

## Professional Summary

Results-driven IT leader with 15+ years of experience in driving technological innovation, leading high-performing teams, and delivering strategic solutions that propel business growth. Proven track record of successfully managing large-scale IT projects, fostering collaborative environments, and mentoring talent to achieve organizational excellence.

## Professional Experience

### Chief Information Officer (CIO) - IT09

Inazuma.co | January 2020 - Present

#### IT Director

NovaTech Inc. | June 2015 - December 2019

##### **Key Achievements:**

- Successfully led the migration to cloud-based infrastructure, reducing operational costs by 30%.
- Developed and implemented a cybersecurity framework, resulting in a 95% reduction in security breaches.

##### **Responsibilities:**

- Managed a team of 20 IT professionals.
- Oversaw the development of IT strategies aligned with business objectives.

#### Senior IT Manager

Pulse IT Solutions | March 2010 - May 2015

##### **Key Achievements:**

- Improved project delivery time by 40% through process optimization.
- Enhanced customer satisfaction ratings by 25% through effective issue resolution.

##### **Responsibilities:**

- Supervised a team of 10 IT professionals.
- Coordinated with cross-functional teams for project implementations.

#### IT Team Lead

TechForge Ltd. | January 2008 - February 2010

##### **Key Achievements:**

- Successfully implemented a helpdesk system, reducing response times by 50%.
- Mentored junior team members, leading to a 20% increase in team productivity.

**Responsibilities:**

- Led a team of 5 IT professionals.
- Assisted in the development of IT policies and procedures.

## Education

**Master of Science in Information Technology**

Stanford University | 2007

**Relevant Coursework:**

- Advanced Computer Networks
- Database Management Systems
- Software Engineering

## Technical Skills

**Programming Languages:**

- Java
- Python
- C++

**IT Management Tools:**

- ServiceNow
- JIRA
- Microsoft Project

**Cloud Platforms:**

- AWS
- Azure
- Google Cloud

**Database Management:**

- MySQL
- Oracle
- Microsoft SQL Server

**Operating Systems:**

- Windows

- Linux
- macOS