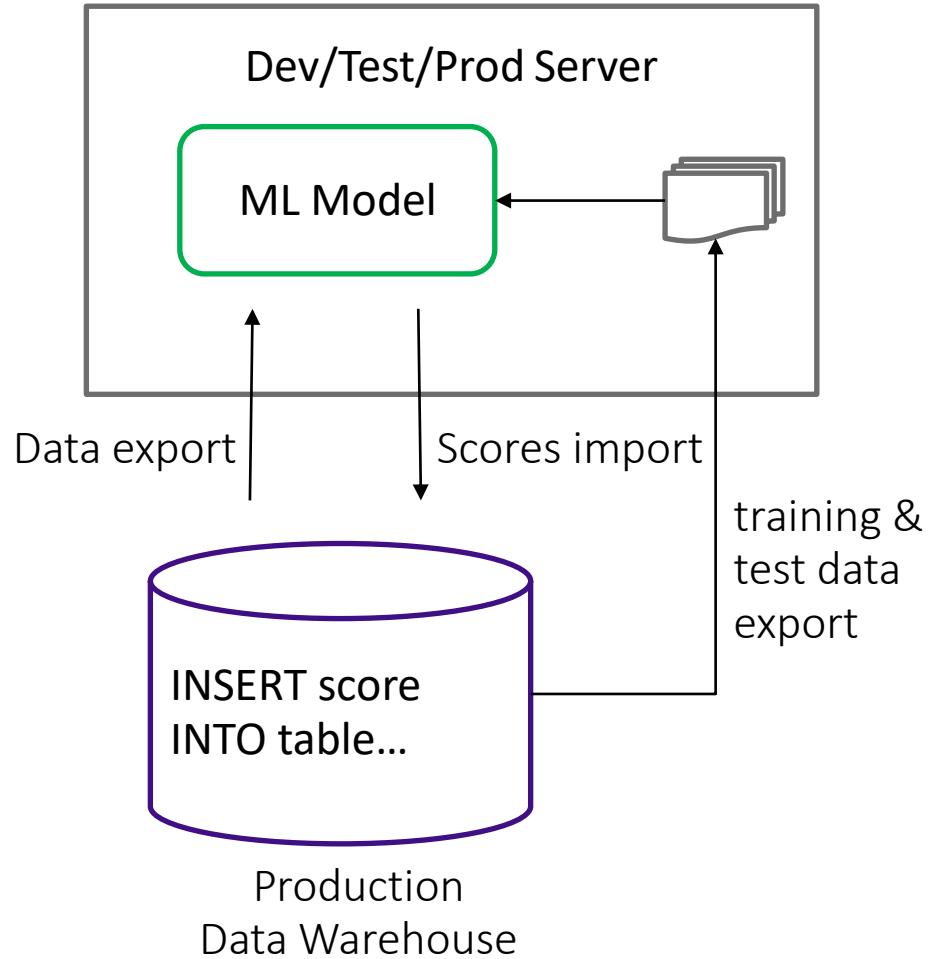
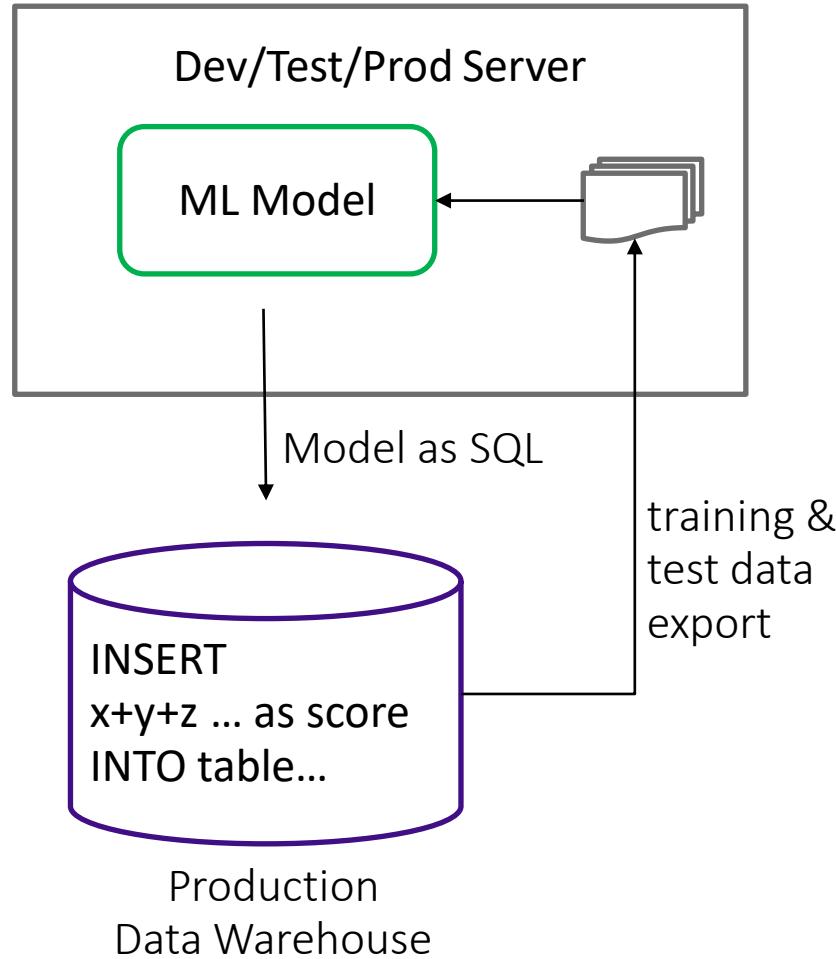
Developing into model pipeline/workflow managers.

I need to know which decisions we made using XGBoost model XGB0815. We found out it was trained on the data saurus.

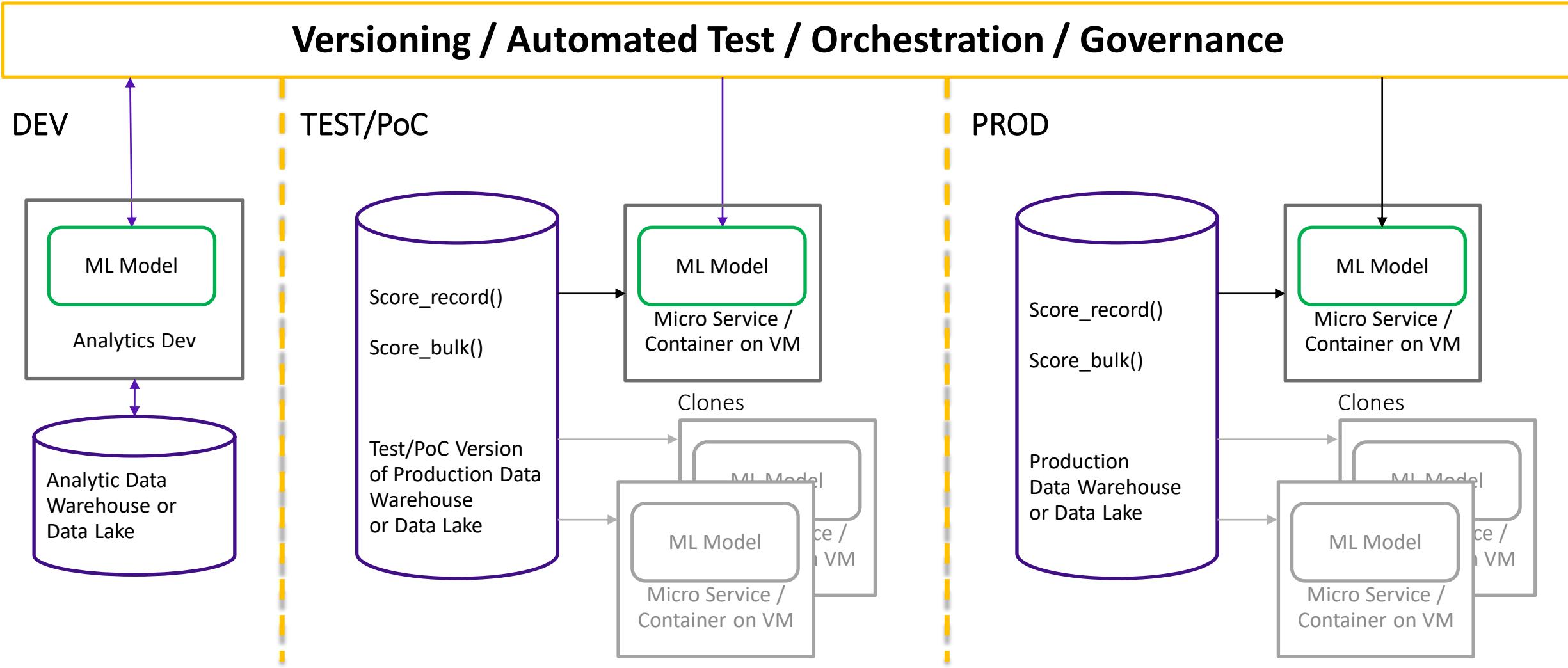
We now are running Model Registry 0.01 in production. Decision tracking is only planned for release 0.02. Do you want to be a beta tester?



Typical Use of ML Models – Lack of Efficiency, Governance & Rigor



Better Model: Learn from Software Engineering



AI Governance – Manage Risks Across the AI Lifecycle

- Automated decision making – no human involved
- Statistical machine learning – can't foresee all possible outputs
- Training data – can't be certain about quality, completeness, errors, bias, ...
- Scale of impact - AI amplifies risks in
 - Fairness (Bias)
 - Transparency
 - Reliability & Safety
 - Privacy & Security
 - Inclusivity
 - Accountability



