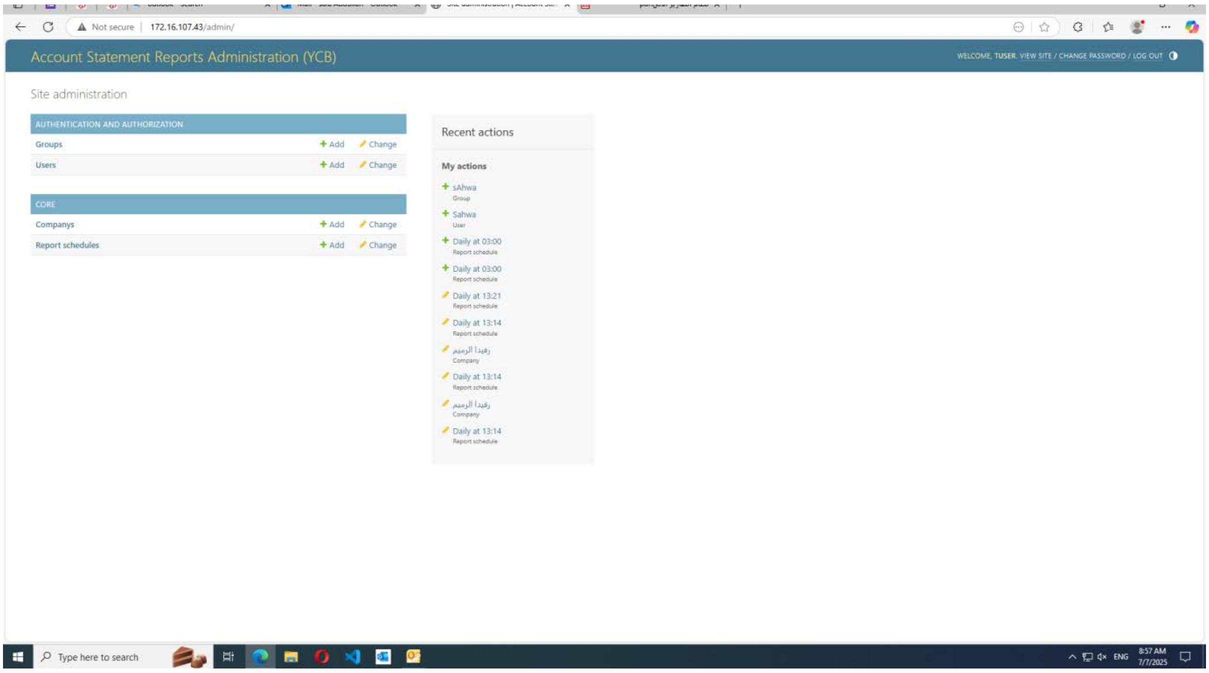
البنك التجاري اليمني
Yemen Commercial Bank

Account Statement Reports Administration (YCB)

Test

Admin page:



o Site Administration Page (Post-login Landing Page):

Functional Elements:

- "Groups," "Users," "Companies," and "Report schedules" sections all display with **Add** and **Change** options.
- "Recent actions" panel displays recent changes accurately.

Positive Points:

