

## Professional Summary

Results-driven and innovative Food & Beverages professional with a proven track record of leveraging technical skills to drive business growth. Currently leading as a Senior Manager at Inazuma.co, with a strong background in operational efficiency and team leadership.

## Professional Experience

### Senior Manager - Food & Beverages (FB09)

Inazuma.co | January 2020 - Present

### Operations Manager

Tasty Bites Inc. | June 2018 - December 2019

#### Key Achievements:

- Improved operational efficiency by 25% through process optimization.
- Successfully launched a new menu, resulting in a 15% increase in sales.

#### Responsibilities:

- Managed daily operations of multiple outlets.
- Coordinated with the culinary team for menu development.

### Team Lead - Food Services

FreshFusion | March 2016 - May 2018

#### Key Achievements:

- Enhanced customer satisfaction ratings by 20% through effective team management.
- Reduced inventory costs by 10% through efficient supply chain management.

#### Responsibilities:

- Supervised a team of food service staff.
- Conducted training sessions for new recruits.

### Shift Manager

Café Delight | January 2014 - February 2016

#### Key Achievements:

- Consistently met or exceeded sales targets during shifts.
- Implemented a staff recognition program, boosting morale by 15%.

**Responsibilities:**

- Managed shift operations, ensuring smooth service delivery.
- Assisted in inventory management and ordering supplies.

## Education

**Bachelor of Science in Hospitality Management**

Cornell University School of Hotel Administration | December 2013

## Technical Skills

**Productivity Software:**

- Microsoft Excel
- PowerPoint
- Microsoft Word

**Additional Skills (acquired through experience):**

- Operational Management
- Team Leadership
- Supply Chain Management
- Menu Development
- Customer Service