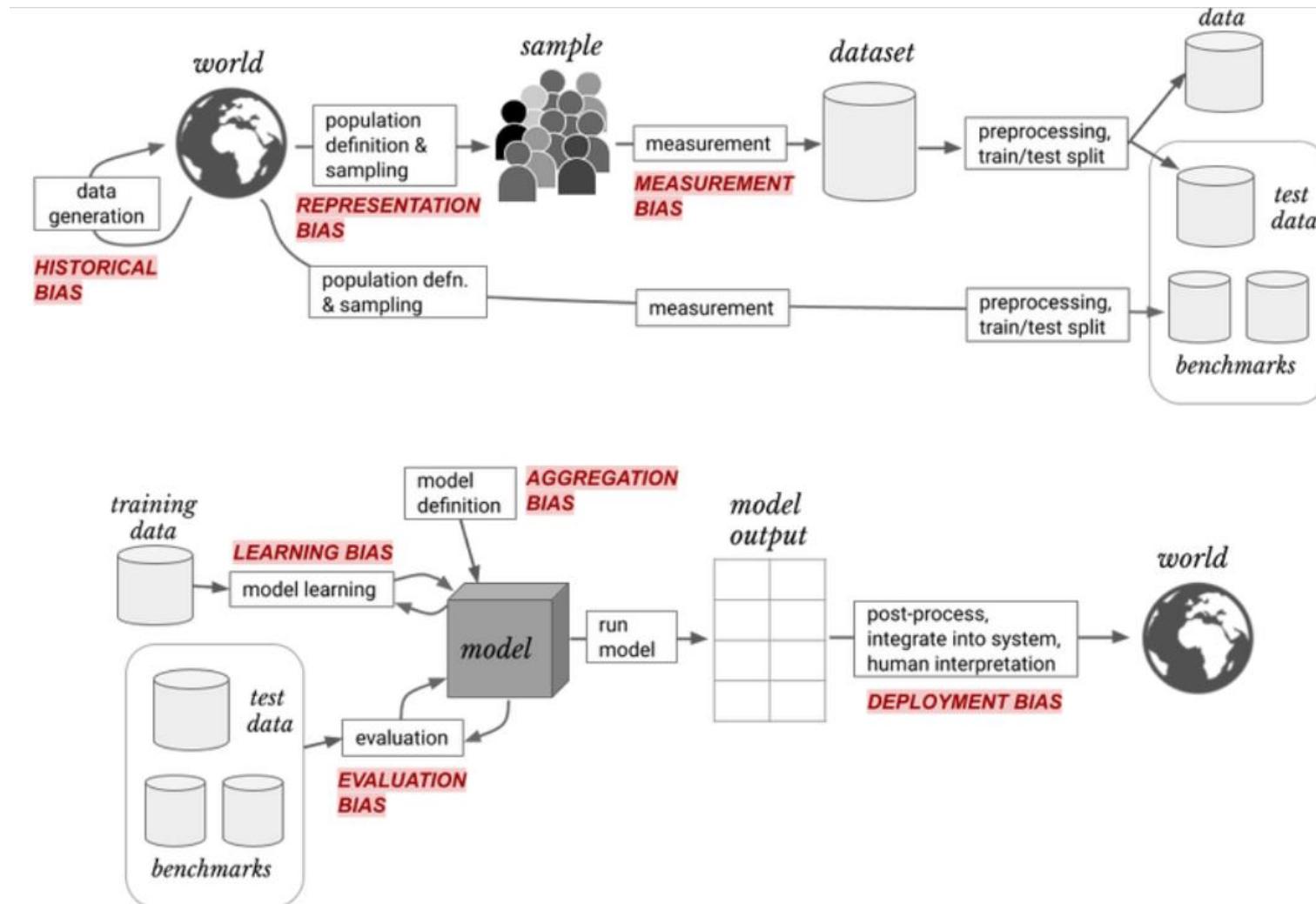
<https://www.theguardian.com/technology/2018/aug/29/coding-algorithms-frankenalgos-program-danger>



IBM AI Fairness 360 Open Source Toolkit
(<https://aif360.mybluemix.net/>)

Best Practice Analytics (Detlef Nauck, BT)

Sources of Harm in the Machine Learning Life Cycle



From: Harini Suresh and John Guttag: Understanding Potential Sources of Harm throughout the Machine Learning Life Cycle
<https://mit-serc.pubpub.org/pub/potential-sources-of-harm-throughout-the-machine-learning-life-cycle/release/2>

What is an ML model and how should it be managed?

- **Code?**

It processes data and computes an output.

- **Data?**

It is mainly defined by its parameters.

- **Code & Data?**

It is an artefact created through a learning algorithm (code) from examples (data) resulting in a parameter configuration (data) that determines how to compute (code) new outputs.

- **Data Product View**

How to do performance/QoE/usage monitoring? How to provide mitigation/insurance for wrong decisions?

From Model (Data Product) Build to Deployment and Beyond

Build (Development)

- Track data, metrics, parameters, and artefacts (features & models) as part of experiments
- Package models and reproducible ML projects (includes software environment)

Deploy (Commission)

- Deploy packaged models to batch or real-time serving platforms or old school to database
(on Azure, Amazon, GCP, ... as VM, Kubernetes cluster, docker container, microservice, serverless, ..., or scheduled DB procedure, ...)

Operate

- Register and track models through their lifecycle
- Monitor data and features processed by the model
- Monitor models in production (record every decision they make, who uses them for what purpose, ...)

Retire (Decommission)

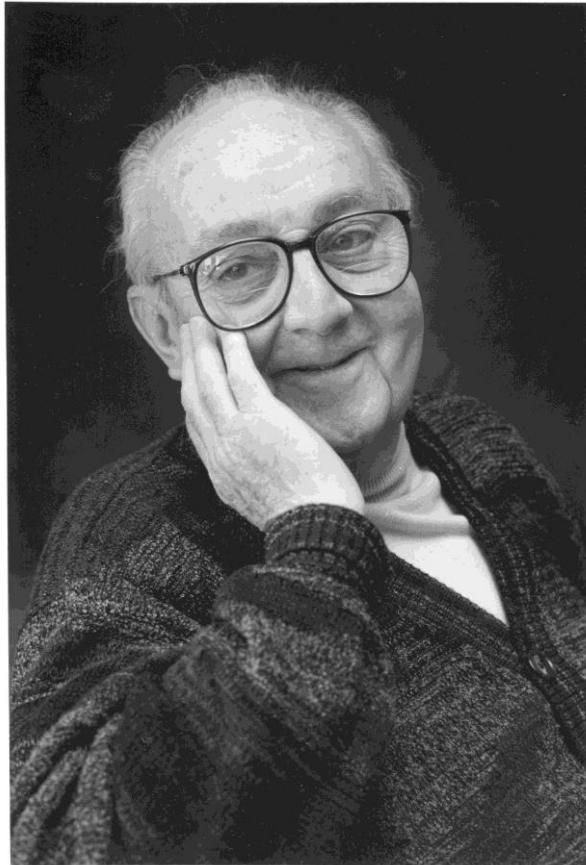
- Archive models and their documented usage



Occam's Razor



*In science
simpler theories
are preferable to
more complex
ones because
they are more
testable*



George Edward Pelham Box
(18 October 1919 – 28 March 2013)
British statistician

*All models are wrong,
but some are useful.*

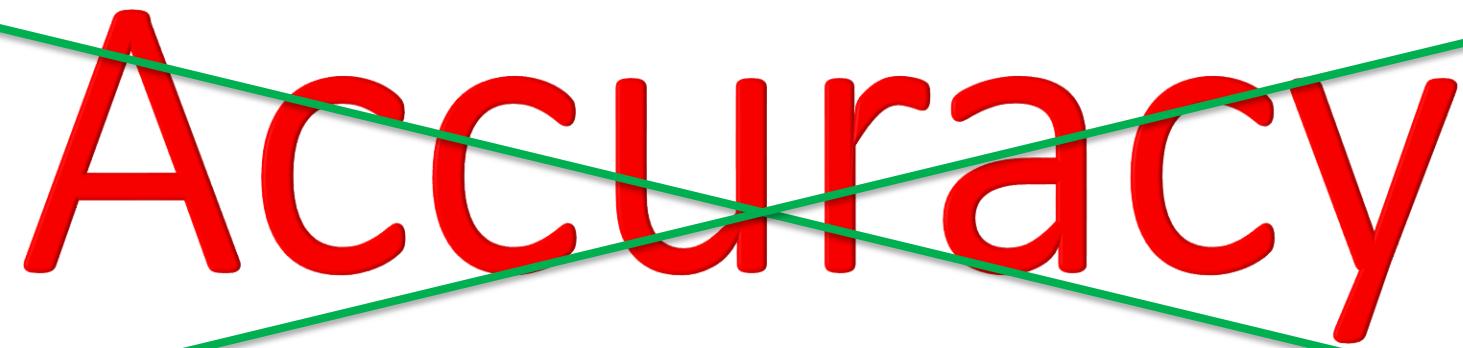
George E.P. Box, 1978

https://en.wikipedia.org/wiki/All_models_are_wrong

Since all models are wrong the scientist cannot obtain a "correct" one by excessive elaboration. On the contrary following William of Occam he should seek an economical description of natural phenomena. Just as the ability to devise simple but evocative models is the signature of the great scientist so overelaboration and overparameterization is often the mark of mediocrity.

George E.P. Box, 1976

The Most Misused Term in Data Science, AI & Machine Learning



A large red word "Accuracy" is crossed out by two green lines forming an X.

Avoid using it!

The Accuracy of a Classifier (or the Base Rate Fallacy)

- Taken from the book “The Drunkards Walk: How Randomness Rules Our Lives” by Leonard Mlodinow.
- In 1989, the author’s application for life insurance was rejected because he tested positive for Aids. His doctor told him he had a 999 out of 1000 chance to be “dead in a decade”.
- The author is still around, so what happened? Was he just really lucky? How did his doctor arrive at those odds?

Some background information

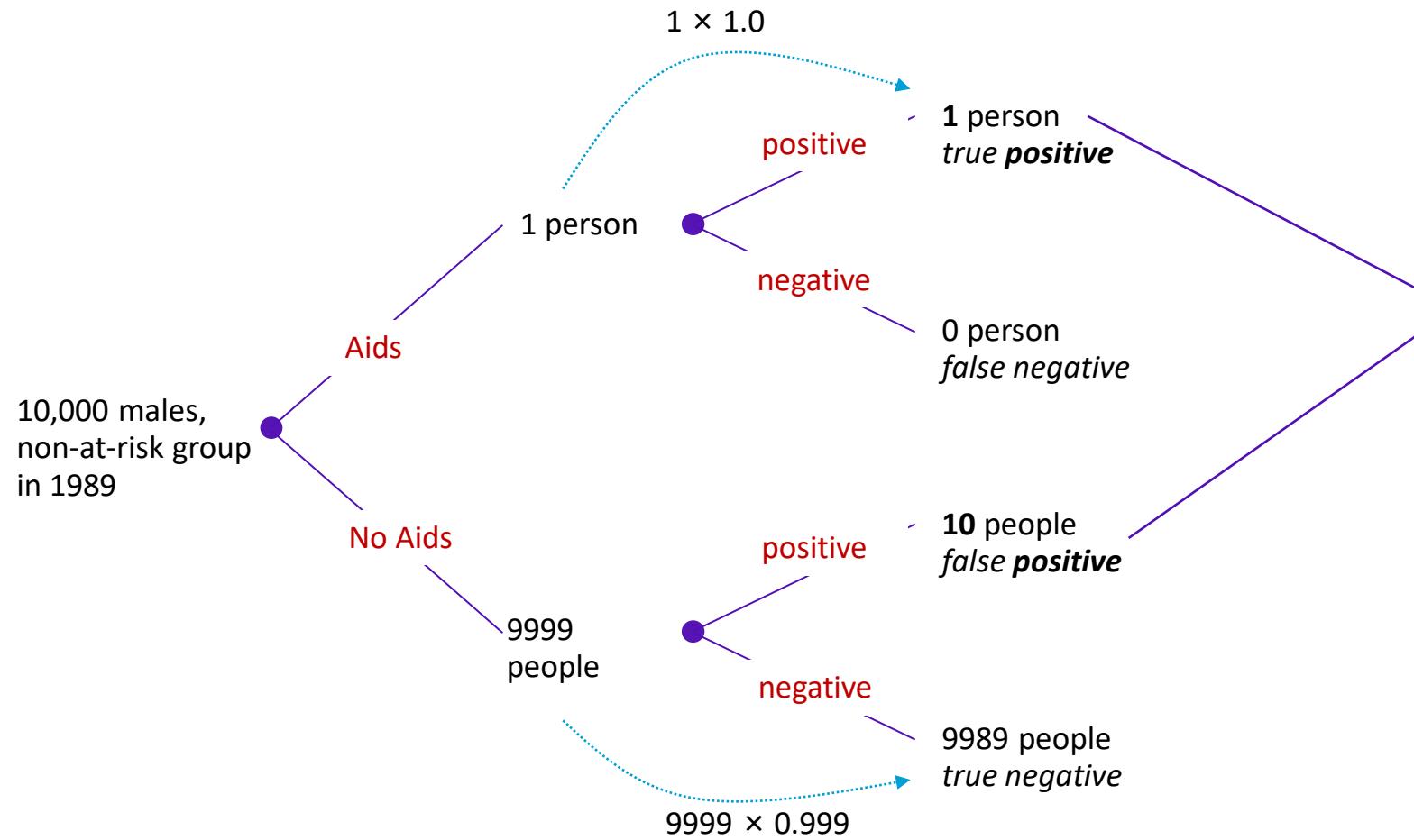
- In 1989, 1 in 10,000 male Americans from a non-at-risk group were infected with Aids (Centre for Disease Control and Prevention)
- The test produced a *false positive* result in 1 out 1000 tests (i.e. saying the patient has the Aids virus when they do not).
- The test has a *false negative* rate of near 0 (i.e. missing an infection when it is indeed present)

| | | Test says | |
|-------------|---------|--------------|----------------|
| | | Aids | No Aids |
| Patient has | Aids | TP=1/10,000 | FN=0/10,000 |
| | No Aids | FP=10/10,000 | TN=9989/10,000 |

So what went on?

