Professional Summary

Results-driven IT leader with over 15 years of experience in driving technological innovation, leading high-performing teams, and delivering strategic solutions that propel business growth. Proven track record of successfully managing large-scale IT projects, fostering collaborative environments, and mentoring talent to achieve organizational excellence.

Professional Experience

Chief Information Officer (CIO)

Inazuma.co | January 2020 - Present

IT Director

NovaTech Inc. | June 2015 - December 2019

Key Achievements:

- Successfully led the migration to cloud-based infrastructure, reducing operational costs by 30%.
- Developed and implemented a cybersecurity framework, resulting in a 95% reduction in security breaches.

Responsibilities:

- Managed a team of 20 IT professionals.
- Oversaw the development of IT strategies aligned with business objectives.

Senior IT Manager

Pulse IT Solutions | March 2010 - May 2015

Key Achievements:

- Improved project delivery time by 40% through process optimization.
- Enhanced customer satisfaction ratings by 25% through effective issue resolution.

Responsibilities:

- Supervised a team of 10 IT professionals.
- Coordinated with cross-functional teams for project implementations.

IT Team Lead

TechForge Ltd. | January 2008 - February 2010

Key Achievements:

- Successfully implemented a help desk system, reducing response times by 50%.
- Mentored junior team members, resulting in a 90% increase in team productivity.

Responsibilities:

- Led a team of 5 IT professionals.
- Assisted in the development of IT policies and procedures.

Education

Technical Skills

Programming Languages:

- Java
- Python
- C++

Cloud Platforms:

- AWS
- Azure
- Google Cloud

Database Management:

- MySQL
- Oracle
- MongoDB

Operating Systems:

- Windows
- Linux
- macOS

Project Management Tools:

- Jira
- Asana
- MS Project

Cybersecurity:

- CompTIA Security+
- CISSP