

Professional Summary

Results-driven Food & Beverages executive with over 15 years of experience in team management, driving business growth, and enhancing operational efficiency. Proven track record of success in leading high-performing teams and implementing strategic initiatives.

Professional Experience

Director of Food & Beverage Operations

Inazuma.co | January 2020 - Present

Senior F&B; Manager

Tasty Bites Inc. | June 2015 - December 2019

Key Achievements:

- Increased sales by 25% through effective menu engineering and promotional strategies.
- Improved team efficiency by 30% via process streamlining and training programs.

Responsibilities:

- Managed a team of 20 F&B; staff across multiple outlets.
- Developed and implemented operational strategies to enhance customer experience.

F&B; Operations Manager

Delight Foods Ltd. | March 2010 - May 2015

Key Achievements:

- Reduced operational costs by 20% through supply chain optimization.
- Enhanced customer satisfaction ratings by 15% through quality control measures.

Responsibilities:

- Supervised daily F&B; operations across 5 locations.
- Collaborated with the culinary team to develop new menu items.

Assistant F&B; Manager

Savor Restaurants | January 2008 - February 2010

Key Achievements:

- Assisted in increasing average table turns by 12% through efficient service management.

- Contributed to a 10% increase in positive customer reviews through feedback implementation.

Responsibilities:

- Assisted in managing a team of 10 F&B staff.
- Coordinated with the events team for large catering services.

Education

Bachelor of Science in Hospitality Management

Cornell University School of Hotel Administration | May 2007

Technical Skills

Leadership & Management:

- Team Management
- Strategic Planning
- Operational Efficiency

Food & Beverage Operations:

- Menu Engineering
- Supply Chain Management
- Quality Control

Software Proficiency:

- Microsoft Office Suite
- Google Workspace
- F&B Management Software (e.g., Toast, Upserve)