- The doctor mistook the *false positive rate* ($fpr = 1/1000$) for the chance that the test was wrong and that M. was in fact healthy. He computed $1 - 1/1000 = 999/1000$ as M.'s chance of having Aids. (Since there are no false negatives in this case this is also the test accuracy).
- This is what he should have computed:
- Assume we test 10,000 people from a non-at-risk group.
- We will find 1 true positive and 10 false positives, i.e. 11 positives
- The other 9989 patients will test as true negatives.
- The real question to ask is: “What are the chances M. has Aids if the test result is positive”?
- The answer: only 1 in 11.
- It turned out the test was fooled by certain markers that were present although the virus was not

The Base Rate Fallacy Illustrated



Aids base rate 1 per 10,000
Test Sensitivity 100%
Test Specificity 99.9%

1+10 people test *positive*

But...
only 1 has Aids

So chance of Aids given a positive test is

$1/11 = 9.1\%$

The Base Rate Fallacy: Avoid It by Using Bayes Rule

$$\text{TP Rate} = \frac{\text{TP}}{\text{TP} + \text{FN}}$$

$$\text{Base Rate} = \frac{(\text{TP} + \text{FN})}{N}$$

$$P(\text{being ill|positive test}) = \frac{P(\text{positive test|being ill}) P(\text{being ill})}{P(\text{positive test})}$$
$$(TP + FP) / N$$

$$P(\text{being ill|positive test}) = \frac{1.0 \cdot 0.0001}{0.0011} = 0.091$$
$$\text{Precision} = \frac{\text{TP}}{\text{TP} + \text{FP}}$$

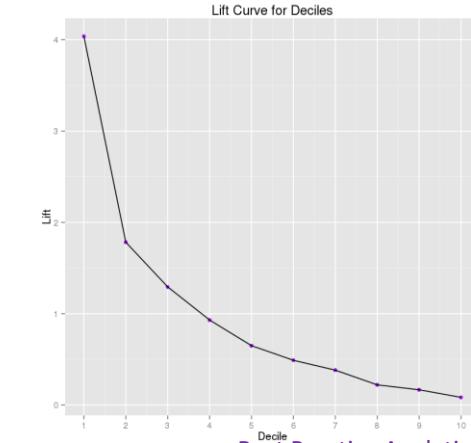
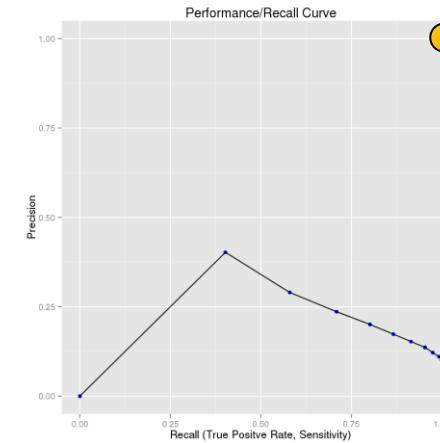
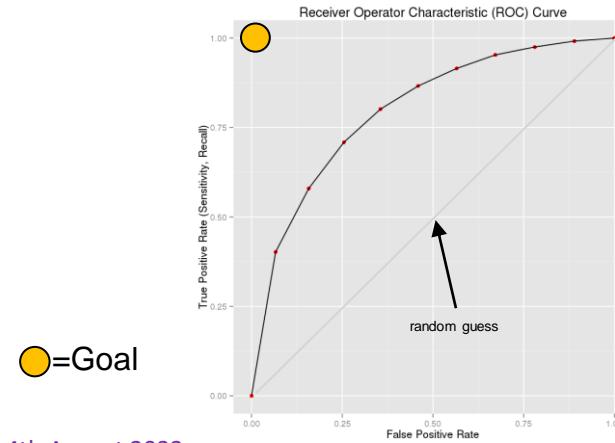
Bookmark: https://en.wikipedia.org/wiki/Confusion_matrix

Understanding if a Predictive Model (Classifier) is Useful

- Just quoting the accuracy of a model can be misleading especially in cases where the data is extremely skewed and the target class is rare (e.g. crime, churn, fraud, faults, ...).

Example: if the churn probability is 1% then a model that classifies everyone as non-churner is 99% correct but 100% pointless.

- Ideally, we want to understand the trade-off between benefit and cost of a model which can be expressed in different ways depending on context.
- Always use cross-validation when building a model. Look at ROC, Performance/Recall, Lift Chart, Score Distribution, ...



Making the Business Case for an AI Model

C:/Users/700714573/R/modelfactory/ModelCheck - Shiny
http://127.0.0.1:4036 | Open in Browser | Publish

Model Factory - Binary Classifier Evaluation Dashboard

Load data or model

Browse... ibm_churn_moc
Upload complete

Confidence level c to predict at:
0 27 100

Evaluation

Generate report

ROC Plot P-R Plot Lift Plot Value Plot Score Distribution Performance Plots

Model Value Model CE Impact Model Value and Customer Experience

Specify a benefit as a positive value and a cost as a negative value.

Value of a True Negative: 10
Cost of a False Negative: -200
Cost of a False Positive: -100
Value of a True Positive: 500

Model Value Matrix

| | Actual 0 | Actual 1 |
|-------------|-----------|-----------|
| Predicted 0 | 7580.00 | -5200.00 |
| Predicted 1 | -79500.00 | 267000.00 |

Average Expected CE Changes

| | Actual 0 | Actual 1 |
|-------------|----------|----------|
| Predicted 0 | 0.00 | 0.00 |
| Predicted 1 | 0.00 | 0.00 |

189,880 Total Model Value

0 Average CE Change

Confusion Matrix

| | Actual 0 | Actual 1 |
|-------------|----------|----------|
| Predicted 0 | 758 | 26 |
| Predicted 1 | 795 | 534 |

Statistics

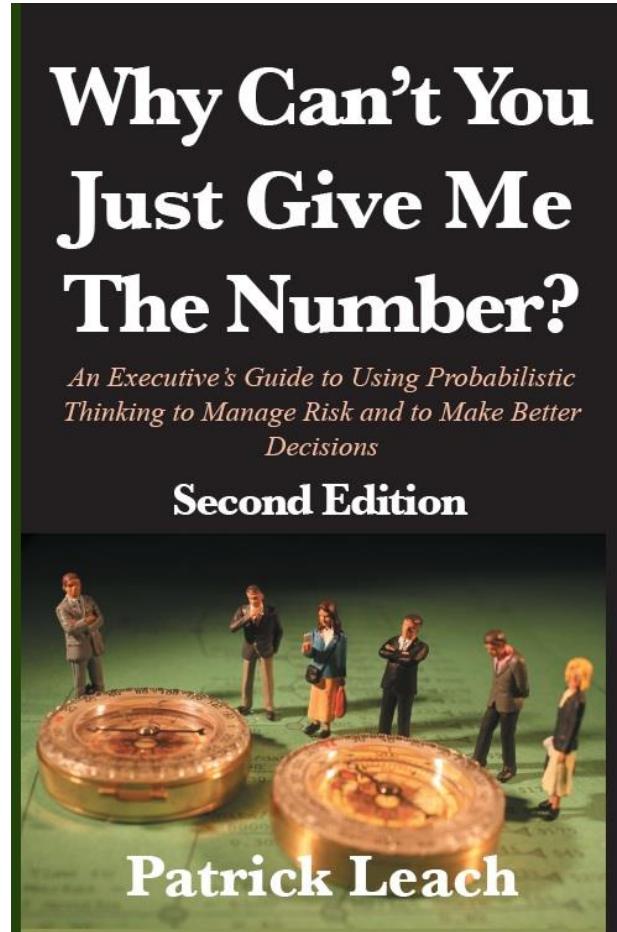
- Data loaded from file: ibm_churn_model.rds
- Base rate of positive class 1: 26.5%
- Predicted scores are in range [0, 1]
- AUC: 0.84

BT Contact: Detlef Nauck 4th August 2022

Best Practice Analytics (Detlef Nauck, BT)

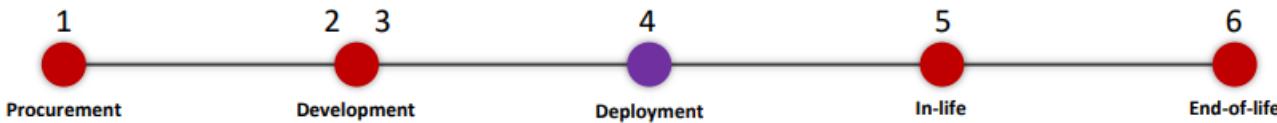
BT

Decision Making Based on Analytics



- Executives are not necessarily familiar with analytics
- Analysts can find it difficult to present results as compelling business cases and explain risks
- Managers must become comfortable with systematic experimentation with rigorous controls to determine cause and effect.
- Use prescriptive analytics: say what to do with the outcome and explain risks and contingencies
- Closely monitor deployments

AI Checklists



AI DEPLOYMENT

1. Stakeholders identified and engaged^a
2. Confirm development history is preserved^a
3. Confirm all testing has been completed
4. Confirm AI operational warranty is in place and is consistent with planned deployment^b.
5. Define and agree AI model contract and ensure this is enforceable^c.
6. Where appropriate, ensure a model fail-safe mechanism is in place^d.
7. Establish end-of-life plan^e
8. Verify that the planned deployment is aligned with organisational AI policy.
9. Confirm all regulatory considerations on data access, privacy and geographic restrictions on where systems and data can be run or moved have been addressed.

AI DEPLOYMENT – guidance

^a **Development history** All elements necessary to reproduce the system should be stored and discoverable based on the identity of the system to be deployed. Test plans and results should also be preserved so it can be understood what aspects of the systems were tested and how it performed.

^b **AI warranty** The planned deployment should be consistent with the limits and constraints declared in the AI operational warranty. If this is not the case, mitigating actions to manage the risks should be in place and documented.

^c **AI model contract** A 'contract' identifying dependencies and constraints for the safe and correct operation of the AI system should be in place. The system implementation should provide the means to validate and enforce the contract (eg by supporting the TM Forum AI Management APIs).

