

Professional Summary

Results-driven AV09 professional with 10+ years of experience in the aviation industry, leveraging innovative approaches to drive productivity and growth. Proven track record of successful team management, volunteer coordination, and corporate communications. Seeking to further elevate organizational success and personal career development.

Professional Experience

Senior Aviation Operations Manager

Inazuma.co | January 2020 - Present

Aviation Operations Manager

Aerius Inc. | June 2018 - December 2019

Key Achievements:

- Improved operational efficiency by 25% through process re-engineering
- Successfully managed a team of 15, resulting in a 30% increase in employee satisfaction

Responsibilities:

- Team Management
- Operational Process Improvement
- Stakeholder Communications

Operations Coordinator

Skybound Airlines | March 2015 - May 2018

Key Achievements:

- Coordinated with flight crews to reduce flight delays by 20%
- Developed and implemented a volunteer program, engaging 50+ community volunteers

Responsibilities:

- Flight Operations Coordination
- Volunteer Management
- Basic Corporate Communications

Junior Operations Assistant

Aviation Support Services | January 2012 - February 2015

Key Achievements:

- Assisted in the development of operational manuals, enhancing compliance by 15%
- Provided support for event management, ensuring successful execution of company events

Responsibilities:

- Operational Support
- Documentation Assistance
- Event Support

Education

Bachelor of Science in Aviation Management

Embry-Riddle Aeronautical University | December 2011

Technical Skills

Leadership & Management:

- Team Management
- Volunteer Management
- Change Management

Communication:

- Corporate Communications
- Stakeholder Engagement
- Public Speaking

Operational Efficiency:

- Process Improvement
- Operational Analysis
- Project Management