## Recitation 2, solutions

1 A machine is subject to failures of types i =1; 2; 3 at rates  $\lambda_i$ =1/24,  $\lambda_z$ =1/30,  $\lambda_s$ =1/84. A failure of type i takes an exponential amount of time with rate  $\mu_i$ =1/3,  $\mu_z$ =1/5, and  $\mu_s$ =1/7. Formulate a Markov chain model with state space {0; 1; 2; 3} and find its stationary distribution.

$$R = 1 \quad k_{1} - k_{2} \quad 0 \quad 0 \quad v_{1} = k_{1}$$

$$R = 1 \quad k_{1} - k_{2} \quad 0 \quad v_{1} = k_{1}$$

$$2 \quad k_{2} \quad 0 \quad -k_{2} \quad 0 \quad v_{2} = k_{2}$$

$$3 \quad k_{3} \quad 0 \quad 0 \quad -k_{3} \quad v_{3} = k_{3}$$

$$P_{0} = \frac{\lambda_{1}}{\lambda_{1} + \lambda_{2} + \lambda_{3}} \quad P_{0} = \frac{\lambda_{2}}{\lambda_{1} + \lambda_{2} + \lambda_{3}} \quad P_{0} = \frac{\lambda_{3}}{\lambda_{1} + \lambda_{2} + \lambda_{3}}$$

$$P_{10} = 1 \quad P_{20} = 1 \quad P_{30} = 1$$

$$RSL \quad P_{10} = 0$$

$$P = \begin{cases} P_{0} \\ P_{1} \\ P_{2} \\ P_{3} \end{cases}$$

$$P^{7} \quad R = 0 \quad or \quad R^{7} \quad P = 0$$

$$E \quad P_{1} = 1$$

$$(P_{0} \quad P_{1} \quad P_{2} \quad P_{3}) \cdot \left( -\frac{\lambda_{1} + \lambda_{2} + \lambda_{3}}{\lambda_{1}} \right) \quad \lambda_{1} \quad \lambda_{2} \quad \lambda_{3} \quad (0, 0, 0)$$

$$P = \begin{pmatrix} P_{1} \quad P_{2} \quad P_{3} \\ P_{3} \end{pmatrix} \cdot \left( -\frac{\lambda_{1} + \lambda_{2} + \lambda_{3}}{\lambda_{1}} \right) \quad \lambda_{1} \quad \lambda_{2} \quad \lambda_{3} \quad (0, 0, 0)$$

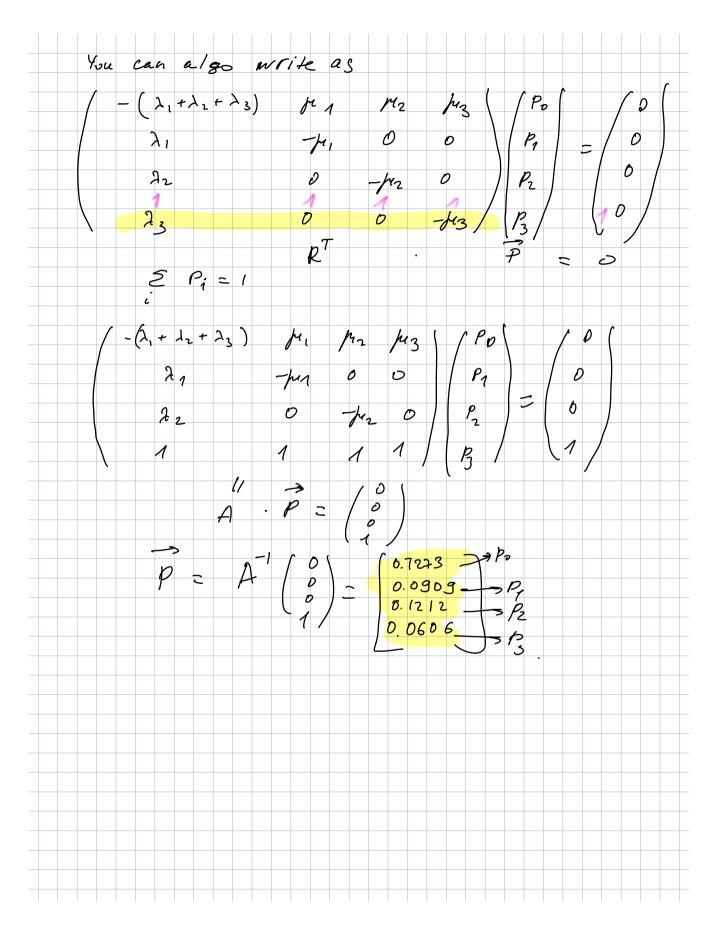
$$P = \begin{pmatrix} P_{1} \quad P_{2} \quad P_{3} \\ P_{3} \end{pmatrix} \cdot \left( -\frac{\lambda_{1} + \lambda_{2} + \lambda_{3}}{\lambda_{1}} \right) \quad \lambda_{1} \quad \lambda_{2} \quad \lambda_{3} \quad (0, 0, 0)$$