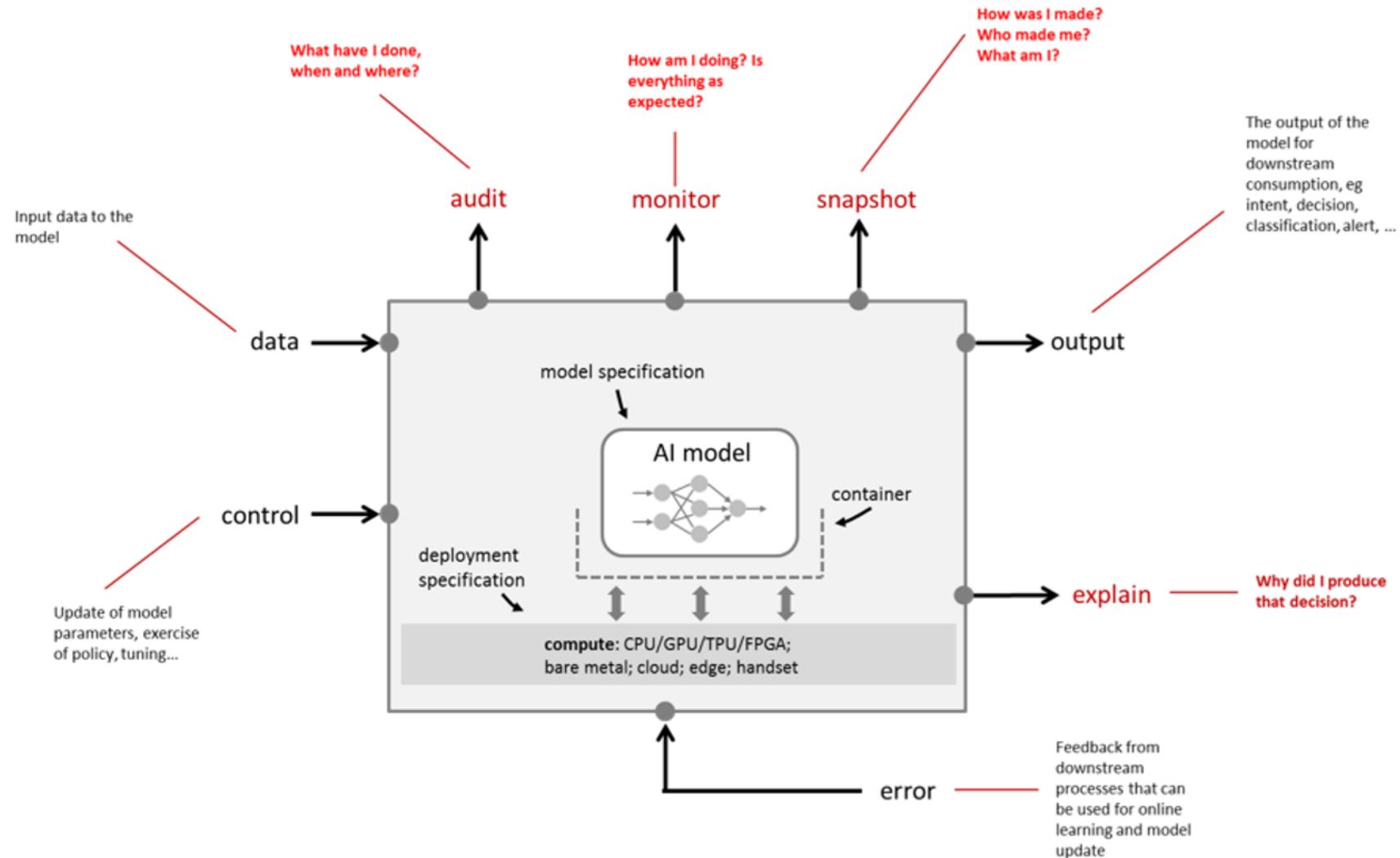
^d **Fail-safe** Where the model can mobilize resources independently, measures need to be developed to stop a potential runaway.

^e **End-of-life plan** The end-of-life requirements for this system should be documented prior to deployment. This should identify retention periods for all historical information relating to the system (eg development history, chain-of-custody, audit logs).

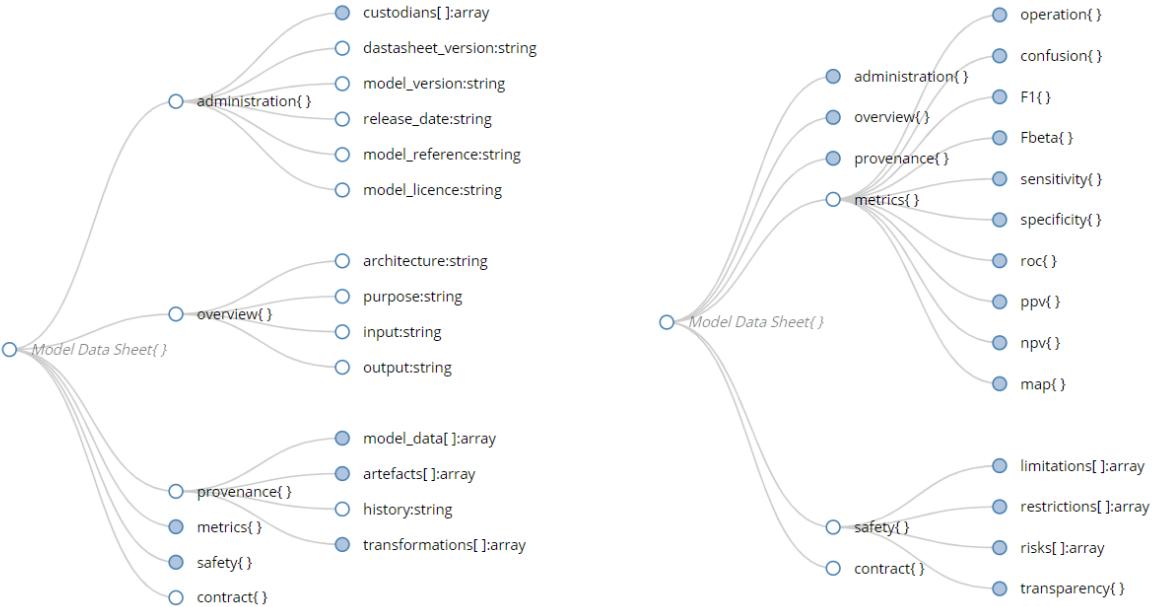
tmforum

High Level Model for AI Management

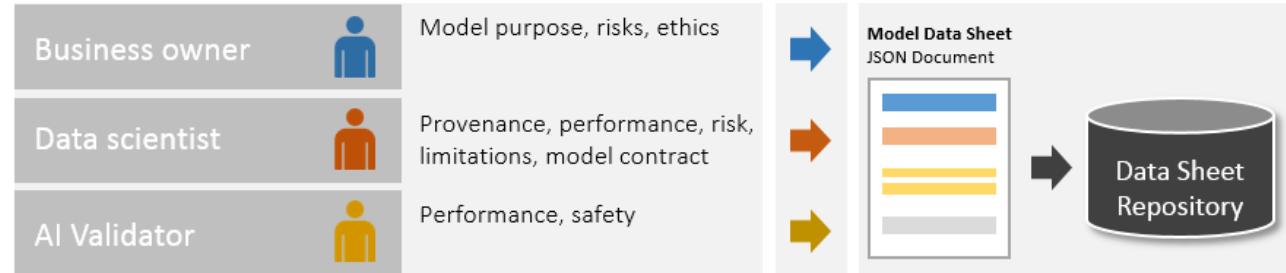
tmforum



Model Data Sheets



Populating the Model Data Sheet

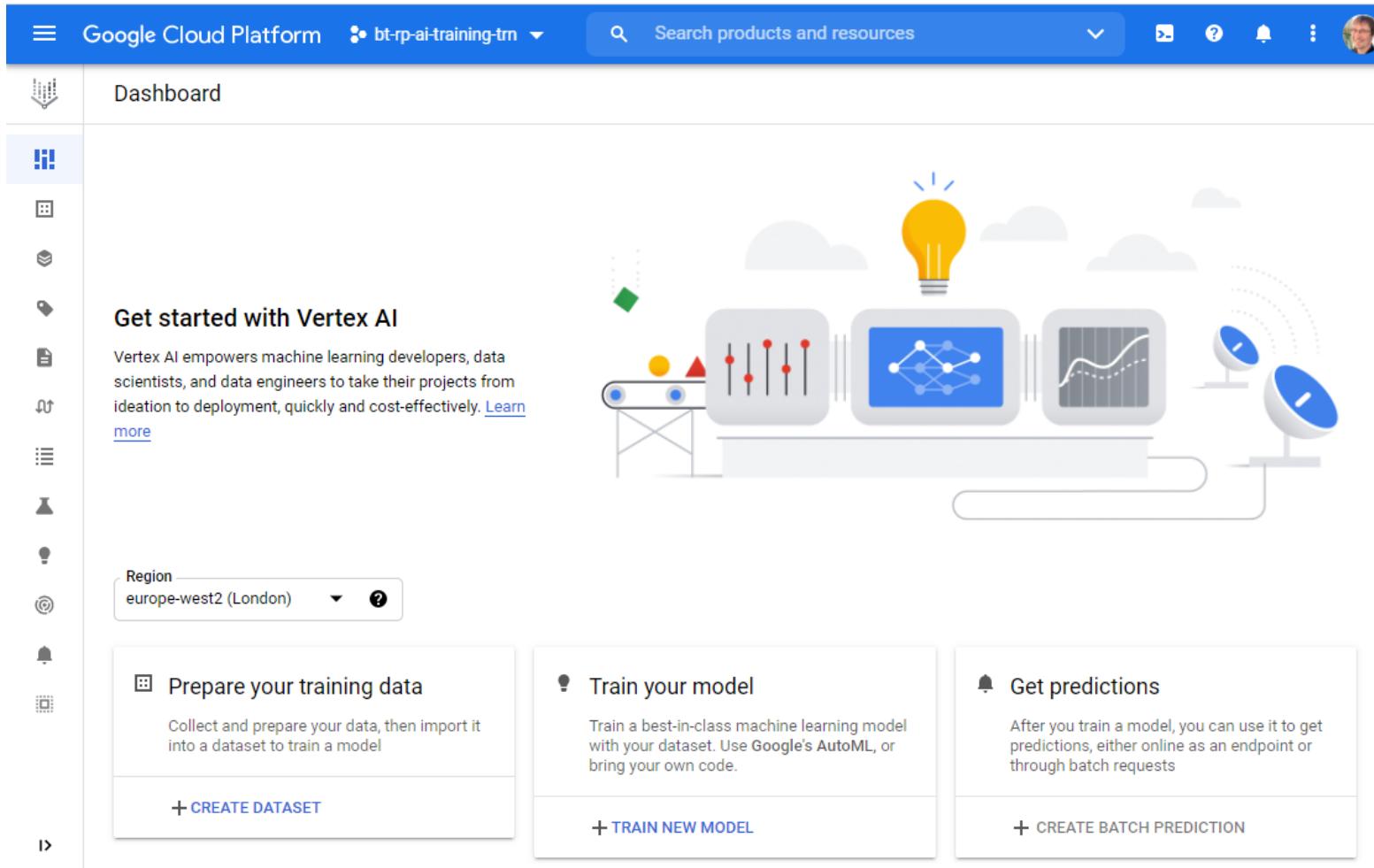


Consuming the Model Data Sheet



tmforum

The New AI/ML Landscape: AutoML and MLOps



MLOps?

MLOps: General idea is DevOps applied to Machine Learning

DevOps: Continuous development practice in software engineering.

