

Professional Summary

Results-driven IT Management Professional with 12+ years of experience in leading cross-functional teams, driving innovative solutions, and fostering growth in the Information Technology Industry. Proven track record of successfully managing projects, enhancing customer satisfaction, and leveraging technical expertise to propel business success. Seeking a challenging role that utilizes my skills, offers professional growth, and values resourcefulness, innovation, and flexibility.

Professional Experience

Senior IT Manager (MG09)

Inazuma.co | January 2018 - Present

IT Project Manager (MG06)

NexaTech Inc. | June 2015 - December 2017

Key Achievements:

- Successfully managed 5 large-scale IT projects, resulting in 25% increase in client satisfaction.
- Implemented Agile methodologies, reducing project timelines by 30%.

Responsibilities:

- Led project planning, execution, and delivery.
- Coordinated with cross-functional teams to ensure project goals alignment.

Senior Software Developer (MG04)

PulseSoft Solutions | March 2012 - May 2015

Key Achievements:

- Developed and deployed 3 critical software applications, enhancing business operations efficiency by 40%.
- Mentored junior developers, improving team's overall coding standards and best practices.

Responsibilities:

- Designed, developed, and tested software applications.
- Collaborated with QA team for thorough testing and deployment.

Software Developer (MG02)

ByteWave Technologies | August 2009 - February 2012

Key Achievements:

- Contributed to the development of a flagship product, resulting in a 20% increase in company sales.
- Improved code reusability by 50% through modular design implementation.

Responsibilities:

- Participated in the development of software applications.
- Assisted in troubleshooting and resolving technical issues.

Education

Master of Science in Information Technology

Stanford University | June 2009

Relevant Coursework:

- Software Engineering
- Database Systems
- Computer Networks

Technical Skills

Programming Languages:

- JavaScript
- C#
- HTML
- CSS

Databases:

- Microsoft SQL Server
- SQL Server 2005
- SQL Server 2008R2

Frameworks and Tools:

- ASP.NET
- AJAX Toolkit
- PowerPoint
- Open Office

Methodologies and Concepts:

- SDLC
- Project Management
- Research
- Customer Service
- Microsoft Technologies
- Windows