

## Professional Summary

Results-driven Food & Beverages executive with over 15 years of experience in team management, driving business growth, and enhancing operational efficiency. Proven track record of success in leading high-performing teams and implementing strategic initiatives.

## Professional Experience

### Director of Food & Beverage Operations

Inazuma.co | January 2020 - Present

#### Senior F&B; Manager

Tasty Bites Inc. | June 2015 - December 2019

##### Key Achievements:

- Increased sales by 25% through effective menu engineering and promotional strategies.
- Improved team efficiency by 30% via process streamlining and training programs.

##### Responsibilities:

- Managed a team of 20 F&B; staff across multiple outlets.
- Developed and implemented operational strategies to enhance customer experience.

#### F&B; Operations Manager

Delight Foods Ltd. | March 2010 - May 2015

##### Key Achievements:

- Reduced operational costs by 20% through supply chain optimization.
- Enhanced customer satisfaction ratings by 15% through quality control measures.

##### Responsibilities:

- Supervised daily F&B; operations across 5 locations.
- Collaborated with the culinary team to develop new menu items.

#### Assistant F&B; Manager

Savor Restaurants | January 2008 - February 2010

##### Key Achievements:

- Assisted in increasing average table turns by 12% through efficient service management.

- Contributed to a 10% increase in positive customer reviews through feedback implementation.

**Responsibilities:**

- Assisted in managing a team of 10 F&B; staff.
- Coordinated with the events team for large catering services.

## Education

**Bachelor of Science in Hospitality Management**

Cornell University School of Hotel Administration | May 2007

## Technical Skills

**Leadership & Management:**

- Team Management
- Strategic Planning
- Operational Efficiency

**Food & Beverage Operations:**

- Menu Engineering
- Supply Chain Management
- Quality Control

**Software Proficiency:**

- Microsoft Office Suite
- Google Workspace
- F&B; Management Software (e.g., Toast, Upserve)