You can also call it *Production Machine Learning*

MLOps - Wikipedia

- *MLOps is the process of taking an experimental Machine Learning model into a production system.*
- *Goals:*
 - *Deployment and automation*
 - *Reproducibility of models and predictions*
 - *Diagnostics*
 - *Governance and regulatory compliance*
 - *Scalability*
 - *Collaboration*
 - *Business uses*
 - *Monitoring and management*

Trend: Cloud providers are making ML available as part of Query Languages

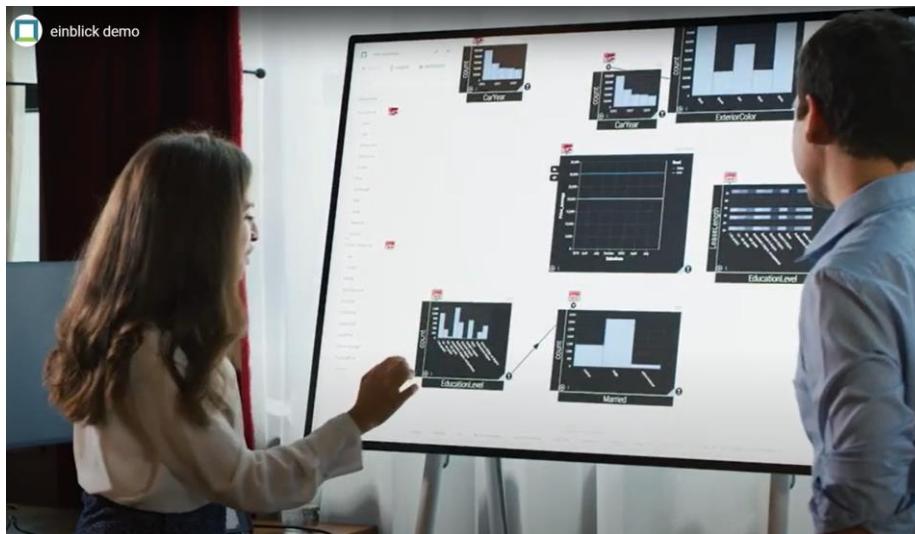
- These ad-hoc models are not tracked for monitored for quality.
- Targets a user community (data engineers and data analysts) who may have a lack of understanding how to use ML.
- To work in queries ML engines need to make a lot of assumptions. Users may not be aware of the impact.
- Example: Team at a hackathon was attempting to build a text classifier. The ML engine used default one hot encoding across all text samples.
- **Democratisation of ML needs guardrails.**

The screenshot shows the Google Cloud BigQuery ML Reference page. The left sidebar has a tree view of API references, with 'CREATE MODEL statement' currently selected. The main content area is titled 'Input variable transformations' and describes how BigQuery ML transforms input variables. It lists transformations for different data types: INT64, NUMERIC, BIGNUMERIC, FLOAT64; BOOL, STRING, BYTES, DATE, DATETIME, TIME; ARRAY; TIMESTAMP; and STRUCT. Each row provides a brief description of the transformation method and details.

| Input data type | Transformation method | Details |
|---|--------------------------|---|
| INT64 NUMERIC BIGNUMERIC FLOAT64 | Standardization | For all numerical columns, BigQuery ML standardizes and centers the column at zero before passing it into training except Boosted Tree models. When creating a k-means model, the STANDARDIZE_FEATURES option specifies whether to standardize numerical features. |
| BOOL STRING BYTES DATE DATETIME TIME | One-hot encoded | For all non-numerical non-array columns other than TIMESTAMP, BigQuery ML performs a one-hot encoding transformation except Boosted Tree models. This transformation generates a separate feature for each unique value in the column. Label encoding transformation is applied to train Boosted Tree models to convert each unique value into a numerical value. |
| ARRAY | Multi-hot encoded | For all non-numerical ARRAY columns, BigQuery ML performs a multi-hot encoding transformation. This transformation generates a separate feature for each unique element in the ARRAY. |
| TIMESTAMP | Timestamp transformation | When a linear or logistic regression model encounters a TIMESTAMP column, it extracts a set of components from the TIMESTAMP and performs a mix of standardization and one-hot encoding on the extracted components. For the Unix time in seconds component, BigQuery ML uses standardization; for all other components, it uses one-hot encoding. |
| STRUCT | Struct expansion | You can use the ML.WEIGHTS function to see the transformation of a TIMESTAMP column into multiple feature columns. When BigQuery ML encounters a STRUCT column, it expands the fields inside STRUCT to single columns. It requires all fields to be named. Nested STRUCT is not allowed. The column names after expansion are in the format of {struct_name}_{field_name}. |

Trend: Collaborative Visual Data Analysis with AutoML

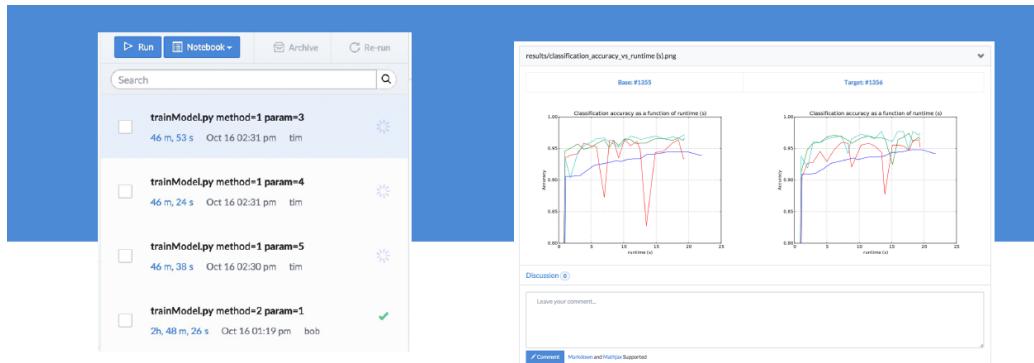
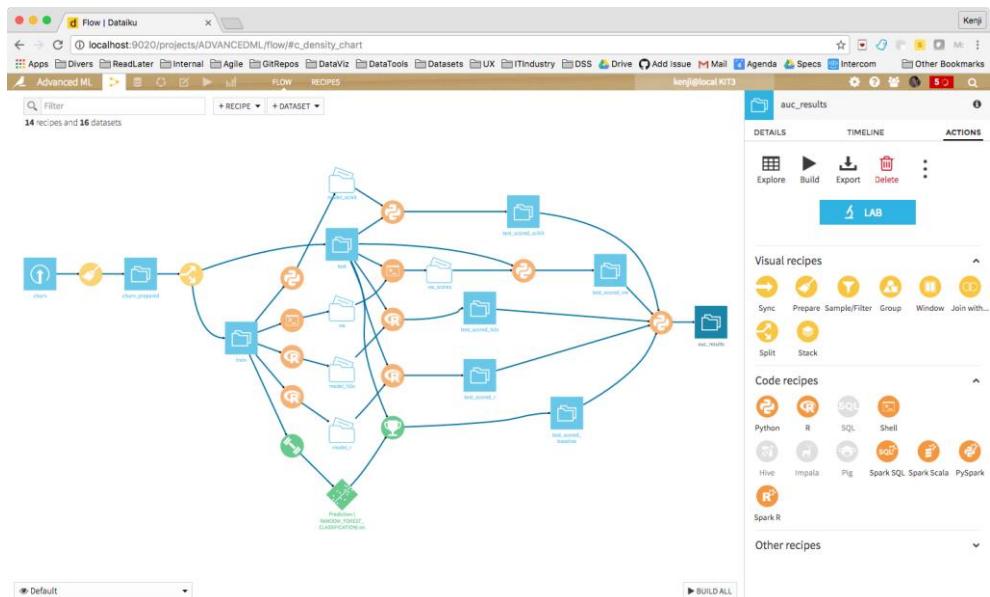
- Einblick Analytics is a start-up out of MIT
- The tool is positioned as a visual data computing platform
- Intuitive, collaborative UI, AutoML with guardrails, but not for ML development
- Targets teams and non-experts
- Has guardrails to constrain ML.



<https://einblick.ai>

Now Standard: Versioning and Collaboration

Dataiku – Integrated environment with versioning, collaboration and deployment (<http://dataiku.com>)



More experiments, all tracked

- Run experiments in parallel across your cluster
 - Browse, search, and compare past results
 - Code, data, results automatically tracked together

Compare and discuss results

Domino tracks code, data, parameters and results — so you can compare experiments and discuss ongoing progress.

Domino – cloud based environment for analytics (Notebooks, RStudio), versioning, collaboration, and deployment (<http://dominodatalabs.com>)

Now Standard: Automated Modelling

Fully automated environments – e.g. DataRobot ...

The screenshot shows the DataRobot AI Platform interface. On the left, a banner reads "Become an AI-Driven Enterprise with Automated Machine Learning" with buttons for "SEE HOW" and "WATCH THE VIDEO". Below this is a section titled "DataRobot works for..." with a series of colored bars. The main area displays an "Experiment potufaho" in progress, showing "6 % COMPLETE" after 4/35 iterations. It includes sections for "TRAINING DATA" (dataset: ttrain.csv, rows: 24K, columns: 25), "FEATURE EVOLUTION" (CPU/MEM usage), "EXPERIMENT SETTINGS" (accuracy: 7, time: 3, interpretability: 3), and "VARIABLE IMPORTANCE" (ROC curve showing 10% quantile at 3.064). A large "0.7731" is prominently displayed.

... or H2O Driverless AI

The screenshot shows the "Machine Learning in R: mlr Tutorial" page. The top navigation bar includes links for "Advanced", "Extend", "Appendix", "Search", "Previous", "Next", and "Edit on GitHub". The main content area has a heading "Machine Learning in R: mlr Tutorial" and a paragraph about the tutorial's purpose. It includes a link to the "current package version on CRAN". Below this is a "Quick start" section with a code snippet starting with "library(mlr)".

Libraries for R and Python providing a unified API and semi-automation (e.g. MLR, SciKit Learn)

Data Wrangling – Some Semi-Automated Tools Exist

The screenshot shows the Trifecta Wrangler interface for wrangling Twitter data. The main area displays a preview of the data with columns: Source, created_date, created_date1, created_date2, hashtags, and mention. The hashtags column shows 235 unique items, and the mention column shows 431 unique items. Below the preview, there are three open transformation scripts:

- Split on: '{upper}'**: This script splits the created_date column into created_date, created_date1, and created_date2 based on the upper case of the date string. It affects 1 column and all rows, creating 2 new columns.
- Replace on: '{upper}'**: This script replaces the created_date column with a new column named created_date. It changes 1 column and affects 1 column, all rows.
- Extract on: '{upper}'**: This script extracts the created_date column from the original data. It affects 1 column and all rows.