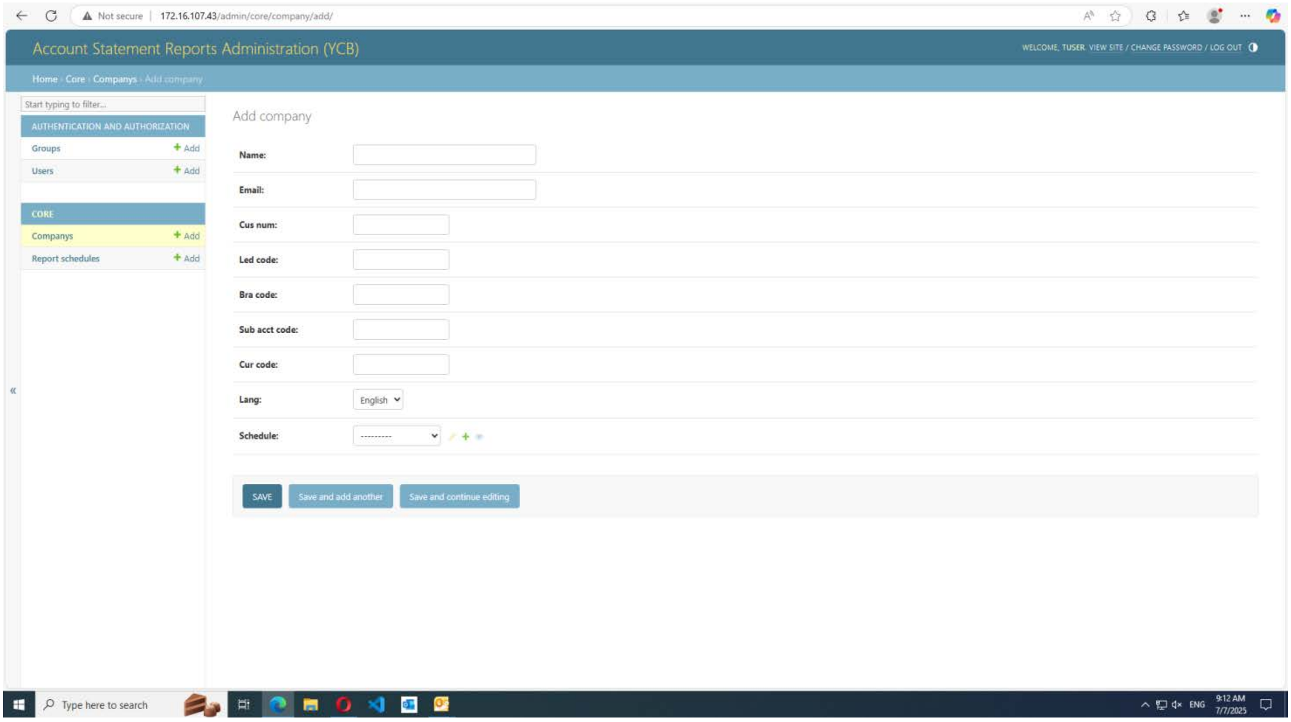
- Clean layout, logical grouping.
- Recent activity is visible, which helps track changes.

Areas for Improvement:

- Minimal visual hierarchy : the page looks very plain; no clear separation of major sections.

- Could benefit from better headings or slight dashboard-like design.
- The term "**Companys**" in the sidebar should be corrected to "**Companies**."
- Some Arabic text appears mixed with English: test localization for consistency.

Add company:



o Visual & UI Observations:

- **Layout is clean** and consistent and Fields are logically grouped.
- No tooltips or field descriptions: might confuse new users.
- Fields like "**Cus num**," "**Led code**," "**Bra code**" are unclear without documentation.

o Usability Concerns:

- No cancel/back button user is "stuck" on this page unless they manually navigate away.
- No field instructions or examples increases user error risk.

Functionality Testing :

Field Validation:

- if leaving required fields empty and press **Save** it shows validation messeges
- It validate formats for email, numbers, codes.

