

# Professional Summary

Results-driven AV09 professional with 10+ years of experience in the aviation industry, leveraging innovative approaches to drive productivity and growth. Proven track record of successful team management, volunteer coordination, and corporate communications. Seeking to further elevate organizational success and personal career development.

## Professional Experience

### Senior Aviation Operations Manager

Inazuma.co | January 2020 - Present

### Aviation Operations Manager

Aerius Inc. | June 2018 - December 2019

#### **Key Achievements:**

- Improved operational efficiency by 25% through process re-engineering
- Successfully managed a team of 15, resulting in a 30% increase in employee satisfaction

#### **Responsibilities:**

- Team Management
- Operational Process Improvement
- Stakeholder Communications

### Operations Coordinator

Skybound Airlines | March 2015 - May 2018

#### **Key Achievements:**

- Coordinated with flight crews to reduce flight delays by 20%
- Developed and implemented a volunteer program, engaging 50+ community volunteers

#### **Responsibilities:**

- Flight Operations Coordination
- Volunteer Management
- Basic Corporate Communications

### Junior Operations Assistant

Aviation Support Services | January 2012 - February 2015

### **Key Achievements:**

- Assisted in the development of operational manuals, enhancing compliance by 15%
- Provided support for event management, ensuring successful execution of company events

### **Responsibilities:**

- Operational Support
- Documentation Assistance
- Event Support

## **Education**

### **Bachelor of Science in Aviation Management**

Embry-Riddle Aeronautical University | December 2011

## **Technical Skills**

### **Leadership & Management:**

- Team Management
- Volunteer Management
- Change Management

### **Communication:**

- Corporate Communications
- Stakeholder Engagement
- Public Speaking

### **Operational Efficiency:**

- Process Improvement
- Operational Analysis
- Project Management