Professional Summary

Results-driven IT leader with 15+ years of experience in driving digital transformation, content development, and team management. Proven track record of delivering high-impact projects, fostering collaborative environments, and mentoring cross-functional teams.

Professional Experience

Director of IT Strategy & Innovation (IT12)

Inazuma.co | January 2020 - Present

Senior IT Manager (IT9)

NovaTech Inc. | June 2015 - December 2019

Key Achievements:

- Spearheaded a team that developed and implemented a company-wide content management system, resulting in a 30% increase in productivity.
- Successfully managed the migration of all IT services to the cloud, reducing operational costs by 25%.

Responsibilities:

- Managed a team of IT professionals
- Developed and implemented IT strategies
- Collaborated with cross-functional teams

IT Team Lead (IT6)

Pulse Digital | March 2012 - May 2015

Key Achievements:

- Led the development of a mobile app that increased customer engagement by 50%.
- Implemented a content editing workflow that reduced publication time by 40%.

Responsibilities:

- Led a team of junior IT professionals
- Developed and maintained digital products
- Coordinated with the marketing team

IT Specialist (IT3)

ByteSize Solutions | August 2008 - February 2012

Key Achievements:

- Assisted in the development of a company intranet, improving internal communication.
- Provided technical support to employees, ensuring a 95% resolution rate.

Responsibilities:

- Assisted in IT project development
- Offered technical support
- Collaborated with the IT team

Education

Technical Skills

Content Development:

- Content Strategy
- Digital Content Creation
- Content Management Systems

Copy Editing:

- Grammar and Syntax
- Style Guides (AP, Chicago, MLA)
- Content Optimization

Communication:

- Public Speaking
- Team Collaboration Tools (Slack, Trello, Asana)
- Cross-Functional Communication

Additional Skills:

- Cloud Computing (AWS, Azure)
- Project Management (Agile, Scrum)
- Programming Languages (Python, Java)