

1 A machine is subject to failures of types  $i=1; 2; 3$  at rates  $\lambda_1=1/24$ ,  $\lambda_2=1/30$ ,  $\lambda_3=1/84$ . A failure of type  $i$  takes an exponential amount of time with rate  $\mu_1=1/3$ ,  $\mu_2=1/5$ , and  $\mu_3=1/7$ . Formulate a Markov chain model with state space  $\{0; 1; 2; 3\}$  and find its stationary distribution.

$$\vec{P} = (P_0, \dots, P_m)$$

$$\vec{P}R = 0$$

$$\sum P_i = 1$$

$$R = \begin{bmatrix} -v_0 & q_{01} & q_{02} & \dots \\ q_{10} & -v_1 & q_{12} & \dots \\ \vdots & \vdots & \vdots & \ddots \end{bmatrix}$$

$$\begin{array}{c|cccc} & 0 & 1 & 2 & 3 \\ \hline 0 & -\frac{840}{73} & \lambda_1 & \lambda_2 & \lambda_3 \\ 1 & \mu_1 & -\mu_1 & 0 & 0 \\ 2 & \mu_2 & 0 & -\mu_2 & 0 \\ 3 & \mu_3 & 0 & 0 & -\mu_3 \end{array}$$

$$\lambda_1 = \frac{1}{24} \quad \mu_1 = \frac{1}{3}$$

$$\lambda_2 = \frac{1}{30} \quad \mu_2 = \frac{1}{5}$$

$$\lambda_3 = \frac{1}{84} \quad \mu_3 = \frac{1}{7}$$

$$v_0 = \frac{1}{\lambda_1 + \lambda_2 + \lambda_3} = \frac{840}{73}$$

$$\text{inv}(R^T) \begin{pmatrix} 0 \\ 0 \\ 0 \\ 1 \end{pmatrix}$$

$$\begin{array}{c|cccc|} & 0 & 1 & 2 & 3 & \\ \hline 0 & -\frac{840}{73} & \lambda_1 & \lambda_2 & & \\ 1 & \mu_1 & -\mu_1 & 0 & & \\ 2 & \mu_2 & 0 & -\mu_2 & & \\ 3 & \mu_3 & 0 & 0 & & \end{array} \Rightarrow \sum P_i = 1$$

$$HW \sim 3 \Rightarrow \expm(R^T)$$

. 3. A service center consists of two servers, each working at an exponential rate of two services per hour. If customers arrive at a Poisson rate of three per hour, then, assuming a system capacity of at most three customers,  
(a) what fraction of potential customers enter the system?  
(b) what would the value of part (a) be if there was only a single server, and his rate was twice as fast (that is,  $\mu = 4$ )?

2 servers

each  $\exp \Delta = 2 \text{ serv/hr}$

customer  $\sim \text{Poi } \Delta = 3/\text{hr}$