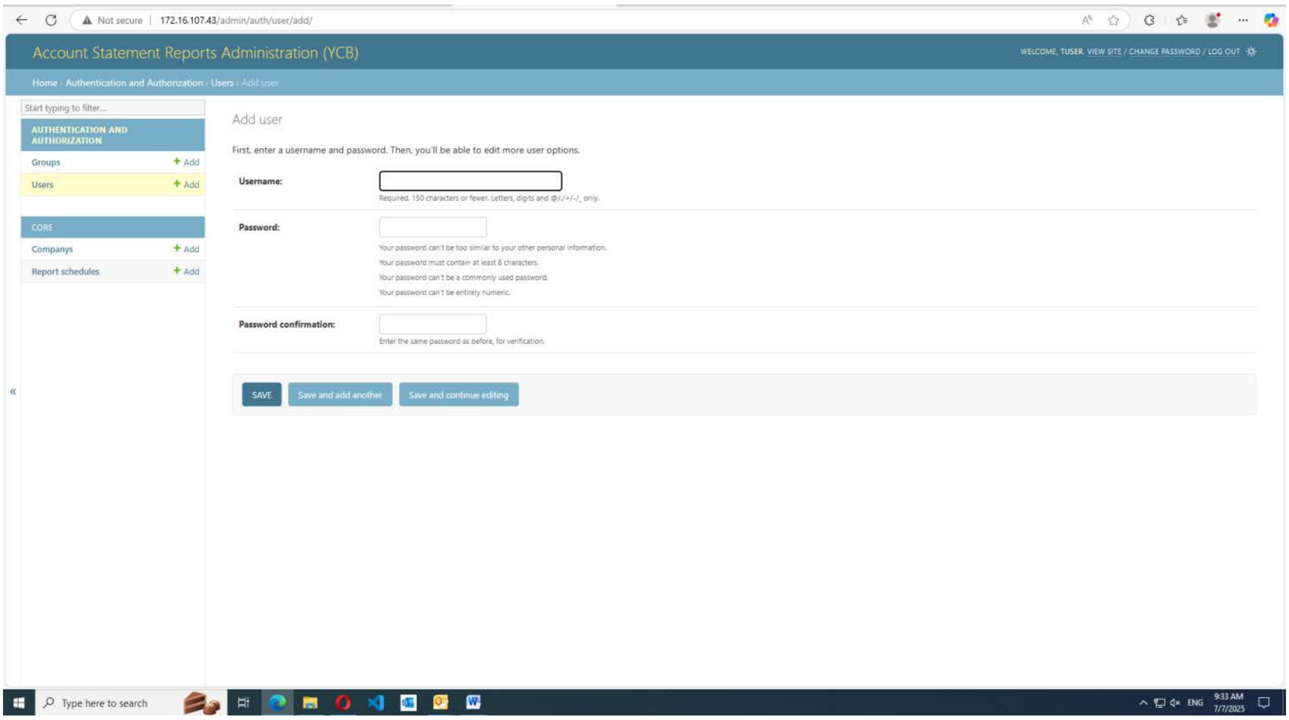
Button Behavior:

- **Save**, **Save and add another**, **Save and continue editing** they work as intended
- After Save, it gives clear success/error feedback

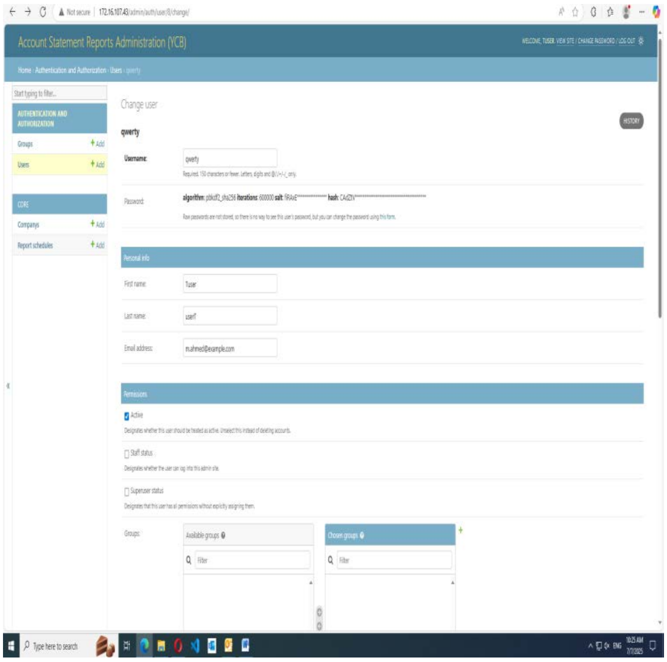
Schedule Dropdown:

