

Professional Summary

Transformational IT leader with 15+ years of experience in driving technology operations and information security excellence in the financial services sector. Proven track record of strategic vision, team leadership, and innovative problem-solving, with a strong focus on customer-centricity, risk management, and green infrastructure.

Professional Experience

Executive Vice President, Technology Operations & Information Security

Inazuma.co | January 2020 - Present

Director, IT Operations & Security

FinTech Solutions Inc. | June 2015 - December 2019

Key Achievements:

- Reduced IT operational costs by 30% through process automation and vendor renegotiations
- Improved security posture by implementing a robust threat intelligence program, resulting in a 90% reduction in security incidents

Responsibilities:

- Managed a team of 20 IT professionals
- Developed and executed IT strategic plans aligned with business objectives

Senior Manager, Technology Risk Management

Bank of America | March 2010 - May 2015

Key Achievements:

- Designed and implemented a comprehensive risk management framework, resulting in a 25% reduction in technology-related risks
- Collaborated with cross-functional teams to develop and implement a cloud-first strategy, reducing infrastructure costs by 40%

Responsibilities:

- Led a team of 10 risk management professionals
- Conducted regular risk assessments and provided strategic recommendations to senior leadership

IT Consultant

Deloitte Consulting | September 2007 - February 2010

Key Achievements:

- Delivered multiple IT transformation projects for Fortune 500 clients, resulting in an average ROI of 300%
- Developed and maintained strong client relationships, leading to a 50% increase in repeat business

Responsibilities:

- Conducted IT assessments and provided strategic recommendations to clients
- Collaborated with cross-functional teams to design and implement IT solutions

Education

Master of Science in Information Systems

Carnegie Mellon University | June 2007

Relevant Coursework:

- IT Management
- Information Security
- Data Analytics

Technical Skills

Management:

- Strategic Planning
- Budgeting
- Team Management
- Vendor Management

Information Security:

- Threat Intelligence
- Risk Management
- Compliance
- Incident Response

IT Operations:

- Cloud Computing
- Infrastructure Management

- Service Management
- IT Service Management (ITSM)

Business Applications:

- Customer Relationship Management (CRM)
- Enterprise Resource Planning (ERP)

Data Analytics:

- Data Visualization
- Business Intelligence
- Data Mining