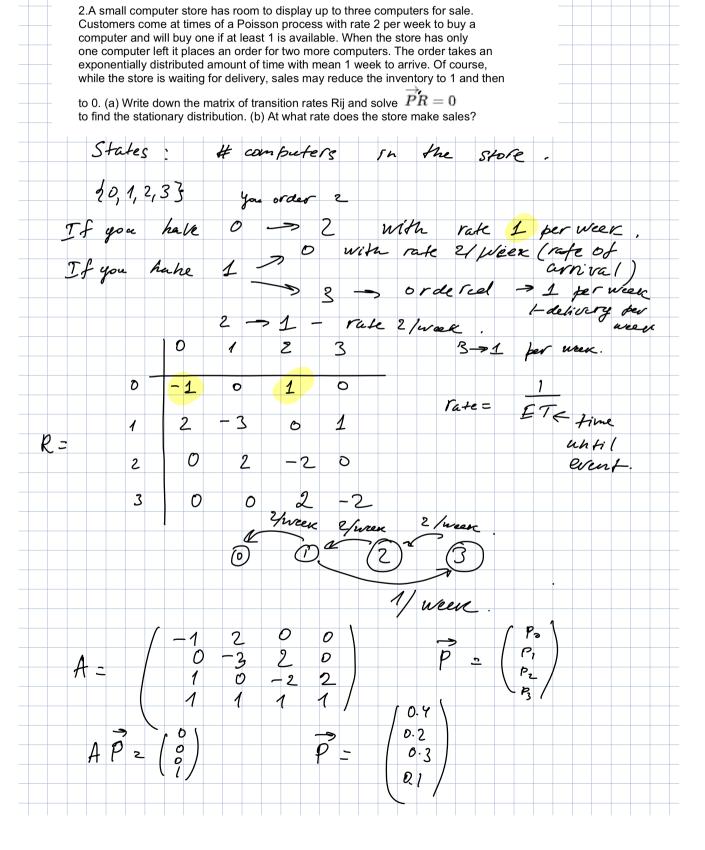
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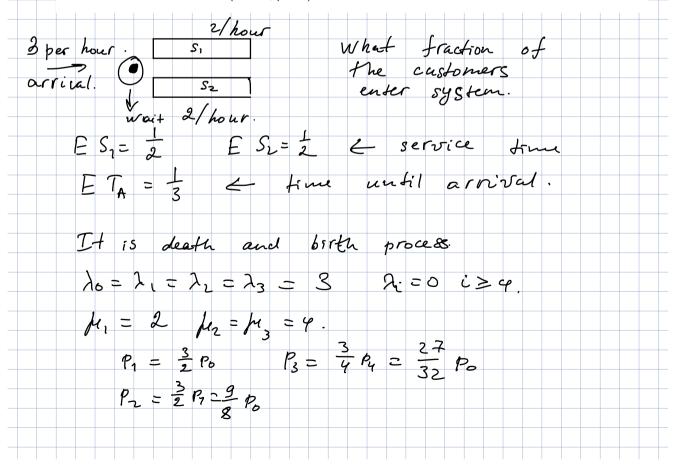
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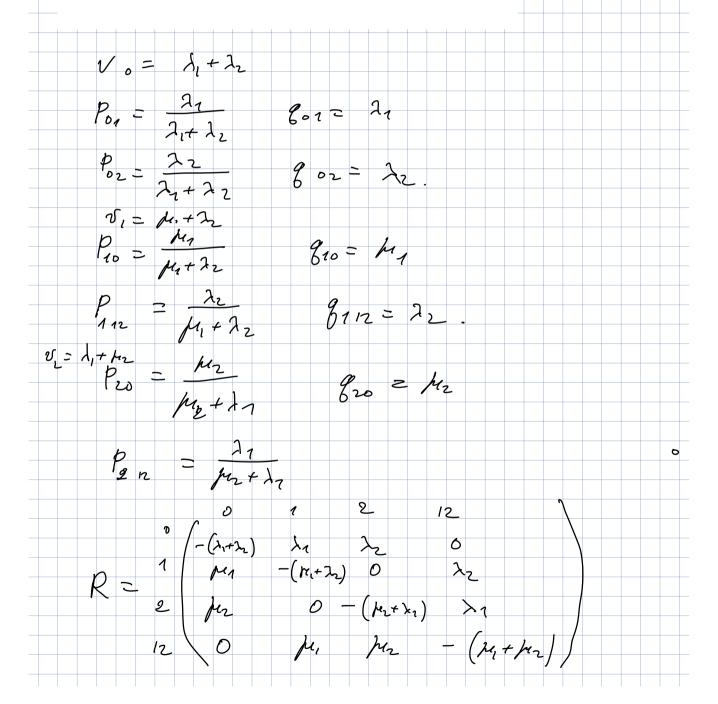
- . 3. A service center consists of two servers, each working at an exponential rate of two services per hour. If customers arrive at a Poisson rate of three per hour, then, assuming a system capacity of at most three customers,
- (a) what fraction of potential customers enter the system?
- (b) what would the value of part (a) be if there was only a single server, and his rate was twice as fast (that is,  $\mu = 4$ )?



Po 
$$+\frac{3}{2}R + \frac{3}{8}R_0 + \frac{27}{32}R_0 = 1$$

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- 5. Two people are working in a small office selling shares in a mutual fund. Each is either on the phone or not. Suppose that calls come into the two brokers at rate  $\lambda = \lambda_{c} = 1$  per hour, while the calls are serviced at rate  $\mu_{c} = \mu_{c} = 3$ .
- (a) Formulate a Markov chain model for this system with state space (0; 1; 2; 12) where the state indicates who is on the phone. (b) Find the stationary distribution.
- (c) Suppose they upgrade their telephone system so that a call to one line that is busy is forwarded to the other phone and lost if that phone is busy. Find the new stationary probabilities. (d) Compare the rate at which calls are lost in the two systems.



$$A = \begin{pmatrix} -(\lambda_1 + \lambda_2) & \lambda_1 & \lambda_2 & 0 \\ \lambda_1 & -(\lambda_1 + \lambda_2) & 0 & \lambda_1 \\ \lambda_2 & 0 & -(\lambda_2 + \lambda_1) & \lambda_2 \\ \end{pmatrix}$$

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