

Notation

L	avg # cust in system
L_q	# of cust in queue
W	avg amt of time in system
W_q	avg time in queue
λ_a	Δ of arrival

$$L = \lambda_a W$$

$$L_q = L - [\rho(\pi_0) + 1(1-\pi_0)]$$

$$= L - 1 + \pi_0$$

$$ES = \rho(\pi_0) + 1(1-\pi_0)$$

$$\pi_0 = 1 - \frac{\lambda_a}{\mu}$$

Steady-State Prob

Let $X(t)$ b # of custs in system @ time t

$$\pi_n = \lim_{t \rightarrow \infty} P(X(t) = n)$$

s.s prob of exactly n custs in system

Notation

a_n
prop of custs that find n in system when they arrive

d_n
prop of custs leavin behind n in system

π_n
prop of time during which there are n in system

time of service = 1

arrival $\sim U(1, 2)$

$$a_0 = d_0 = 1$$

$$\pi_0 \neq 1$$

Prop I

In any system in which custs arrive one @ time s & finally depart one @ time s leave n in system

$$a_n = d_n$$

Prop II

Poi arrivals always see time avg

$$\pi_n = \frac{\lambda(\pi_n)}{\lambda} a_n$$

Result of Poi arrivals see time avg is called PASTA principle

Exercise 2: Bus stop

Ppl arrive according to Poi process w/ $\Delta \lambda$. Busses arrive according to Poi process w/ $\Delta \mu$

$$W_q = \frac{1}{\mu}$$

$$E(X_i | T_i) = \lambda T_i$$

$$L_q = \lambda W_q = \frac{\lambda}{\mu}$$

$$\begin{aligned} E(X_i) &= E[E(X_i | T_i)] = E(\lambda T_i) \\ &= \lambda E(T_i) = \frac{\lambda}{\mu} \end{aligned}$$

3.2.3: M/G/1

M

Markovian arrivals
Poi process w/ $\Delta \lambda$

G

gen service
 $S_i \sim G$
 $E(S_i) = \frac{1}{\mu}$

n th cust enters system

X_n

MC

of custs in queue

$X_0 = X$

$$a_k = \int_0^\infty e^{-\lambda t} \frac{(\lambda t)^k}{k!} g(t) dt$$

prob that k custs arrived during service time

$$\sum_{k=0}^\infty k a_k = \lambda \mathbb{E}(S_i) = \frac{\lambda}{\mu}$$

$g(t) \uparrow$

ξ_1, ξ_2, \dots be iid rv

$$P(\xi_i = k) = a_k$$

In $X_n > 0$

$$X_{n+1} = X_n + \xi_n - 1 = (X_n + \xi_n - 1)^+$$

	0	1	2	3	...
0	$a_0 + a_1$	a_2	a_3	a_4	...
1	a_0	a_1	a_2	a_3	...
2	0	a_0	a_1	a_2	...
...	0	0	a_0	a_1	...

Then

If $\lambda < \mu$, then MC X_n is (+) recurrent

$$\mathbb{E}_0 T_0 = \frac{\lambda}{\mu - \lambda}$$

$\lambda = \mu$ MC is \emptyset recurrent

$\lambda > \mu$ MC is trans

Busy period

$\lambda < \mu$, M/G/1

$$\mathbb{E}(B_n) = \frac{1}{\mu - \lambda} \quad \mathbb{E}(S_i) = \frac{1}{\mu}$$

$\lambda = \Delta$ of arrival

$$\pi_0 = \frac{\frac{1}{\lambda}}{\frac{1}{\lambda} + E(B_n)} = 1 - \frac{\lambda}{\mu} = \frac{\mu - \lambda}{\mu}$$

$$\begin{aligned} E(B_n) + \frac{1}{\lambda} &= \frac{1/\lambda}{\pi_0} \Rightarrow E(B_n) = \frac{1/\lambda}{\pi_0} - \frac{1}{\lambda} = \frac{\mu/\lambda}{\mu - \lambda} - \frac{1}{\lambda} \\ &= \frac{1}{\lambda} \left(\frac{\mu}{\mu - \lambda} - 1 \right) = \frac{1}{\lambda} \left(\frac{\mu - \mu + \lambda}{\mu - \lambda} \right) \\ &= \frac{1}{\lambda} \left(\frac{\lambda}{\mu - \lambda} \right) = \frac{1}{\mu - \lambda} \end{aligned}$$

Then: Pollaczek - Khintchine Formula

long run avg waiting time in queue

$$W_q = \frac{\lambda E\left(\frac{S_i^2}{2}\right)}{1 - \lambda E(S_i)} = \frac{1}{2} \frac{V(S_i) + (E(S_i))^2}{1 - E(S_i)}$$

$$E\left(\frac{S_i^2}{2}\right) = \frac{1}{2} E(S_i^2) = \frac{1}{2} [V(S_i) + (E(S_i))^2]$$

$$V(S_i) = E(S_i)^2 - (E(S_i))^2$$

Example: Long frac of time service is idle

$$\lambda = \frac{1}{6} \text{ /min} \quad \pi_0 = 1 - \frac{\lambda}{\mu} = 1 - \frac{1/6}{1/5} = 1 - \frac{5}{6} = \frac{1}{6}$$

$$E(S_i) = \frac{1}{\mu} = 5 \quad W = W_q + S_i = \frac{1}{2} \frac{\sigma^2 + (1/\mu)^2}{1 - \frac{1}{\mu}} + 5 = \frac{1/6}{2} \frac{49 + 25}{1 - \frac{1}{6}(5)} + 5$$

$$\sigma = 7$$

$$L = \lambda W$$

$$= \frac{1}{12} \left(\frac{79}{1/6} \right) + 5 = \frac{79}{2} + 5 = 37 + 5 = 42$$

$$L_q = L - 1 + \pi_0$$