

Professional Summary

Results-driven IT professional with 23 years of experience in diverse industries, leveraging technical expertise to drive business growth and innovation. Proven track record of adapting to new sectors, including Automotive, Accounting, Mortgage, Media, Aerospace, Armed Forces, and Publishing. Skilled in navigating complex IT landscapes to enhance operational efficiency and customer engagement.

Professional Experience

Senior IT Director - Health & Fitness (HF09)

Inazuma.co | 2020 - Present

IT Manager

Aerius Aerospace Inc. | 2018 - 2020

Key Achievements:

- Successfully implemented a cloud-based project management system, reducing project timelines by 30%.
- Developed and executed a comprehensive cybersecurity strategy, resulting in a 95% reduction in security breaches.

Responsibilities:

- Managed a team of IT professionals
- Oversaw IT infrastructure and operations

Senior IT Specialist

Pinnacle Publishing House | 2015 - 2018

Key Achievements:

- Designed and implemented a digital publishing platform, increasing online sales by 25%.
- Collaborated with the editorial team to develop a content management system, streamlining the publishing process.

Responsibilities:

- Provided technical support for publishing operations
- Developed in-house software solutions

IT Consultant

MediaMax Marketing Agency | 2012 - 2015

Key Achievements:

- Developed a social media analytics tool, enhancing campaign effectiveness by 40%.
- Implemented a CRM system, improving client engagement by 20%.

Responsibilities:

- Consulted on IT projects for various clients
- Conducted workshops on social media marketing

IT Officer

Armed Forces - IT Division | 2008 - 2012

Key Achievements:

- Led the development of a secure communication network, ensuring seamless operations.
- Trained personnel on IT security protocols, achieving a 99% compliance rate.

Responsibilities:

- Managed IT operations for military units
- Ensured IT security and compliance

IT Specialist

Mortgage Masters Inc. | 2005 - 2008

Key Achievements:

- Implemented a mortgage processing system, reducing application processing time by 50%.
- Developed a customer portal, increasing customer satisfaction by 30%.

Responsibilities:

- Supported IT infrastructure
- Developed software solutions for mortgage operations

Junior IT Specialist

Big Five Accounting Firm - IT Department | 2002 - 2005

Key Achievements:

- Assisted in the implementation of a financial management system, enhancing financial reporting by 25%.
- Provided technical support for auditors and accountants.

Responsibilities:

- Supported IT operations
- Assisted in software development

IT Intern

AutoTech Inc. | Summer 2001

Key Achievements:

- Contributed to the development of a vehicle tracking system, improving logistics by 15%.

Responsibilities:

- Assisted in IT projects
- Gained hands-on experience in IT operations

Education

Bachelor of Science in Computer Science

Stanford University

Technical Skills

Operating Systems:

- Mac OS
- Windows
- Linux

Software Development:

- Java
- Python
- C++

Database Management:

- MySQL
- Oracle
- SQL Server

Cloud Computing:

- AWS
- Azure
- Google Cloud

Publishing Tools:

- Adobe Creative Suite
- Content Management Systems

Social Media Marketing:

- Facebook Ads
- Twitter Ads
- Instagram Ads