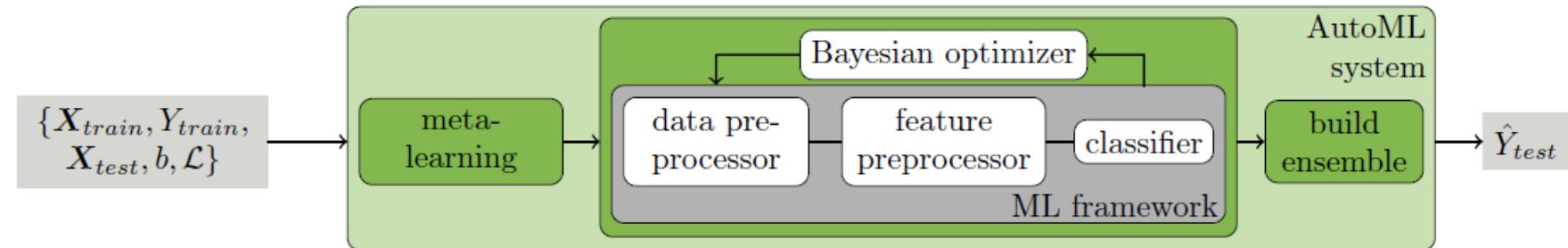
Trifecta Wrangler (<http://www.trifecta.com>)

Automated Machine Learning

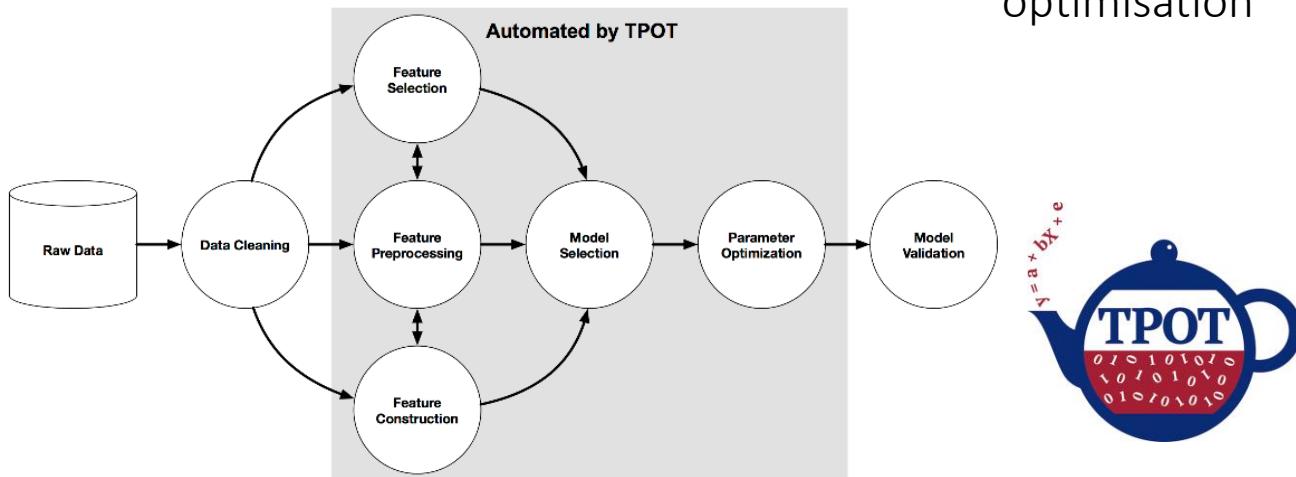
Different approaches exist:

- Find best hyper-parameters for ML algorithms through optimisation strategies.
- Create a grammar of models and use graph-based search.
- Combine data pre-processing and ML operators into workflows e.g. through genetic programming

AutoML for Python (based on scikit-learn)



Auto-sklearn: Bayesian optimisation for hyper-parameter optimisation



TPOT: uses genetic programming to test combinations of feature representations, algorithms and hyper-parameters. Produces a pipeline of the best performing solution.

AutoML for R

R packages

- caret (by Max Kuhn, <http://topepo.github.io/caret/>)
- mlr3 (<https://mlr3.mlr-org.com/>)
- tidymodels (<https://www.tidymodels.org/>)

The packages provide simplified usage of several ML algorithms

They offer hyper-parameter optimisation based on grid search and resampling, mlr3 also offers F-racing and model-based (Bayesian) optimisation.

mlr3 and tidymodels have a pipelines/workflow approach

The Automatic Statistician

(Zoubin Gharamani's group, Cambridge, www.automaticstatistician.com)

- Idea:
- have a language that can describe arbitrarily complicated models
- a method to search over those models
- a procedure to check model fit
- So far:
Implementation for a grammar of Gaussian Processes which can be used for Bayesian Regression.
- Generates natural language report.

An automatic report for the dataset : stovesmoke

(A very basic version of) The Automatic Statistician

Abstract

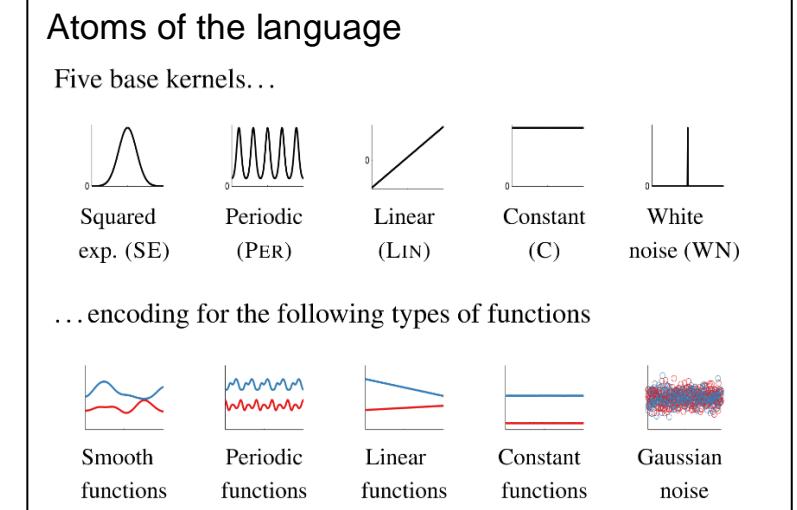
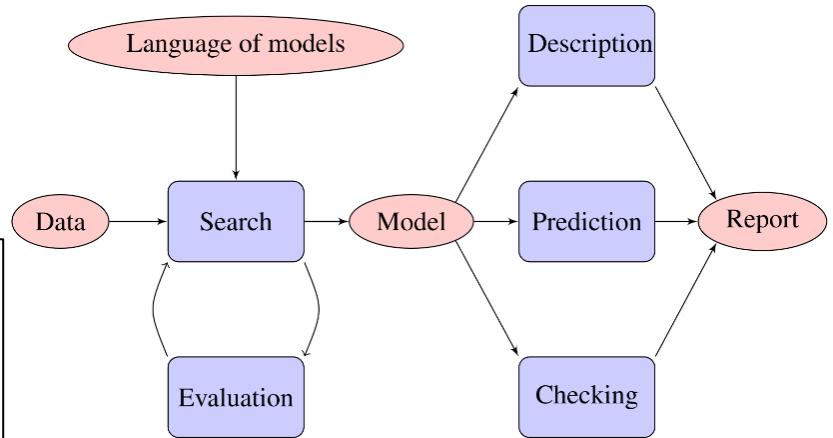
This is a report analysing the dataset stovesmoke. Three simple strategies for building linear models have been compared using 5 fold cross validation on half of the data. The strategy with the lowest cross validated prediction error has then been used to train a model on the same half of data. This model is then described, displaying the most influential components first. Model criticism techniques have then been applied to attempt to find discrepancies between the model and data.

1 Brief description of data set

To confirm that I have interpreted the data correctly a short summary of the data set follows. The target of the regression analysis is the column Totaldust. There are 6 input columns and 117 rows of data. A summary of these variables is given in table 1.

| Name | Minimum | Median | Maximum |
|------------|---------|---------|---------|
| Totaldust | 0.4 | 1.6 | 51 |
| fuelCV | 1.4e+04 | 1.6e+04 | 3.1e+04 |
| Inputtfuel | 0.7 | 1.1 | 2.5 |
| CO | 0.05 | 0.16 | 0.52 |
| OutputkW | 3.4 | 5.8 | 17 |
| Efficiency | 53 | 77 | 85 |
| Dust | 23 | 90 | 1e+03 |

Table 1: Summary statistics of data



“Algorithms” in the Public Eye

Education ▶ Schools Teachers Universities Students

The Observer
Computing



From viral conspiracies to exam fiascos, algorithms come with serious side effects

John Naughton

Sun 6 Sep 2020 09.00 BST

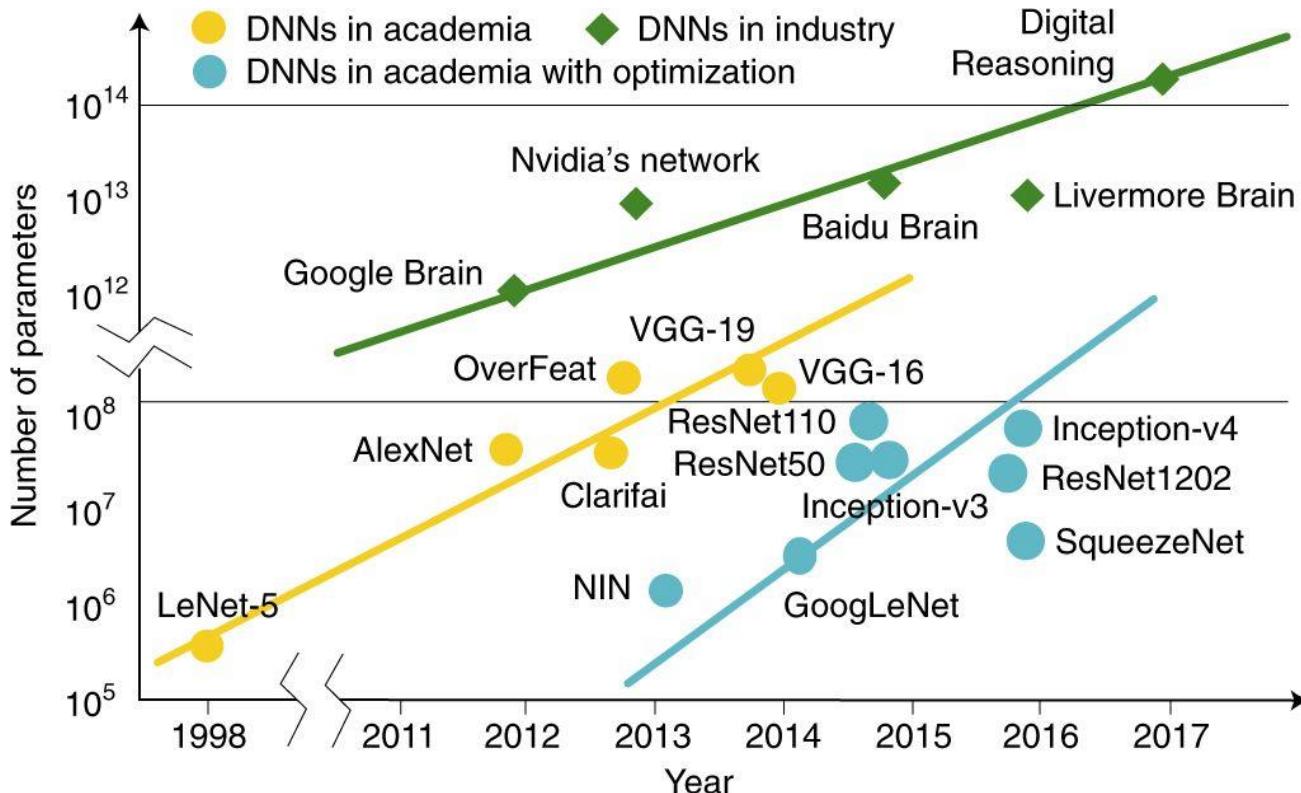
390 348

A mesmerising, unaccountable kind of algorithm - machine learning - is blinding governments to the technology's often disastrous flaws

Most viewed

<https://www.theguardian.com/technology/2020/september/06/from-viral-conspiracies-to-exam-fiascos-algorithms-come-with-serious-side-effects>

Sizes of Neural Network Architectures Are Growing Exponentially



Xu, X., Ding, Y., Hu, S.X. et al. Scaling for edge inference of deep neural networks.
Nat Electron 1, 216–222 (2018). <https://doi.org/10.1038/s41928-018-0059-3>

This is becoming unsustainable fast – e.g. BERT network for language translation (110m parameters):
Building it was \$4K – \$12K for cloud compute cost and the carbon equivalent of a flight from NY to SF*.
The GPT-3 model, an autoregressive language model, uses 175 billion parameters and training it
required almost 2,000 times more compute effort than BERT[†] (carbon equivalent not available).