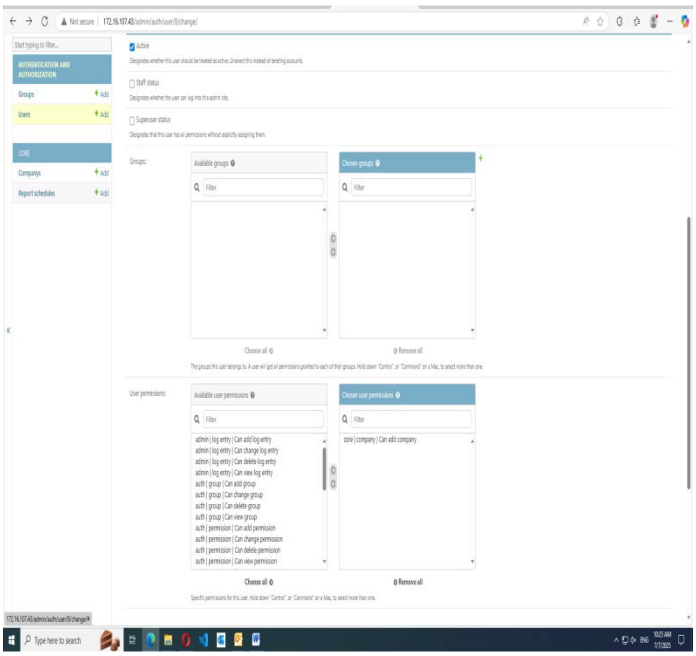
- selecting, add (+), edit (pencil), and view (eye) schedules work as it should ,so these icons behave as expected.

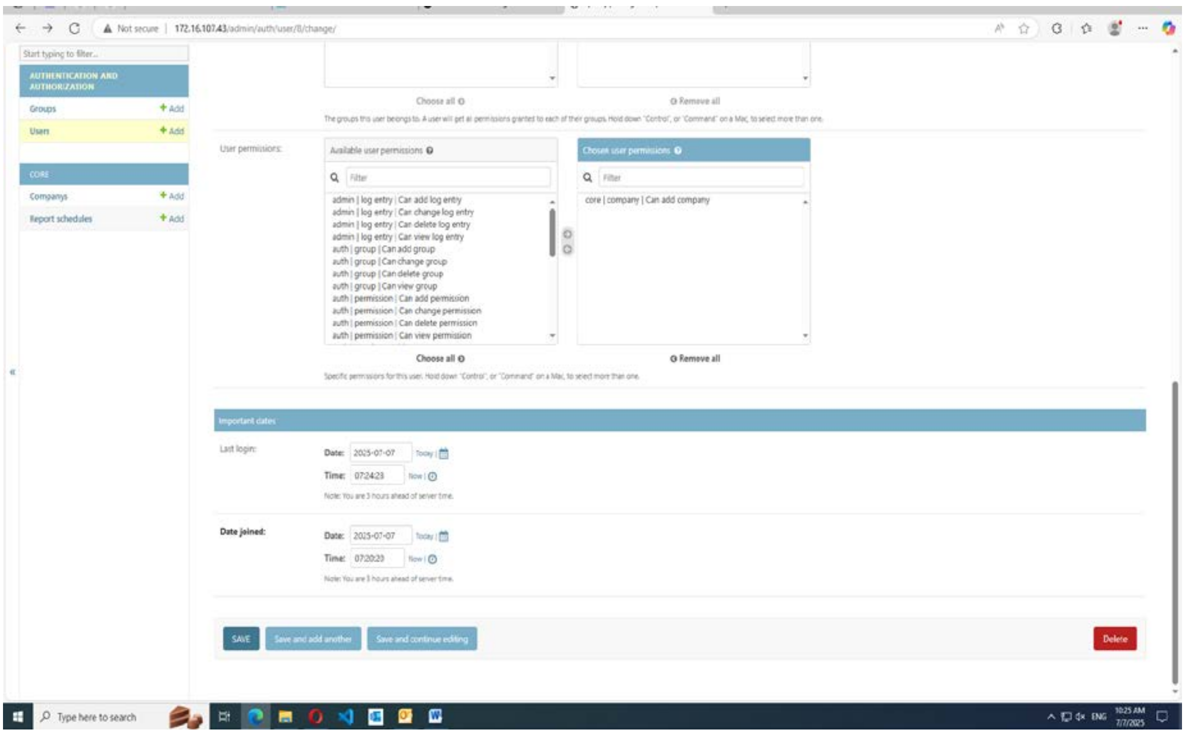
Add User:



Add user follow up pages:







The **Add User** page is functionally correct and aligns with basic form standards. Minor improvements in usability, especially around password handling and navigation, would enhance the user experience,but there are steps and pages that should be followed to finalize user creation process which are not clear as following:

Creating a new user from the "Add User" page.

- Observed Workflow:

Step 1 - Basic User Creation:

- User enters basic details (username, password, password confirmation).
- After clicking **Save**, system redirects to an additional user details form.

Step 2 - Additional User Information:

- Form requests more fields:
  Full Name
  Permissions
  Date fields
  History section is visible for audit trail.

Step 3 - User List View:

- After saving all information, user is redirected to a table view displaying:
  Existing users
  Full details per user
  Filter box to refine the table results
- There is a possibility to search but it is not user friendly.
- The delete action is too complicated which needs further enhancement.

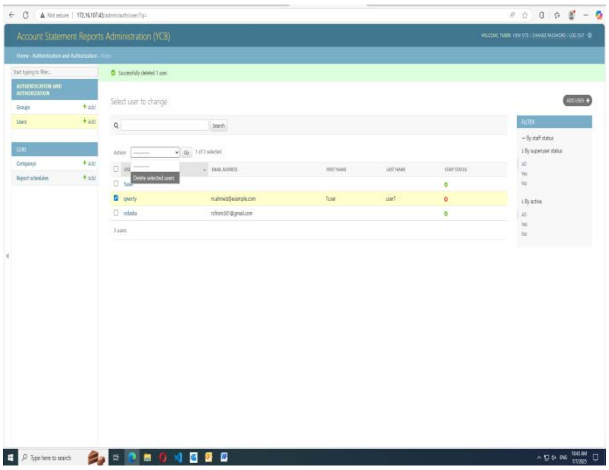
Issues & Improvement Suggestions:

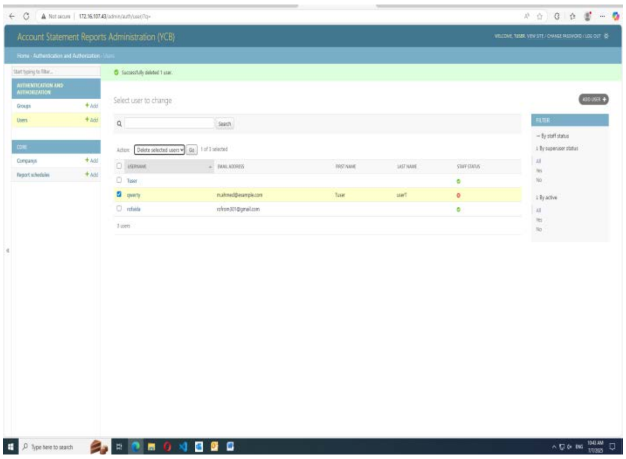
Area	Observation	Suggested Improvement
Navigation Flow	The transition between forms (basic info ➡ additional details ➡ user list) is not clearly explained.	Add progress indicators or clear page titles so users know what step they are on.
User Table - Filter Box	The filter box is confusing and difficult to use. Users struggle to understand how to apply filters.	Simplify the filter UI. Use drop-down menus or guided filter options with labels. Provide an example or default filter setup.
Audit History Visibility	History appears after first save, but it's unclear what it contains or how to interpret it.	Add tooltips or descriptions for the history section to clarify its purpose.
Cancel/Back Buttons	At each stage, there is no obvious way to cancel or go back to the previous page.	Add **Cancel** and **Back** buttons for better user control.

