

## Professional Summary

Results-driven banking professional with over 10 years of experience in team management, strategic leadership, and banking operations. Proven track record of driving growth, improving efficiency, and fostering high-performing teams.

## Professional Experience

### Senior Vice President, Banking Operations

Inazuma.co | January 2018 - Present

### Vice President, Branch Management

Nexus Bank | June 2015 - December 2017

#### **Key Achievements:**

- Increased branch revenue by 25% through targeted marketing campaigns and staff training
- Improved customer satisfaction ratings by 30% through process improvements and staff empowerment

#### **Responsibilities:**

- Managed a team of 20 branch staff
- Developed and executed business growth strategies
- Ensured compliance with regulatory requirements

### Assistant Vice President, Credit Risk Management

Pinnacle Financial Services | March 2012 - May 2015

#### **Key Achievements:**

- Reduced credit risk exposure by 15% through enhanced risk assessment and mitigation strategies
- Streamlined credit approval processes, reducing turnaround time by 40%

#### **Responsibilities:**

- Led a team of 10 credit analysts
- Developed and implemented credit risk management policies
- Collaborated with cross-functional teams to identify and mitigate risks

### Credit Analyst

Apex Bank | August 2009 - February 2012

**Key Achievements:**

- Consistently met or exceeded credit analysis quality and productivity targets
- Identified and reported potential credit risks, contributing to a 10% reduction in bad debt

**Responsibilities:**

- Conducted credit analyses for new and existing customers
- Provided recommendations to credit committee
- Maintained accurate and up-to-date credit files

## Education

**Master of Business Administration (MBA)**

Harvard University | 2009

**Relevant Coursework:**

- Financial Management
- Strategic Management
- Organizational Behavior

## Technical Skills

**Leadership and Management:**

- Team Management
- Strategic Leadership
- Change Management

**Banking and Finance:**

- Banking Operations
- Credit Risk Management
- Financial Analysis

**Software and Tools:**

- Microsoft Office Suite
- Banking Software (e.g., Finacle, Temenos)
- Data Analytics Tools (e.g., Tableau, Power BI)