*

Emma Strubell, Ananya Ganesh,
Andrew McCallum:
Energy and Policy Considerations for
Deep Learning in NLP.
College of Information and Computer
Sciences, University of Massachusetts
Amherst.
https://drive.google.com/file/d/1v3TxqPuzvRfiV_RVyRTTFbHI1pZq7Ab/view

†

Tom B. Brown et al: Language Models
are Few Shot Learners. Open AI, 2020.
<https://arxiv.org/pdf/2005.14165.pdf>

∇ The Gradient

HOME OVERVIEWS PERSPECTIVES ABOUT SUBSCRIBE CONTRIBUTE Q



Will Artificial Intelligence soon replace radiologists? Recently, researchers trained a deep neural network to classify breast cancer, achieving a performance of 85%. When used in

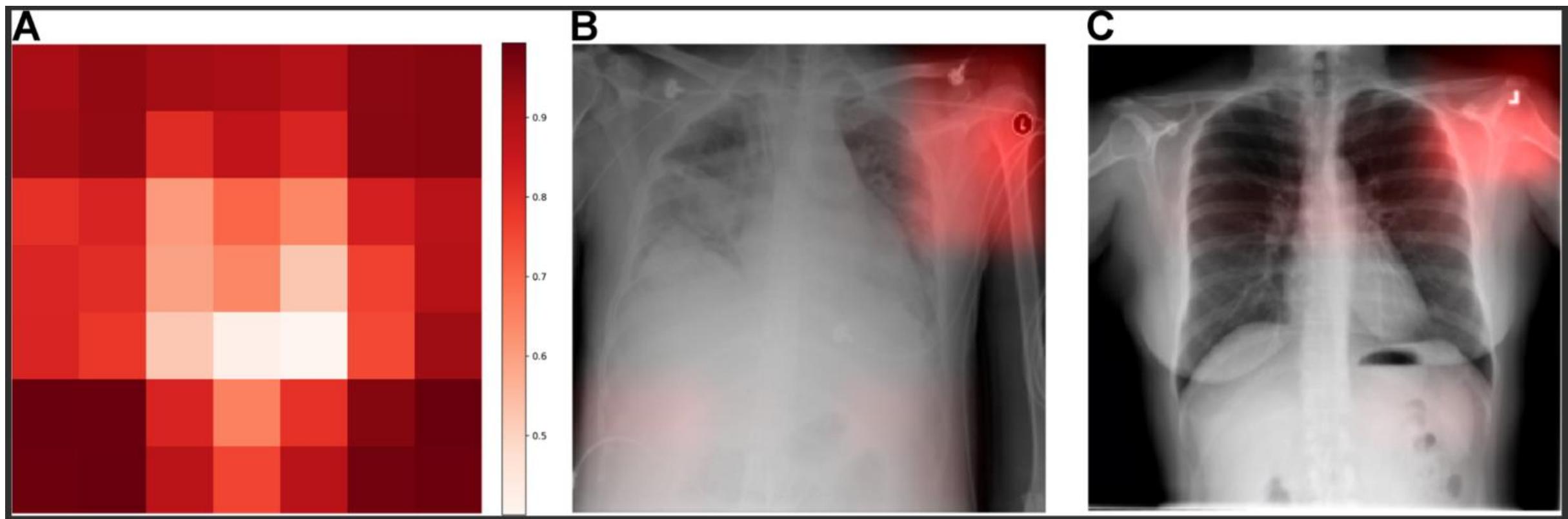
Shortcuts: How Neural Networks Love to Cheat

25.JUL.2020

Jörn-Henrik Jacobsen, Robert Geirhos, Claudio Michaelis

Model cheating – sometimes it just does not work outside the lab

A: strongest contributions come from image corners. B/C: AI learnt to associate token with disease prevalence instead of diagnosing the x-ray image. It is important to check if the AI has focussed on artefacts or the features we want it to use.



Source: [Variable generalization performance of a deep learning model to detect pneumonia in chest radiographs: A cross-sectional study | PLOS Medicine](#)

Responsible AI: Guarantee Fairness – Avoid Bias

REUTERS World Business Markets Politics TV

Midterm Elections Imprisoned in Myanmar Sectors Up Close Breakingviews Investing Future of Money Charged:

Ad closed by Google Stop seeing this ad Why this ad? ▶

BUSINESS NEWS OCTOBER 10, 2018 / 4:12 AM / A MONTH AGO

Amazon scraps secret AI recruiting tool that showed bias against women

Jeffrey Dastin 8 MIN READ [Twitter](#) [Facebook](#)

SAN FRANCISCO (Reuters) - Amazon.com Inc's ([AMZN.O](#)) machine-learning specialists uncovered a big problem: their new recruiting engine did not like women.

<https://www.reuters.com/article/us-amazon-com-jobs-automation-insight/amazon-scraps-secret-ai-recruiting-tool-that-showed-bias-against-women-idUSKCN1MK08G>

TOM SIMONITE BUSINESS 03.29.18 07:00 AM

HOW CODERS ARE FIGHTING BIAS IN FACIAL RECOGNITION SOFTWARE



<https://www.wired.com/story/how-coders-are-fighting-bias-in-facial-recognition-software/>

Joy Buolamwini: “AI, Ain’t I a Woman?”



Joy Buolamwini did important influential work with her [Gender Shades](#) study demonstrating the gender and racial bias in facial image recognition software.

The Coded Gaze: Unpacking Biases in Algorithms That Perpetuate Inequity

<https://www.rockefellerfoundation.org/case-study/unpacking-biases-in-algorithms-that-perpetuate-inequity/>

Responsible AI: Privacy (Information Leakage)

The Register®
Biting the hand that feeds IT

DATA CENTRE SOFTWARE SECURITY DEVOPS BUSINESS PERSONAL TECH SCIENCE EMERGENT TECH

Ad closed by Google

Emergent Tech ▶ Artificial Intelligence

Boffins baffled as AI training leaks secrets to canny thieves

Oh great. Neural nets memorize data and nobody knows why

By Katyanna Quach 2 Mar 2018 at 08:02 34 □ SHARE ▾



https://www.theregister.co.uk/2018/03/02/secrets_fed_into_ai_models_as_training_data_can_be_stolen/

Nicholas Carlini, Chang Liu, Úlfar Erlingsson, Jernej Kos, Dawn Song:
The Secret Sharer: Evaluating and Testing Unintended Memorization in Neural Networks
<https://arxiv.org/abs/1802.08232>

Responsible AI: Transparency and Accountability

The Guardian view Columnists Cartoons Opinion videos Letters

Opinion
Artificial intelligence (AI)

We hold people with power to account. Why not algorithms?
Hannah Fry

Mon 17 Sep 2018 06.00 BST



As we delegate technology more responsibility to diagnose illness or identify suspects, we must regulate it



▲ 'All around us, algorithms provide a convenient source of authority; a short cut we take without thinking.'
Photograph: Getty Images

<https://www.theguardian.com/commentisfree/2018/sep/17/power-algorithms-technology-regulate>

ico.
Information Commissioner's Office

The UK's independent authority set up to uphold information rights in the public interest, promoting openness by public bodies and data privacy for individuals.

Home Your data matters For organisations Make a complaint Action we've taken About the ICO

[About the ICO](#) / [ICO and stakeholder consultations](#) /

ICO consultation on the draft AI auditing framework guidance for organisations

Consultation Start Date **19 February 2020**

Type **ICO consultation, Open**

This consultation closes on **01 April 2020**;

<https://ico.org.uk/about-the-ico/news-and-events/news-and-blogs/2020/02/ico-consultation-on-the-draft-ai-auditing-framework-guidance-for-organisations/>

Why Explanations from AI Systems?

Good science, trust, causality



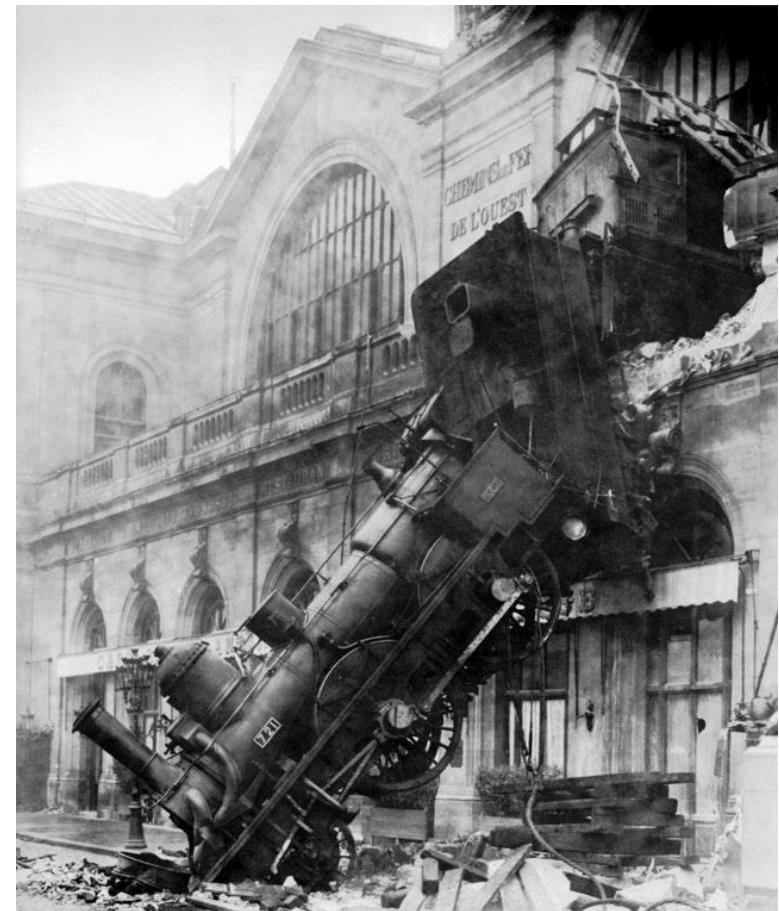
Ethics and fairness – is there bias?

Challenge outcome of decisions



Legal and regulatory obligation

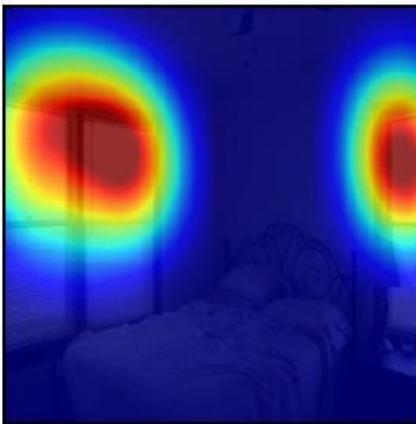
Learning from failure



Not all “explanations” are helpful



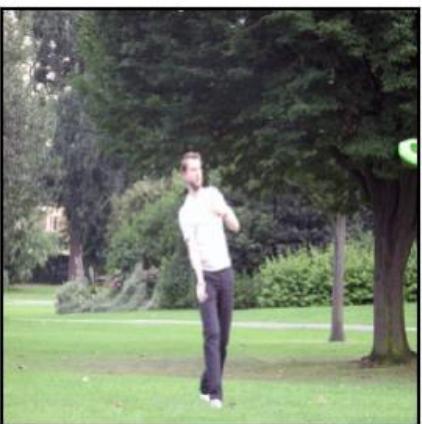
What is covering the windows? blinds



Human Attention



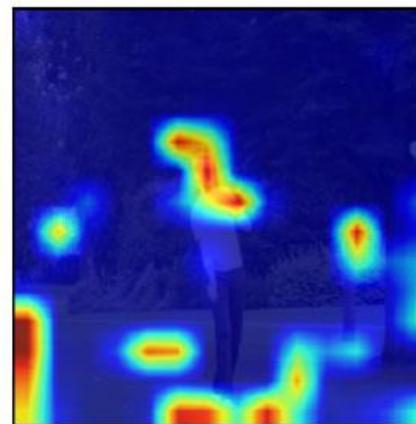
SAN-2 (Yang et al.)
Correlation: -0.495



What is the man doing? playing frisbee



Human Attention



SAN-2 (Yang et al.)
Correlation: -0.060

Source: Abhishek Das, Harsh Agrawal, C. Lawrence Zitnick, Devi Parikh, Dhruv Batra: Human Attention in Visual Question Answering: Do Humans and Deep Networks Look at the Same Regions, 2016 (<https://arxiv.org/abs/1606.03556>)

Explainable to / Interpretable by Whom?