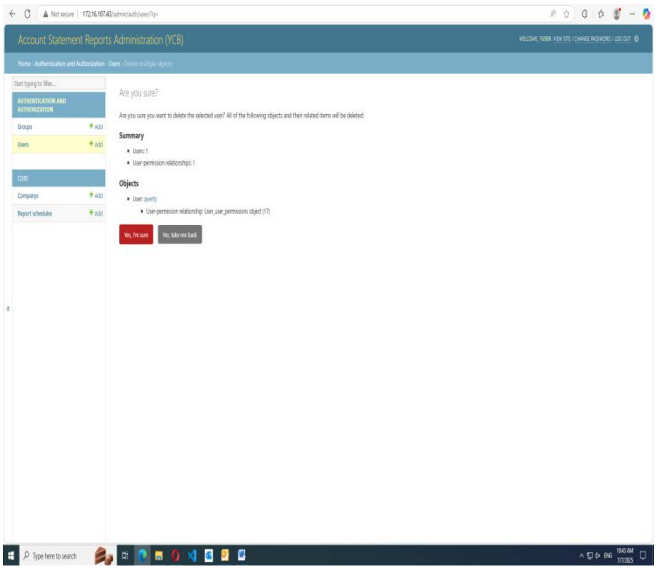
Final Notes:

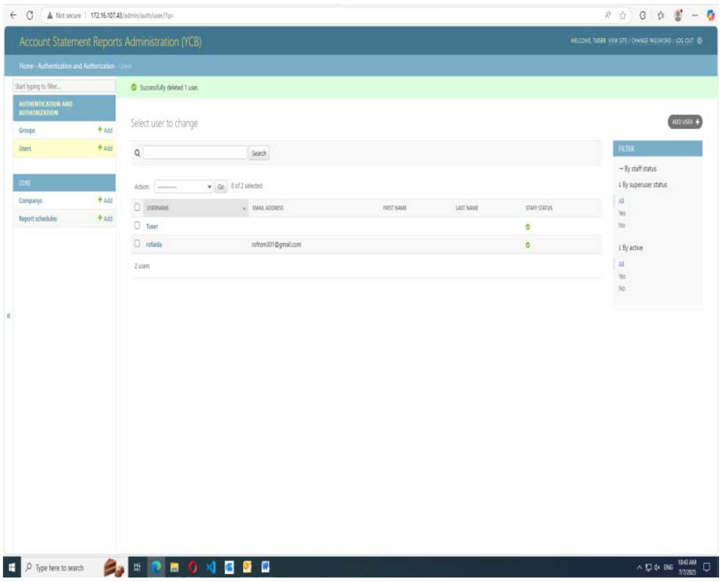
Overall functionality works as intended. The process for creating users is complete but could be significantly improved with better usability, guidance, and interface clarity especially in the filter section of the user list page and here is the steps to delete one user which could be shorten for a better user experience and more efficient .

Step to delete a user :

