

## Professional Summary

Results-driven Aviation Executive with 15+ years of experience in leading cross-functional teams, driving operational excellence, and fostering strategic growth in the aviation industry. Proven track record of successfully navigating complex regulatory environments and implementing innovative solutions to enhance safety, efficiency, and customer satisfaction.

## Professional Experience

### Director of Aviation Operations (AV09)

Inazuma.co | January 2020 - Present

### Assistant Director of Flight Operations

SkyPilot Inc. | June 2015 - December 2019

#### Key Achievements:

- Successfully led the implementation of a new flight management system, resulting in a 25% reduction in operational costs.
- Developed and executed a comprehensive training program, enhancing pilot proficiency and reducing incident rates by 30%.

#### Responsibilities:

- Managed a team of flight operations coordinators and dispatchers.
- Collaborated with regulatory bodies to ensure compliance with aviation standards.

### Senior Operations Coordinator

AeroTech Solutions | March 2010 - May 2015

#### Key Achievements:

- Improved on-time departure rates by 20% through process optimization and team coordination.
- Assisted in the development of an aviation safety management system, contributing to a 15% decrease in safety incidents.

#### Responsibilities:

- Coordinated flight schedules and crew assignments.
- Provided operational support to the flight operations team.

### Operations Coordinator

FlightPath Aviation | August 2007 - February 2010

**Key Achievements:**

- Enhanced customer satisfaction ratings by 12% through effective communication and issue resolution.
- Assisted in the implementation of a new crew resource management system.

**Responsibilities:**

- Handled customer inquiries and resolved operational issues.
- Supported the development of operational procedures and guidelines.

## Education

**Master of Science in Aviation Management**

Embry-Riddle Aeronautical University | 2007

**Relevant Coursework:**

- Aviation Law and Regulations
- Airline Operations Management
- Aviation Safety Management Systems

## Technical Skills

**Aviation Software:**

- Flight Management Systems (FMS)
- Airline Operations Management Systems (AOMS)
- Aviation Safety Management Systems (SMS)

**Operational Tools:**

- Microsoft Office Suite
- Google Workspace
- Project Management Software (Asana, Trello)

**Regulatory Knowledge:**

- Federal Aviation Regulations (FARs)
- International Civil Aviation Organization (ICAO) Standards
- European Aviation Safety Agency (EASA) Regulations