Explainability or Interpretability of AI system remains an open research problem



For the expert or for the user?

Build Interpretable Models instead of Explaining Black Boxes

<https://community.fico.com/s/blog-post/a5Q2E0000001czyUAA/fico1670>

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ANALYTICS & AI

APRIL 3, 2019

We Didn't Explain the Black Box – We Replaced it with an Interpretable Model

Subscale Features
These are 10 composite features obtained from the previous 23 original features.

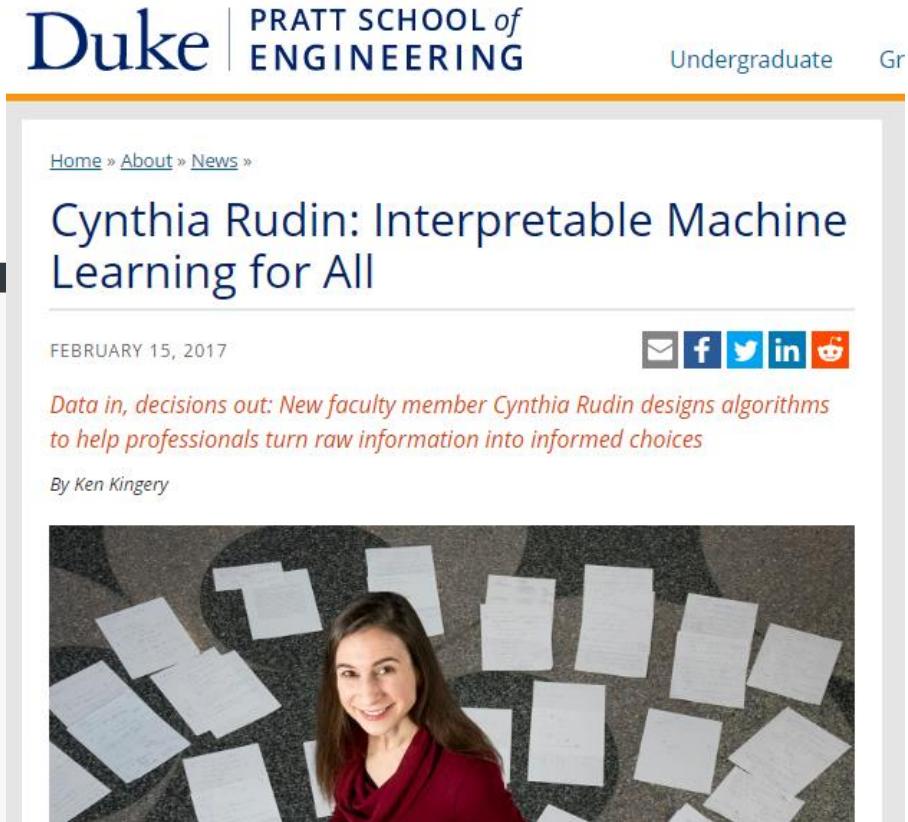
Output
This is the Risk Performance estimator of our model, which consists of only two outcomes: Good and Bad.

Subscale Contribution
Low Risk (No Default) High Risk (Default)

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Analytics & AI

<http://dukedatasciencefico.cs.duke.edu/>



<https://pratt.duke.edu/about/news/cynthia-rudin>



Practical AI Ethics Frameworks



The Aletheia Framework™ A3 worksheet v1.0

PDF - 862KB

<https://www.rolls-royce.com/sustainability/ethics-and-compliance/the-aletheia-framework.aspx>



The Aletheia Framework™ booklet

PDF - 1.7MB

WEDNESDAY, 02 SEPTEMBER 2020

A breakthrough in artificial intelligence ethics and trust

Warren East, CEO of Rolls-Royce announces our breakthrough in how artificial intelligence can be applied ethically



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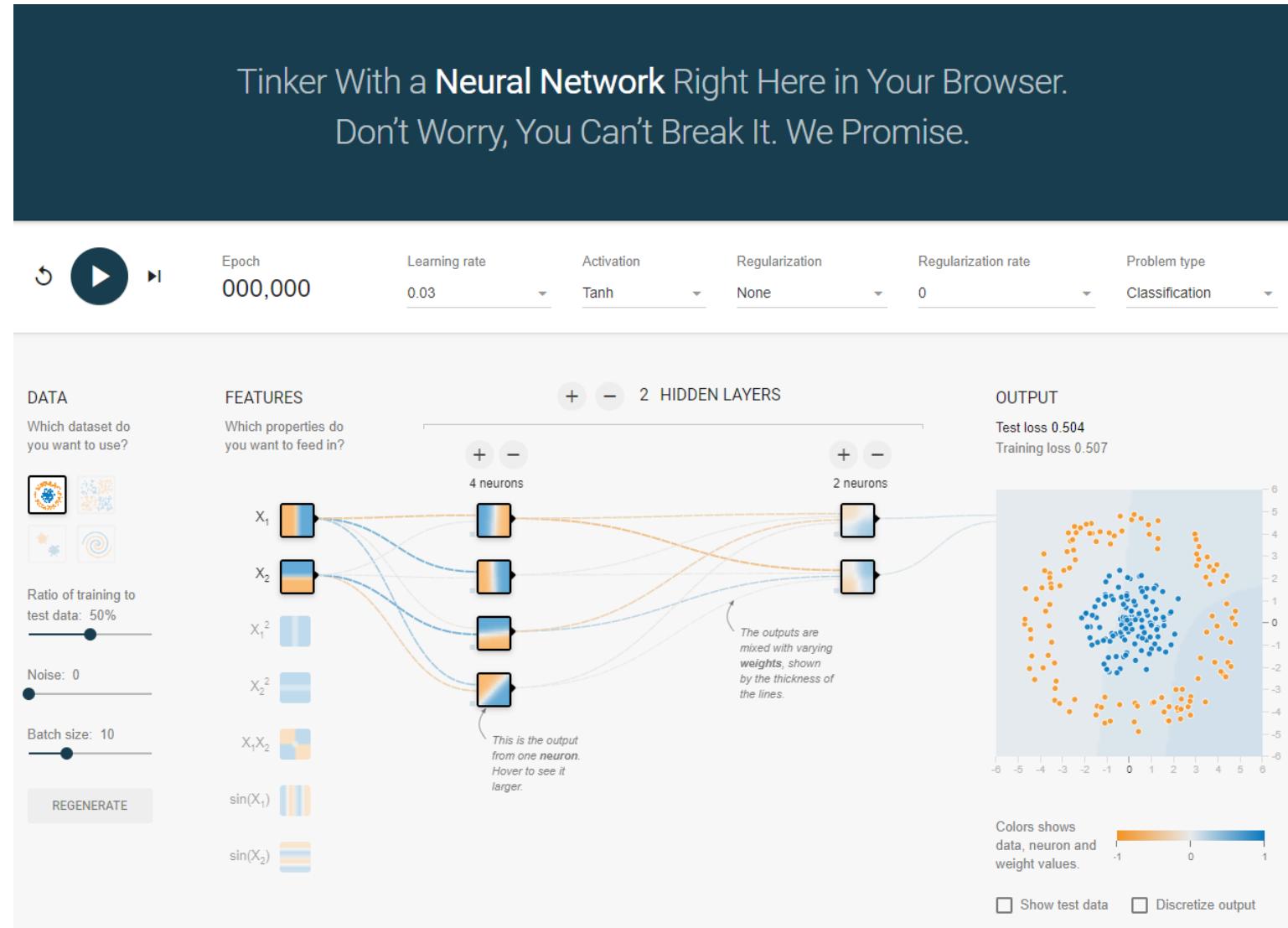
Speaking at London Tech Week's AI Summit, our Chief Executive Officer, Warren East delivered speech announcing how Rolls-Royce has made breakthroughs in how artificial intelligence can be applied ethically; and also how we can trust algorithms in critical applications.



[Read the speech >](#)

<https://www.rolls-royce.com/media/our-stories/insights/2020/tech-week-ai-summit.aspx>

See how neural networks learn: <https://playground.tensorflow.org/>



Try out image recognition: <https://teachablemachine.withgoogle.com/>

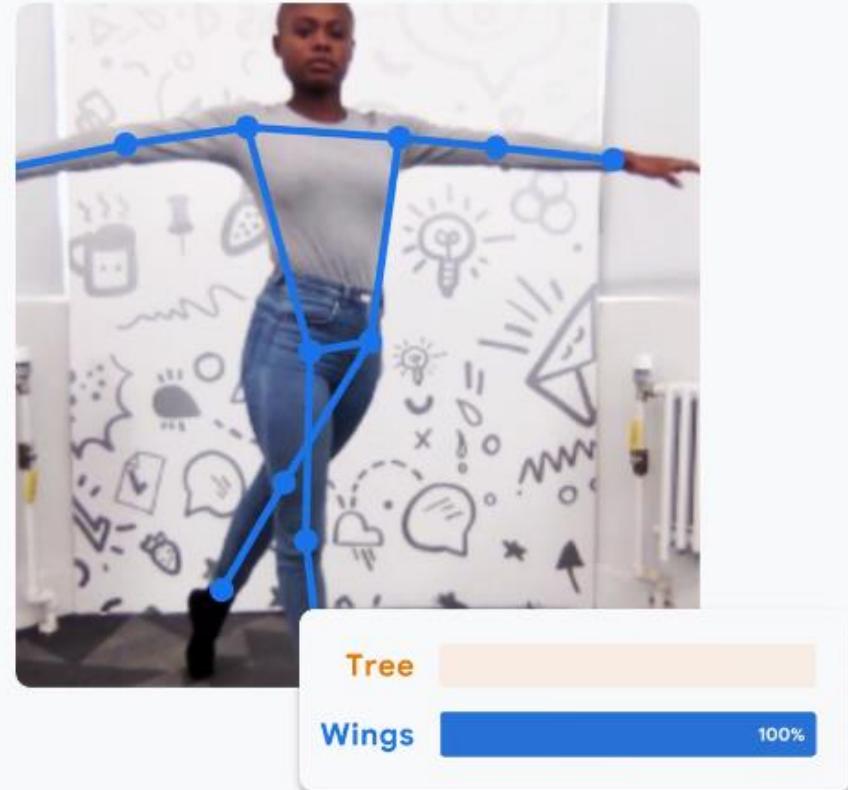
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[Get Started](#)





Tree 0%

Wings 100%



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