

## Professional Summary

Results-driven Operations Safety & Training Manager with 15+ years of experience in the aviation industry, driving operational excellence, ensuring safety, and leading training initiatives for top-tier airlines and aviation companies. Proven track record of enhancing operational efficiency, reducing risks, and fostering a culture of safety and compliance.

## Professional Experience

### Senior Operations Safety & Training Director (AV12)

Inazuma.co | January 2020 - Present

### Operations Safety & Training Manager (AV9)

SkyPilot Airlines | June 2015 - December 2019

#### Key Achievements:

- Implemented a safety management system (SMS) that reduced incident rates by 30%.
- Developed and executed a comprehensive training program for pilots and ground staff, resulting in a 25% increase in operational efficiency.

#### Responsibilities:

- Managed daily operations safety and training activities.
- Conducted regular safety audits and risk assessments.

### Safety & Compliance Officer (AV6)

Avior Ground Handling | March 2012 - May 2015

#### Key Achievements:

- Successfully led the company to achieve ISAGO certification.
- Reduced ground handling errors by 40% through process improvements.

#### Responsibilities:

- Ensured compliance with aviation regulations and standards.
- Investigated incidents and implemented corrective actions.

### Training Coordinator (AV3)

FlySafe Aviation Services | September 2008 - February 2012

#### Key Achievements:

- Coordinated training for over 500 staff members, achieving a 95% training completion rate.
- Assisted in developing a new training program for ground staff, resulting in improved customer satisfaction.

**Responsibilities:**

- Scheduled and coordinated training sessions.
- Maintained training records and reports.

## Education

**Master of Science in Aviation Safety Management**

Embry-Riddle Aeronautical University | 2008

**Relevant Coursework:**

- Aviation Safety Management
- Airline Operations
- Aviation Law

## Technical Skills

**Aviation Operations:**

- Charter Operations
- Commercial Aviation
- General Aviation

**Safety & Compliance:**

- Aviation Security
- Safety Management Systems (SMS)
- Regulatory Compliance

**Training & Development:**

- Training Program Development
- Instructional Design
- Adult Learning Principles

**Software & Tools:**

- Microsoft Office Suite
- Aviation Management Software (AMS)
- Learning Management Systems (LMS)