

Professional Summary

Results-driven Food & Beverage professional with 15+ years of experience in Quality Assurance, Food Safety, and Process Control. Proven track record of driving business growth, improving operational efficiency, and ensuring regulatory compliance. Skilled in HACCP, ISO 22000, and project management, with a strong background in food technology and science.

Professional Experience

Director of Quality Assurance & Food Safety

Inazuma.co | January 2020 - Present

Senior Quality Assurance Manager

Nestle S.A. | June 2015 - December 2019

Key Achievements:

- Implemented a HACCP-based quality system, resulting in a 30% reduction in product recalls
- Developed and executed a training program for QA staff, improving audit scores by 25%

Responsibilities:

- Managed a team of QA professionals
- Conducted regular audits and inspections
- Collaborated with cross-functional teams to resolve quality issues

Quality Assurance Manager

Unilever PLC | March 2010 - May 2015

Key Achievements:

- Improved product shelf life by 15% through process optimization
- Reduced customer complaints by 20% through effective issue resolution

Responsibilities:

- Developed and implemented quality control procedures
- Conducted sensory evaluations and product testing
- Worked with suppliers to ensure compliance with quality standards

Quality Control Specialist

General Mills, Inc. | August 2007 - February 2010

Key Achievements:

- Identified and addressed a critical quality issue, preventing a potential product recall
- Assisted in the development of a new product line, resulting in a 10% increase in sales

Responsibilities:

- Conducted daily quality checks on production lines
- Collected and analyzed quality data for process improvement
- Collaborated with production staff to resolve quality issues

Education

Master of Science in Food Technology

University of Wisconsin-Madison | June 2007

Relevant Coursework:

- Food Microbiology
- Food Processing and Engineering
- Sensory Evaluation of Foods

Technical Skills

Quality Assurance & Food Safety:

- HACCP
- ISO 22000
- GMP
- Food Safety
- Quality System

Food Technology & Science:

- Food Technology
- Food Science
- Food Microbiology
- Sensory Evaluation

Project Management & Business:

- Project Management
- Business Planning
- Production Planning

- Marketing
- Sustainability

Software & Tools:

- Microsoft Office
- Microsoft Excel
- ISO 14001
- ISO 9000
- ISO 17025

Industry Knowledge:

- Food & Beverage
- FMCG
- Dairy
- Beverage Industry
- Ceramic
- Cosmetic