

Professional Summary

Results-driven Food & Beverages executive with over 15 years of experience in restaurant management, project planning, and strategic development. Proven track record of driving business growth, improving operational efficiency, and leading high-performing teams.

Professional Experience

Director of Food & Beverages Operations (FB10)

Inazuma.co | January 2020 - Present

Regional F&B; Manager (FB8)

Bistro Bliss Inc. | June 2018 - December 2019

Key Achievements:

- Increased regional sales by 25% through targeted marketing initiatives
- Improved customer satisfaction ratings by 30% via enhanced service standards

Responsibilities:

- Managed 10 restaurant locations across the region
- Developed and executed regional F&B; strategies

Restaurant General Manager (FB6)

Tasty Bites Ltd. | March 2015 - May 2018

Key Achievements:

- Boosted restaurant sales by 18% through effective inventory management
- Reduced staff turnover by 40% via training and development programs

Responsibilities:

- Oversaw daily restaurant operations
- Trained and mentored staff members

Assistant Restaurant Manager (FB4)

Foodie's Delight | January 2012 - February 2015

Key Achievements:

- Improved customer service ratings by 20% through feedback implementation
- Assisted in increasing restaurant sales by 12% via promotional events

Responsibilities:

- Assisted in managing daily restaurant operations
- Coordinated events and promotions

Education

Bachelor of Science in Hospitality Management

Cornell University School of Hotel Administration | December 2011

Technical Skills

Business Strategy:

- Market Analysis
- Competitive Intelligence
- Growth Planning

Project Management:

- Project Planning
- Resource Allocation
- Risk Management

Restaurant Operations:

- Menu Engineering
- Inventory Management
- Staff Development

Software Proficiency:

- Microsoft Office Suite
- Restaurant Management Software (RMS)
- Point of Sale (POS) Systems