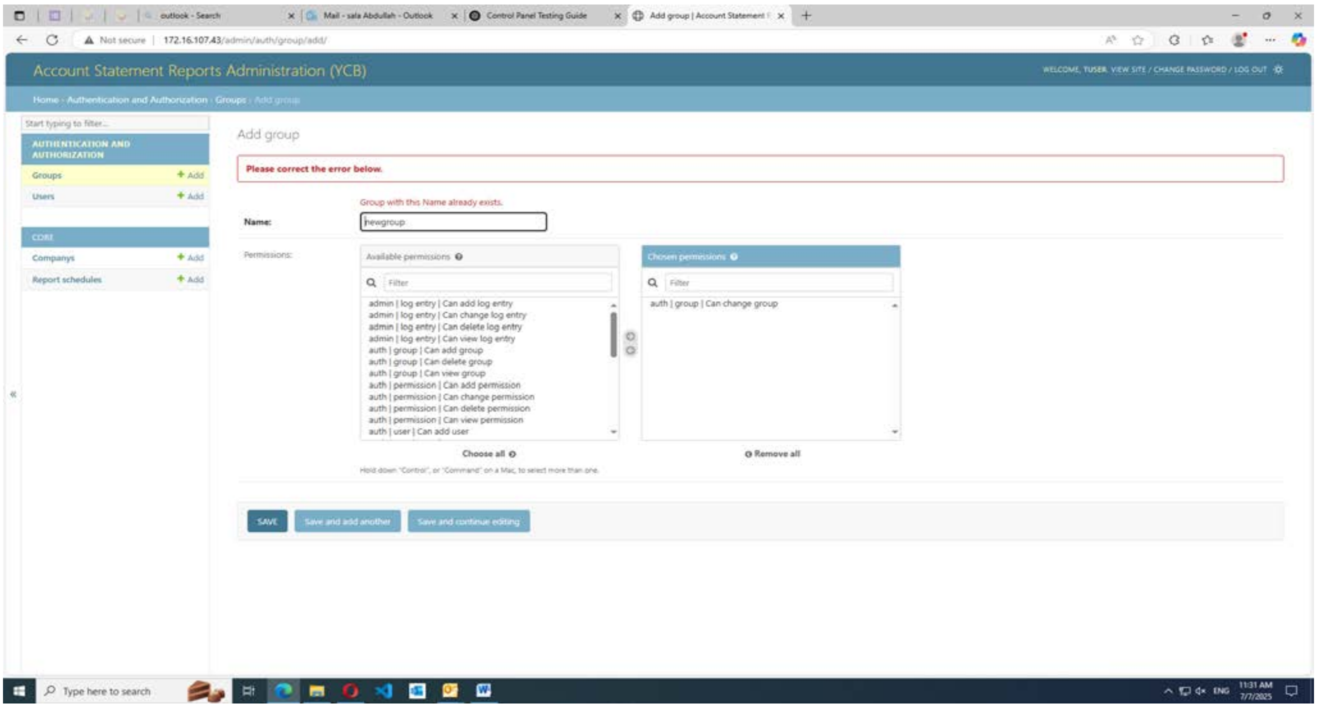








Adding new group:



Observed Behavior:

- The Add Group form works as intended.
- All fields and buttons operate correctly.
- Input validations function properly.
- A success message is displayed after saving.

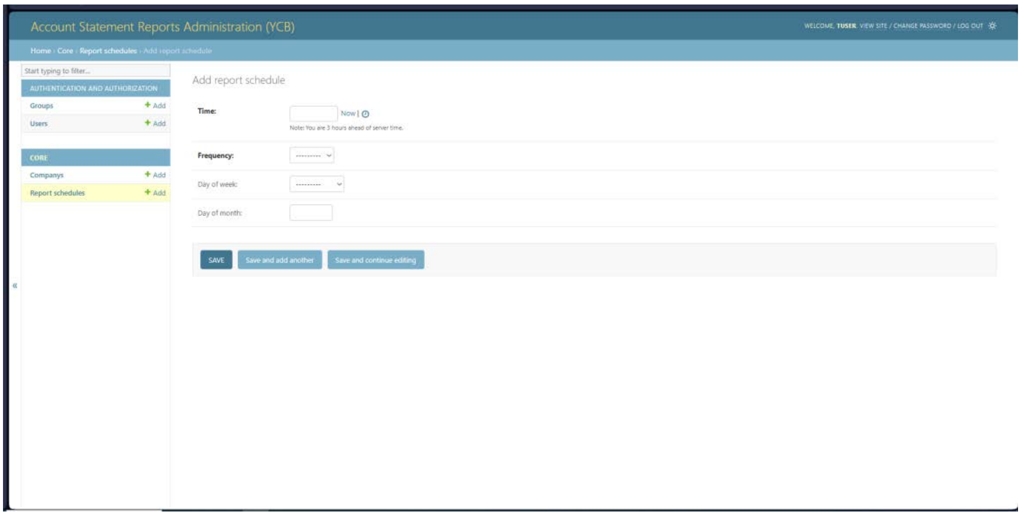
Identified Limitation:

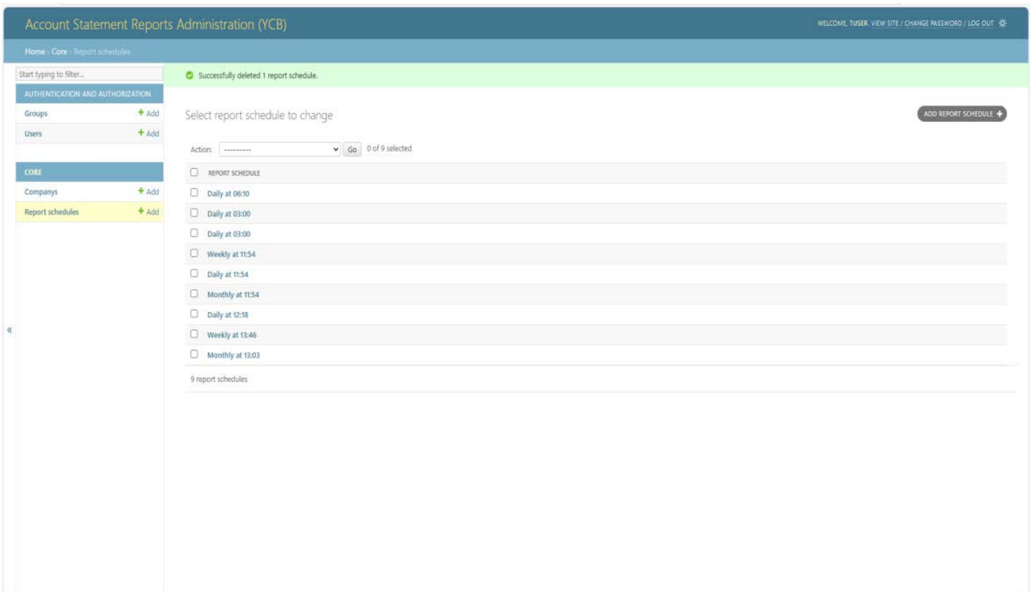
- After saving a new group:
  There is no visible table or page listing all existing groups.
  There is no navigation link provided to access or view existing groups.

Suggested Improvement:

- Add a dedicated **Group List View** or table displaying all existing groups.
- After saving, provide:
  ✔ A button or link to **"View All Groups"**.
  ✔ Alternatively, automatically redirect to the group list after successful creation.
- If a list view already exists elsewhere (e.g., via sidebar ➡ "Groups" ➡ Change), ensure it's clearly accessible and intuitive to find.

Adding new report:





Observed Behavior:

- The **Add Report Schedule** screen displays fields for:
  Time configuration
  Frequency
  Duration
- All buttons (e.g., **Save**, **Save and add another**, **Save and continue editing,deleting**) work as intended.
- After saving:
  A success message appears.
  The system displays a table containing all existing report schedules.

While the **Report Schedule** functionality works technically (form, validation, save process), the workflow lacks transparency regarding what reports are scheduled and for whom. Improving this will enhance usability, prevent confusion, and support better system management.

The header itself

The **header contains critical functionality**, but its **design and placement are not effective**. A modern, structured redesign is recommended to improve usability, accessibility, and overall system appearance.

Recommendations for Improvement:

Redesign the header with modern layout principles:

- Left side: **Application Title/Logo**
- Center (optional): Page Title or Section Indicator

- Right side: Grouped **User Menu** with dropdown containing:
  - Username
  - Change Password
  - Logout

- Make Dark/Light mode toggle clear with universally recognized sun/moon icons.
  Use of clear spacing and dividers to separate elements.
  Improvement color contrast for better readability.